Bespoke Intel

Sporting Goods Consumer Survey, Volume 11

August 2024

Why Do Customers Choose Dick's and Academy?

If You Had To Choose One Sporting Goods Retailer, Which, and Why?

NPS

Competitive Dynamics

Sporting Goods Retail Trends

What do you like most about Dick's sporting goods?

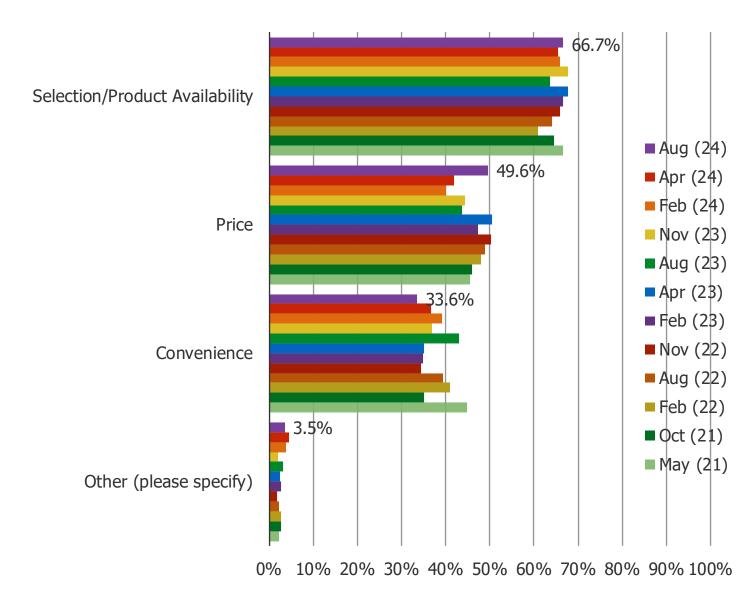
Posed to all respondents who have shopped Dick's.

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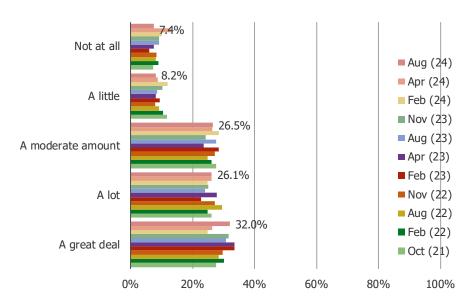
When you shop Dick's sporting goods, which typically describes why you chose Dick's? (Please select 1-2 choices)

Posed to all respondents who have shopped Dick's.



How much of a role do the brands available at Dick's play in your decision to shop at Dick's?

Posed to all respondents who have shopped Dick's.

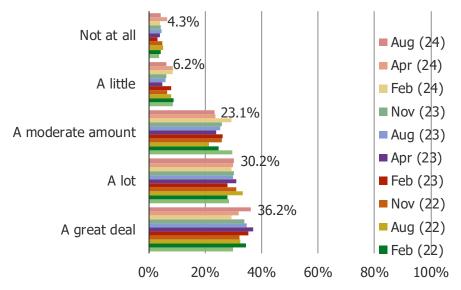






How much of a role do the types of products available at Dick's play in your decision to shop at Dick's?

Posed to all respondents who have shopped Dick's.



Fill-in: Which products are important?



What do you like most about Academy Sports and Outdoors?

Posed to all respondents who have shopped Academy.



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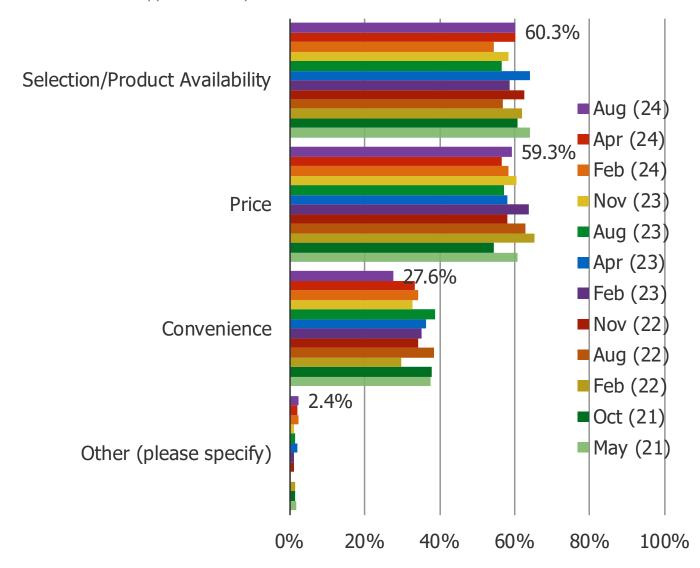
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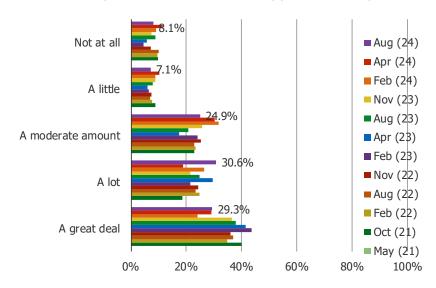
When you shop Academy Sports and Outdoors, which typically describes why you chose Academy? (Please select 1-2 choices)

Posed to all respondents who have shopped Academy.



How much of a role do the brands available at Academy play in your decision to shop at Academy?

Posed to all respondents who have shopped Academy.

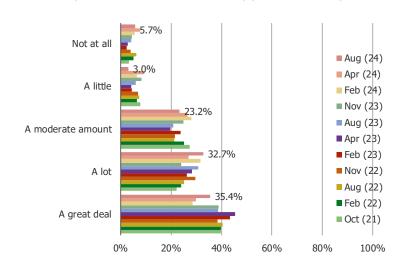


Fill-in: Which brands are important?

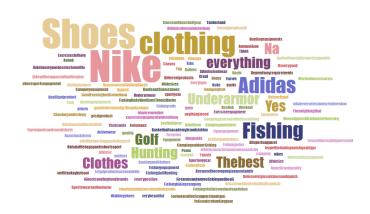


How much of a role do the types of products available at Academy play in your decision to shop at Academy?

Posed to all respondents who have shopped Academy.



Fill-in: Which products are important?



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If You Had To Choose One Sporting Goods Retailer, Which, and Why?

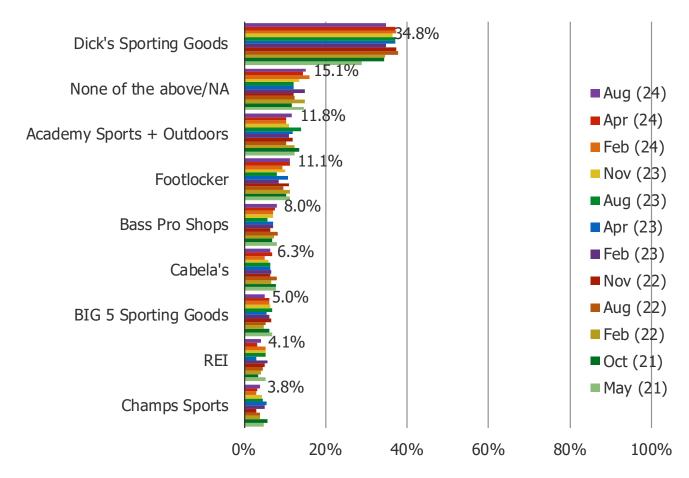
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If you had to buy sporting goods/apparel or any related items that these retailers sell, which of the following retailers would you be most likely to choose?

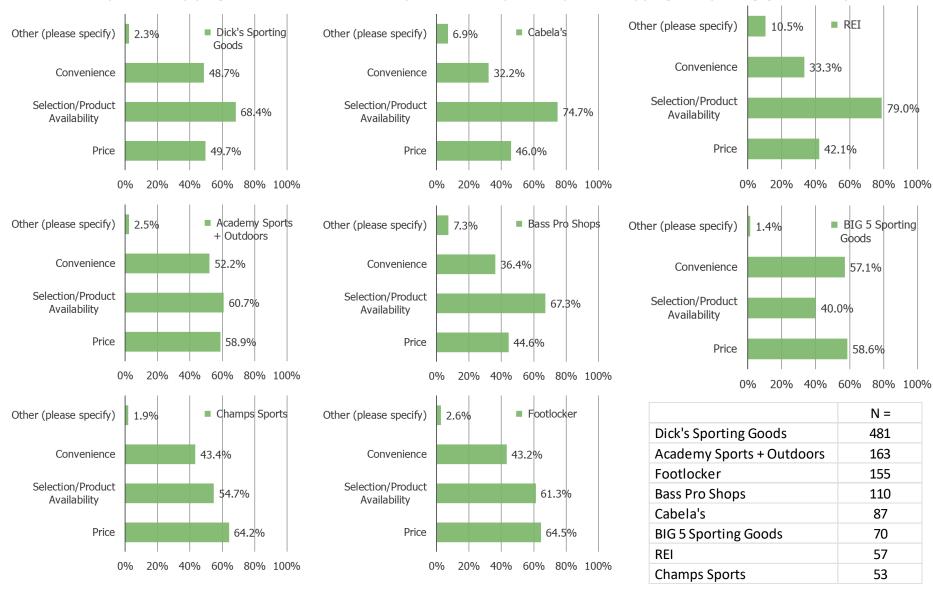
Posed to all respondents.



^{*} Reasons why respondents selected each of the above over the rest of the list explained on the next page.

Why would you be most likely to choose _____ over other shown on the prior page? (Select ALL that apply)

Posed to all respondents, piping in the answer choice they selected they would pick if shopping for sporting goods today.



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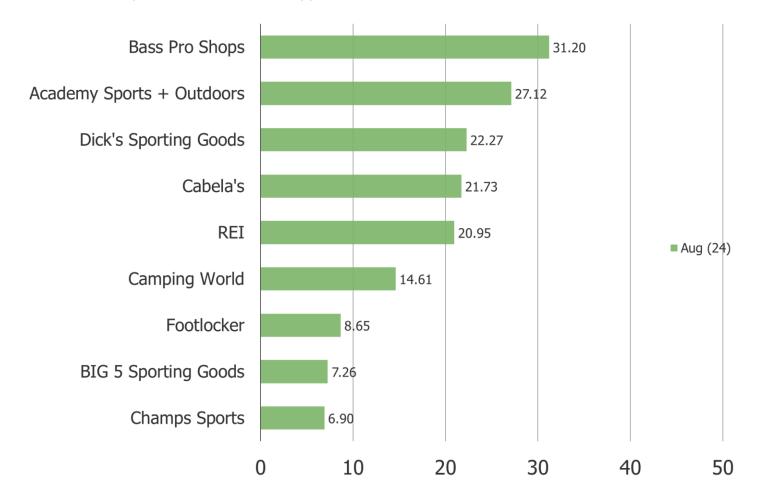
NPS

Competitive Dynamics

Sporting Goods Retail Trends

How likely are you to recommend the following to a friend or colleague?

Posed to all respondents who have shopped the below ever.



	N=
Dick's Sporting Goods	741
Cabela's	336
REI	148
Academy Sports + Outdoors	295
Bass Pro Shops	391
BIG 5 Sporting Goods	179
Champs Sports	203
Footlocker	578
Camping World	89

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When you think of sporting goods retail companies, which comes to mind first? (Fill-In) Posed to all respondents.

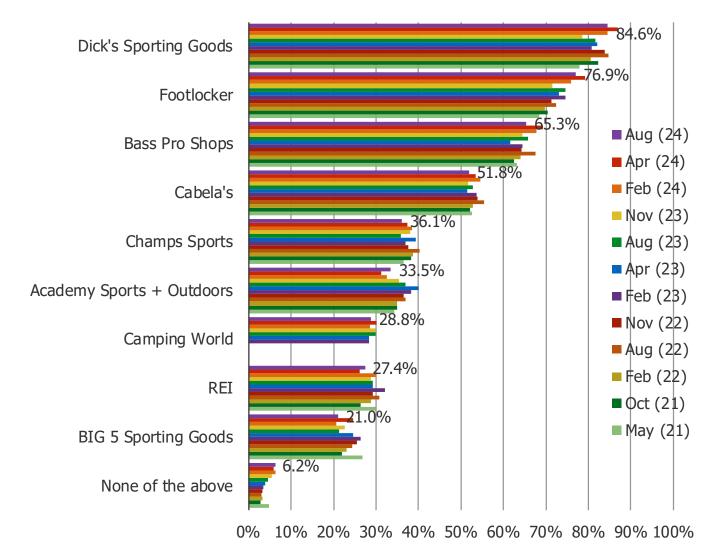


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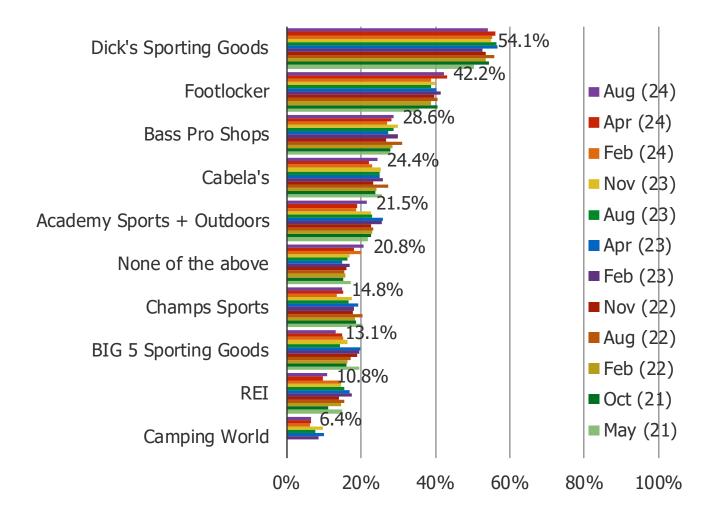
Which of the following retailers, if any, have you heard of?

Posed to all respondents.



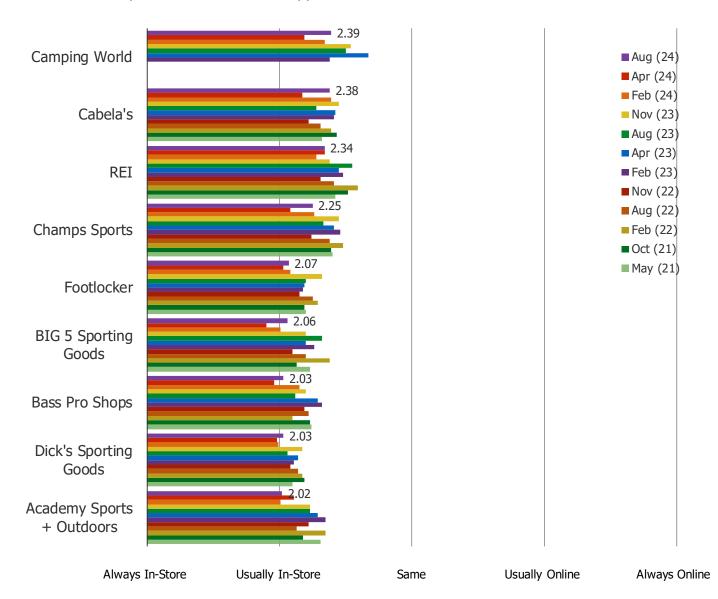
Have you ever purchased anything form the following retailers?

Posed to all respondents.



How do you prefer to shop the following?

Posed to all respondents who have shopped the below.

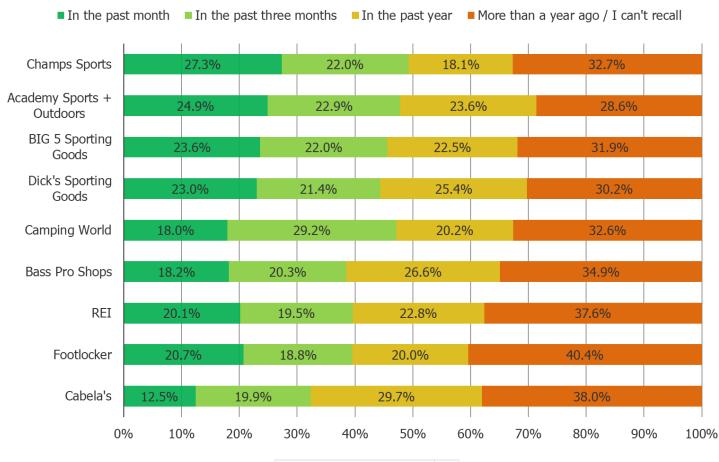


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When did you most recently purchase something from the following?

Posed to all respondents who have purchased from the below.



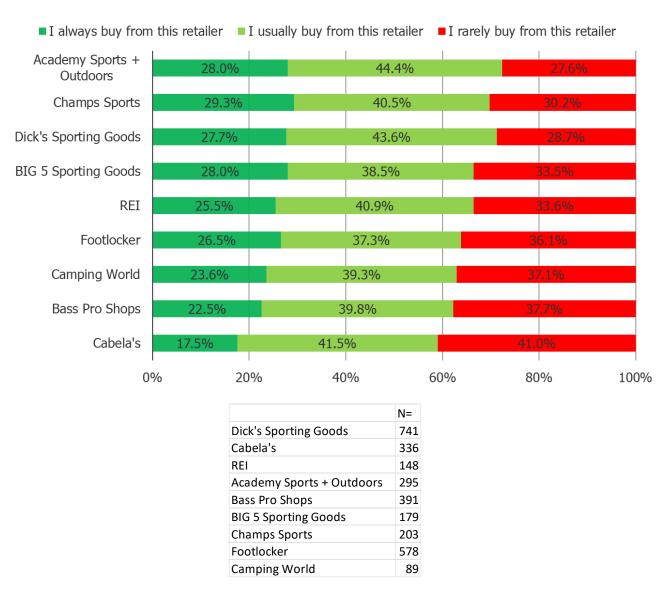


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Thinking of the types of items that you have bought from this retailer for, how loyal are you to this retailer for these purchases?

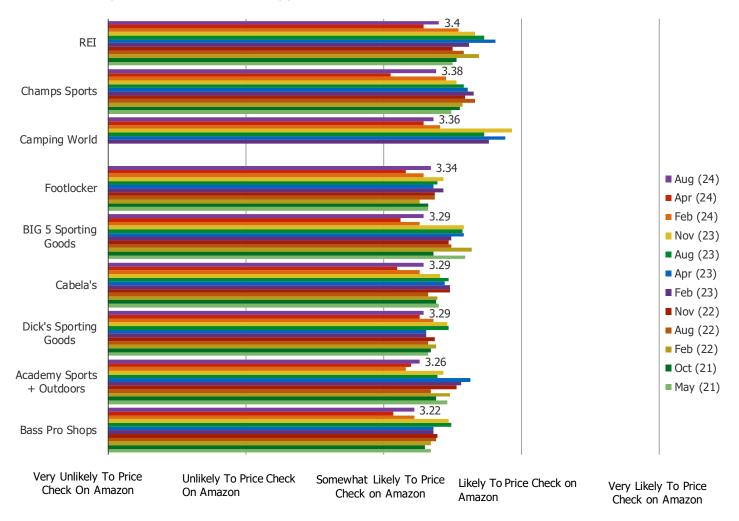
Posed to all respondents who shop the below retailers.

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When you shop the following, how likely are you to check the price of the item on Amazon before you buy it from this retailer?

Posed to all respondents who have shopped the below.

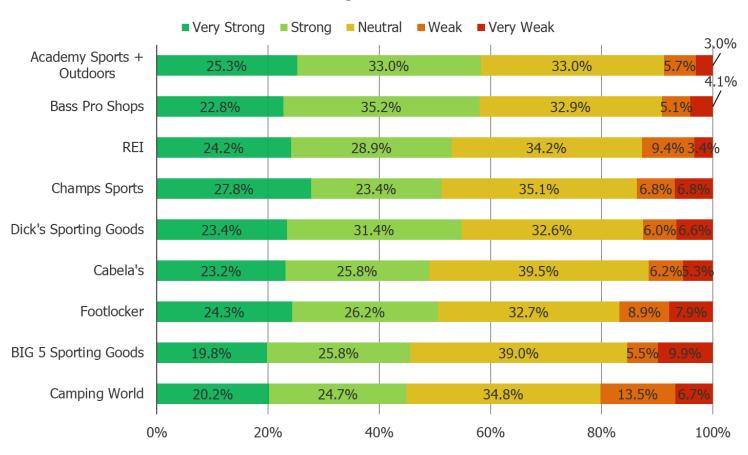


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Please rate the strength of your relationship with the following:

Posed to all respondents who have shopped the below.

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	N=
Academy Sports + Outdoors	295
Bass Pro Shops	391
REI	148
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