### **Bespoke Intel**

# Sporting Goods Consumer Survey, Volume 10

February 2024

### Why Do Customers Choose Dick's and Academy?

If You Had To Choose One Sporting Goods Retailer, Which, and Why?

**NPS** 

**Competitive Dynamics** 

**Sporting Goods Retail Trends** 

### What do you like most about Dick's sporting goods?

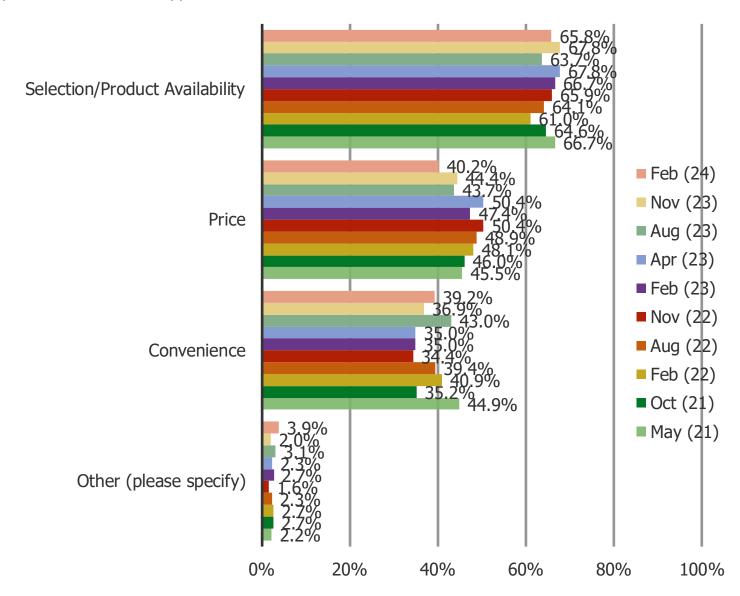
Posed to all respondents who have shopped Dick's.

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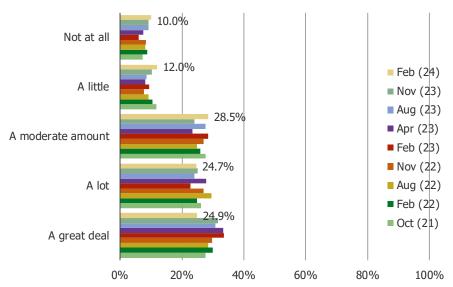
# When you shop Dick's sporting goods, which typically describes why you chose Dick's? (Please select 1-2 choices)

Posed to all respondents who have shopped Dick's.



#### How much of a role do the brands available at Dick's play in your decision to shop at Dick's?

Posed to all respondents who have shopped Dick's.

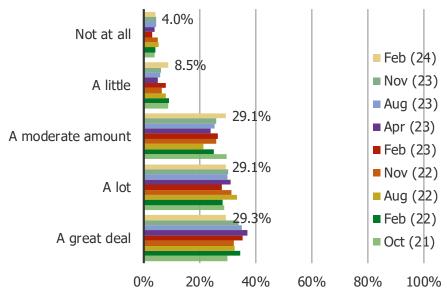


Fill-in: Which brands are important?



#### How much of a role do the types of products available at Dick's play in your decision to shop at Dick's?

Posed to all respondents who have shopped Dick's.



Fill-in: Which products are important?



### What do you like most about Academy Sports and Outdoors?

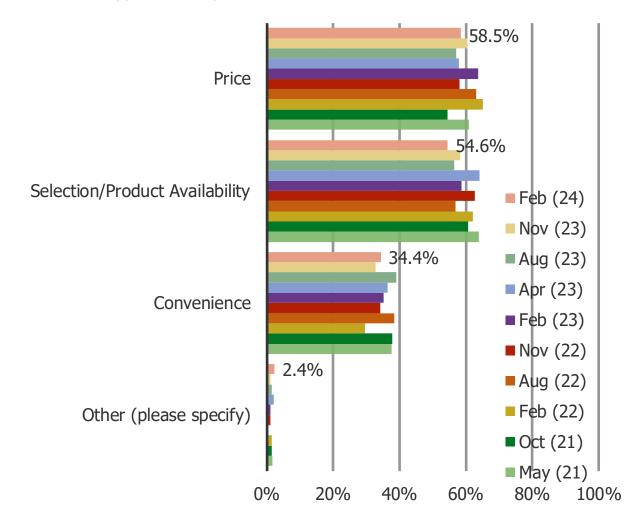
Posed to all respondents who have shopped Academy.

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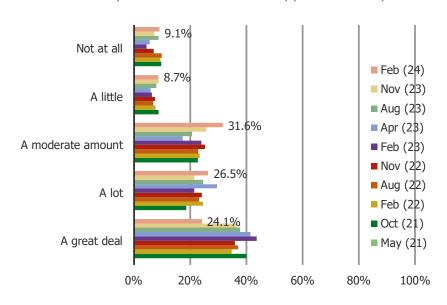
### When you shop Academy Sports and Outdoors, which typically describes why you chose Academy? (Please select 1-2 choices)

Posed to all respondents who have shopped Academy.



#### How much of a role do the brands available at Academy play in your decision to shop at Academy?

Posed to all respondents who have shopped Academy.

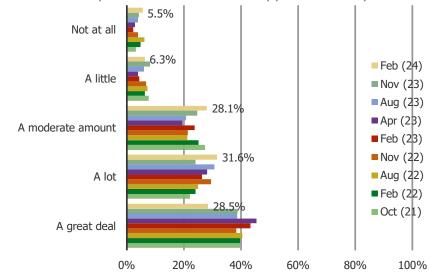


Fill-in: Which brands are important?



# How much of a role do the types of products available at Academy play in your decision to shop at Academy?

Posed to all respondents who have shopped Academy.



Fill-in: Which products are important?



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If You Had To Choose One Sporting Goods Retailer, Which, and Why?

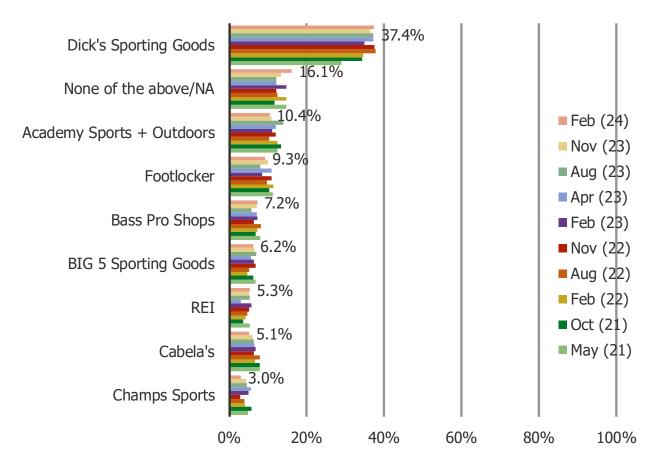
**NPS** 

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### If you had to buy sporting goods/apparel or any related items that these retailers sell, which of the following retailers would you be most likely to choose?

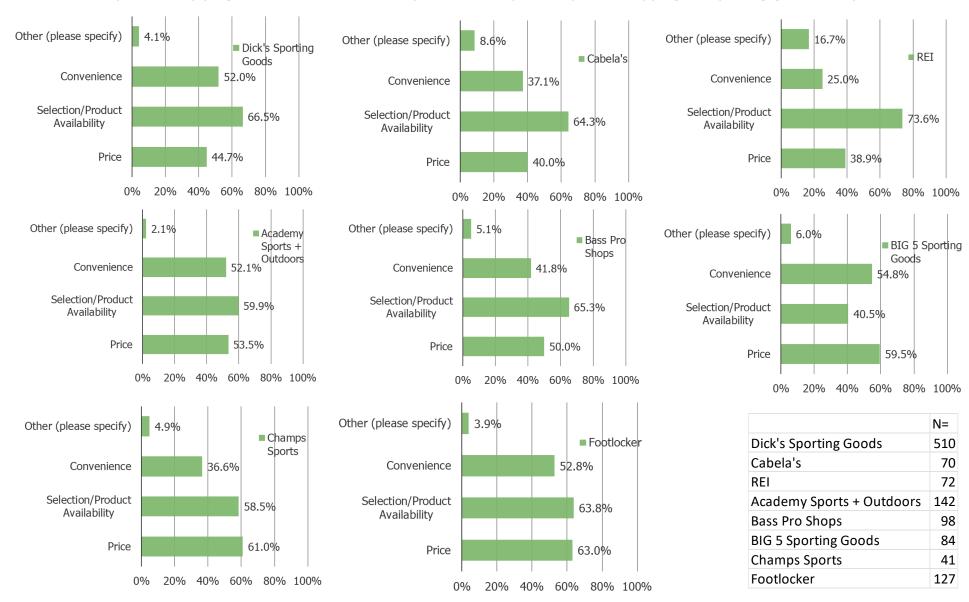
Posed to all respondents.



<sup>\*</sup> Reasons why respondents selected each of the above over the rest of the list explained on the next page.

### FEB 24 Data, for comparison | Why would you be most likely to choose \_\_\_\_\_ over other shown on the prior page? (Select ALL that apply)

Posed to all respondents, piping in the answer choice they selected they would pick if shopping for sporting goods today.



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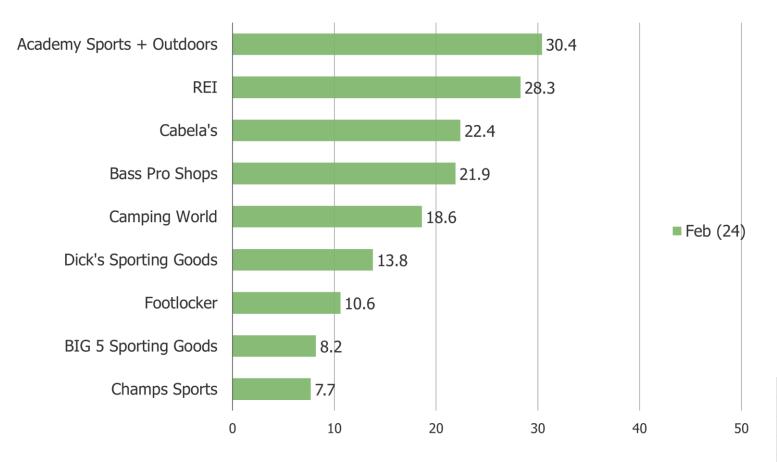
**NPS** 

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### How likely are you to recommend the following to a friend or colleague?

Posed to all respondents who have shopped the below ever.



	N=
Dick's Sporting Goods	752
Cabela's	312
REI	198
Academy Sports + Outdoors	253
Bass Pro Shops	370
BIG 5 Sporting Goods	208
Champs Sports	182
Footlocker	529
Camping World	86

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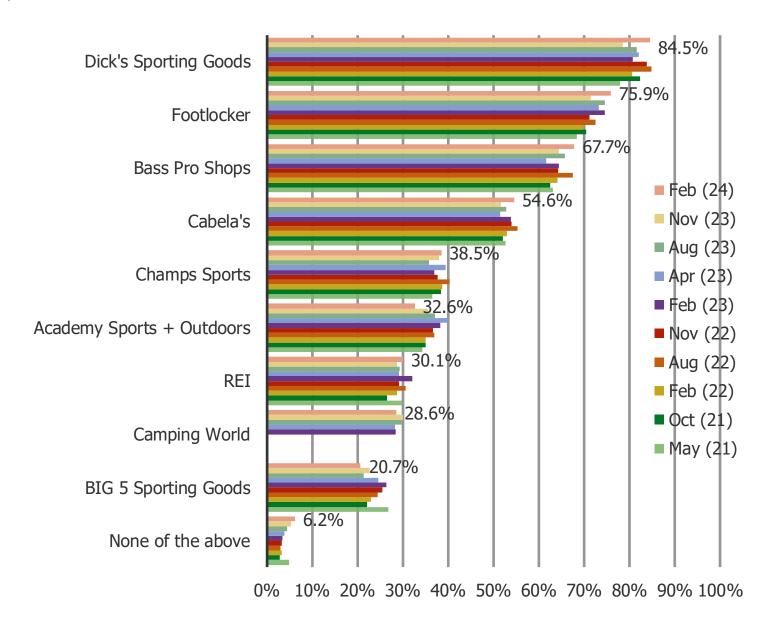
When you think of sporting goods retail companies, which comes to mind first? (Fill-In) Posed to all respondents.

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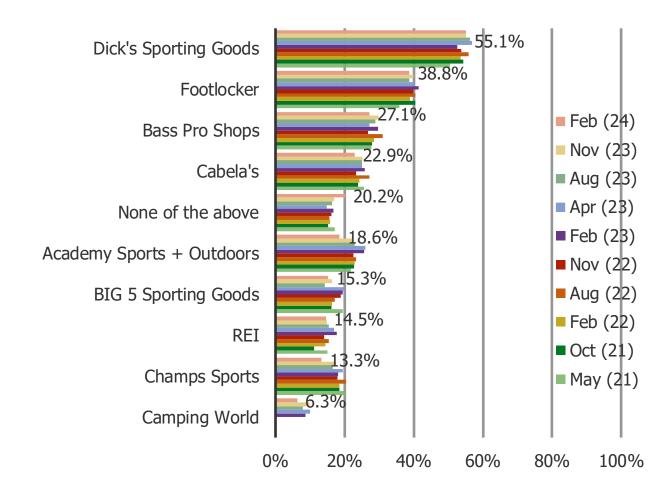
#### Which of the following retailers, if any, have you heard of?

Posed to all respondents.



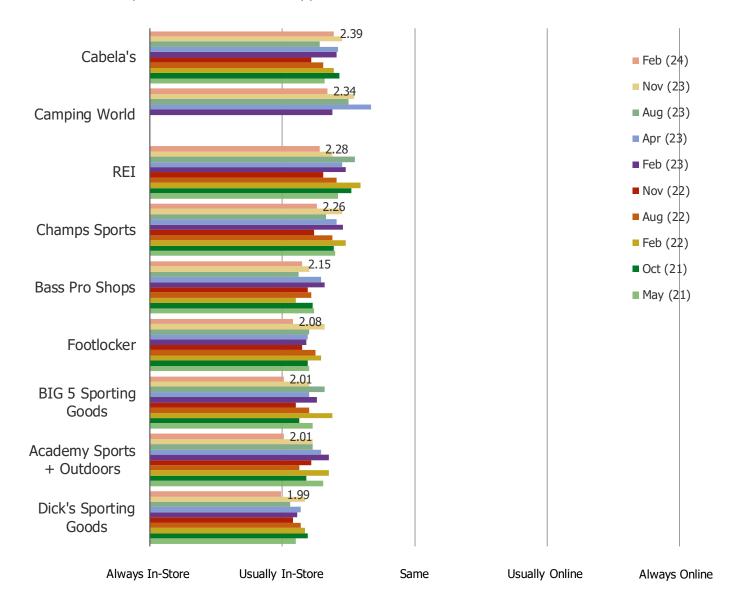
#### Have you ever purchased anything form the following retailers?

Posed to all respondents.



#### How do you prefer to shop the following?

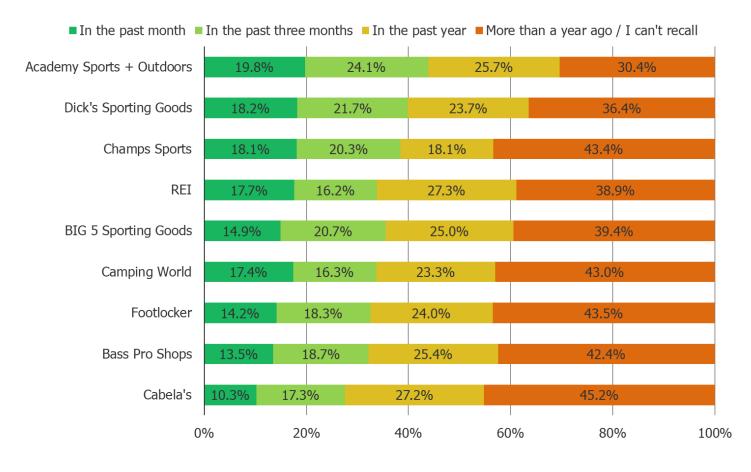
Posed to all respondents who have shopped the below.



	N=
Dick's Sporting Goods	752
Cabela's	312
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### When did you most recently purchase something from the following?

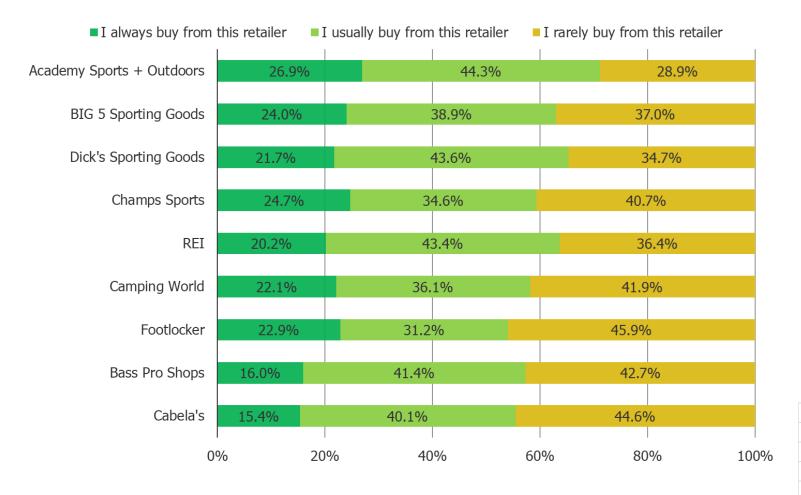
Posed to all respondents who have purchased from the below.



	N=
Dick's Sporting Goods	752
Cabela's	312
REI	198
Academy Sports + Outdoors	253
Bass Pro Shops	370
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### Thinking of the types of items that you have bought from this retailer for, how loyal are you to this retailer for these purchases?

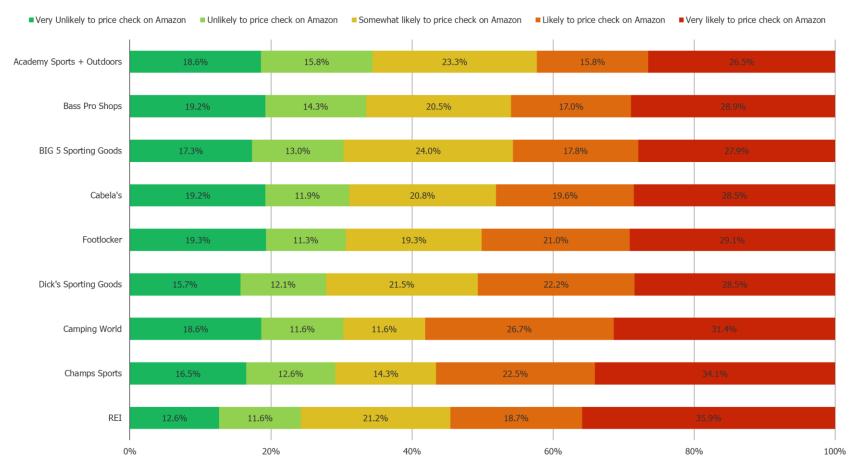
Posed to all respondents who shop the below retailers.



	N=
Dick's Sporting Goods	752
Cabela's	312
REI	198
Academy Sports + Outdoors	253
Bass Pro Shops	370
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## When you shop the following, how likely are you to check the price of the item on Amazon before you buy it from this retailer?

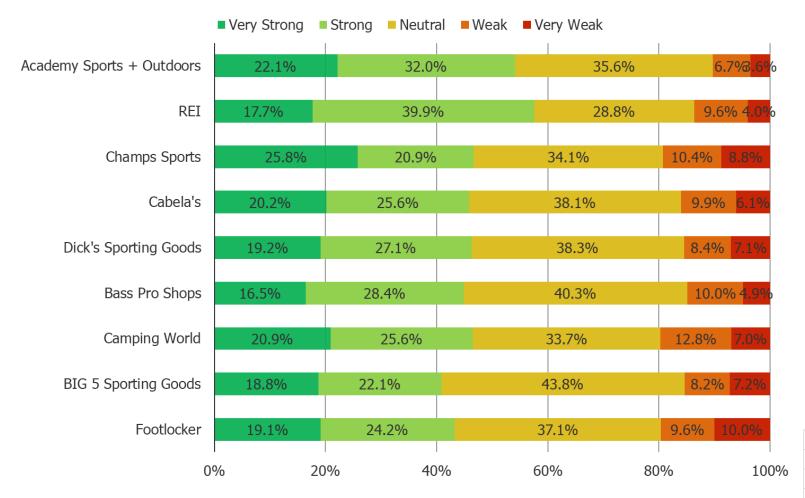
Posed to all respondents who have shopped the below.



	N=
Dick's Sporting Goods	752
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ootlocker	529
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### Please rate the strength of your relationship with the following:

Posed to all respondents who have shopped the below.



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Dick's Sporting Goods	752
Cabela's	312
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