

OCTOBER 2021

- FITNESS VOLUME 20

Audience: 1,250+ US Consumers Balanced To Census

CHECK BREAKDOWN: FITNESS

EXERCISE FREQUENCY

Exercise frequency hasn't changed much sequentially, but among those who exercise the % who do so on their own has been on the rise while the % who said they go to the gym has been flat to down.

GYM VISIT FREQUENCY

Most gym members indicate that their gym is currently open (over 90%, which is a series high). Among those who have said their gym is currently open, gym visit frequency is slightly down sequentially.

PLANET FITNESS – BLACK CARD SEEN AS A GOOD VALUE

The share of respondents who say they currently have a membership with Planet Fitness jumped higher (Planet Fitness remains the share leader in our trackers). Planet Fitness Black Card members offer positive feedback on the value proposition of the membership. Black Card members show some degree of willingness to digest price increases (that recedes as the magnitude of the proposed price increases go up in dollar increments).

PELOTON – POSITIVE FEEDBACK

Peloton continues to be mindshare dominant when it comes to fitness products or services that consumers would like to buy or sign up for that they don't already use. Simply put, Peloton is mindshare dominant when it comes to at-home fitness brands consumers think of first, among a growing % of consumers who are familiar with at-home fitness brands. Peloton users have been using their Pelotons more often, on average, with each quarterly run of our survey.

FITNESS OVERALL

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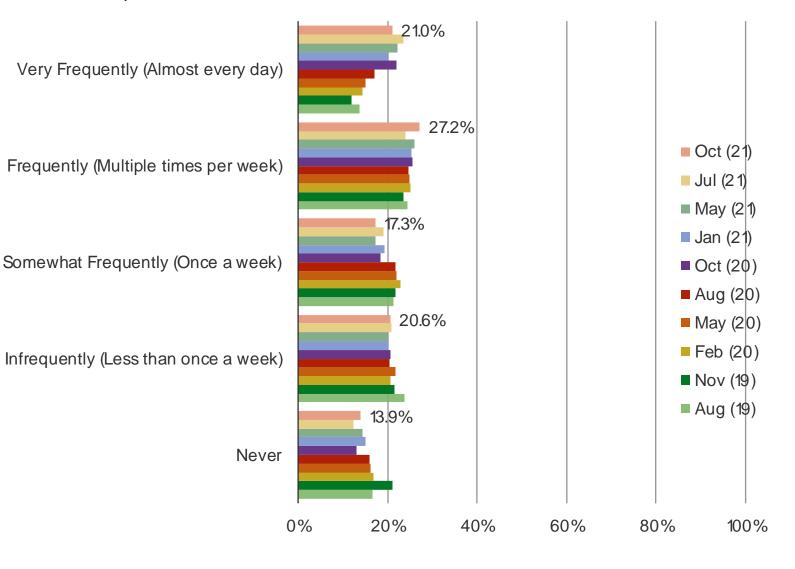
No Pain. No Gain.

www.bespokeintel.com

Audience: 1,250 US Consumers Date: October 2021

HOW OFTEN DO YOU EXERCISE?

Posed to all respondents



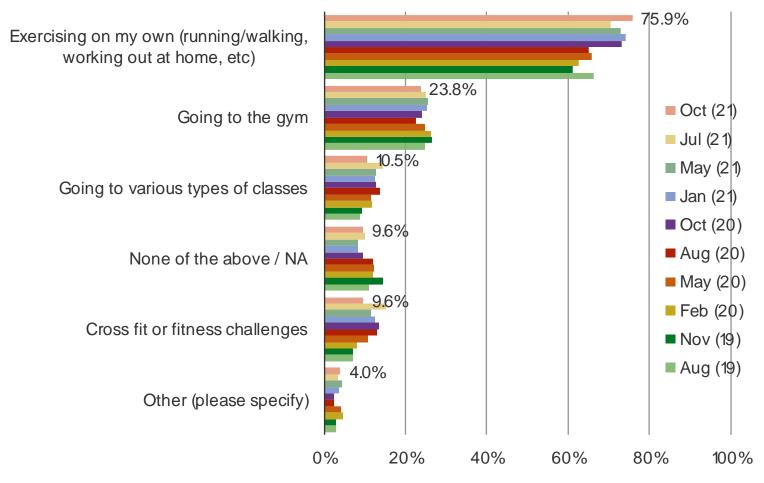
BESPOKE MARKET INTELLIGENCE

No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

HOW DO YOU TYPICALLY WORK OUT? (SELECT ALL THAT APPLY)

Posed to respondents who exercise



EXERCISE AND GYM MEMBERSHIPS

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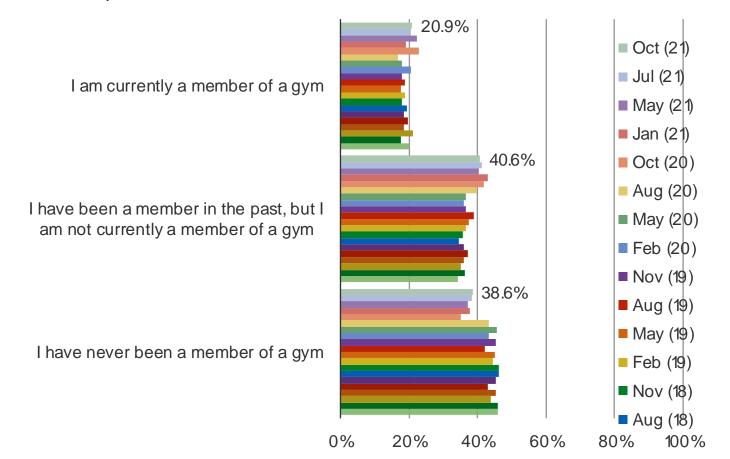
No Pain. No Gain.

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Audience: 1,250 US Consumers Date: October 2021

EXPERIENCE WITH FITNESS GYMS

Posed to all respondents



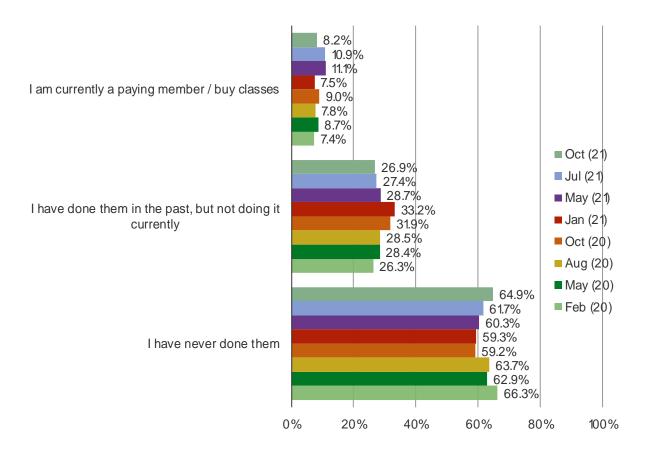
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Audience: 1,250 US Consumers Date: October 2021

WHAT IS YOUR EXPERIENCE WITH FITNESS CLASS ENVIRONMENTS (SPIN CLASS, BOOT CAMPS, CROSS-FIT, ETC)?

Posed to all respondents

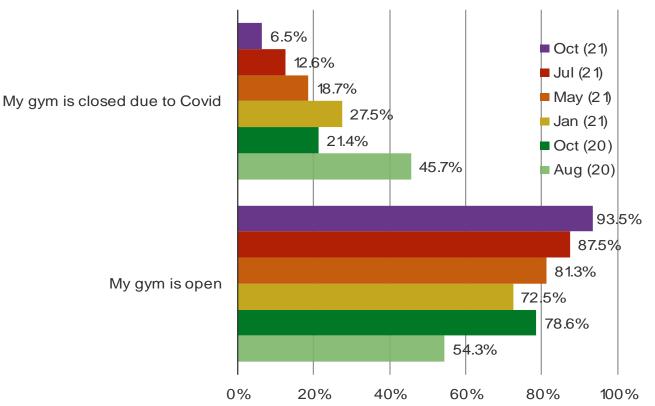


No Pain. No Gain.

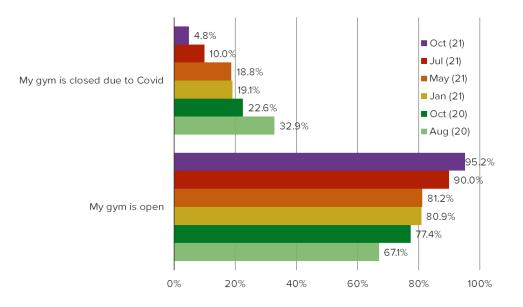
Audience: 1,250 US Consumers Date: October 2021

IS YOUR GYM CURRENTLY OPEN OR CLOSED DUE TO COVID?

Posed to current gym members.



Posed to current Planet Fitness gym members (n = 100).



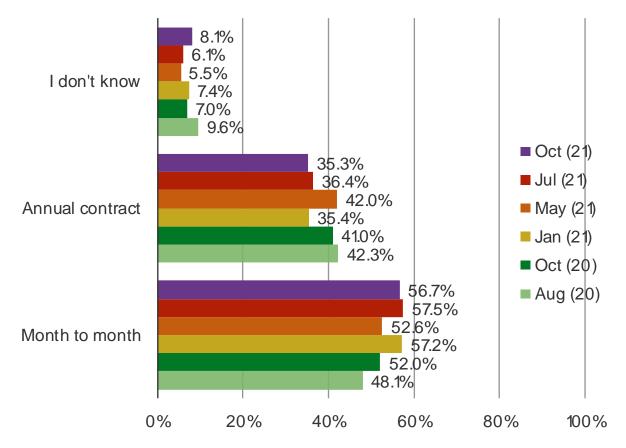
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Audience: 1,250 US Consumers Date: October 2021

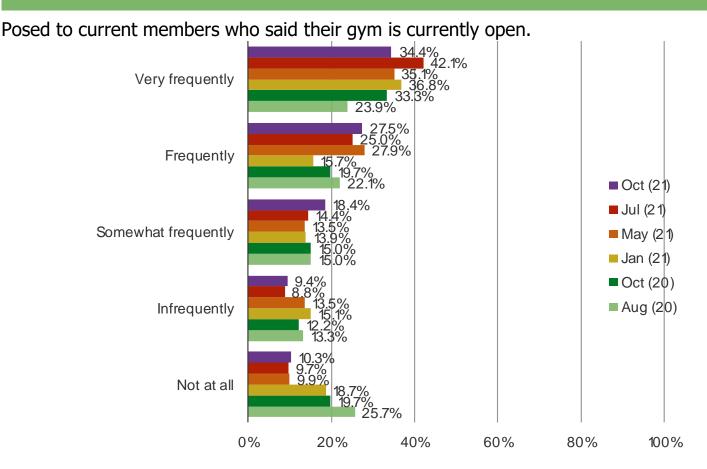
IS YOUR AGREEMENT WITH YOUR GYM...

Posed to current gym members.

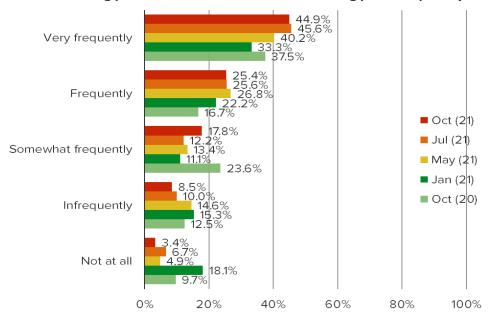


Audience: 1,250 US Consumers Date: October 2021

HOW OFTEN HAVE YOU BEEN GOING TO YOUR GYM IN THE PAST MONTH?



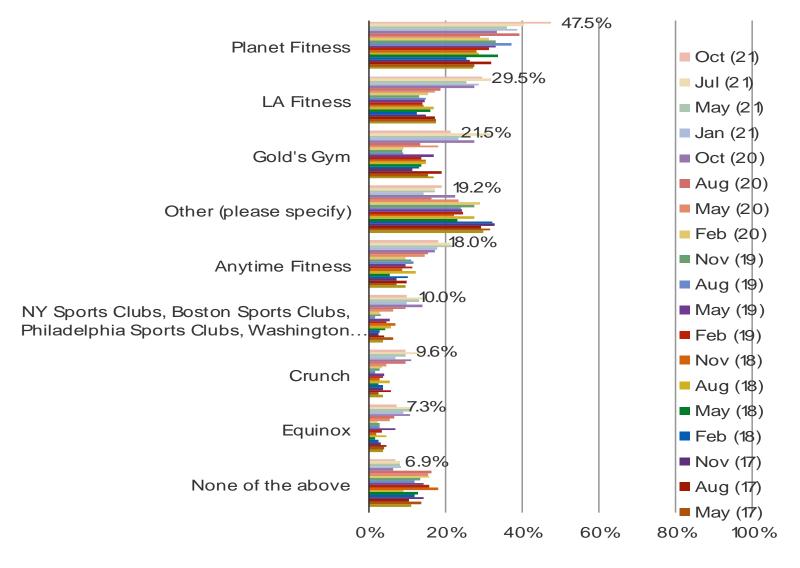
Posed to current Planet Fitness gym members who said their gym is open (n = 90).



Audience: 1,250 US Consumers Date: October 2021

WHICH GYMS DO YOU CURRENTLY HAVE A MEMBERSHIP WITH? (SELECT ALL THAT APPLY)

Posed to respondents who are currently gym members.

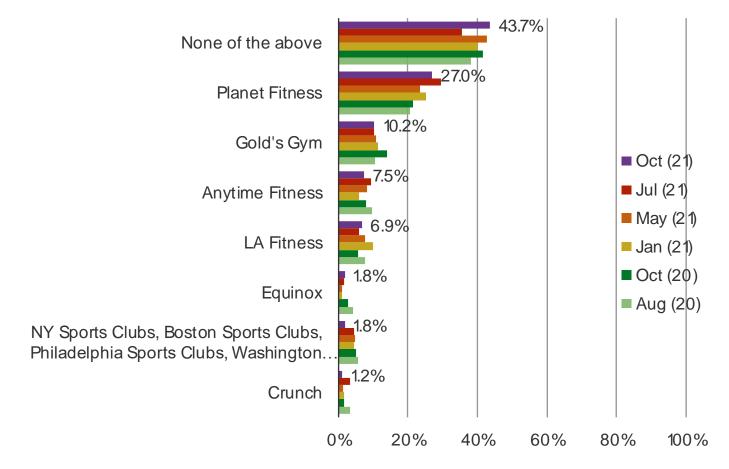


BESPOKE MARKET INTELLIGENCE No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

WHICH GYM WERE YOU MOST RECENTLY A MEMBER OF?

Posed to respondents who have been a member of a gym in the past, but not currently.



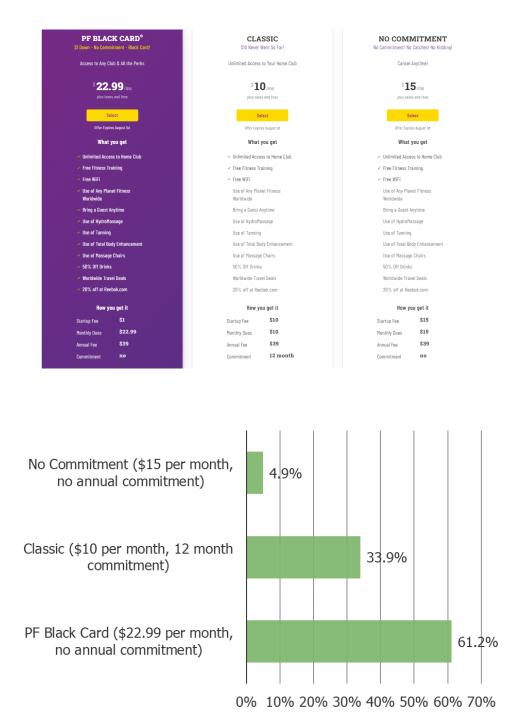
PLANET FITNESS

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Audience: 1,250 US Consumers Date: October 2021

PICTURED ABOVE ARE PLANET FITNESS MEMBERSHIP OPTIONS. WHICH MEMBERSHIP DO YOU HAVE?

Posed to Planet Fitness members.



N = 224 (combining results from August and October to achieve a large N size)

No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

THE PF BLACK CARD MEMBERSHIP CURRENTLY COSTS \$22.99 IF THE PRICE OF THE PF BLACK CARD WAS AS FOLLOWS, WHAT WOULD BEST DESCRIBE YOUR MOST LIKELY RESPONSE?

Posed to Planet Fitness members who have the PF Black Card membership.

- It would not matter to me
- I would be upset, but I would not cancel
- I would be upset, and I would consider if I should cancel
- I would be upset, and I would definitely cancel

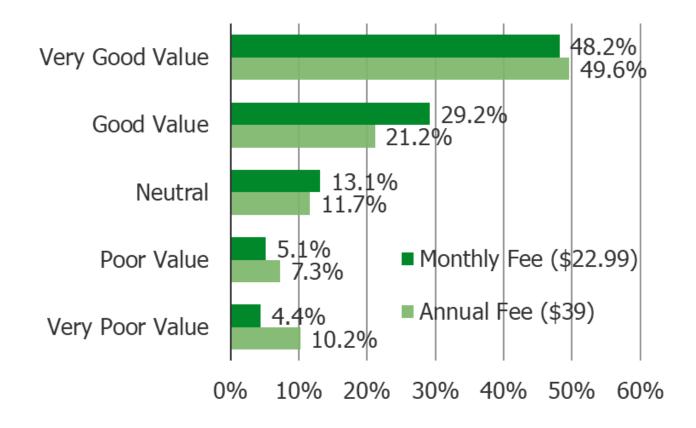


N = 137 (combining results from August and October to achieve a large N size)

Audience: 1,250 US Consumers Date: October 2021

HOW DO YOU FEEL ABOUT THE VALUE PROPOSITION OF THE PF BLACK CARD MEMBERSHIP?

Posed to Planet Fitness members who have the PF Black Card membership.



N = 137 (combining results from August and October to achieve a large N size)

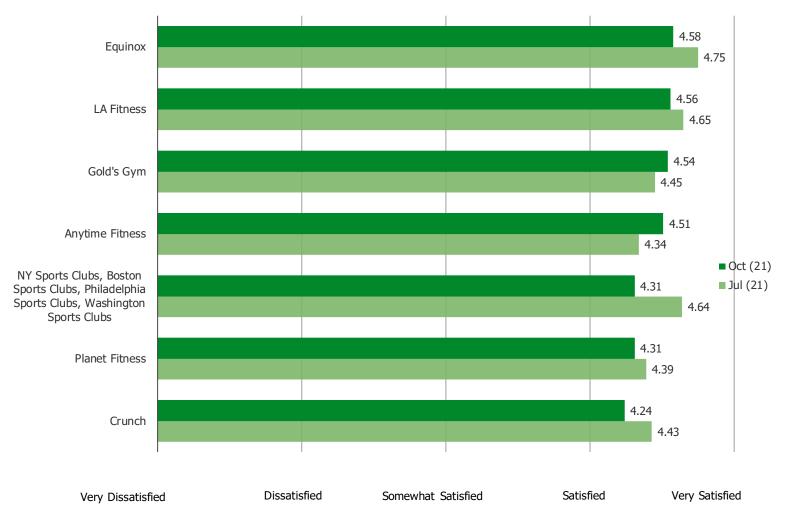
BESPOKE MARKET INTELLIGENCE

No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

HOW SATISFIED ARE YOU WITH YOUR GYM MEMBERSHIP?

Posed to all gym members.



	N=
LA Fitness	77
Planet Fitness	124
Gold's Gym	56
Anytime Fitness	47
NY Sports Clubs, Boston Sports Clubs, Philadelphia Sports Clubs, Washington Sports Clubs	26
Equinox	19
Crunch	25

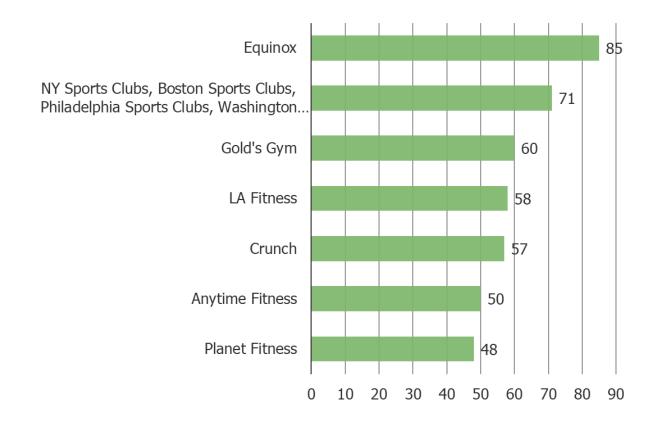
No Pain. No Gain.

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Audience: 1,250 US Consumers Date: October 2021

HOW LIKELY ARE YOU TO RECOMMEND THE FOLLOWING TO A FRIEND OR COLLEAGUE?

Posed to members of the below.



	N =
Planet Fitness	224
LA Fitness	156
Gold's Gym	134
Anytime Fitness	100
NY Sports Clubs, Boston Sports Clubs, Philadelphia Sports Clubs, Washington Sports Clubs	62
Crunch	60
Equinox	47

*Combining results from August and October to achieve a large N sizes.

AT-HOME FITNESS

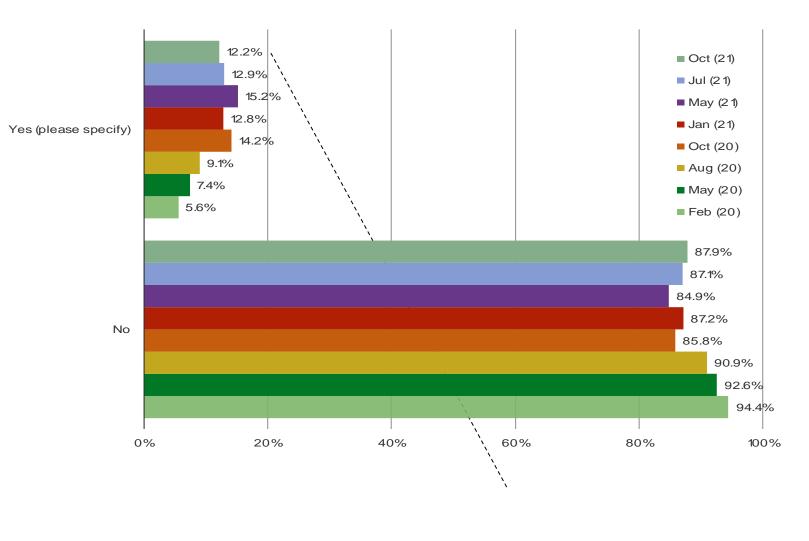
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No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

ARE THERE ANY FITNESS PRODUCTS OR SERVICES THAT YOU WOULD LIKE TO BUY OR SIGN UP FOR THAT YOU DON'T ALREADY USE NOW?

Posed to respondents who exercise



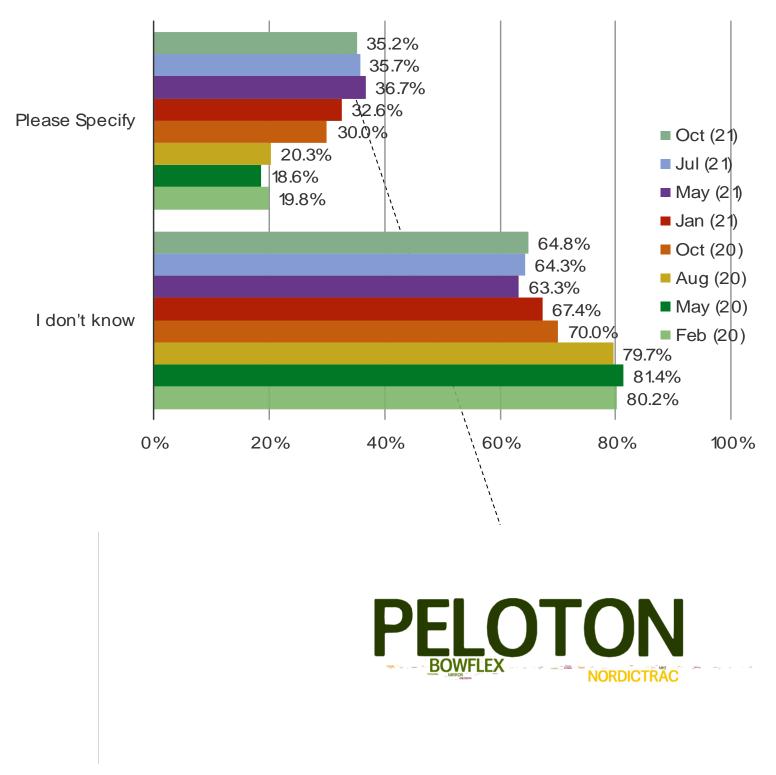
BESPOKE MARKET INTELLIGENCE

No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

WHEN YOU THINK OF AT-HOME FITNESS BRANDS, WHICH COMES TO MIND FIRST?





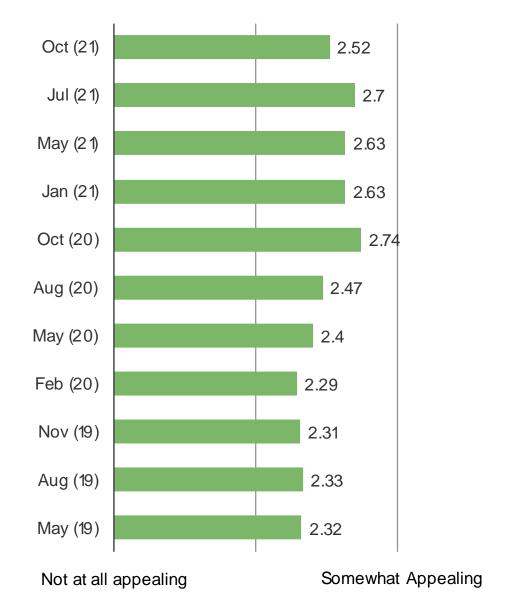
No Pain. No Gain.

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Audience: 1,250 US Consumers Date: October 2021

WOULD YOU FIND IT APPEALING TO BE ABLE TO PARTICIPATE IN AN EXERCISE CLASS ENVIRONMENT WHERE YOU WATCH A LIVE INSTRUCTOR AND COMPETE AGAINST OTHER PEOPLE FROM YOUR OWN HOME?

Posed to all respondents



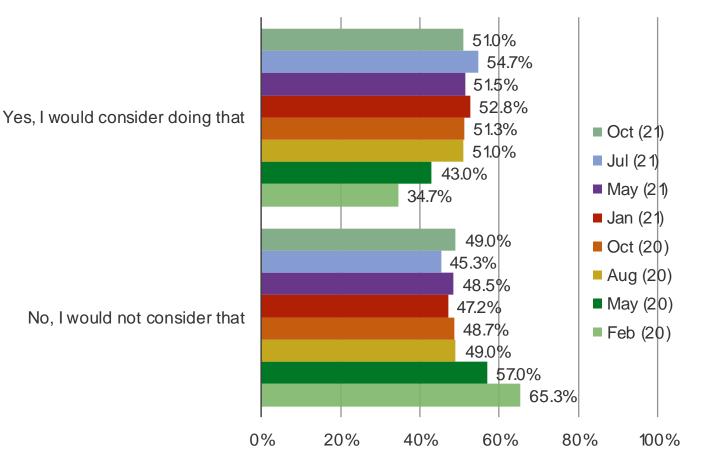
Very Appealing

No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

WOULD YOU CONSIDER DROPPING YOUR GYM MEMBERSHIP TO USE ONLY IN-HOME EXERCISE EQUIPMENT?

Posed to respondents WITH gym memberships

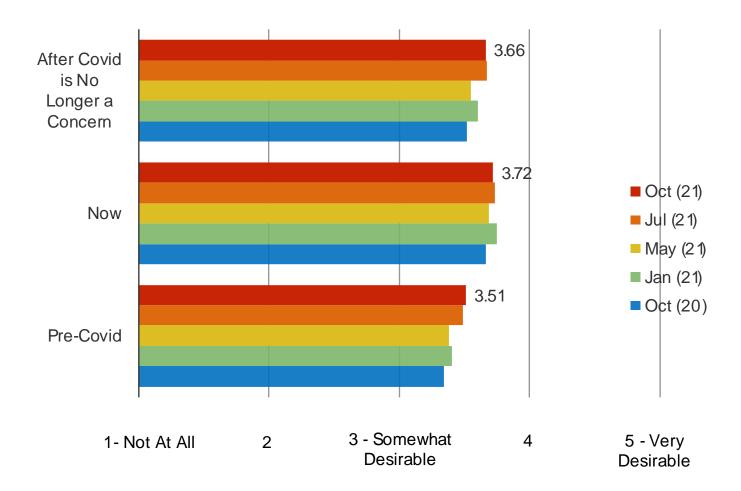


BESPOKE MARKET INTELLIGENCE No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

PLEASE RATE HOW DESIRABLE YOU WOULD FIND IT TO EXERCISE AT HOME?



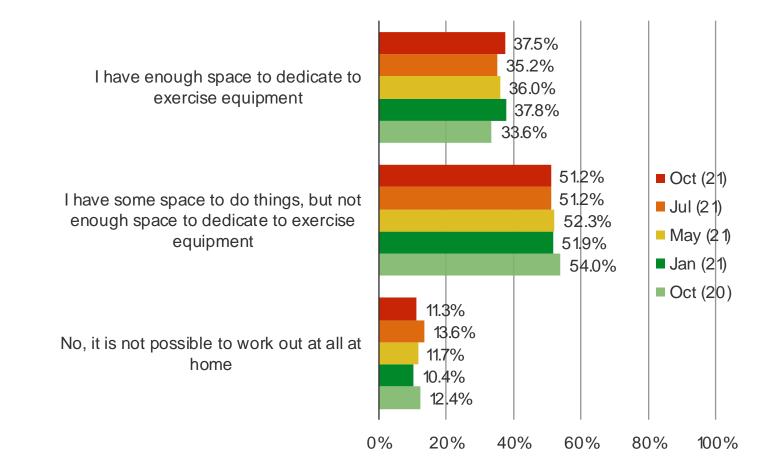


No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

DO YOU HAVE THE SPACE IN YOUR HOME TO WORK OUT AT HOME?

Posed to current gym members.



AT-HOME FITNESS BRANDS

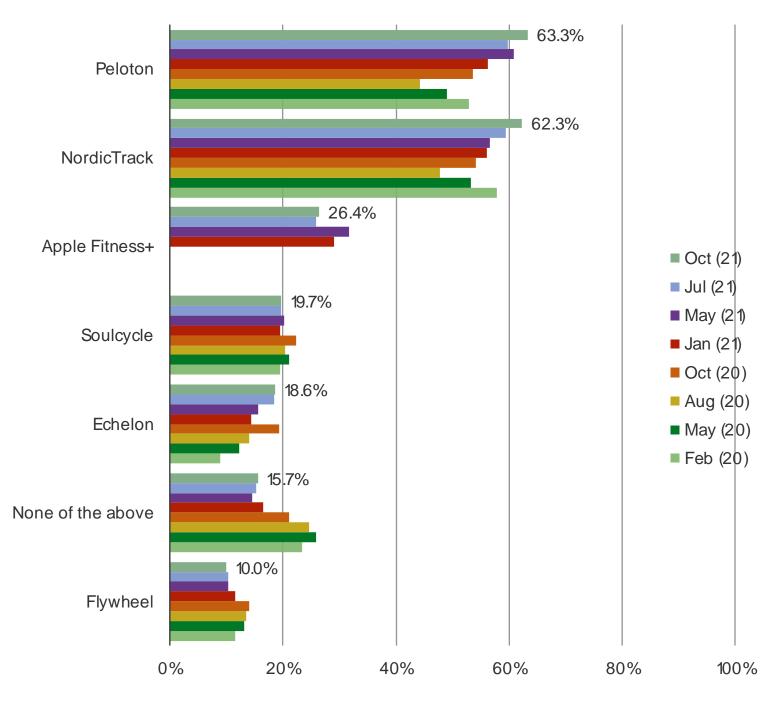
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HAVE YOU HEARD OF ANY OF THE FOLLOWING?

Posed to all respondents

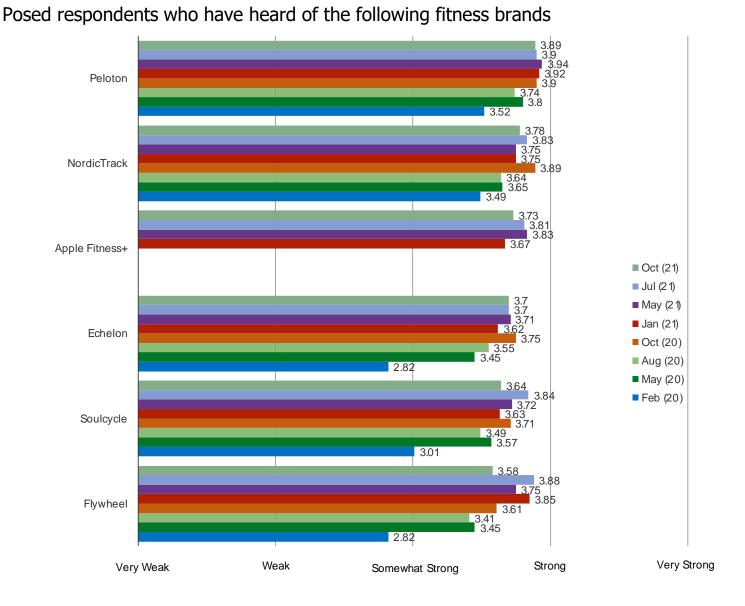


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HOW STRONG OF A "FITNESS BRAND" DO YOU CONSIDER THE FOLLOWING TO BE?



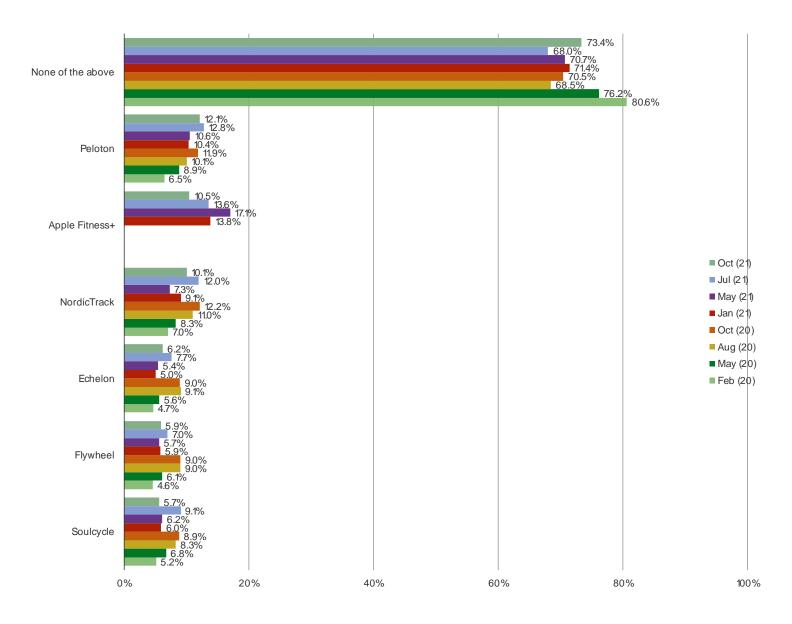
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Audience: 1,250 US Consumers Date: October 2021

DO YOU CURRENTLY OWN PRODUCTS OR SUBSCRIBE/PAY FOR APPS OR CLASSES FROM ANY OF THE FOLLOWING? (SELECT ALL THAT APPLY)

Posed to all respondents



PELOTON CUSTOMERS

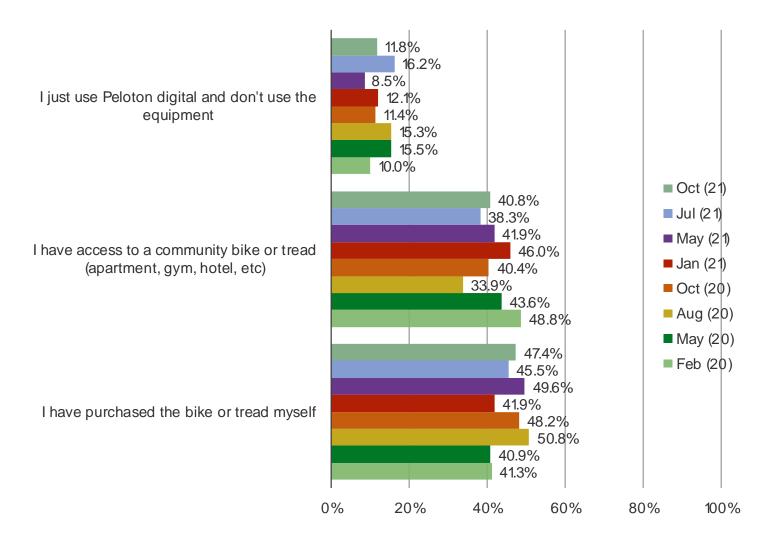
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WHICH OF THE FOLLOWING BEST DESCRIBES YOUR USAGE OF PELOTON?

Posed to Peloton owners



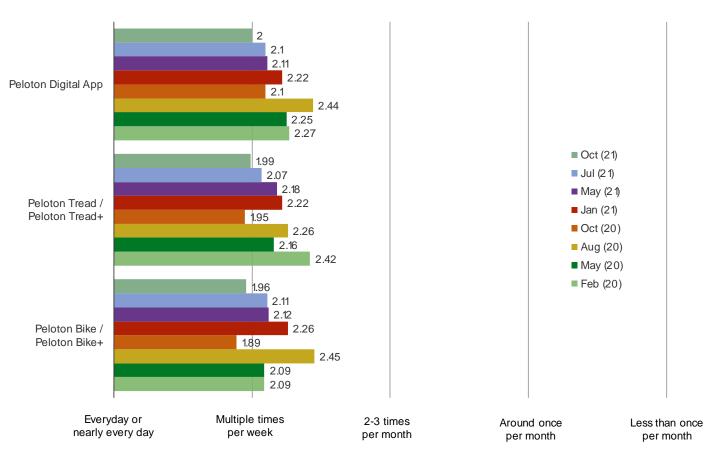
No Pain. No Gain.

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HOW OFTEN DO YOU USE THE FOLLOWING?

Posed to Peloton owners or subscribers (either owns equipment or accesses shared

equipment). $| N = \sim 127$



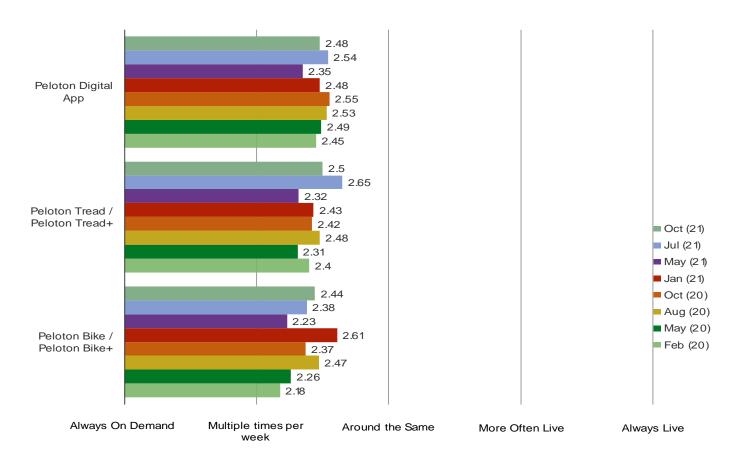
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HOW OFTEN DO YOU TAKE LIVE CLASSES VS. ON DEMAND?

Posed to Peloton owners or subscribers (either owns equipment or accesses shared

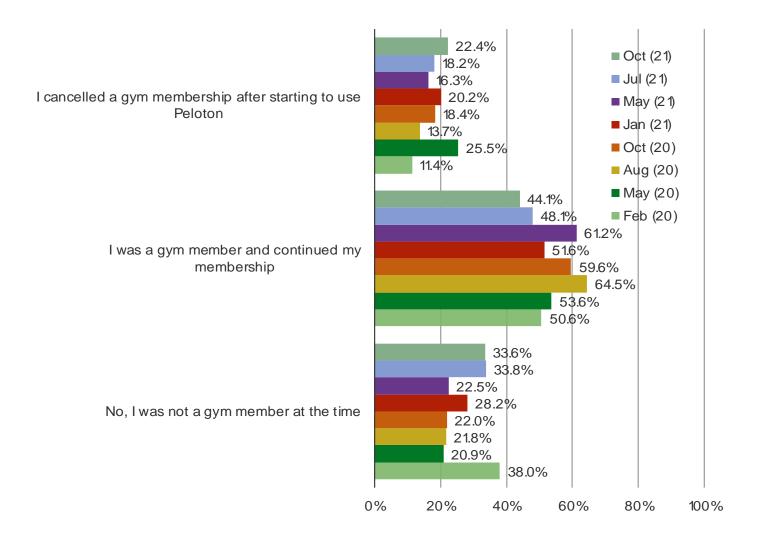
equipment). N = \sim 127



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DID YOU CANCEL A GYM MEMBERSHIP AFTER YOU STARTED USING PELOTON?

Posed to Peloton owners or subscribers (either owns equipment or accesses shared equipment).



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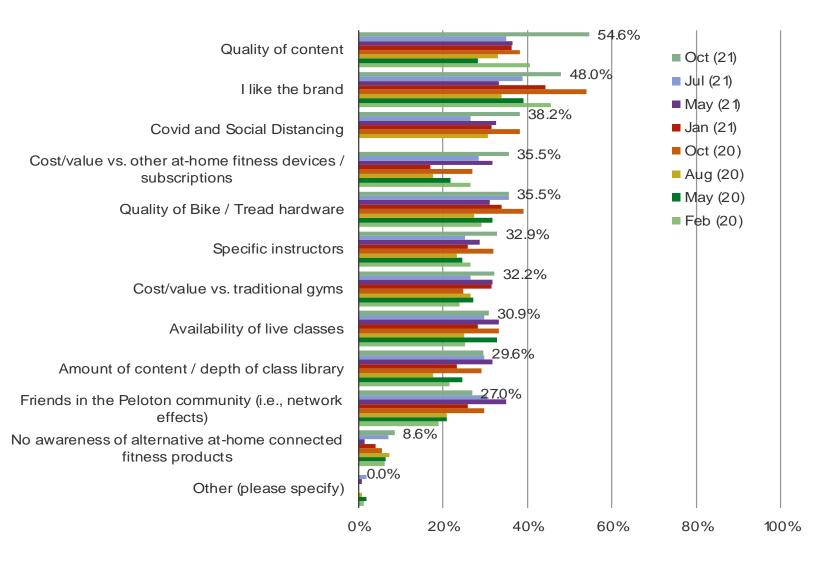
www.bespokeintel.com

Audience: 1,250 US Consumers Date: October 2021

WHAT WERE THE MOST IMPORTANT REASONS FOR WHY YOU ORIGINALLY PURCHASED PELOTON EQUIPMENT?

Posed to Peloton owners or subscribers (either owns equipment or accesses shared

equipment).



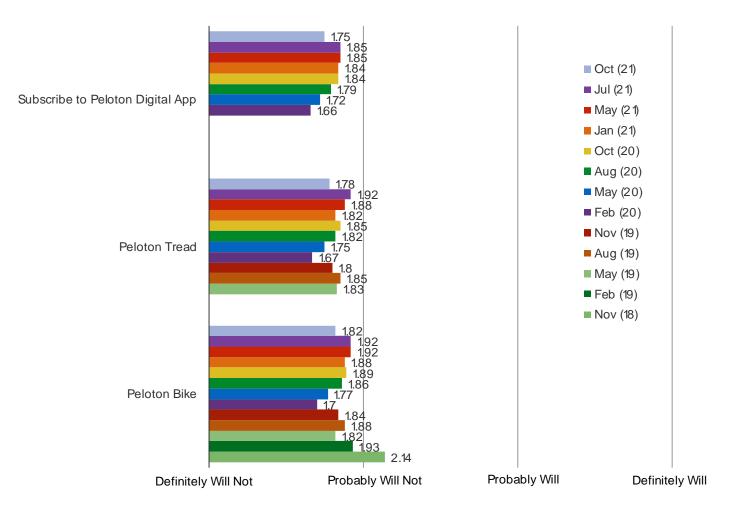
NON PELOTON CUSTOMERS

No Pain. No Gain.

Audience: 1,250 US Consumers Date: October 2021

HOW LIKELY ARE YOU TO BUY THE PELOTON EQUIPMENT IN THE FUTURE OR SIGN UP FOR THE DIGITAL APP?

Posed to respondents who do not own any Peloton equipment.



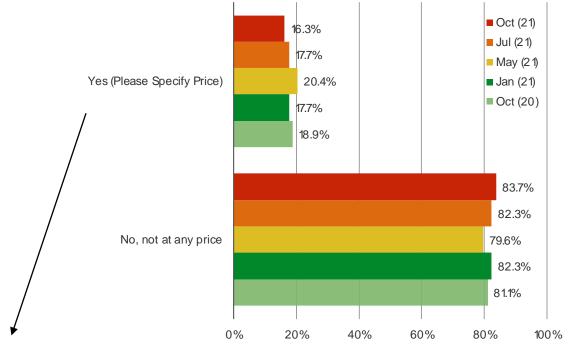
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Audience: 1,250 US Consumers Date: October 2021

IS THERE A LOWER PRICE POINT THAT WOULD MAKE THE PELOTON BIKE OF INTEREST TO YOU?

Posed to respondents who do not own or use any Peloton equipment.



Respondents who filled in an amount (under current prices):

<u> Oct (21)</u>

Average: \$676.41

Median: \$700

<u>Jul (21)</u>

Average: \$747

Median: \$700

<u>May (21)</u>

Average: \$771

Median: \$800

<u>Jan (21)</u>

Average: \$742.03

Median: \$800

<u> Oct (20)</u>

Average: \$740.89

Median: \$800

PELOTON IN THE UK

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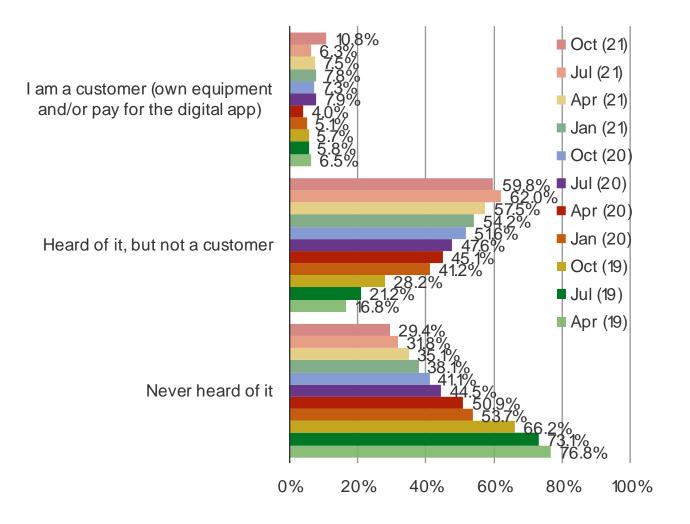
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Audience: 1,250 US Consumers Date: October 2021

WHAT IS YOUR EXPERIENCE WITH PELOTON?

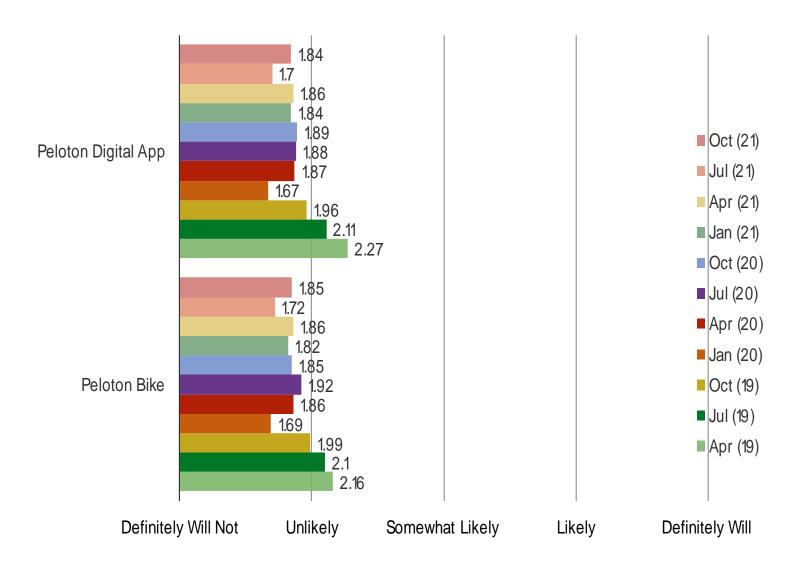
Posed to all respondents.



Audience: 1,250 US Consumers Date: October 2021

HOW MUCH INTEREST DO YOU HAVE IN THE FOLLOWING?

Posed to respondents who are aware of Peloton but do not own any Peloton equipment.



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HOW OFTEN DO YOU EXERCISE?

Posed to all respondents.

