

ONLINE AUTOS VOLUME 5

Audience: 1,250+ US Consumers Balanced To Census

CHECK BREAKDOWN:

ONLINE GAINING WITH CONSUMERS FOR USED CARS

Consumer sentiment has held relatively consistent when it comes to purchasing used cars online. Consistent with our last update, younger cohorts are more open to online used car purchases relative to older respondents.

CARVANA MINDSHARE DOMINANT FOR USED CARS ONLINE

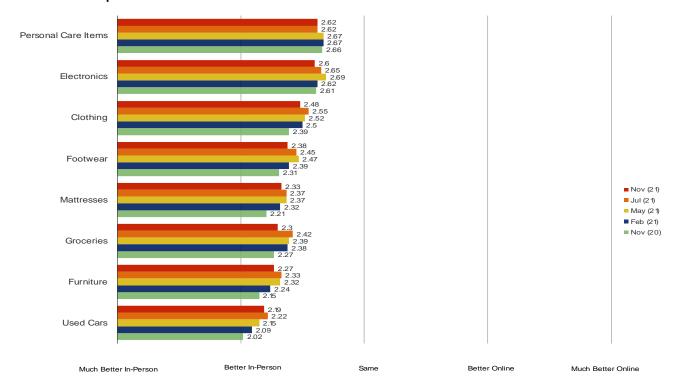
Carvana is top of mind with consumers. Carvana beats out the competition when it comes to unaided awareness of used car online retailers.

ONLINE AUTOS

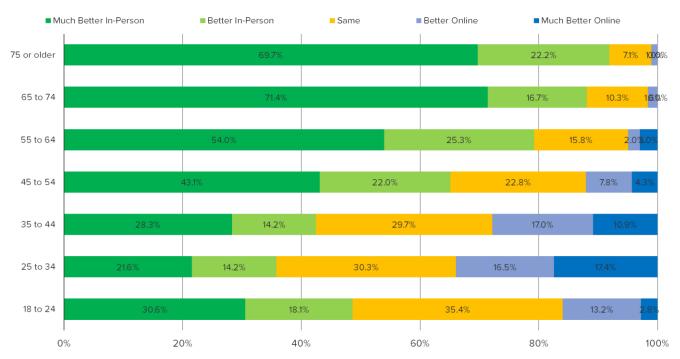
Audience: 1,250 US Consumers | Date: November

IN YOUR OPINION, IS IT BETTER TO PURCHASE THE FOLLOWING ONLINE (WEBSITE OR APP) OR IN-PERSON AT A STORE/PHYSICAL LOCATION?

Posed to all respondents



Used Cars, Cross-Tabbed by Age

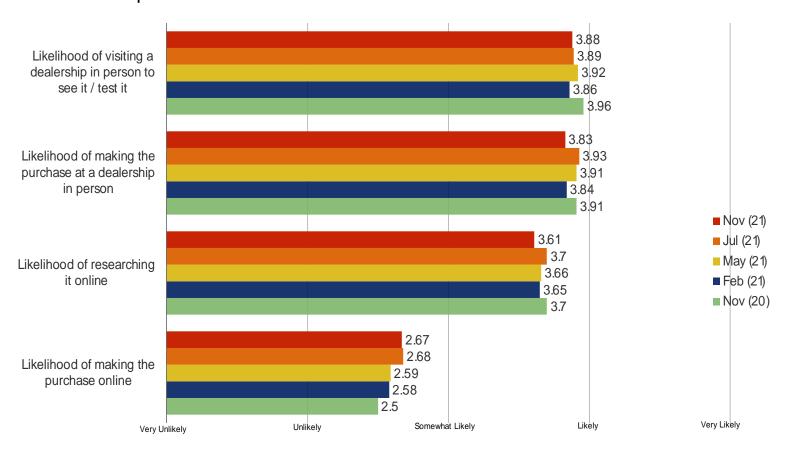


<u>www.bespokeintel.com</u> Audience: 1,250 US Consumers | Date: November

2021

IF YOU NEEDED TO BUY A USED CAR, HOW LIKELY WOULD YOU BE TO...

Posed to all respondents



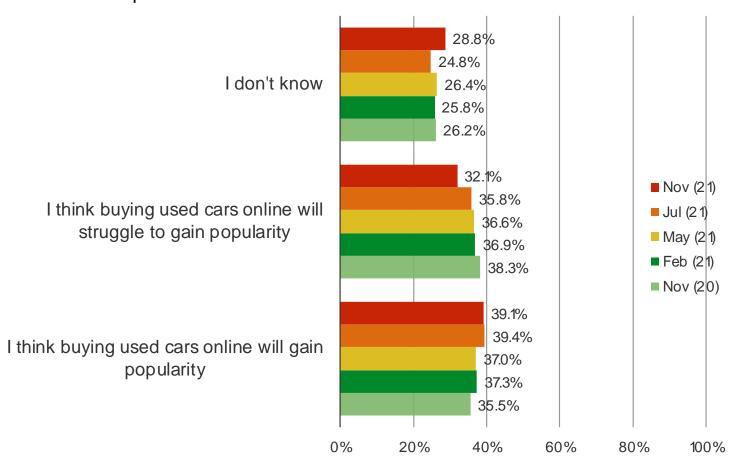
Online Autos

Audience: 1,250 US Consumers | Date: November

2021

IN YOUR OPINION, DO YOU THINK BUYING USED CARS ONLINE WILL BECOME MORE POPULAR OVER TIME OR DO YOU THINK PEOPLE WILL STILL PREFER TO SHOP IN-PERSON FOR USED CARS?

Posed to all respondents



Audience: 1,250 US Consumers | Date: November

2021

IF YOU WANTED TO BUY A USED CAR ONLINE, WHICH IS THE FIRST SITE/APP YOU WOULD THINK OF?

Posed to all respondents

