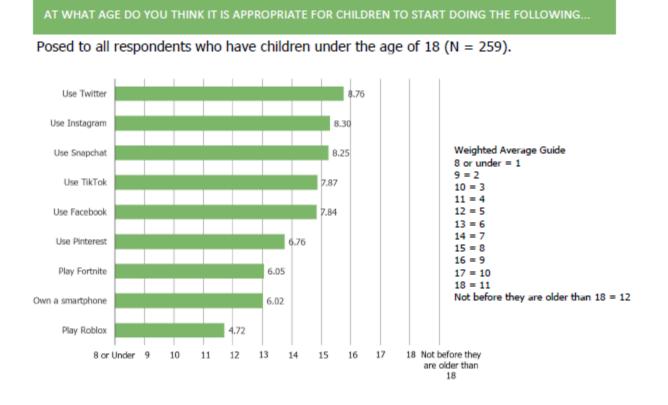
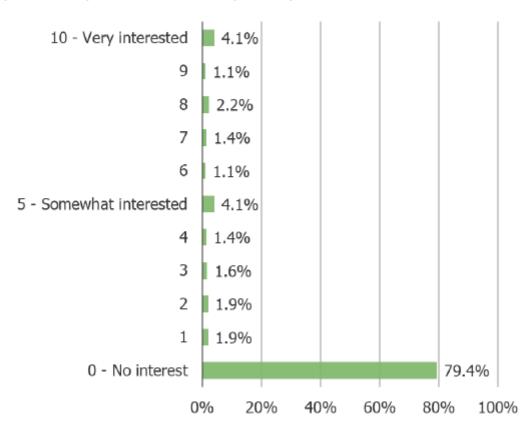
# **Social Media** | Parents feel it is more acceptable for their children to play Roblox at a much earlier age, on average, compared to social media.



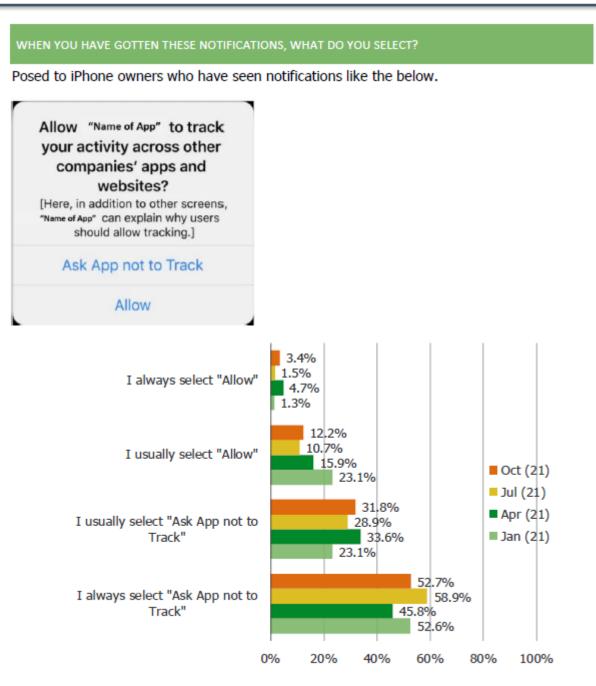
## **Social Media** | There is some initial interest from Twitter users around paying for Super Follows.

HOW MUCH INTEREST WOULD YOU HAVE IN PAYING FOR SUPER FOLLOWS ON TWITTER? WHEN YOU SUPER FOLLOW SOMEONE, YOU PAY TO SEE SUBSCRIBER ONLY CONTENT IN YOUR TIMELINE FROM THAT ACCOUNT. SUPER FOLLOWS MAY COST \$2.99 PER MONTH, \$4.99 PER MONTH, OR \$9.99 PER MONTH.



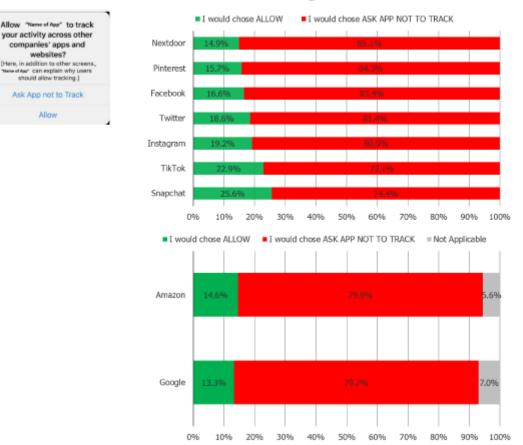
This question was posed to Twitter users (N = 369)

# **Social Media** | Among consumers who have seen privacy opt-out notifications, the majority are choosing to ask app not to track.



## **Social Media** | There are some interesting variations in opt-out rates by platform (Snapchat users are the least likely to opt-out).



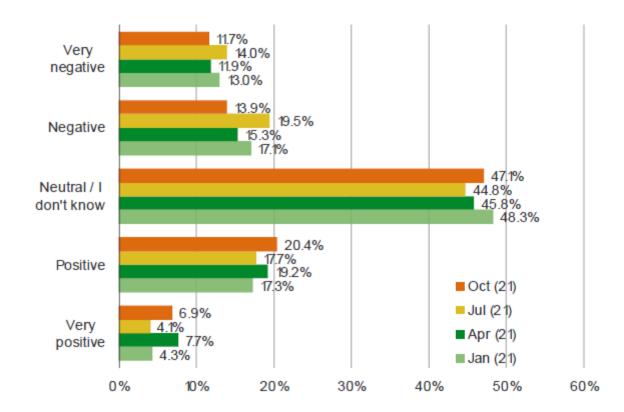


Posed to iOS users who use of each of the following.

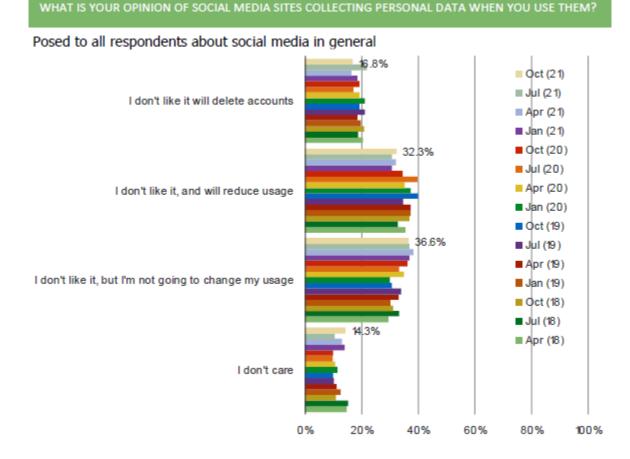
## **Social Media** | Social media users have an increasingly positive opinion toward being able to buy products through social media platforms.

WHAT IS YOUR OPINION OF BEING ABLE TO BUY PRODUCTS THROUGH SOCIAL MEDIA PLATFORMS (IE, NOT HAVING TO LEAVE THE PLATFORM TO PURCHASE AN ITEM THAT YOU COME ACROSS WHILE ON THE PLATFORM)?

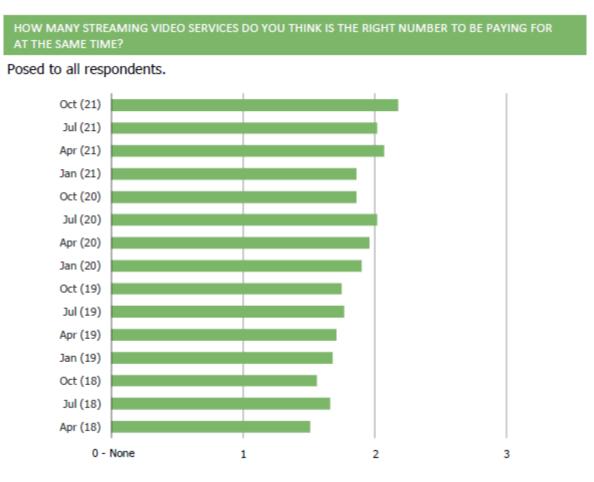
Posed to users of social media apps.



# **Social Media** | Social media users are increasingly saying that social media platforms collecting personal data on them will not impact their usage.



## **Streaming Video** | Consumers have been revising higher the number of streaming video platforms that they feel is appropriate to be paying for at the same time.



### HOW WOULD YOU RATE THE VALUE THIS SERVICE OFFERS RELATIVE TO WHAT IT COSTS?

#### 9.14 Discovery+ 9.1 9.08 Disney+ 8.98 8.96 Netflix 8.88 8.76 8.71 Amazon Prime 8.76 8.77 HBO Max 8.74 8.76 Hulu / Hulu Plus 8.46 8.39 Paramount+ 8.38 8.32 Peacock 7.82 7.92 Apple TV+ Pays for Service Themselves = All Who Watch at Home 7.12 7.12 Cable or Satellite TV 7 10 8 9 6

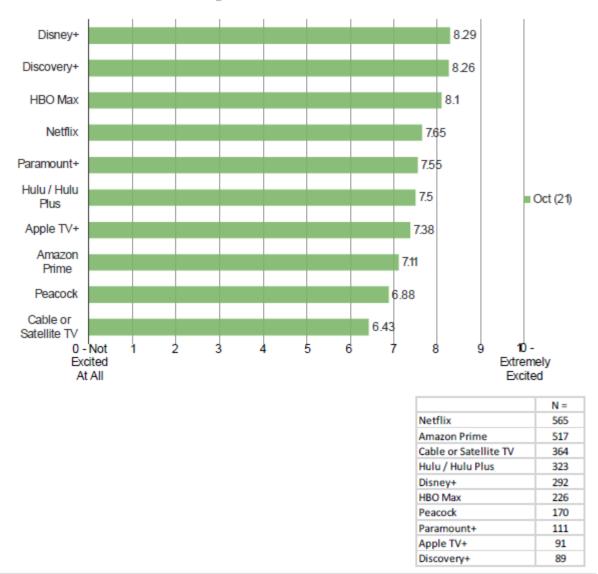
### Posed to all respondents.

Veighted Average Guide:	N Size	All Who Watch At Home	Pays For Account
L = 0, Very Poor Value	Netflix	565	430
l = 1	Amazon Prime	517	430
= 2	Cable or Satellite TV	364	298
= 3	Hulu / Hulu Plus	323	250
= 4	Disney+	292	213
= 5	HBO Max	226	165
= 6	Peacock	170	136
= 7	Paramount+	111	84
= 8	Apple TV+	91	78
0 = 9	Discovery+	89	70

### Source: 🛞 Bespoke Market Intelligence Surveys

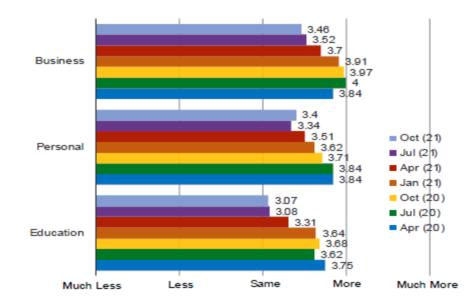
PLEASE RATE HOW EXCITED YOU ARE FOR UPCOMING CONTENT (RELEASES IN THE NEXT 3 MONTHS) ON THE FOLLOWING?

Posed to respondents who pay for an account with or live with someone who pays for an account with each of the following:



# **Video Calls** | Self-reported video call engagement frequency has regressed relative to levels recorded in the earlier innings of the pandemic.

### ARE YOU CURRENTLY USING VIDEO CALLS MORE OR LESS OFTEN THAN NORMAL?



Posed to respondents who have participated in video calls in the past month.

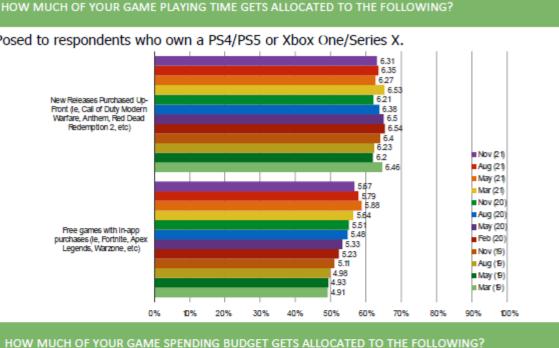
### Video Calls | The percentage of consumers who used Zoom for a video call in the past month has been on the decline.

#### Posed to all respondents Zoom 29.3% FaceTime 28.6% I have not participated in a video call in the past month 18.8% Facebook Video Call Microsoft Teams Skype 0.69 Google Meet 78% GoToMeeting Oct (21) 70% Jul (21) Cisco WebEx Apr (21) 5.8% Jan (21) Other (please specify) Oct (20) Jul (20) Google Hangouts Apr (20) 5 29 Snapchat Video Call 4.5% Instagram Video Call 2.6% Slack 19% Blue Jeans 0% 20% 40% 60% 80% 100%

### HAVE YOU USED ANY OF THE FOLLOWING TO PARTICIPATE IN A VIDEO CALL IN THE PAST MONTH? (SELECT ALL THAT APPLY)

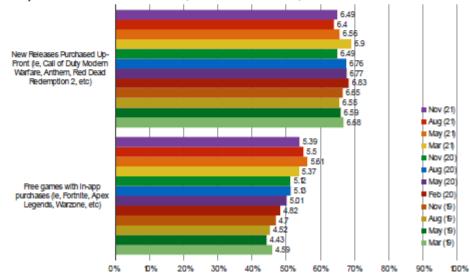
Source: 🛞 Bespoke Market Intelligence Surveys

### **Video Games** | Free games with in-app purchases have been gaining over time.



Posed to respondents who own a PS4/PS5 or Xbox One/Series X.

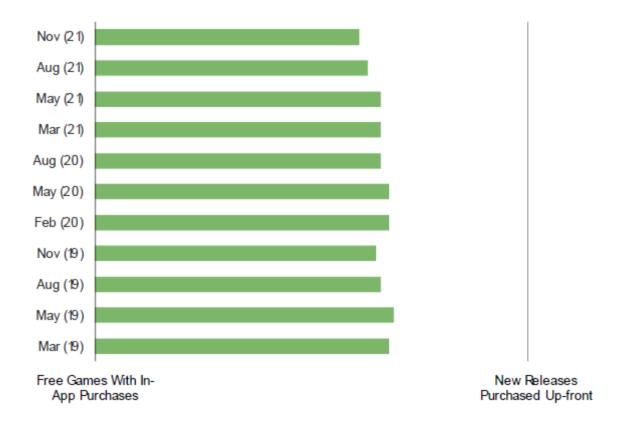
### Posed to respondents who own a PS4/PS5 or Xbox One/Series X.



## **Video Games** | Preferences have been slowly shifting toward free games with in-app purchases.

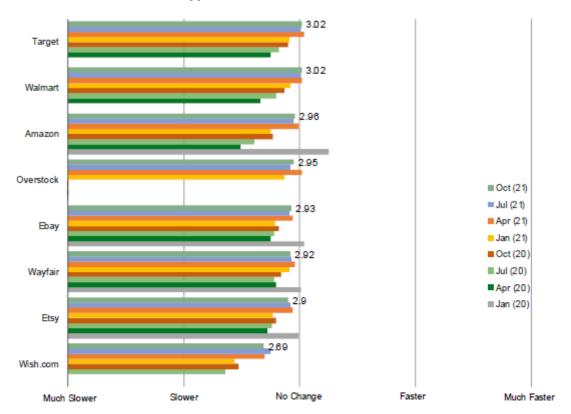
### WHICH DO YOU PREFER?

Posed to respondents who own a PS4/PS5 or Xbox One/Series X.



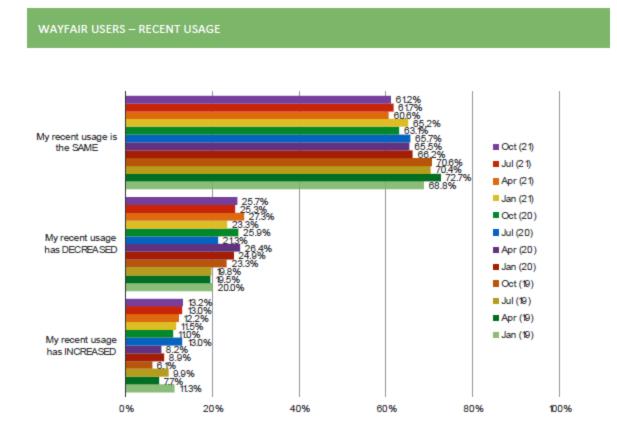
## **eCommerce** | Consumer complaints around shipping were largely resolved with eCommerce platforms we test in our October survey.



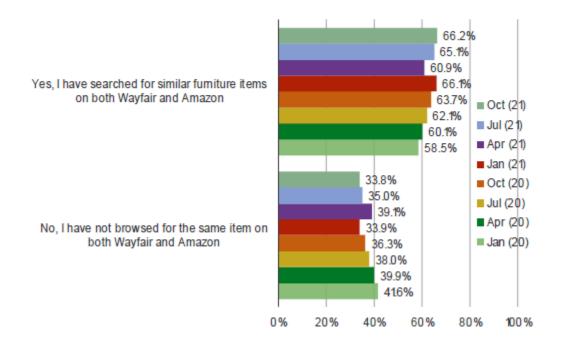


Posed to users of each site/app.

# **eCommerce** | Wayfair users have been increasingly likely to say that their usage has increased or decreased recently.



### HAVE YOU EVER BROWSED FOR THE SAME TYPE OF FURNITURE PRODUCT ON BOTH WAYFAIR AND AMAZON?

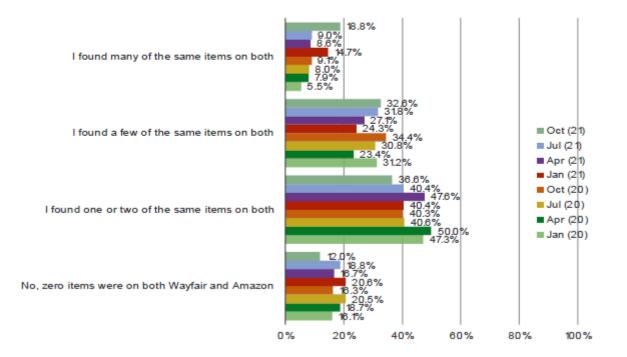


Posed to Wayfair users.

## **eCommerce** | Wayfair customers who cross-shop Amazon have been increasingly likely to say they find identical items while cross-shopping.

IN THE COURSE OF YOUR SEARCH, DID YOU FIND ANY ITEMS THAT WERE IDENTICAL AND LISTED ON BOTH WAYFAIR AND AMAZON?

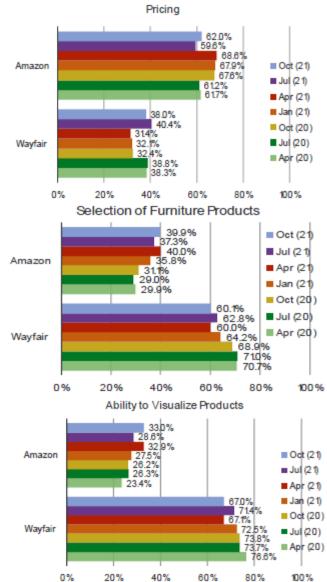
Posed to Wayfair users who have browsed for the same type of furniture product on both Wayfair AND Amazon.



### **eCommerce** | Wayfair customers who cross-shop Amazon say Amazon is better for price and they are gaining ground for selection and visualization.

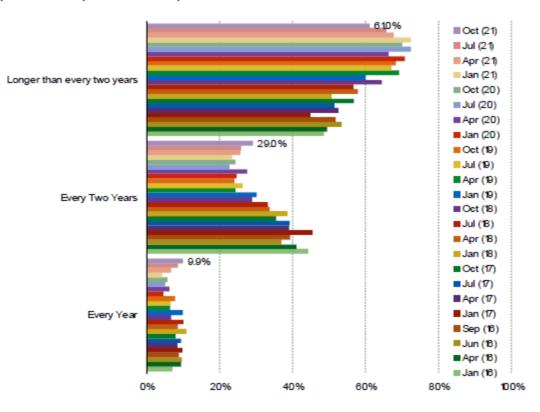


Posed to Wayfair users who have browsed for the same type of furniture product on both Wayfair AND Amazon.



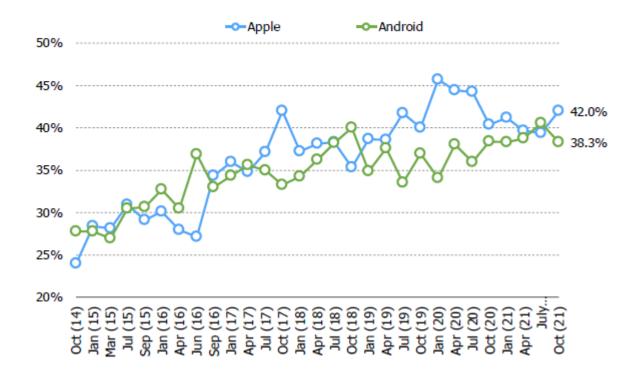
### EXPECTATIONS FOR HOW FREQUENTLY CONSUMERS WILL PURCHASE NEW SMARTPHONES GOING FORWARD

This question was posed to smartphone owners.



"TRIPLE PLAYS" – PERCENTAGE OF SMARTPHONE OWNERS WHO OWN THE SAME OPERATING SYSTEM FOR LAST PHONE, CURRENT PHONE, AND PLAN TO USE SAME FOR NEXT PHONE

This question was posed to smartphone owners.

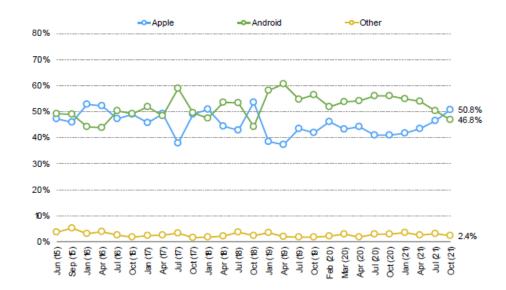


# **Consumer Electronics China | Market share trends for the iPhone in China improved in recent quarters.**

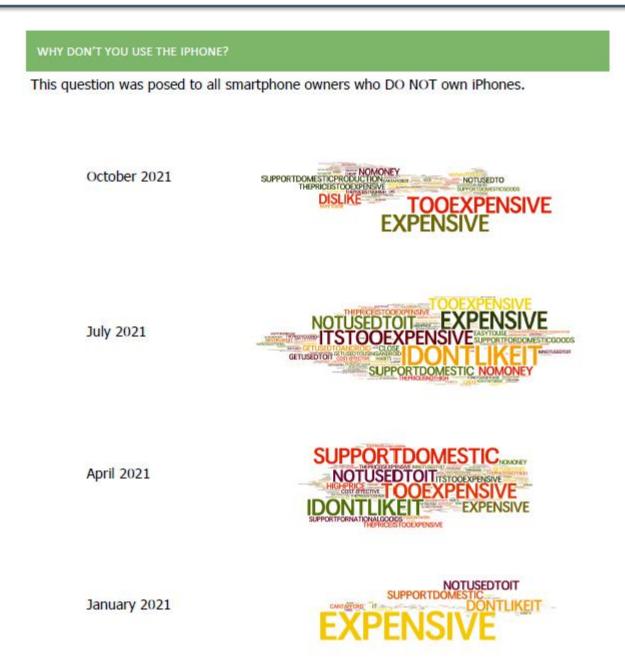


#### SMARTPHONE OWNERS – WHICH SMARTPHONE WILL YOU CHOOSE FOR YOUR NEXT SMARTPHONE?

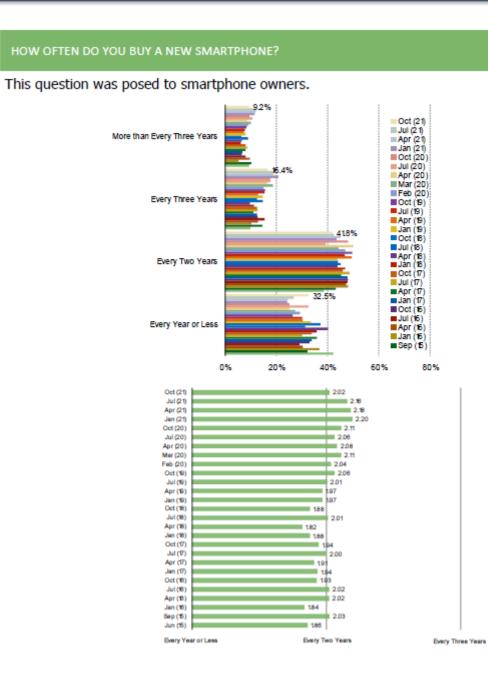
This question was posed to smartphone owners.



# **Consumer Electronics China** | In China, price remains the top reason why consumers don't choose the iPhone.

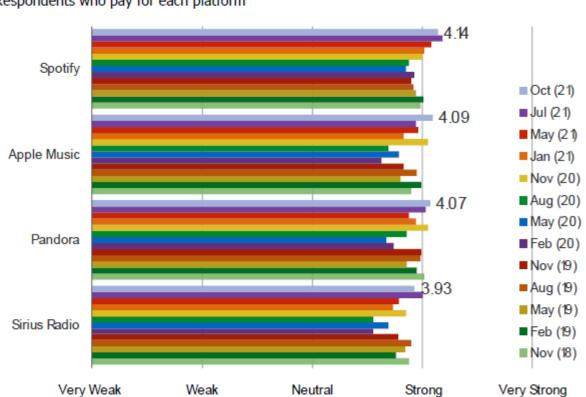


### **Consumer Electronics China | In China, extended refresh cycle expectations reversed** earlier this year.



# Audio | Consumers are increasingly likely to see strong value in paying for streaming audio subscriptions.

WHAT IS YOUR OPINION OF THE VALUE YOU GET FOR YOUR MONEY IN PAYING FOR THIS PLATFORM?

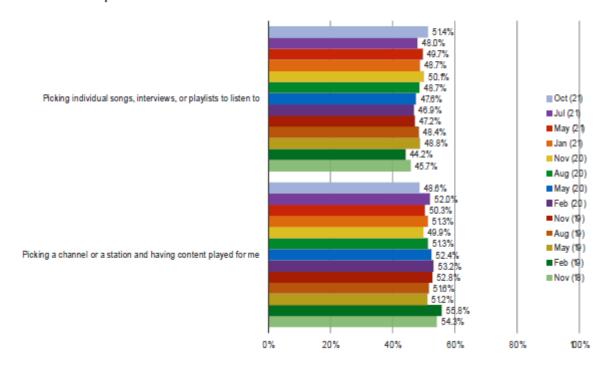


Respondents who pay for each platform

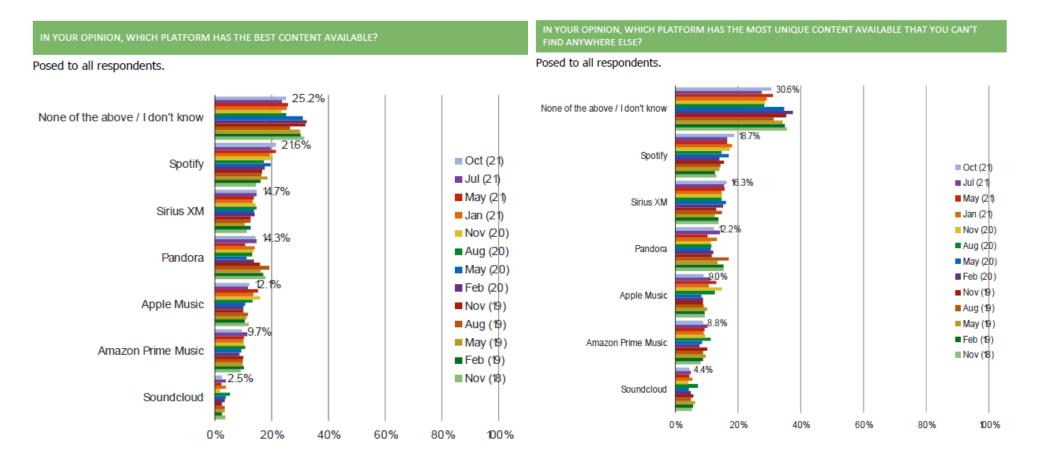
# Audio | Consumers are gradually shifting toward preferring to pick individual songs, interviews, and playlists to listen to.

#### FOR LISTENING TO MUSIC AND TALK-SHOW CONTENT, WHICH IS BETTER?

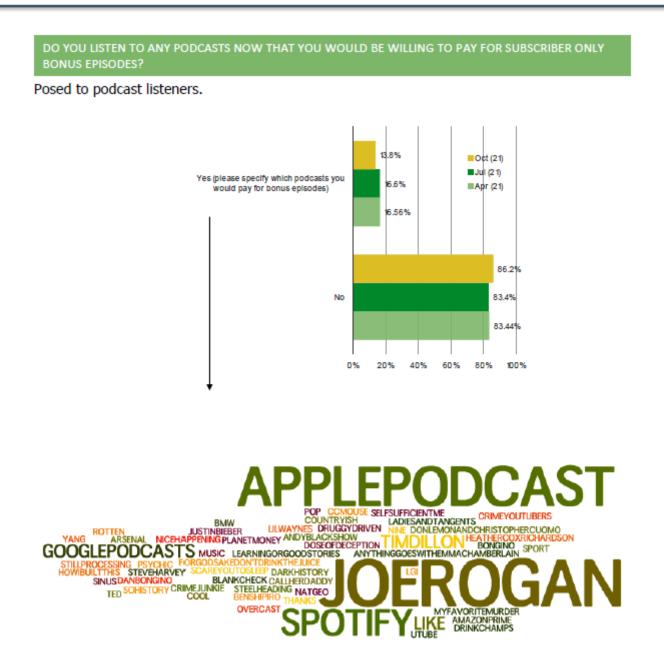
Posed to all respondents.



# Audio | Spotify is increasingly being viewed as the platform with the best content. Sirius also performs well in this KPI.



# Audio | Joe Rogan is the top podcast that consumers would be willing to pay for in order to get premium content.



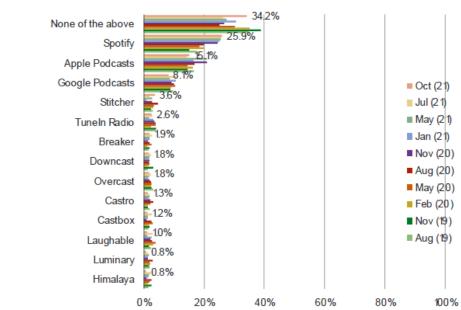
### Audio | Spotify is increasingly the top platform that podcast listeners go-to.

#### Posed to respondents who listen to podcasts (more often than never) 40.5% Spotify 29.1% None of the above Apple Podcasts 84% Google Podcasts Oct (21) 89 TuneIn Radio Jul (21) 6.7% May (21) Stitcher 6.3% Jan (21) Laughable 5.8% Nov (20) Castbox Aug (20) 5.7% Overcast May (20) 5.5% Breaker Feb (20) 5.3% Castro Nov (19) 5.2% Aug (19) Luminary 4.9% Downcast 1.6% Himalaya 0% 20% 40% 60% 80% 100%

WHICH OF THE FOLLOWING PLATFORMS DO YOU USE TO LISTEN TO PODCASTS?

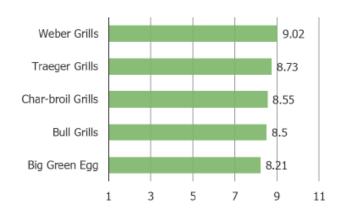
### WHICH OF THE FOLLOWING HAS THE MOST UNIQUE PODCAST CONTENT THAT YOU CANNOT FIND ON OTHER PLATFORMS?

Posed to respondents who listen to podcasts (more often than never)



### What is your opinion of the following?

Posed to respondents who said they are aware of each of thew following.



How	likely a	re	you	to	recommend	th	ie fo	ollow	ing	to a friend	d or colleague?

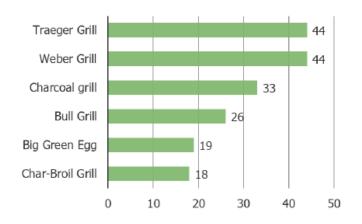
Posed to respondents who said they own each of the following.

N = 80

90

154 94

201 321



	N =
Big Green Egg	359
Bull Grills	132
Char-broil Grills	556
Traeger Grills	289
Weber Grills	705

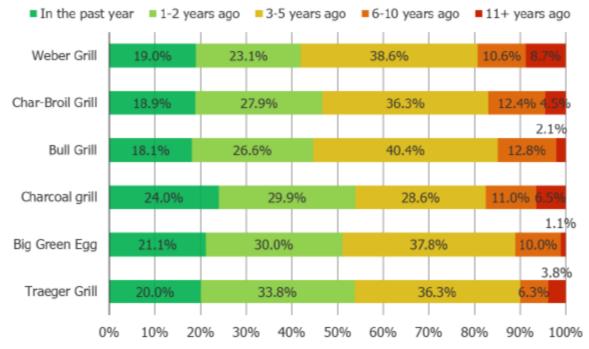
	e Guide:

0, Very Negative = 1	
1 = 2	
2 = 3	
3 = 4	Traeger Grill
4 = 5	Big Green Egg
5 = 6	Charcoal grill
6 = 7	Bull Grill
7 = 8	Char-Broil Grill
8 = 9	Weber Grill
9 = 10	
10, Very positive = 11	

# **BBQ Grills** | A relatively large % of grill owners report having bought their grills in the past 1-2 years.

### When did you get this item?

Posed to respondents who said they own each of the following.

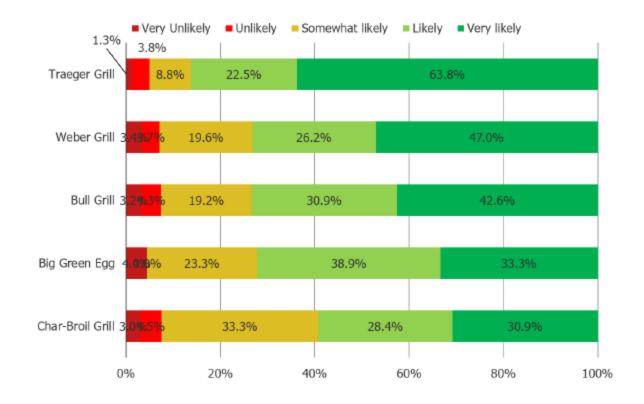


	N =
Traeger Grill	80
Big Green Egg	90
Charcoal grill	154
Bull Grill	94
Char-Broil Grill	201
Weber Grill	321

# **BBQ Grills** | Traeger customers are the most likely to remain loyal when it is time for them to buy another grill.

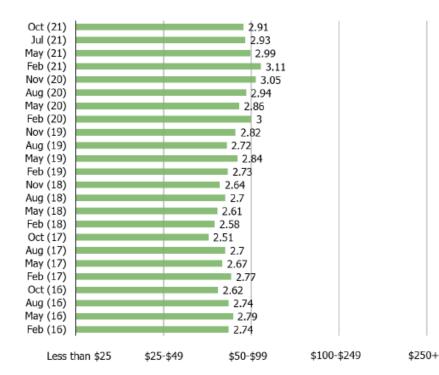
### When it is time to buy another grill, how likely are you to buy another one from this brand:

Posed to respondents who own a grill/bbq from each of the following:



# Low Cost Retail | Customers of both Walmart and Target have gradually reduced average spend per visit with each quarterly survey we have run in 2021.

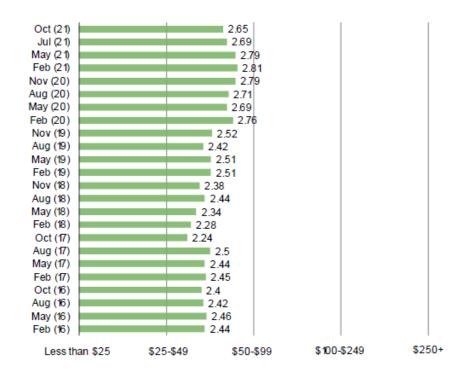
#### WAL-MART CUSTOMERS: AVERAGE SPEND PER VISIT



Posed to respondents who have purchased from Wal-Mart in the past 12 months.

#### TARGET CUSTOMERS: AVERAGE SPEND PER VISIT

Posed to respondents who have purchased from Target in the past 12 months.



Among those who told us they are shopping Walmart less, an increased percentage q/q told us they are simply shopping less in general. We also would note increases in the % of these folks trading down to dollar stores. Among those who are shopping Target less, an increased % are shopping Amazon instead.

## Low Cost Retail | Customers are increasingly calling out product price increases based on their perceptions during their most recent visit.

### WHEN YOU LAST VISITED, DID YOU NOTICE ANY CHANGES TO PRODUCT PRICES?

This question was posed to consumers who have shopped each retailer in the past 12 months.

M	luch Lower 📕 Low	er <mark>■</mark> Same <b>■</b> Higher	Much Higher
Nov (21) 2	85%	57.3%	25.0% 7.5%
Jul (21) 2	65%	62.0%	21.7% 6.6%
May (21) 1,000		64.9%	19.7% 6.5%
Feb (21) 1.	.5%	66.9%	18.2% 5.4%
Nov (20) 279	610.1%	65.7%	18.4% 5.1%
Aug (20) 1	.8%	64.8%	20.2% 4.9%
May (20) 2 💴	6 10.8%	67.1%	17.5% 2.5%
Feb (20) 3	% 12.2%	62.9%	15.5% 8.1%
Nov (19) 1	67.5%	712%	15.1% 4.2%
Aug (19) 2	6 9.6%	69.8%	13.0% 5.6%
May (19) 1	9.9%	71.5%	13.1% 3.8%
Feb (19) 1.		73.7%	12,4%4.0%
Nov (18) 1.	8.0%	73.0%	14.0% 3.7%
Aug (18) 159	% 10.6%	73.0%	12.7% 2.3%
May (18) 200	% 8.5%	74.2%	11.9% 3.3%
Feb (18) 1	6 9.5%	77.5%	10.7% 1.2%
0%	20%	40% 60%	80% 100%
	Much Lower Lo	ower <mark>s</mark> ame ∎Highe	er ∎Much Higher
Nov (21) 1	Much Lower Lo	ower Same ∎Highe	er ■Much Higher 33.2% 8.3%
Nov (21) 1. Jul (21) 1.	Much Lower Lo BAD% 8 BAD%	ower Same ■Highe 52.5% 58.4%	er ■Much Higher 33.2% 8.3% 26.2% 9.4%
Nov (21) 1. Jul (21) 1. May (21) 1.	Much Lower Lo BAD% 5 BAB% 5 BAB% 5	ower ■ Same ■ Highe 52.5% 58.4% 59.4%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1	Much Lower = Lo 840% 1563% 1565%	ower ■ Same ■ Highe 52.5% 58.4% 59.4% 64.0%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1	Much Lower = Lo 800 % 866 % 866% 861% 862%	ower Same Highe 52.5% 58.4% 59.4% 64.0% 61.7%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 8.8%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1	Much Lower = Lo 800 % 866 % 866 % 867% 867%	ower ■ Same ■ Highe 52.5% 58.4% 59.4% 64.0%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 May (20) 1	Much Lower Lo 800 % 2 898 % 868 % 869% 898 % 899 % 899 % 899 % 896 %	ower Same Highe 52.5% 58.4% 59.4% 64.0% 61.7% 61.9%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 6.8% 25.1% 6.7%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 May (20) 1 Feb (20) 2	Much Lower Lo MD% 2 MD% MD% MD% MD% MD% MD% MD% MD%	ower Same Highe 52.5% 58.4% 59.4% 64.0% 61.7% 61.9% 63.9%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 6.8% 25.1% 6.7% 23.4% 4.2%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 May (20) 1	Much Lower Lo MD% 2 MD% 2 MD% 6 MD% 6 MD% 6 MD% 7 M6 MD% 7 M6 MD% 7 M6 MD% 7 M6 MD% 7 M6 MD% 7 M6 MD% 7 MD% 7	ower Same Highe 52.5% 59.4% 64.0% 61.7% 61.9% 63.9% 55.4%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 6.8% 25.1% 6.8% 25.1% 6.7% 23.4% 4.2% 26.2% 8.0%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 Feb (20) 2 Nov (19) 2	Much Lower Lo 840% 869% 1569% 1569% 1569% 1569% 1568.9% 156.8.4% 15	ower Same Highe 52.5% 58.4% 59.4% 64.0% 61.7% 61.9% 63.9% 55.4% 61.5% 65.7% 65.3%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 6.8% 25.1% 6.8% 25.1% 6.7% 23.4% 4.2% 26.2% 8.0% 21.6% 7.8%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 Feb (20) 2 Nov (19) 2 Aug (19) 1	Much Lower Lo MD% 2 MD%	ower Same Highe 52.5% 58.4% 59.4% 64.0% 61.7% 61.9% 63.9% 55.4% 61.5% 65.7% 65.3% 65.3% 68.2%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 6.8% 25.1% 6.8% 25.1% 6.7% 23.4% 4.2% 26.2% 8.0% 21.6% 7.8%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 Feb (20) 2 Nov (19) 2 Aug (19) 1 May (19) 1	Much Lower Lo BaD% E BaD% B BaD% BAD% B BAD% B BAD% BAD% B BAD% B BAD% BAD% B BAD% BAD% B BAD% BAD% B BAD% BAD% B BAD% BAD% BAD% BAD% B BAD% BAD% BAD% BAD% BAD% BAD% BAD% BAD%	ower Same Highe 52.5% 58.4% 59.4% 64.0% 61.7% 61.9% 63.9% 55.4% 61.5% 65.7% 65.3% 65.3% 68.2% 67.8%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 6.8% 25.1% 6.7% 23.4% 4.2% 26.2% 8.0% 21.5% 5.8% 20.5% 4.7%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 Feb (20) 2 Nov (19) 2 Aug (19) 1 Feb (19) 0 Nov (18) 0.	I Much Lower E Lo 840% 8563% 866%	ower Same Highe 52.5% 58.4% 59.4% 64.0% 61.0% 61.0% 63.9% 55.4% 61.5% 65.3% 65.3% 65.3% 68.2% 67.8% 66.6%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 6.8% 25.1% 6.7% 23.4% 4.2% 26.2% 8.0% 21.5% 5.8% 20.5% 4.7% 18.7% 8.6%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 Feb (20) 2 Nov (19) 2 Aug (19) 1 Feb (19) 0 Nov (18) 0.	I Much Lower E Lo 840% 8563% 1961% 1960%	ower Same Higher 52.5% 58.4% 59.4% 64.0% 61.7% 61.9% 63.9% 55.4% 61.5% 65.3% 65.3% 65.3% 65.3% 66.2% 67.8% 68.8% 7,15%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 8.8% 25.1% 8.8% 25.1% 8.7% 23.4% 4.2% 26.2% 9.0% 21.5% 5.8% 20.5% 4.7% 18.7% 8.6% 19.4% 6.0%
Nov (21) 1 Jul (21) 1 May (21) 1 Feb (21) 1 Nov (20) 1 Aug (20) 1 Feb (20) 2 Nov (19) 2 Aug (19) 1 Feb (19) 0 Nov (18) 0 Aug (18) 1	I Much Lower Lower Lo B40% 5 B46% 5	ower Same Higher 52.5% 58.4% 59.4% 61.7% 61.9% 63.9% 55.4% 61.5% 61.5% 65.3% 65.3% 65.3% 65.3% 66.2% 66.8%	er ■Much Higher 33.2% 8.3% 26.2% 9.4% 24.4% 8.9% 20.9% 7.8% 25.1% 8.8% 25.1% 8.8% 25.1% 8.7% 23.4% 4.2% 26.2% 8.0% 21.5% 5.8% 20.5% 4.7% 18.7% 8.6% 19.4% 6.0% 20.9% 3.5%

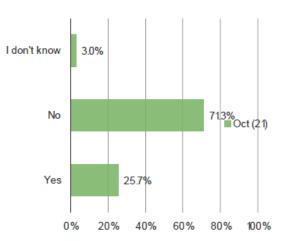
WALMART

TARGET

# **BNPL** | <sup>1</sup>/<sub>4</sub> of consumers said they have used BNPL to buy something in the past 6 months. Of those who have used BNPL, around a third say they are behind on payments.

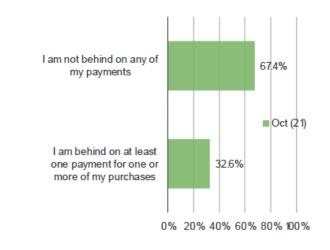
#### HAVE YOU USED BUY NOW PAY LATER OPTIONS (LIKE AFFIRM, AFTER PAY, KLARNA, ETC) TO BUY ANYTHING IN THE PAST 6 MONTHS?

Posed to all respondents.



ARE YOU CURRENTLY BEHIND ON ANY OF YOUR BUY NOW PAY LATER PAYMENTS?

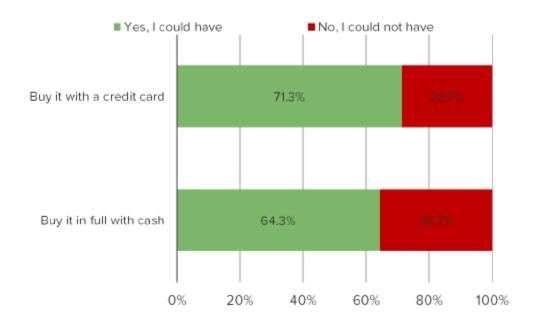
Posed to all respondents who have used BNPL services in the last 6 months.



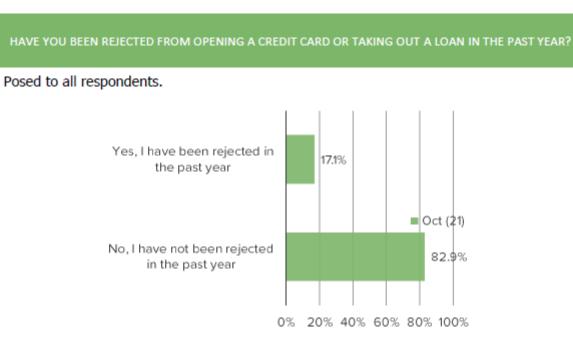
## **BNPL** | For $\sim$ a third of consumers who used BNPL in the past 6 months, the ability to buy now and pay later made items accessible to them that otherwise would not have been.

THINKING ABOUT THE ITEM YOU MOST RECENTLY BOUGHT WITH BUY NOW PAY LATER, WOULD YOU HAVE BEEN ABLE TO BUY IT IN THE FOLLOWING WAYS IF BUY NOW PAY LATER WAS NOT AVAILABLE?

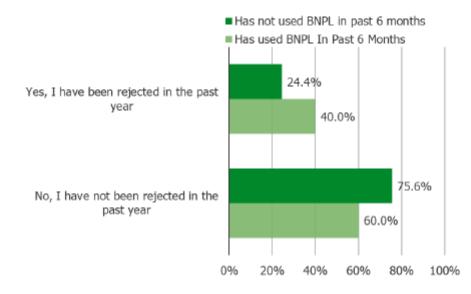
Posed to all respondents who have used BNPL services in the last 6 months.



# **BNPL** | BNPL users are more likely to have been rejected from opening a credit card or taking out a loan in the past year.



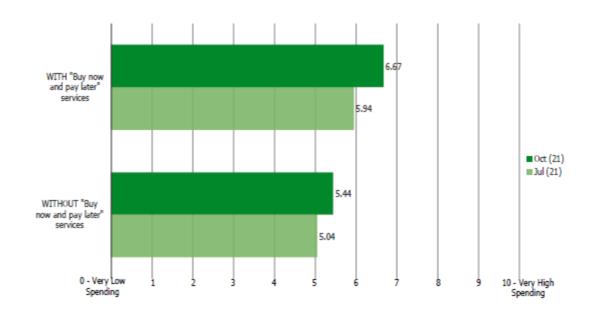
### Cross-Tab: respondents who have used BNPL vs. those who have not



# **BNPL** | For respondents who would use it, BNPL would drive incremental discretionary spending.

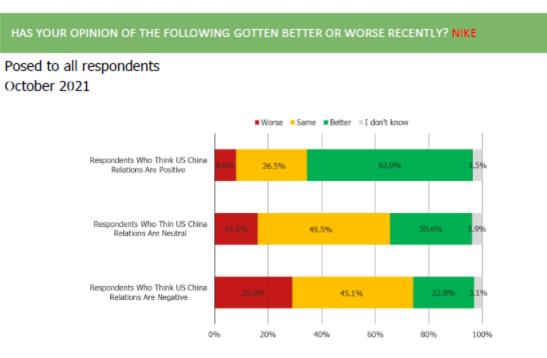
HOW MUCH MONEY WOULD YOU SPEND ON DISCRETIONARY (IE, NON-ESSENTIAL) ITEMS IF ...

Posed to respondents who said they would use buy now and pay later services.

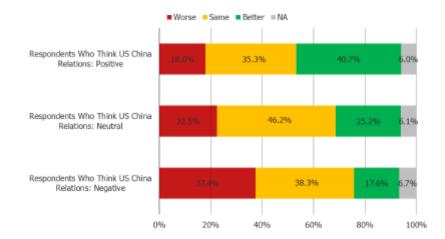




## **China Athletic Apparel | Perceptions toward US/China relations impacts consumer views toward US athletic brands.**

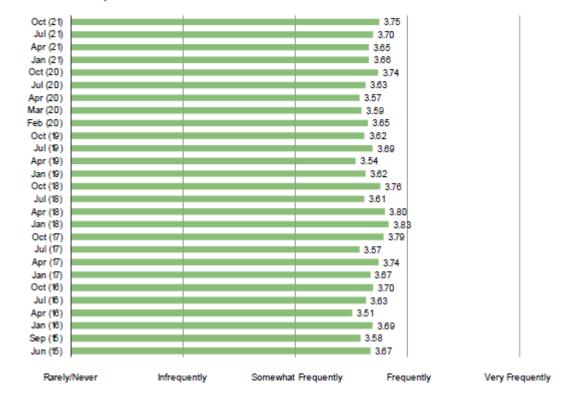


July 2021

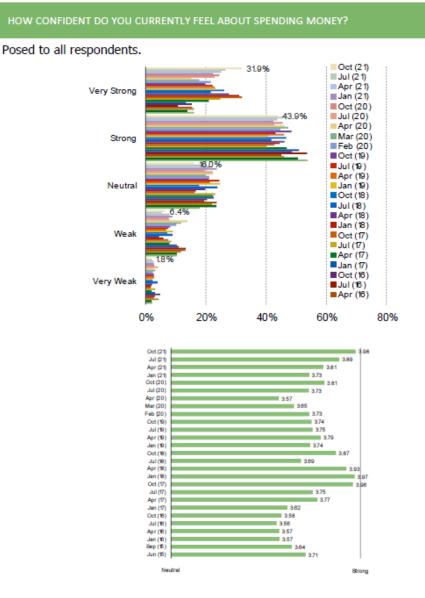


# **China eCommerce** | Online shopping is not quite at series highs, but improved relative to recent survey history.

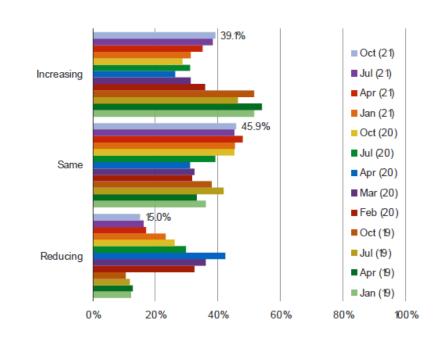
### HOW OFTEN DO YOU SHOP ONLINE?



### **China Macro | Consumer spending confidence vastly improved q/q in October.**



#### HOW MUCH HAVE YOU BEEN SPENDING LATELY?



## **China Luxury** | In our October survey, consumers in China were more likely to expect spending less on luxury goods during this year's holiday season compared to normal.

## COMPARED WITH THE AMOUNT YOU USUALLY SPEND ON LUXURY GOODS DURING THE FOLLOWING PERIODS, DO YOU WANT TO SPEND MORE, LESS, OR THE SAME?



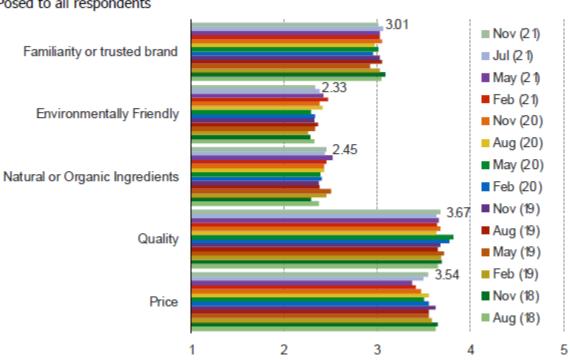
# **China Macro** | Despite developments this Fall around the government's position toward shared prosperity, most consumers don't think it will change how they spend money.

WILL THE GOVERNMENT'S POSITION ON SHARED PROSPERITY AND HIGHER TAXES CHANGE THE WAY YOU SPEND MONEY?



### **CPGs** | In recent quarters, consumers have been increasingly likely to prioritize price when it comes to choosing personal care and household items.

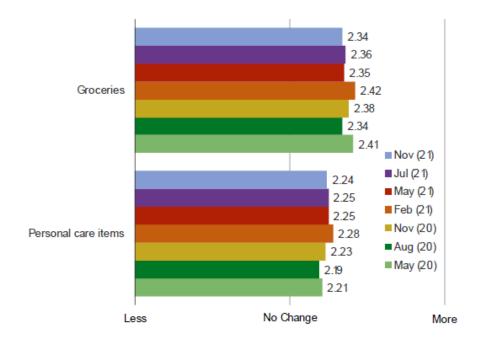
### PLEASE RANK WHICH ARE MOST IMPORTANT TO YOU WHEN IT COMES TO PURCHASING PERSONAL CARE AND HOUSEHOLD ITEMS.



## **CPGs** | Consumers continue to indicate that they are keeping more grocery and personal care item inventory on hand than normal lately.

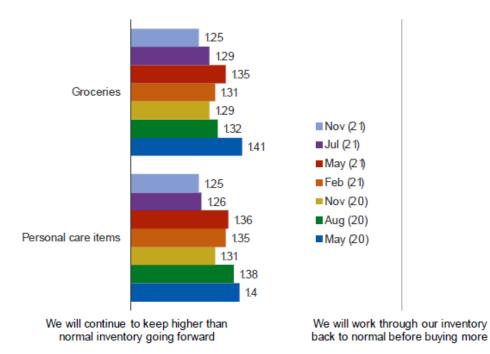
WHEN IT COMES TO BOTH PERSONAL CARE ITEMS AND GROCERIES, ARE YOU KEEPING MORE OR LESS INVENTORY IN YOUR HOME LATELY?

Posed to all respondents





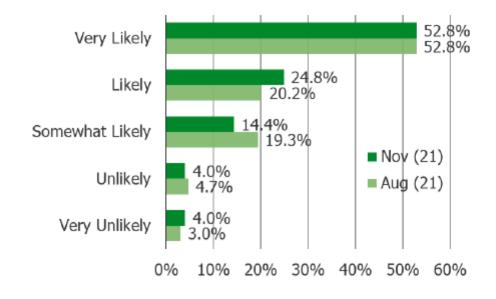
Posed to respondents who are keeping higher than normal inventory



## **Footwear | Crox users are highly likely to purchase another pair in the future.**

How likely are you to buy a pair of Crocs again sometime in the future?

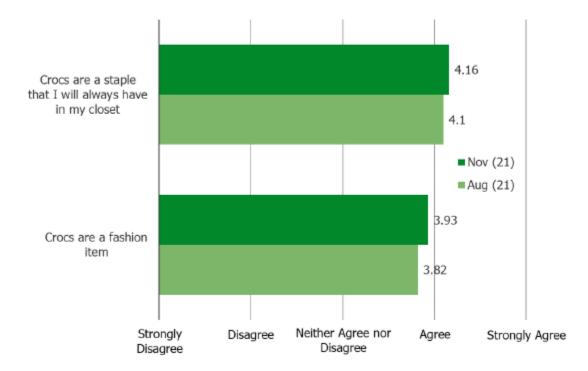
Posed to respondents who said they currently wear Crocs regularly or occasionally.



## **Footwear | Sentiment toward Crocs among users is very positive.**

### How much do you agree with the following statements:

Posed to respondents who said they currently wear Crocs regularly or occasionally.



## **Clothing** | Clothing purchasing finally pulled back to net even after a year + of being under-water with consumers.

Less Same More ■NA Oct (21) Sep (21) Aug (21) Jul (21) Jun (21) May (21) Apr (21) Mar (21) Feb (21) Jan (21) Dec (20) Nov (20) Oct (20) Sep (20) Aug (20) Jul (20) Jun (20) 42 May (20) Apr (20) 0% 20% 40% 60% 80% 100%

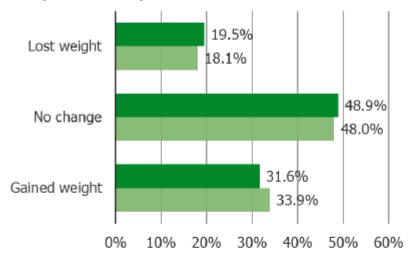
HAVE YOU BEEN BUYING CLOTHING MORE OR LESS OFTEN THAN NORMAL DURING THE PAST MONTH?

This question was posed to all respondents.

# **Clothing** | But consumers have fluctuated in weight during the pandemic and have had to purchase some clothing as a result.

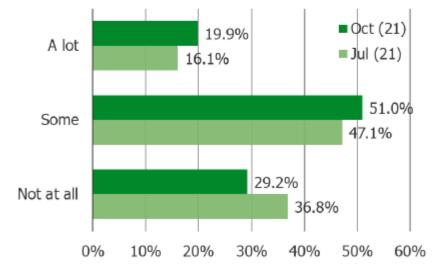
### SINCE THE START OF COVID, WOULD YOU ESTIMATE THAT YOU HAVE:

This question was posed to all respondents.



### HAVE YOU HAD TO BUY ANY CLOTHING AS A RESULT OF GAINING OR LOSING WEIGHT??

This question was posed to respondents who have gained or lost weight.



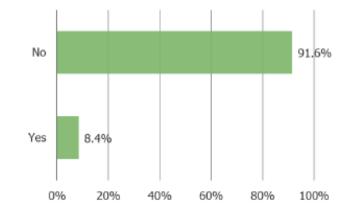
HAT TYPE OF CLOTHING DID YOU NEED TO BUY?

This question was posed to respondents who have gained or lost weight.



# **Electric Vehicles |** Nearly a third of consumers expecting to get a vehicle at some point in the future expect to get an electric vehicle.

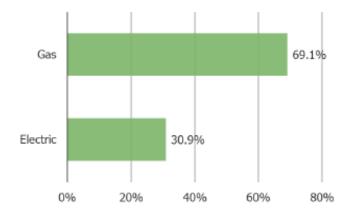
### Do you currently own or lease an electric vehicle?



Posed to respondents who own or lease one or more vehicles (N = 1108).

### Thinking about the next vehicle you will purchase or lease, is it more likely to be:

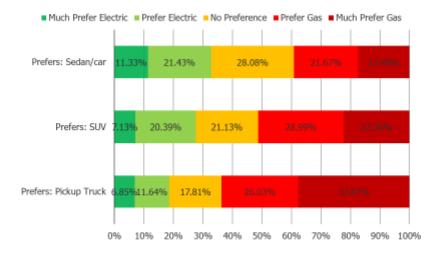
Posed to respondents who expect to purchase or lease a vehicle at some point in the future (N = 988).



### **Electric Vehicles | Truck owners are the least likely to prefer electric.**

### If you were looking to get a new car/automobile, which would you prefer to get?

Cross-Tabbed by the type of vehicle respondents typically prefer:



IE – respondents who typically prefer sedans/cars are more likely to have said they would prefer to get an electric vehicle if they were getting a new car today.

### If price were no object, which of the following brands would you most desire to get?

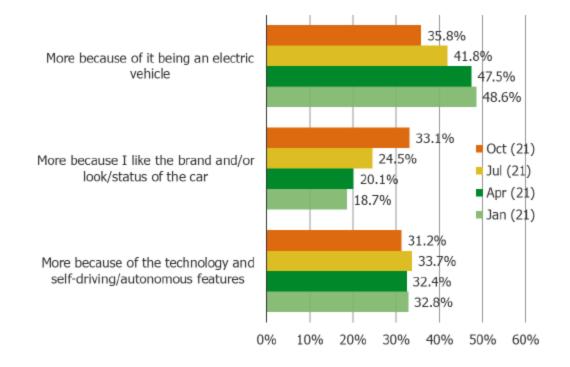
Posed to respondents who own or lease one or more vehicles (N = 1108).

Tesla	12.1%
None of the above/I don't know	10.2%
Mercedes	7.4%
BMW	6.4%
Toyota	6.4%
Lexus	6.0%
Jeep	5.8%
Chevrolet	5.8%
Ford	5.7%
Audi	5.5%
Honda	4.5%
Subaru	4.5%
Cadillac	3.3%
Volvo	3.1%
Dodge	2.1%
Hyundai	1.7%
Nissan	1.6%
Infiniti	1.5%
Lincoln	1.3%
Volkswagen	1.3%
Rivian	1.3%
Buick	1.1%
Chrysler	0.5%
Lucid	0.5%
Fisker	0.5%

# Autos | Consumers who have interest in getting a Tesla are increasingly being driven to want it because they like the brand or look of the car.

### What is the primary reason you would be interested in getting a Tesla?

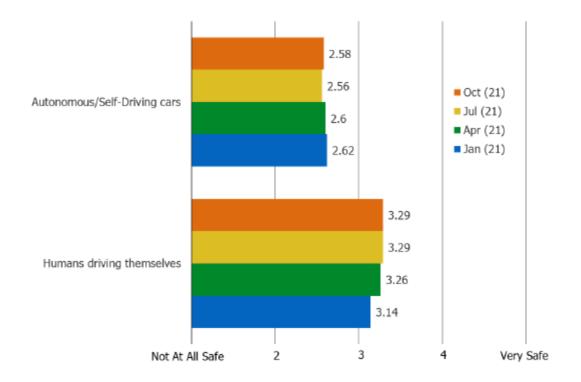
Posed to respondents who expressed interest in getting a Tesla at some point in the future (N = 483):



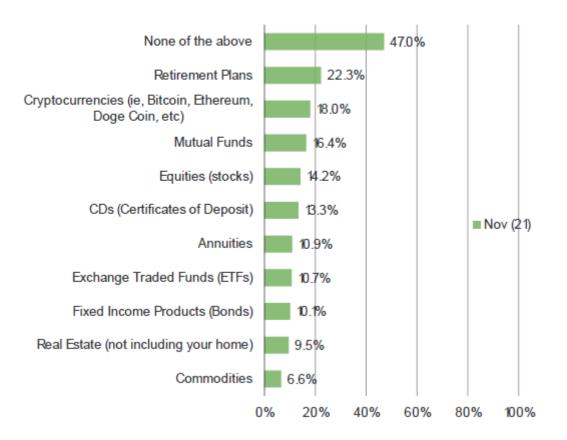
## Autos | Consumers remain unconvinced about the safety of autonomous/self-driving autos.

### How would you rate how safe the following are:

Posed to respondents who own or lease one or more vehicles (N = 1108).



#### DO YOU CURRENTLY HAVE ANY INVESTMENTS IN ANY OF THE FOLLOWING? (SELECT ALL THAT APPLY)



## **Crypto** | Consumers with investments in cryptocurrencies are the most likely to say they expect to increase their holdings in the future.

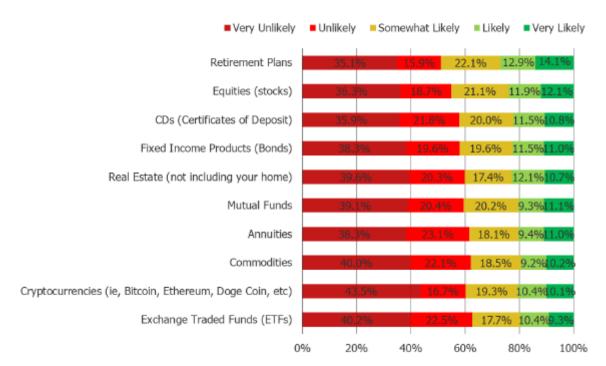
## DO YOU EXPECT TO CHANGE HOW MUCH MONEY YOU HAVE INVESTED IN THE FOLLOWING IN THE FUTURE?

Posed to respondents who already have investments in each of the following:

Significantly Reduce	No Char	nge	Increase	se 🗧 Sign	ificantly	Increase	
1.8%	9 3.1%				1		
Cryptocurrencies (ie, Bitcoin, Ethereum, Doge Coin, etc)	16.	5%	37.	5%	4	41.1%	
	1.2%						
Commodities		4.7%	- 28	3.4%	4	13.2%	
	3.0%						
Exchange Traded Funds (ETFs)	_	5.6%	)	35.3%		35.3%	
	6 4.0%		201	22.00/		20.70	
Fixed Income Products (Bonds)	4.3%	29.0	1970	33.9%		30.7%	
Real Estate (not including your home)		34	.2%	28.2%		31.6%	
	61.5%	54	1270	20.270		51.070	
Annuities	10	4	4.4%	22.3	2%	29.6%	
2.4	%3.7%						
CDs (Certificates of Deposit)			43.9%	23	.2%	26.8%	6
1.79	% 6.9%						
Equities (stocks)			3.3%	38	.5%	19.5	5%
	<u>%</u> 6.4%						
Mutual Funds			41.6%	2	6.2%	23.89	%
	kA.7%		10.001				
Retirement Plans			49.3%		28.3%	) 16.	.7%
	- 04-	209	6 40	04 60	)%	80%	100
0	%	209	0 40	00 00	170	0070	100

## **Crypto** | Among those not currently invested in each, consumers are relatively less likely to invest in crypto (but there isn't a lot of dispersion differentiating vehicles).

#### HOW LIKELY ARE YOU TO INVEST IN THE FOLLOWING IN THE FUTURE:



Posed to respondents who DO NOT currently invest in each of the following:

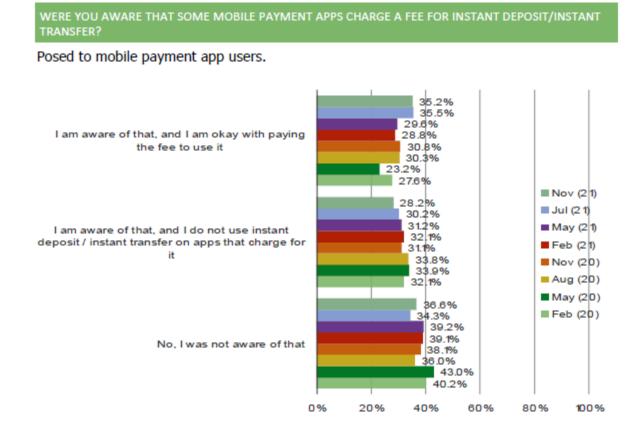
# **Crypto | Crypto investors are the most likely to spread the word about investing in the latter via word of mouth.**

#### HOW LIKELY ARE YOU TO RECOMMEND BUYING THE FOLLOWING TO A FRIEND OR COLLEAGUE?

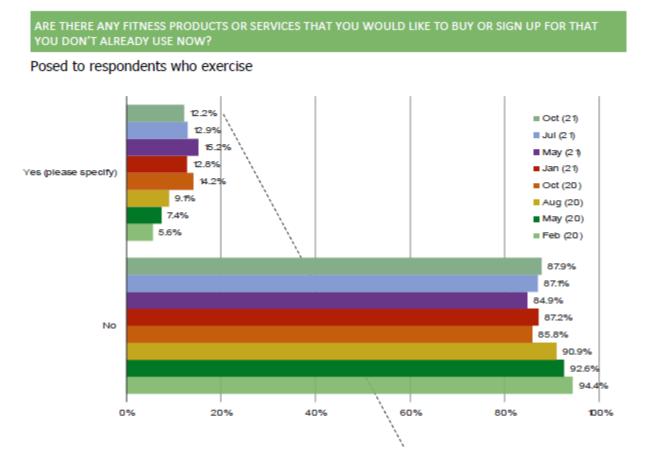
	Detractors	Passive P	romoters	NPS Score
Cryptocurrencies (ie, Bitcoin, Ethereum, Doge Coin, etc)	17.7% 20.6%	61	.8%	44.1
Exchange Traded Funds (ETFs)	16.7% 24.5%	58	1.9%	42.2
Real Estate (not including your home)	26.3% 23.	<mark>7%</mark>	50.0%	23.7
Fixed Income Products (Bonds)	32.3%	22.1%	45.6%	13.2
Retirement Plans	31.3%	25.6%	43.1%	11.9
Mutual Funds	30.4%	30.3%	39.3%	9.0
Equities (stocks)	31.5%	30.7%	37.8%	6.3
CDs (Certificates of Deposit)	38.6%	21.1%	40.4%	1.8
Annuities	45.5%	13.6%	40.9%	-4.6
0	0% 20% 4	0% 60%	80% 100	0%

	N =
Retirement Plans	211
Cryptocurrencies (ie, Bitcoin, Ethereum, Doge Coin, etc)	170
Mutual Funds	145
Equities (stocks)	127
CDs (Certificates of Deposit)	114
Exchange Traded Funds (ETFs)	90
Annuities	88
Real Estate (not including your home)	76
Fixed Income Products (Bonds)	68

## **Mobile Payments | Mobile payments app users are increasingly okay with apps charging a fee for instant deposit/transfer.**

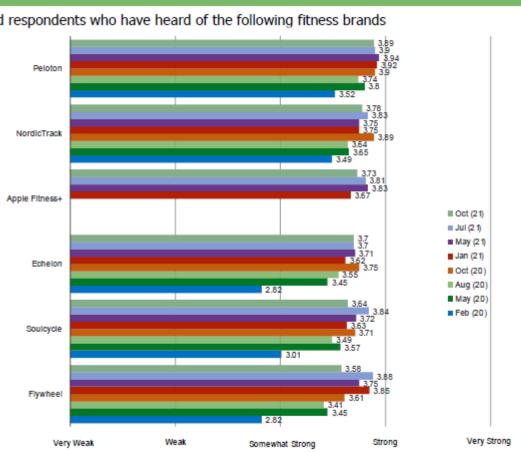


## **Fitness** | At-home fitness interest peaked in May of 2021. Peloton has consistently dominated mindshare of at-home fitness products consumers would like to buy.



# PELPITCAL TRADMILL ROWINGLACING FIELD

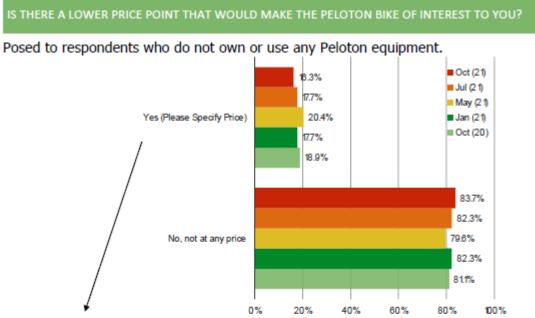
### **Fitness** | Peloton is viewed very positively by consumers. Sentiment did not take a hit even after the recall earlier this year.



Posed respondents who have heard of the following fitness brands

HOW STRONG OF A "FITNESS BRAND" DO YOU CONSIDER THE FOLLOWING TO BE?

### Fitness | The average amount that non-Peloton owners would pay to own the bike has declined over the past year.



Respondents who filled in an amount (under current prices):

#### Oct (21)

Average: \$676.41

Median: \$700

#### Jul (21)

Average: \$747

Median: \$700

#### May (21)

Average: \$771

Median: \$800

### <u>Jan (21)</u>

Average: \$742.03

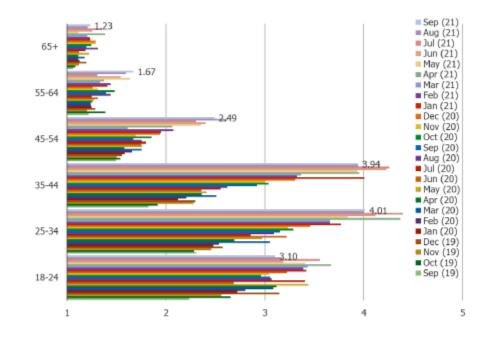
Median: \$800

#### Oct (20)

Average: \$740.89

Median: \$800

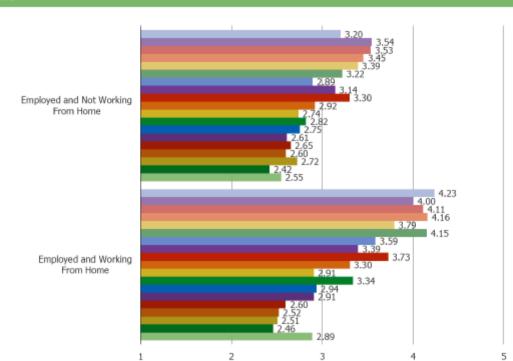
### HOW OFTEN DO YOU USE FOOD DELIVERY APPS (CROSS-TABBED BY AGE)



Weighted Average Calculation:

- 1 = Never
- 2 = Less than once per month
- 3 = Once or twice a month
- 4 = Around once a week
- 5 = Multiple times per week
- 6 = Around once a day
- 7 = Multiple times per day

## **Food Delivery** | Respondents who are working from home are using food delivery more frequently than respondents who are employed and not working from home.



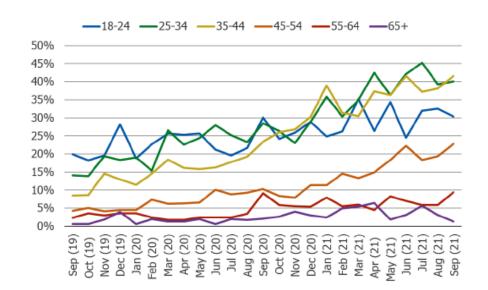
#### USAGE OF FOOD DELIVERY APPS IN GENERAL – CROSS-TABBED BY IF THEY ARE WORKING FROM HOME OR NOT

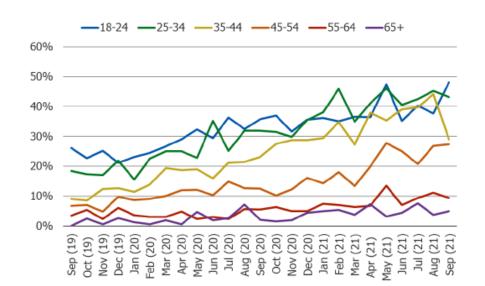
Weighted Average Calculation:

- 1 = Never
- 2 = Less than once per month
- 3 = Once or twice a month
- 4 = Around once a week
- 5 = Multiple times per week
- 6 = Around once a day
- 7 = Multiple times per day

ADOPTION CURVE BY AGE - UBER EATS (REGULARLY OR OCCASIONALLY USES PLATFORM)

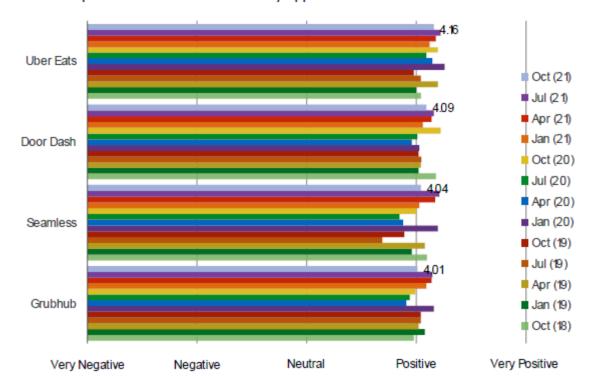
ADOPTION CURVE BY AGE - DOOR DASH (REGULARLY OR OCCASIONALLY USES PLATFORM)





## **Food delivery | Platform users have very positive opinions of food delivery apps.**

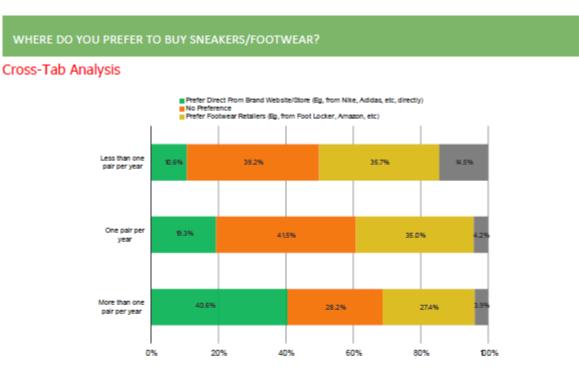
### WHAT IS YOUR OPINION OF THE PLATFORM?



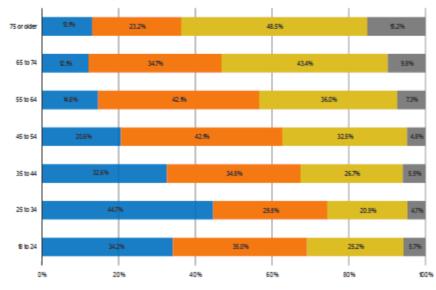
Posed to respondents who use food delivery apps.

	N=
Uber Eats	426
Door Dash	488
Seamless	116
Grubhub	316
Postmates	111

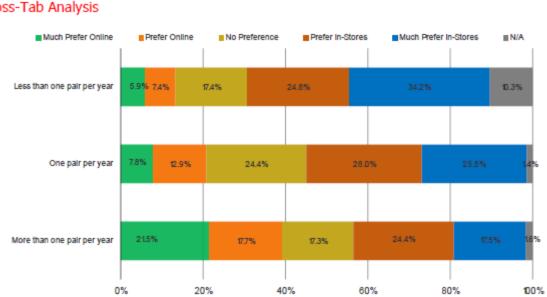
## **Footwear | Consumers who buy footwear more often are more likely to prefer buying direct from the brand.**

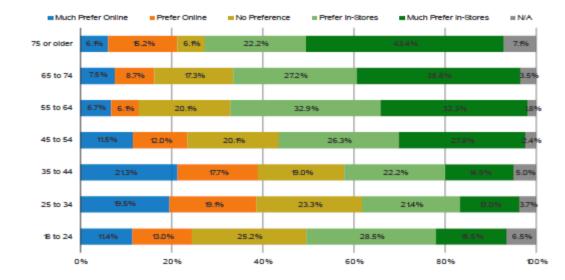


Prefer Direct Rom Brand Website/Bore (Eg, from Nike, Adidas, etc, directly)
 NA Preference
 Prefer Rootwear Retailers (Eg, from Root Locker, Amazon, etc)
 NA



### Footwear | Consumers who buy footwear more often are more likely to prefer buying online.

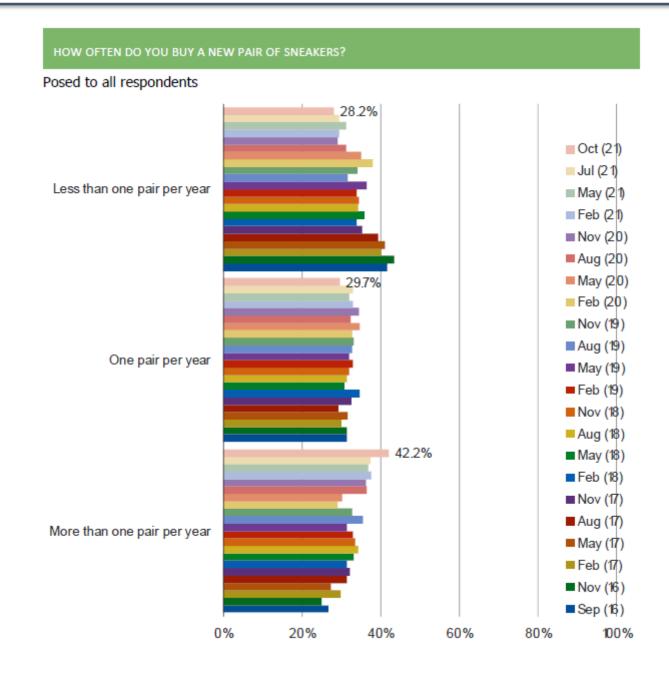




### Cross-Tab Analysis

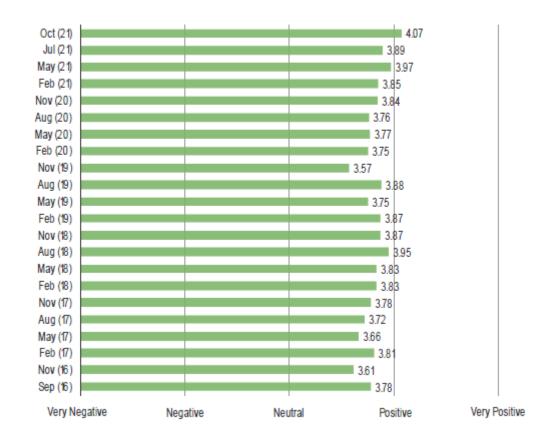
WHERE DO YOU PREFER TO BUY SNEAKERS?

# Footwear | Over time, consumers have been increasingly likely to say that they buy more than one pair per year.

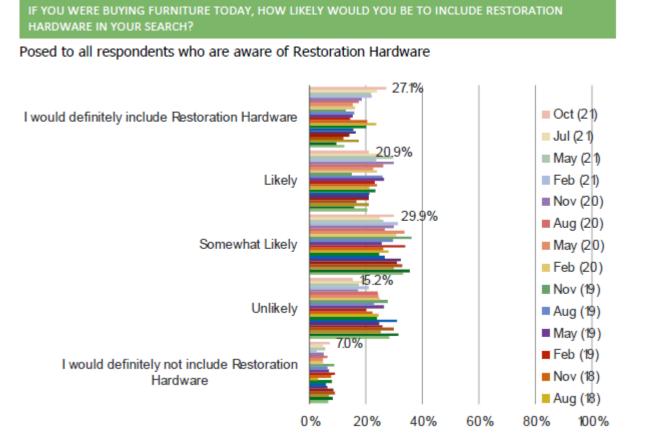


### **OPINION OF RESTORATION HARDWARE**

Posed to all respondents who are aware of Restoration Hardware



# **Furniture** | Consumers have been increasingly likely to include RH in their furniture shopping search.

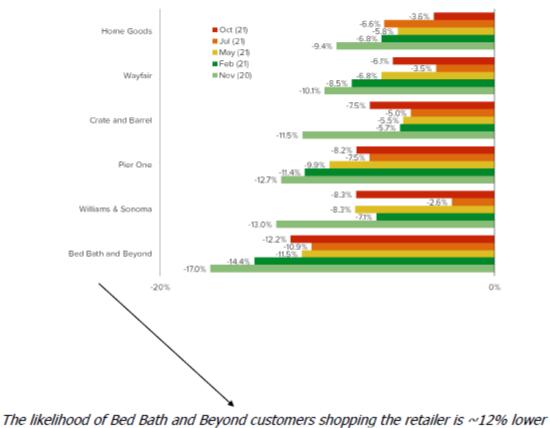


Source: 🛞 Bespoke Market Intelligence Surveys

## Home Furnishings | Customers of Bed Bath and Beyond remain more driven by coupons relative to other home furnishings retailers, but less-so than in historical volumes.

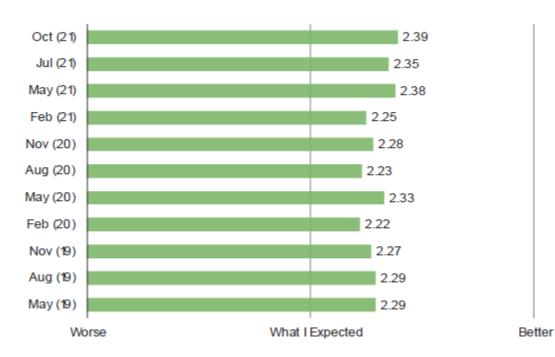
### LIKELIHOOD OF SHOPPING WITH AND WITHOUT COUPONS.

Posed to all respondents who have purchased from the below retailers.



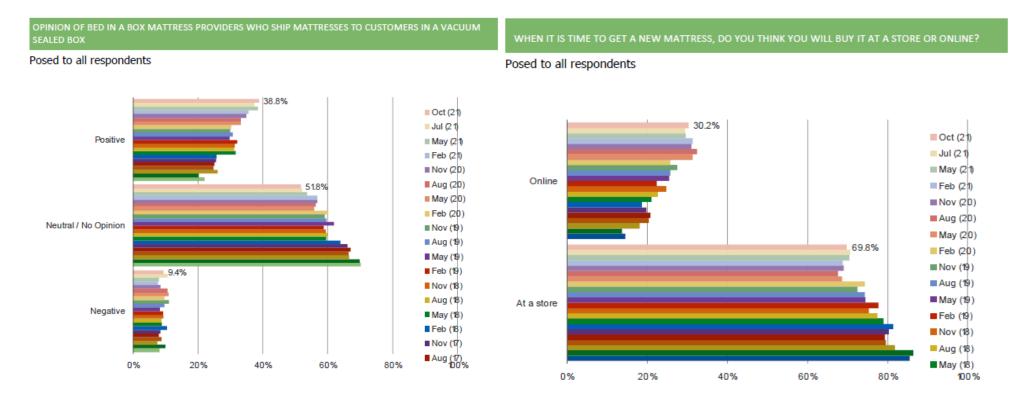
without a coupon.

#### HOW IS THE MATTRESS HOLDING UP OVER TIME COMPARED TO YOUR EXPECTATIONS?



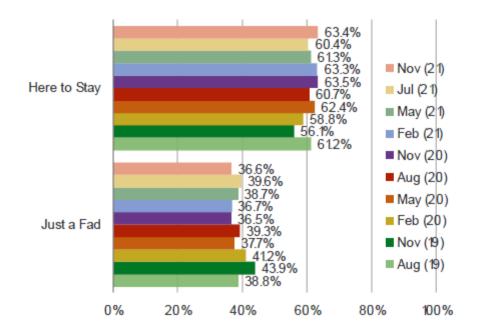
Posed to respondents who have ordered a mattress online

## **Mattresses** | Opinions of online mattress companies have improved a good deal over time.



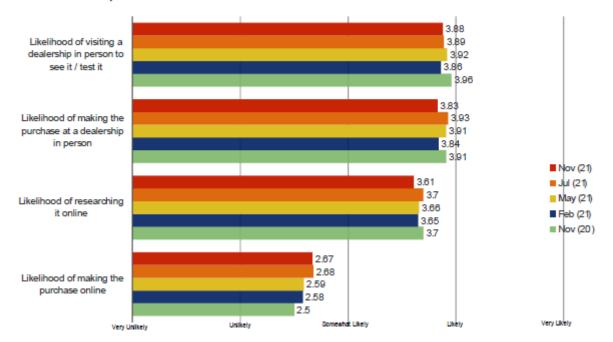
### **Meat Alternatives** | Consumers think plant-based meat alternatives are here to stay.

#### IN YOUR OPINION, ARE PLANT-BASED MEAT ALTERNATIVES ...

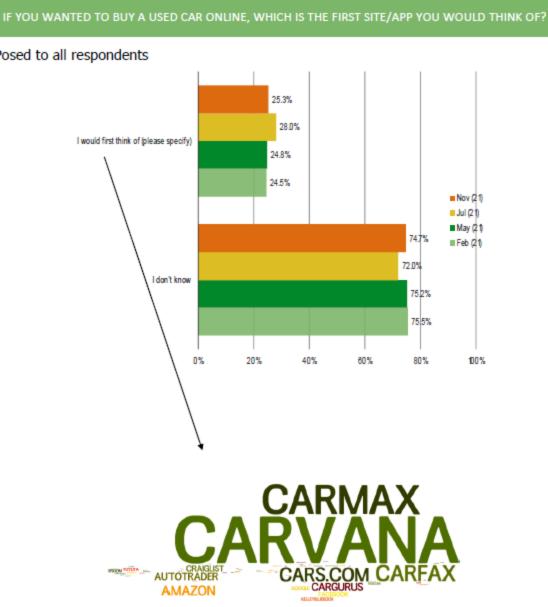


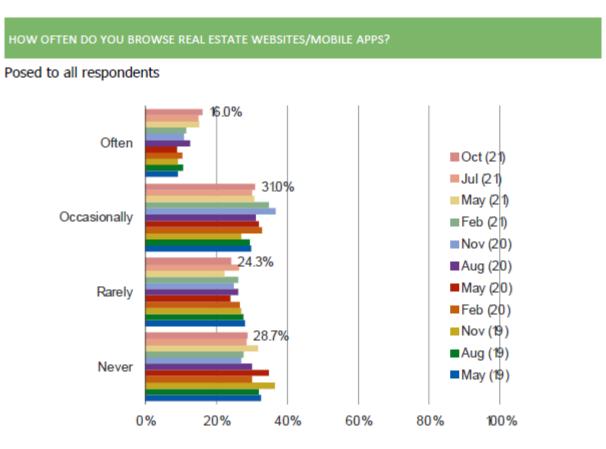
# **Online Autos | Consumer likelihood of buying a used car online has inched higher over the past year.**





### **Online Autos | Carvana remains mindshare dominant when it comes to where consumers** would think of buying a used car online from first.





# **Online Real Estate | Zillow remains mindshare dominant with consumers when it comes to what app/site they think of first for online real estate browsing.**

WHEN YOU THINK OF ONLINE REAL ESTATE WEBSITES OR MOBILE APPS, WHICH DO YOU THINK OF FIRST?

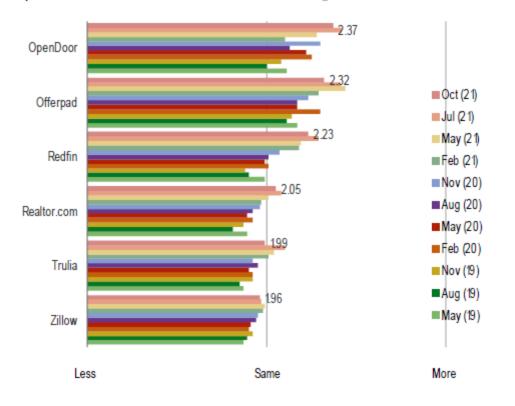
Posed to respondents who browse real estate website / mobile apps.



# **Online Real Estate | OpenDoor and Offerpad users self-report increased usage over the past year.**

#### HAVE YOU RECENTLY BEEN INCREASING OR DECREASING HOW OFTEN YOU VISIT THIS SITE/APP?

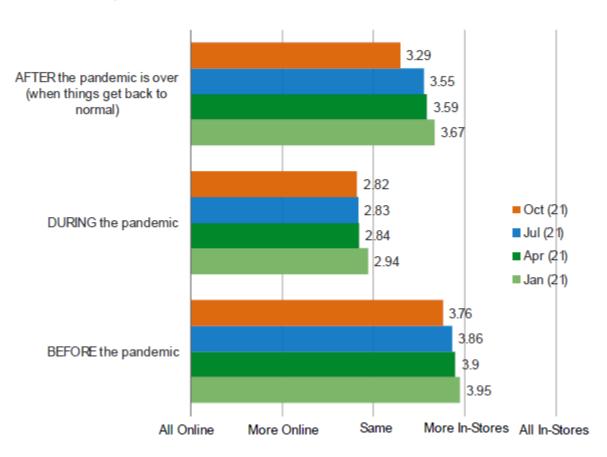
Posed to respondents who have visited each of the following.



	N=
Zillow	644
Redfin	176
Realtor.com	427
OpenDoor	154
Offerpad	109
Trulia	261

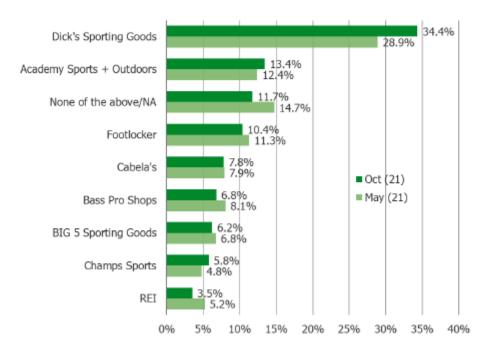
### **Furniture** | Consumers are expecting to move back to the store for furniture postpandemic, but the goal posts have been shifting toward online over time.

### HOW MUCH OF YOUR FURNITURE PURCHASES DID YOU/WILL YOU BUY ONLINE VS IN-STORES ...



# **Sporting Goods** | Consumer sentiment toward both Dick's and Academy Sporting Goods was positive in our October survey.

If you had to buy sporting goods/apparel or any related items that these retailers sell, which of the following retailers would you be most likely to choose?



## **Sporting Goods** | Dick's is mindshare dominant among consumers when it comes to shopping for sporting goods.

When you think of sporting goods retail companies, which comes to mind first? (Fill-In) Posed to all respondents.





# **Sporting Goods** | Nike is mindshare dominant across sporting good department categories.

#### What is your go-to brand for the following? Posed to respondents who regularly or occasionally use the following types of products. **Sports Equipment** Clothing/Apparel Footwear NONE FOOTBALL AND ADDRESS OF WILSON ADIDAS ..... SKECHERS AMAZON LEVI CHAVPION UNDEF **BOLDNA** NEWBALANCE ADIDASLEVIS **Fitness Equipment** Fan Gear/Apparel Outdoor and Rec Items WINN WALMART PFI BASSPRO UNDERARMOUR CHAMPION OTSURE COLUMBIA

	N =
Sports equipment (golf, tennis, baseball, basketball, football, hockey, etc)	316
Clothing / Apparel (shirts, pants, shorts, swimwear, etc)	1005
Footwear (sneakers, sandals, slippers, cleats, etc)	959
Fitness Equipment (cardio machines, weights, fitness accessories, etc)	409
Fan Gear or Apparel (jerseys, hats, apparel, etc)	366
Outdoor and Recreation Items (bikes, backyard items, boating and paddle, hiking, hunting, fishing, etc)	387