

FURNITURE VOLUME 22

Audience: 1,250+ US Consumers Balanced To Census

CHECK BREAKDOWN:

INDUSTRY BACKDROP

The percentage of respondents who note that they have moved in the past six months and the share who have renovated/remodeled their home in the last six months both held relatively flat from last quarter.

RECENT FURNITURE PURCHASES:

The percentage who note that they purchased furniture in the past three months is tracking ~flat q/q (current readings at near series highs).

EXPECTED FURNITURE PURCHASES:

The share who expect to make a furniture purchase in the next three months increased g/g (at series highs).

ONLINE FURNITURE PURCHASES:

Consumers continue to prefer in-store purchases. However, online's share of total purchases has grown over time.

RH:

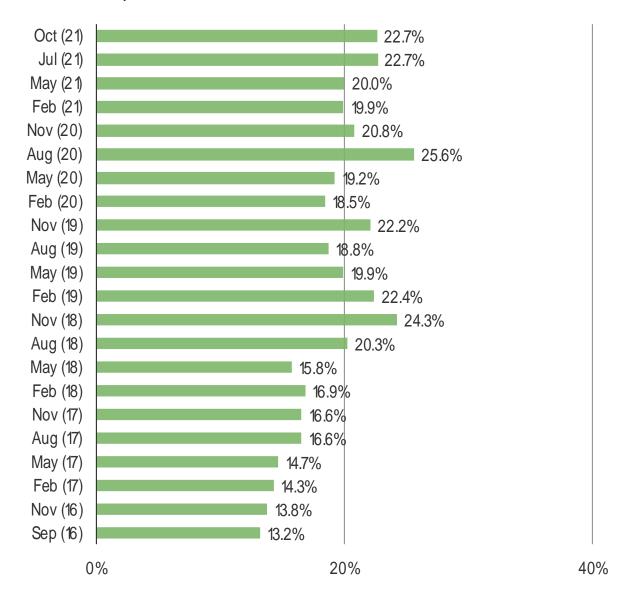
Consumer opinions of RH improved sequentially q/q and are overall positive.

INDUSTRY TRENDS

Audience: 1,250 US Consumers

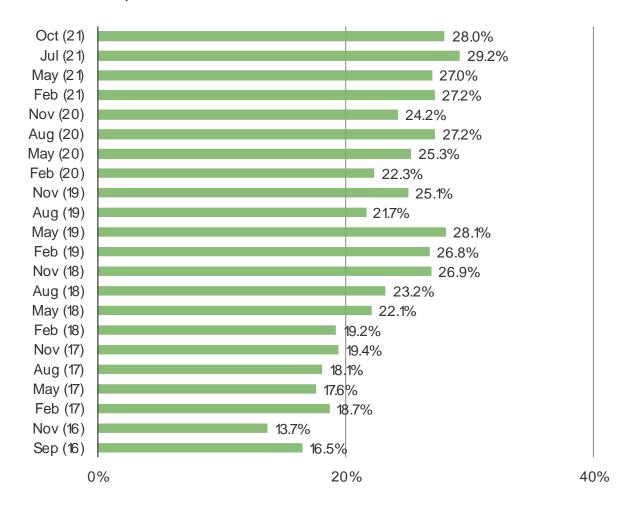
Date: October 2021

HAS MOVED IN THE PAST SIX MONTHS



Date: October 2021

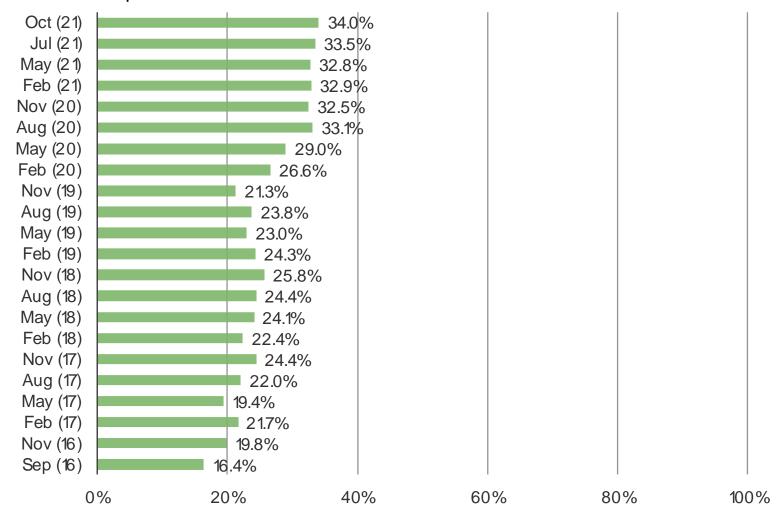
PLANS TO MOVE IN NEXT FEW MONTHS



Audience: 1,250 US Consumers

Date: October 2021

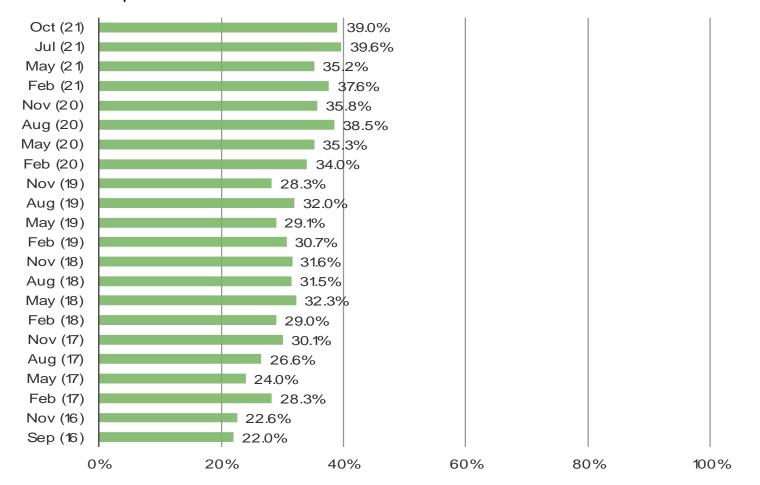
RENOVATED OR REMODELED HOME IN PAST SIX MONTHS



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PLANS TO RENOVATE OR REMODEL IN NEXT FEW MONTHS



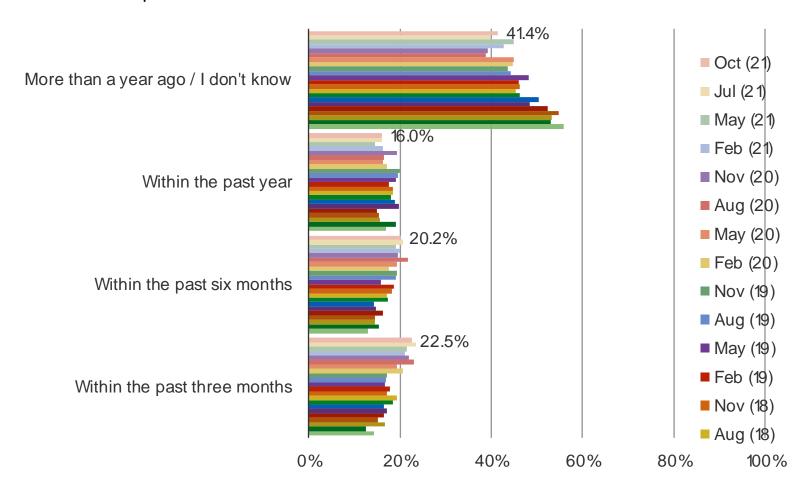
FURNITURE PURCHASES

Big Ticket Items For The Home

Audience: 1,250 US Consumers

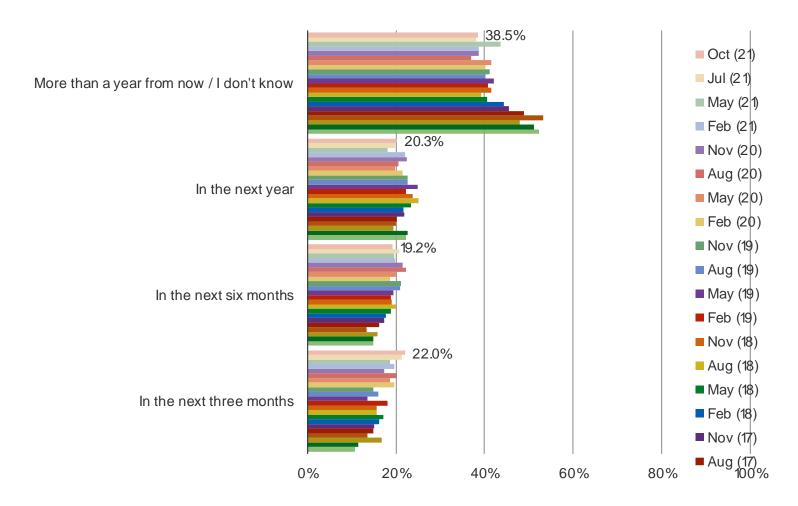
Date: October 2021

LAST TIME PURCHASING FURNITURE FOR HOME



Date: October 2021

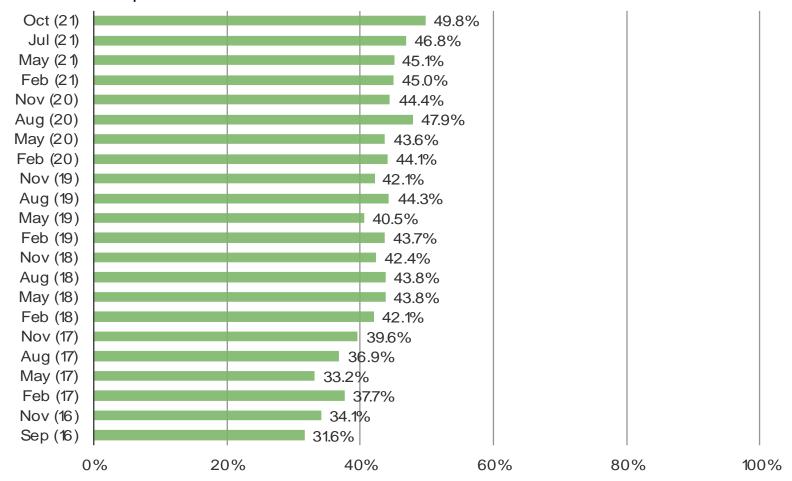
WHEN THEY EXPECT TO BUY FURNITURE FOR THEIR HOME



Audience: 1,250 US Consumers

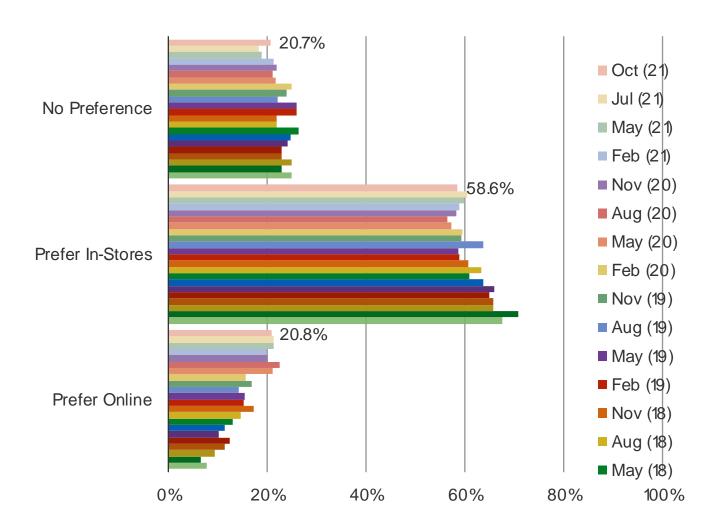
Date: October 2021

ARE YOU CURRENTLY IN THE PROCESS OF LOOKING TO BUY FURNITURE?



Date: October 2021

WHERE DO YOU PREFER TO BUY FURNITURE?

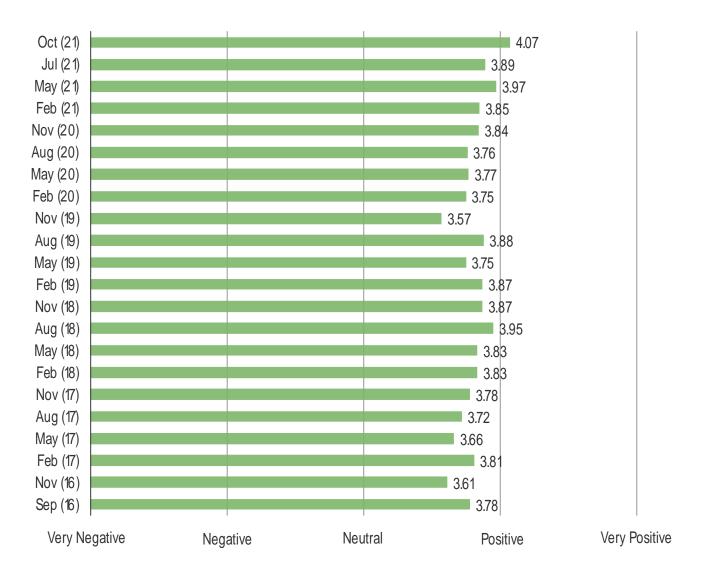


RESTORATION HARDWARE

Date: October 2021

OPINION OF RESTORATION HARDWARE

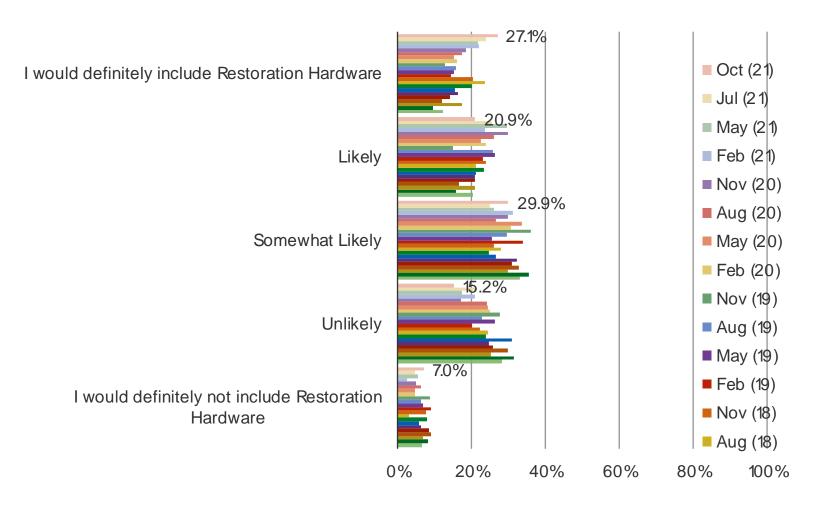
Posed to all respondents who are aware of Restoration Hardware



Date: October 2021

IF YOU WERE BUYING FURNITURE TODAY, HOW LIKELY WOULD YOU BE TO INCLUDE RESTORATION HARDWARE IN YOUR SEARCH?

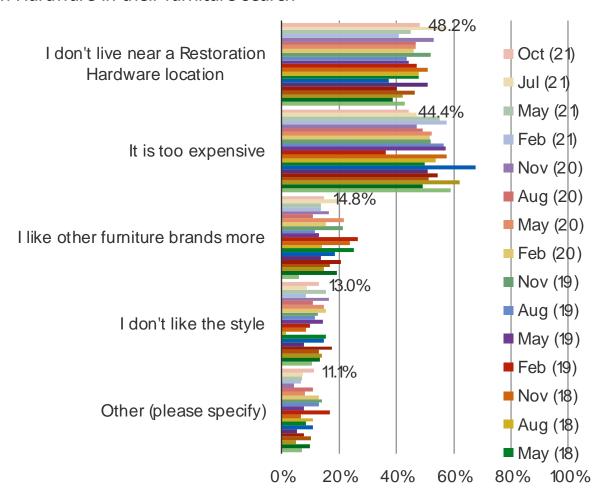
Posed to all respondents who are aware of Restoration Hardware



Date: October 2021

WHY WOULD YOU NOT INCLUDE RESTORATION HARDWARE?

Posed to all respondents who are aware of Restoration Hardware but would not include Restoration Hardware in their furniture search



Raymour & Flanigan

Restoration Hardware

West Elm

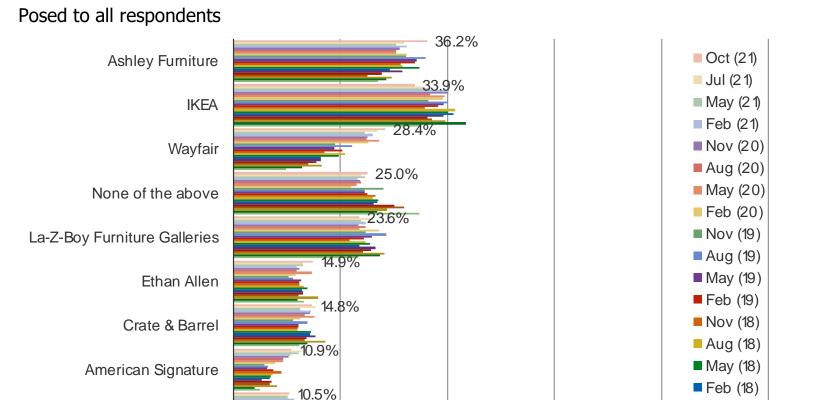
0%

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WHICH OF THE FOLLOWING DO YOU OWN FURNITURE FROM?



40%

60%

9.6%

8.9%

20%

■ Nov (17)

■ Aug (17)

■ May (17)

■ Feb (17)

■ Nov (16)

■ Sep (16)

100%

80%

Date: October 2021

WHEN THEY MOST RECENTLY PURCHASED ITEMS FROM RESTORATION HARDWARE

Posed to respondents who own item(s) from Restoration Hardware. Please note the n for this question ranges from 65-120 respondents, so survey error range may be higher for the chart below.

