Volume 2

# SKI RESORT OPERATORS SURVEY

December, 2020

**BESPOKE MARKET INTELLIGENCE** 

# **BACKGROUND:**

□ Survey of 1,100+ US Consumers balanced to census.

# FINDINGS:

#### <u>Skiing / Snowboarding Intentions Impacted By Covid</u>

- □ The proportion of respondents who said that they are unlikely or very unlikely to go skiing or snowboarding this season moved higher from September to December.
- □ Around 2/3 of respondents who say it is at least somewhat likely that they will ski/snowboard this year said that Covid will impact how much they go. Only 35% of these respondents said Covid will not impact how much they go.
- □ Respondents continue to say that there have been financial impacts tied to Covid which will prevent them from skiing/snowboarding at all or will make them do it less than they normally would.

#### **Epic Pass In Higher Demand Than Ikon**

- While there is a good deal of uncertainty around ticket purchasing plans among those who are likely to ski/snowboard this year, we would note that demand is stronger for the Epic pass vs. the Ikon pass.
- □ For context, demand was stronger for the Epic pass vs. Ikon last year as well.

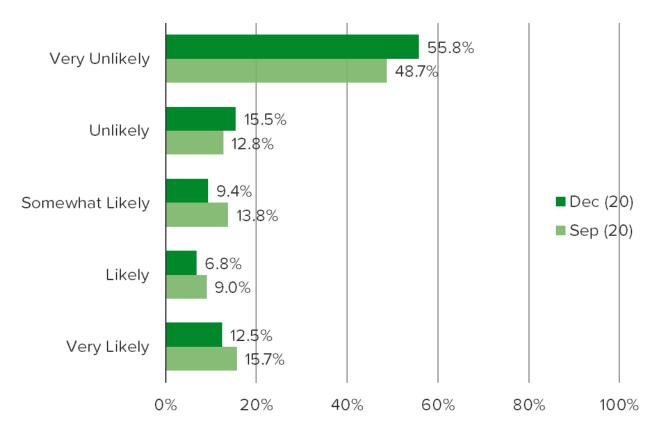


# □ This Season

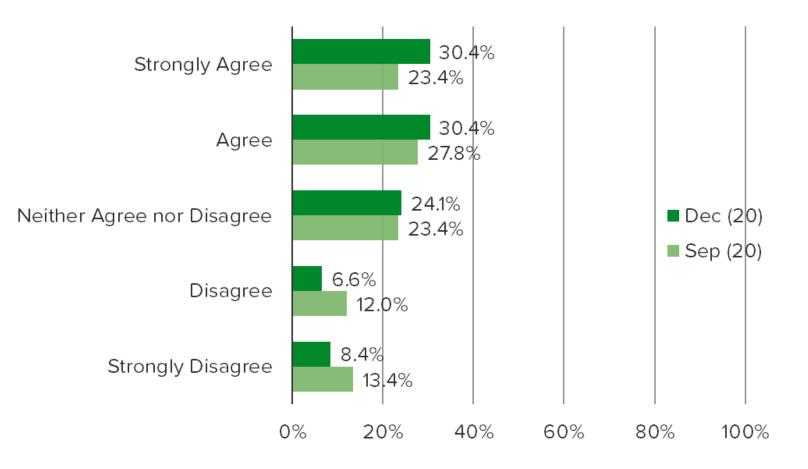
#### □ Last Season

**Demographics** 

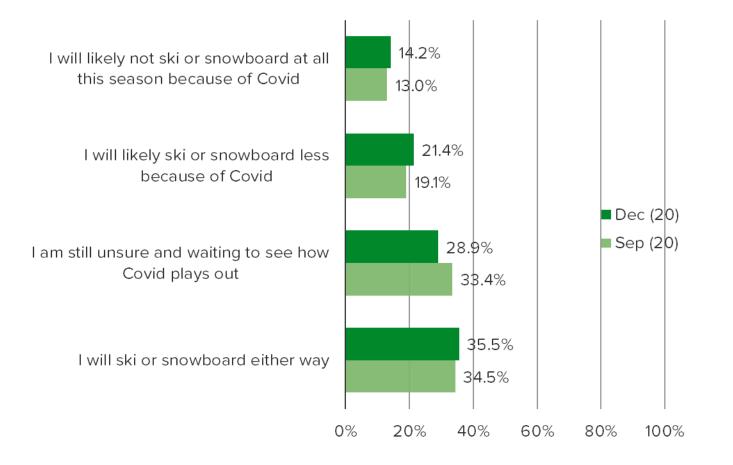
# How likely are you to go skiing or snowboarding this season?



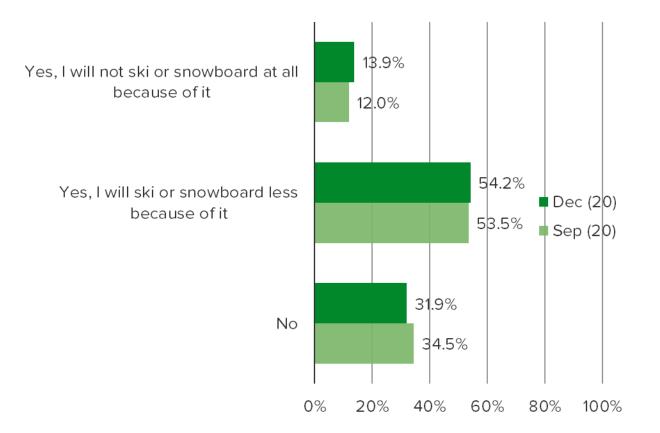
Please rate how much you agree with the following statement: "I would normally have purchased a season pass for the upcoming season, but I am waiting to see what happens with Covid before buying."



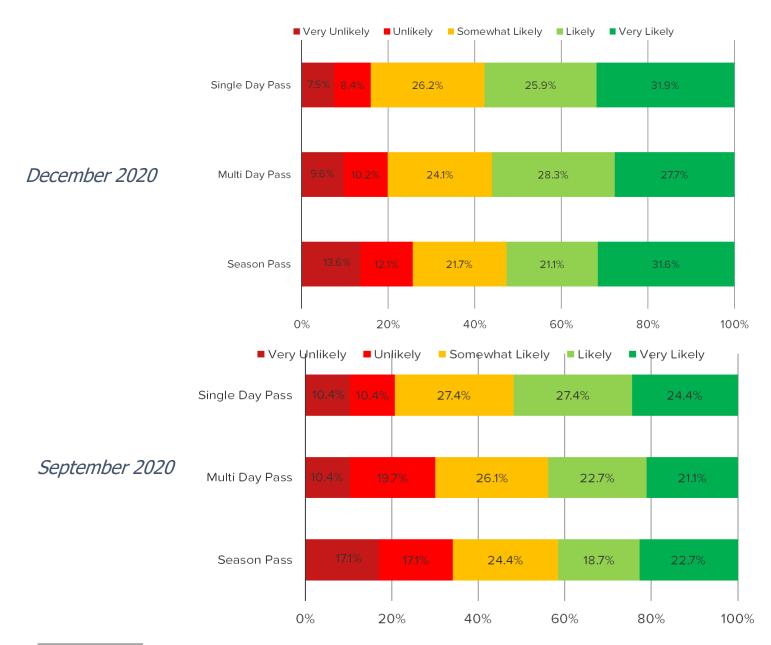
### Will Covid play any role in how likely you are to ski or snowboard this year?



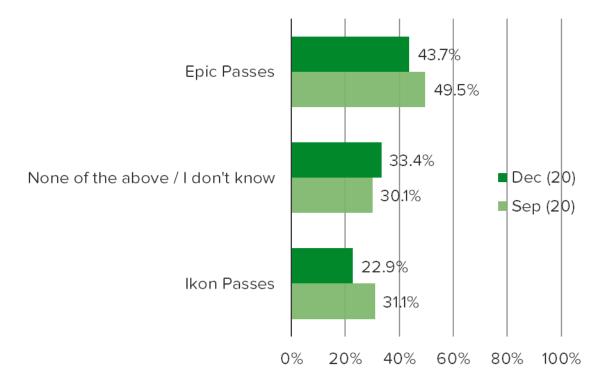
# Have you endured any financial hardship due to Covid that will impact how much you ski or snowboard this year?



# How likely are you to buy the following this year?

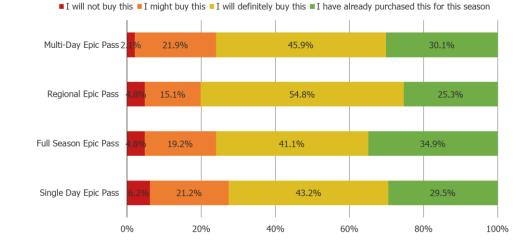


# Will you buy passes from any of the following this year?



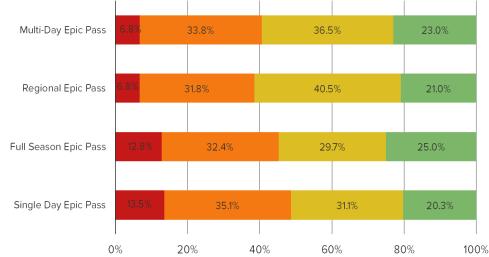
## Which will you / have you bought?

Posed to all respondents who are at least somewhat likely to go skiing or snowboarding this year AND plan to buy passes from Epic.



#### December 2020

■ I will not buy this ■ I might buy this ■ I will definitely buy this ■ I have already purchased this for this season



#### September 2020

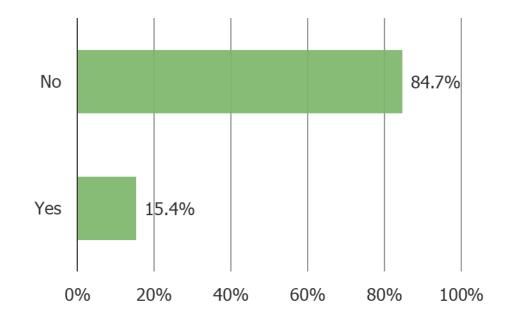
# II

**This Season** 

□ Last Season

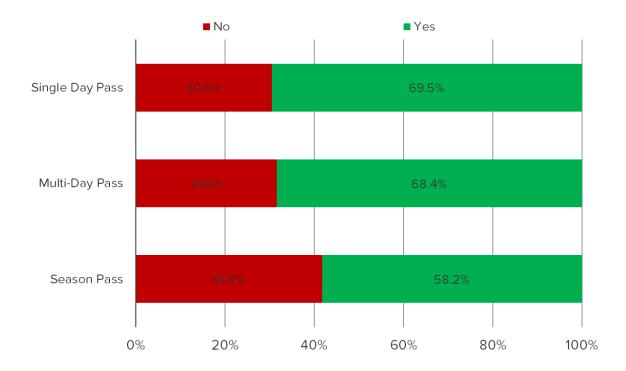
**Demographics** 

# Did you go skiing or snowboarding last year?



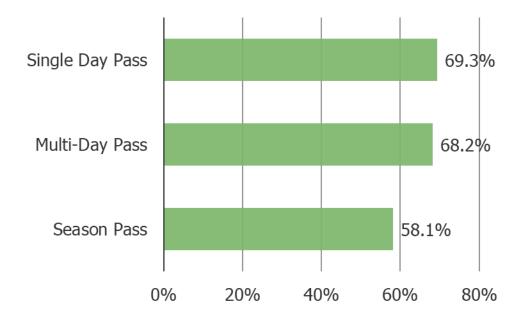
# Did you buy any of the following last ski/snowboard season for lift tickets?

Posed to all respondents who went skiing or snowboarding.



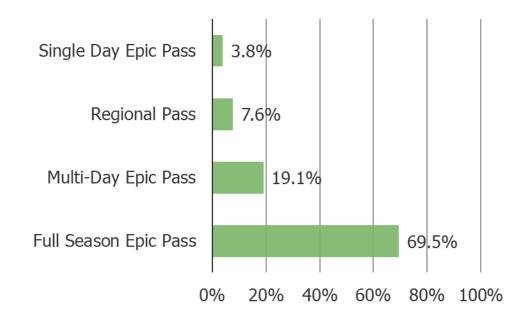
# Did you buy tickets or passes from any of the following last year?

Posed to all respondents who went skiing or snowboarding.



## Which did you buy?

Posed to all respondents who went skiing or snowboarding and bought Epic tickets/passes.

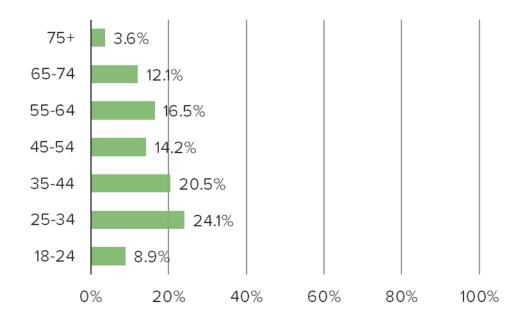


# III

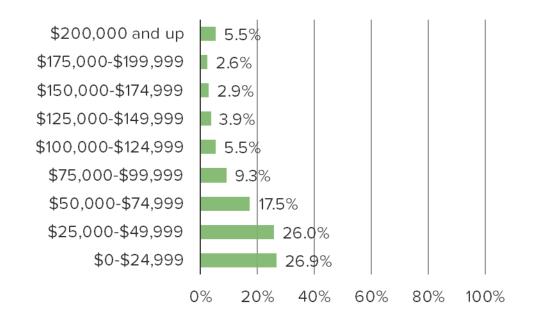
- This Season
- □ Last Season

**Demographics** 

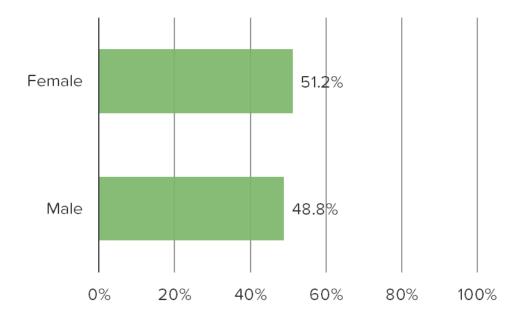
# What is your age?



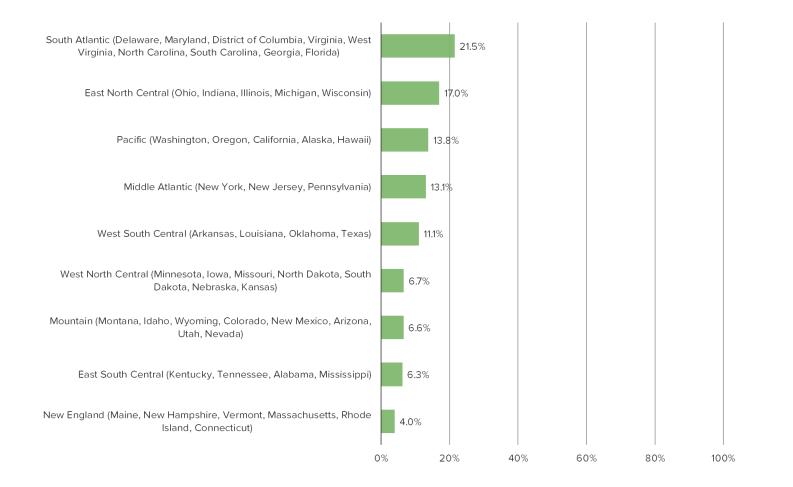
## What is your approximate average household income??



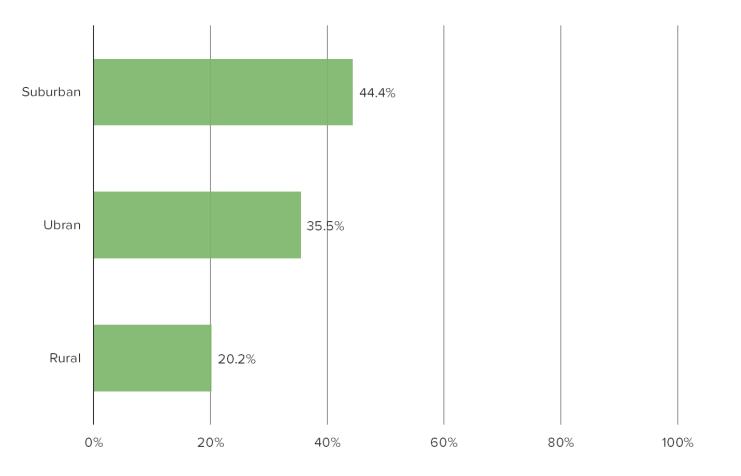
# What is your gender?



# In which region of the United States do you live?



# Do you live in an urban, suburban, or rural area?



# What is your race or ethnicity?

