

# **Bespoke Survey Research**

August 2024

# **Video Games**

Volume 36 | Quarterly Survey 1,000+ US Gamers (OWNS A PS5, Series X, PS4, XBOX ONE, OR SWITCH/Switch Lite) Tickers Covered: MSFT, EA, TTWO, ATVI, GME, SNE, NTDOY.

☐ Video game playing frequency has strengthened sequentially.

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average for our data series.
Consumers are receptive to video game subscription services that offer access to a large library of games for a monthly fee.
Specifically, ${\sim}28\%$ of respondents indicated that they were very positive on such video game subscription offerings.
Nintendo Switch owners remain very positive on motion controls for gaming.
Gamer likelihood of buying the Switch 2 when it is released next year strengthened sequentially.
Ownership of the PlayStation Portal has been improving sequentially. Satisfaction ratings are very strong and NPS is very positive and improving.

☐ The number of titles that consumers play is tracking roughly in-line with the historical

It's In The Game

NEW/RECENTLY ADDED QUESTIONS

#### AT WHAT PRICE WOULD YOU CONSIDER THE NINTENDO SWITCH 2 TO BE...

# This question was posed to all respondents.

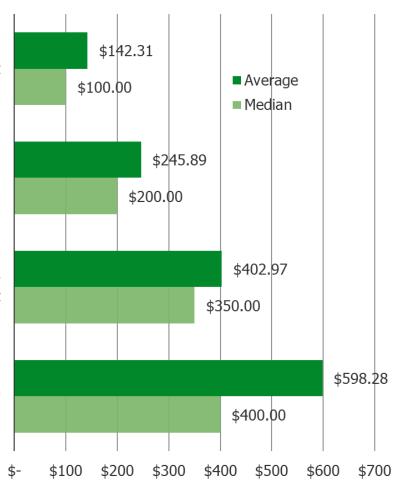
At what price would you consider the product to be priced so low that you would feel the quality couldn't be very good? (Too Cheap)

At what price would you consider the product to be a bargain - a great buy for the money? (Cheap/Good Value)

At what price would you consider the product starting to get expensive, so that it is not out of the question, but you would have to give some thought to buying it? (Expensive/High Side)

At what price would you consider the product to be so expensive that you would not consider buying it?

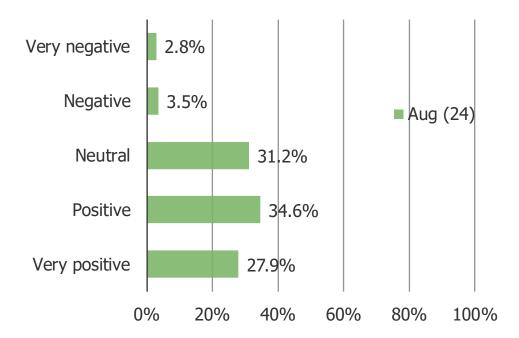
(Too Expensive)



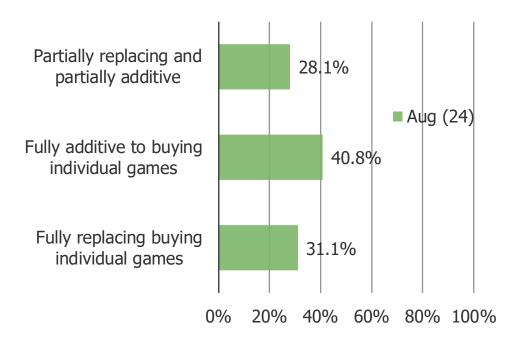
# **BESPOKE Surveys**

# **Video Games**

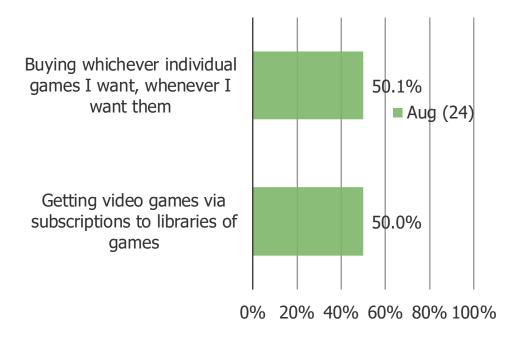
WHAT IS YOUR OPINION OF VIDEO GAME SUBSCRIPTION SERVICES THAT OFFER ACCESS TO A LARGE LIBRARY OF GAMES FOR A MONTHLY FEE (INCLUDING TITLES FOR CONSOLES AND PC), WITH NEW GAMES REGULARLY ADDED, INCLUDING FIRST-PARTY RELEASES ON LAUNCH DAY. THE SERVICES ALSO PROVIDES CLOUD GAMING OPTIONS, ALLOWING SUBSCRIBERS TO STREAM GAMES ON VARIOUS DEVICES WITHOUT NEEDING TO DOWNLOAD THEM.



#### WOULD YOU VIEW SUBSCRIPTION VIDEO GAME SERVICES AS...

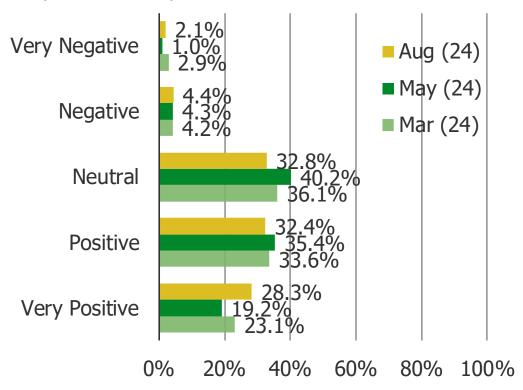


#### WHAT DO YOU THINK IS BETTER?

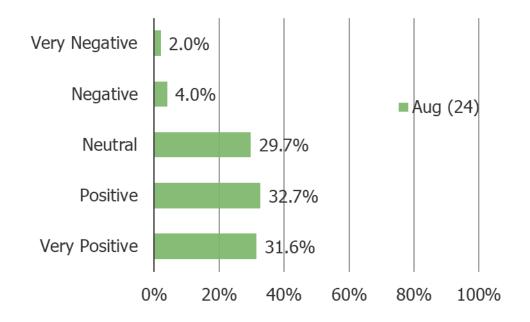


#### WHAT IS YOUR OPINION OF MOTION CONTROLS FOR GAMING?

This question was posed to all respondents.

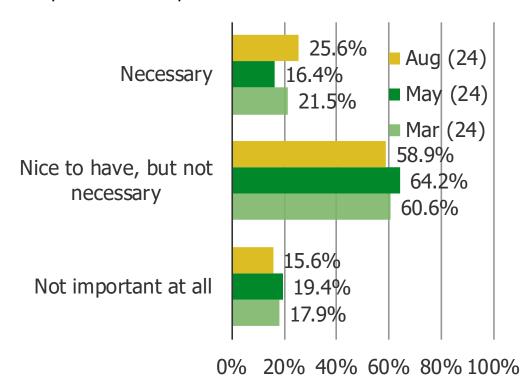


This question was posed to Nintendo Switch owners (N = 602)

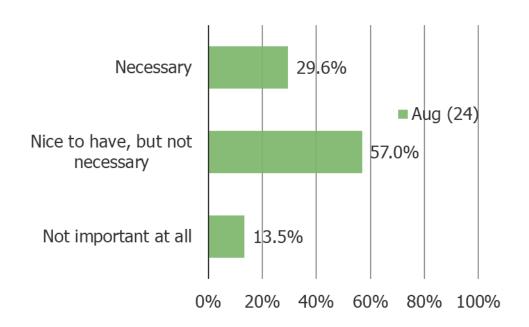


#### WHEN BUYING A NEW VIDEO GAME CONSOLE, DO YOU CONSIDER MOTION CONTROLS TO BE...

This question was posed to all respondents.

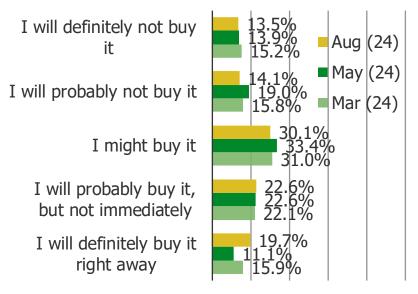


This question was posed to Nintendo Switch owners (N = 602)



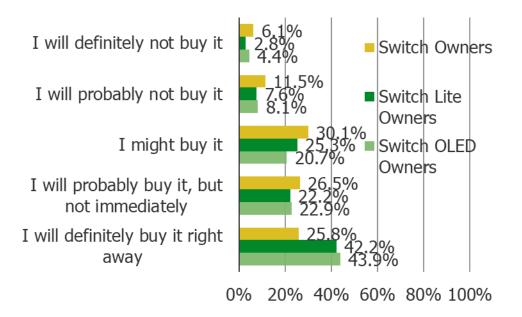
# HOW LIKELY DO YOU THINK YOU WILL BE TO BUY THE NINTENDO SWITCH 2 WHEN IT IS RELEASED IN 2025?

This question was posed to all respondents.



0% 20% 40% 60% 80%100%

# Cross-tabbing Switch owners (AUG 24 Wave)



# HOW LIKELY DO YOU THINK YOU WILL BE TO BUY THE NINTENDO SWITCH 2 WHEN IT IS RELEASED IN 2025? (OPTIONAL COMMENTS)

## This question was posed to all respondents.

I already have a Nintendo Switch I don't need another one

It depends on the price

It's been 13 years

I have no interest in it

It's not something I'm likely to be interested in

Nintendo just doesn't offer a big enough game library for buying a whole console to be worth the investment

I prefer to stick to Xbox or Playstation consoles

Good quality

I want it mainly for pokemon games but the price might stop me at first

I might buy it eventually but defintely not while its still new.

It looks interesting

It looks fun

Too expensive

My current switch is having problems so when it dies I'll get the new one

New features added

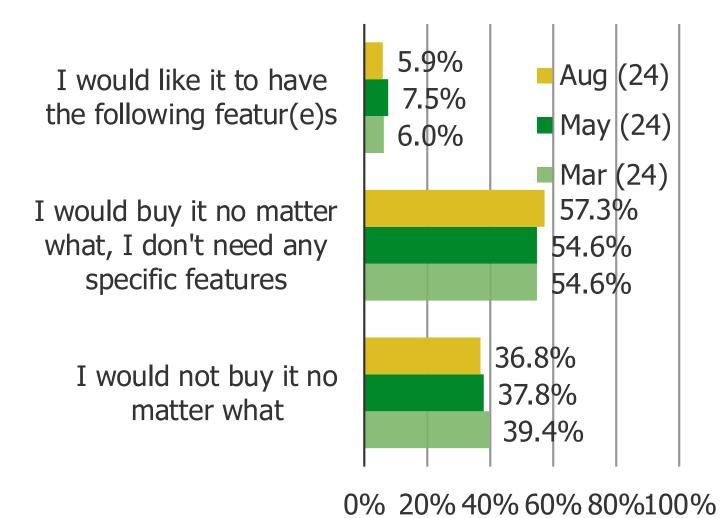
Not my system

Depends, if a good pre-order bonus or must have game comes out

It has to be in-stock.

Because I love Nintendo and can't wait to play Wind Waker on the newest console

WHAT TYPES OF FEATURES WOULD YOU BE LOOKING FOR IN THE NINTENDO SWITCH 2 THAT WOULD COMPEL YOU TO BUY IT? (FILL-INS ON NEXT PAGE)



# **BESPOKE Surveys**

## **Video Games**

# WHAT TYPES OF FEATURES WOULD YOU BE LOOKING FOR IN THE NINTENDO SWITCH 2 THAT WOULD COMPEL YOU TO BUY IT? **(FILL-INS)**

## This question was posed to all respondents.

Consistent 1080p/HD quality, 60 fps gameplay across most games.

Powerful Processor, Ray Tracing Graphics and Long-lasting battery life like the 3DS

Cheap

Better performance

4k resolution and smother frame rates

Backwards Compatible, long battery life, larger game selection

Motion Control, Accessible Joycons

Graphic

Fast controls

Easy to play hard loading games

Less laggy, larger screen, smoother controls

The ability to play old games from the previous switch better screen

Xbox-like controller

Higher resolution screen

Better graphics

Motion controls

To have the google play store as well

Toggle some of the motion controls on/off

Much longer battery life and faster charging

Full backwards compatibility

Easy interface for going online

Good for gaming performance and graphic

Game interest

Reliable and accurate data

Backwards compatible

Better graphics and better battery

Fast charge. Long life. Durable Waterproof

Excellent price for this economy

Better graphics, higher refresh rate, more interactive controls

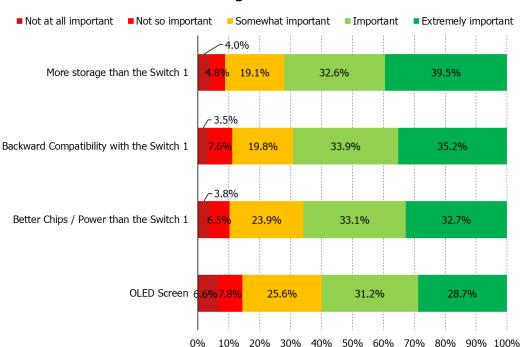
2 player features

Improved battery life

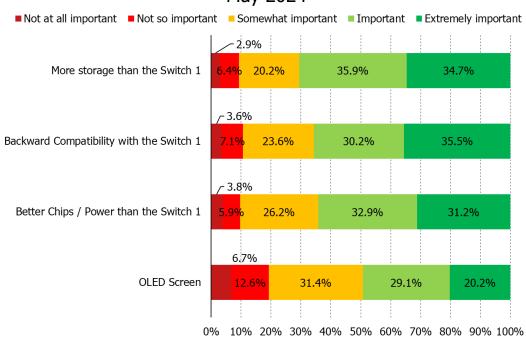
# HOW IMPORTANT DO YOU THINK IT IS THAT THE NINTENDO SWITCH 2 HAVE THE FOLLOWING FEATURES?

This question was posed to Switch owners (N = 602)



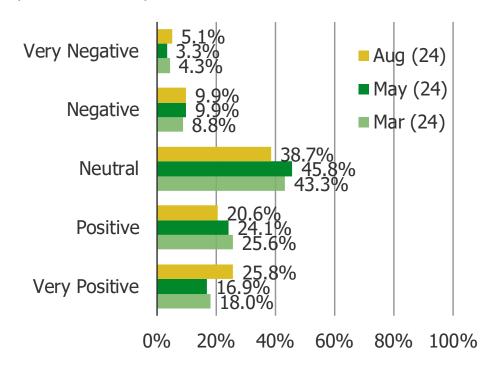


# May 2024

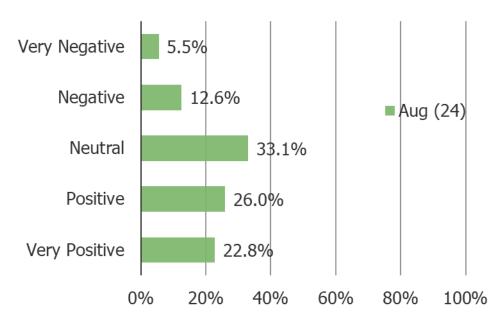


WHAT WOULD YOUR OPINION BE IF MICROSOFT NO LONGER HAD GAME EXCLUSIVES AND OFFERED ALL OF THEIR GAMES ON OTHER PLATFORMS?

This question was posed to all respondents.

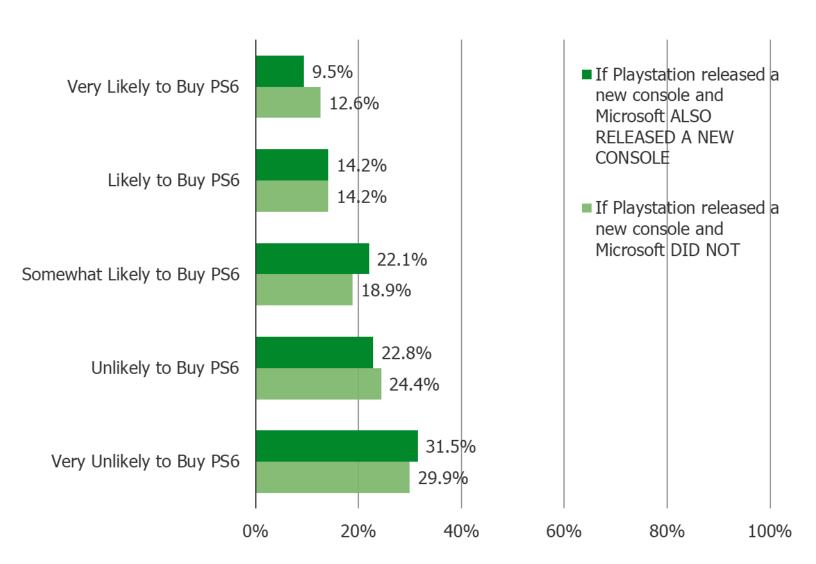


Respondents who play the Series X regularly or occasionally and DO NOT own a PS5 (N = 127)

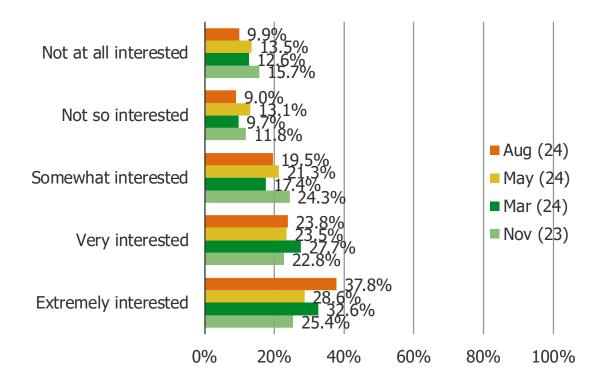


HOW LIKELY WOULD YOU BE TO PURCHASE THE NEXT PLAYSTATION MAJOR CONSOLE RELEASE (PLAYSTATION 6) IF...

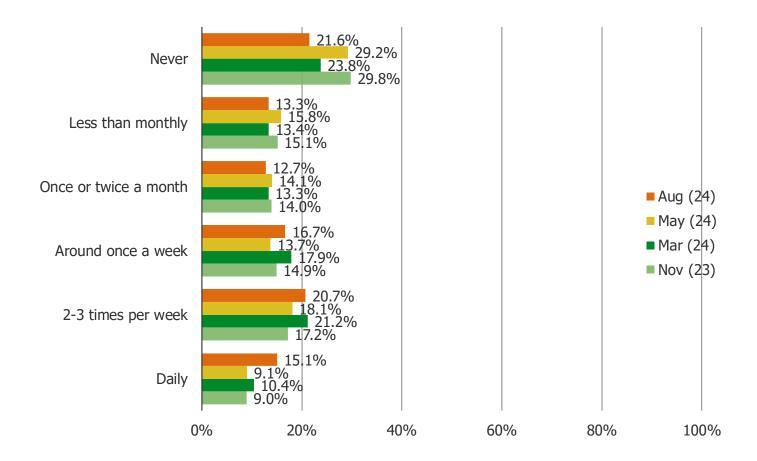
Respondents who play the Series X regularly or occasionally and DO NOT own a PS5 (N = 127)



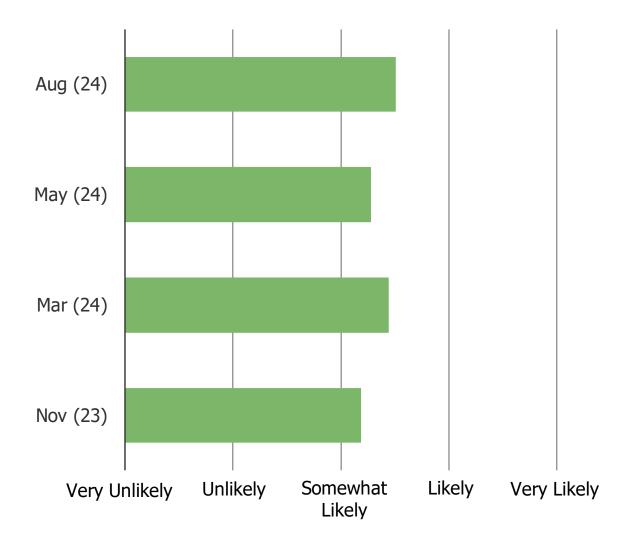
#### IN GENERAL, HOW INTERESTED ARE YOU TYPICALLY IN GRAND THEFT AUTO RELEASES?



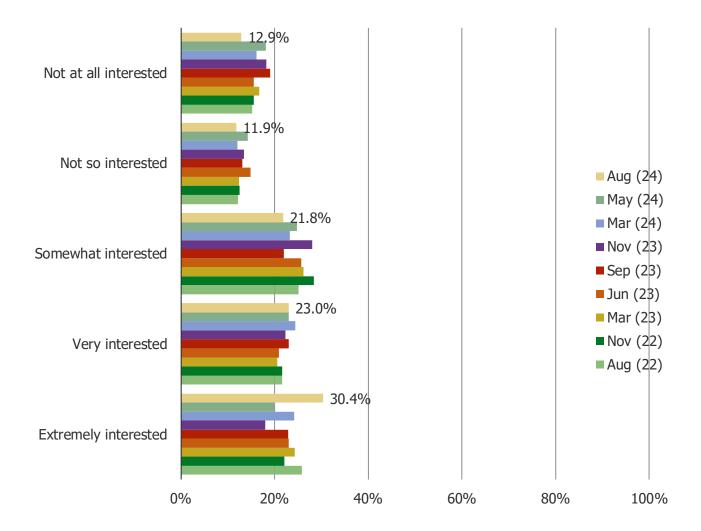
#### HOW OFTEN DO YOU PLAY GRAND THEFT AUTO GAMES CURRENTLY?.



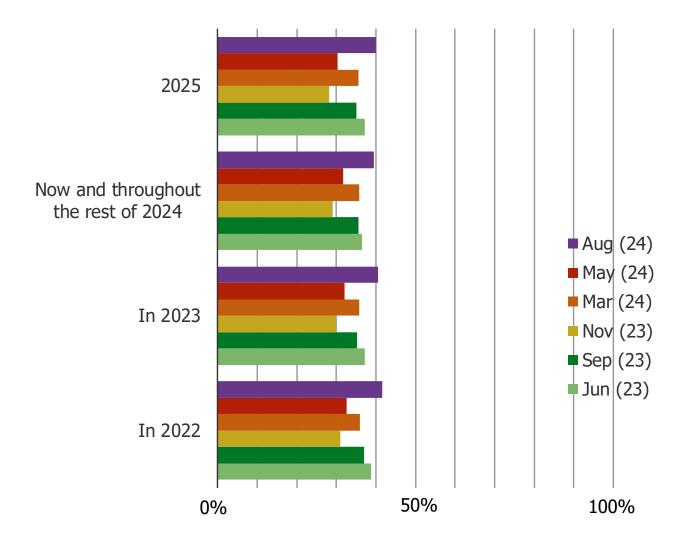
#### HOW LIKELY ARE YOU TO BUY GRAND THEFT AUTO 6 WHEN IT IS RELEASED?



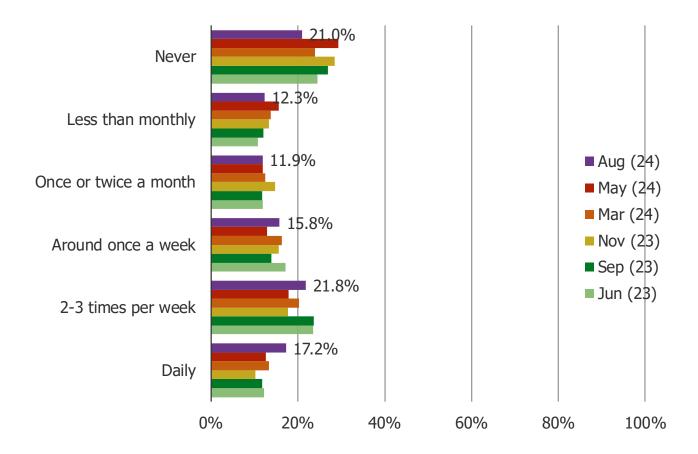
#### IN GENERAL, HOW INTERESTED ARE YOU TYPICALLY IN CALL OF DUTY RELEASES?



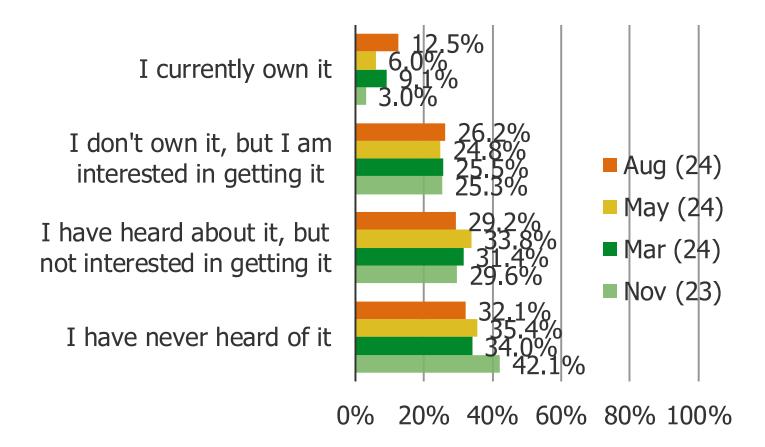
WHAT PERCENTAGE OF YOUR TOTAL GAMING TIME WOULD YOU SAY HAS/WILL GET SPENT PLAYING CALL OF DUTY GAMES DURING THE FOLLOWING TIMES...



#### HOW OFTEN DO YOU PLAY CALL OF DUTY GAMES CURRENTLY?

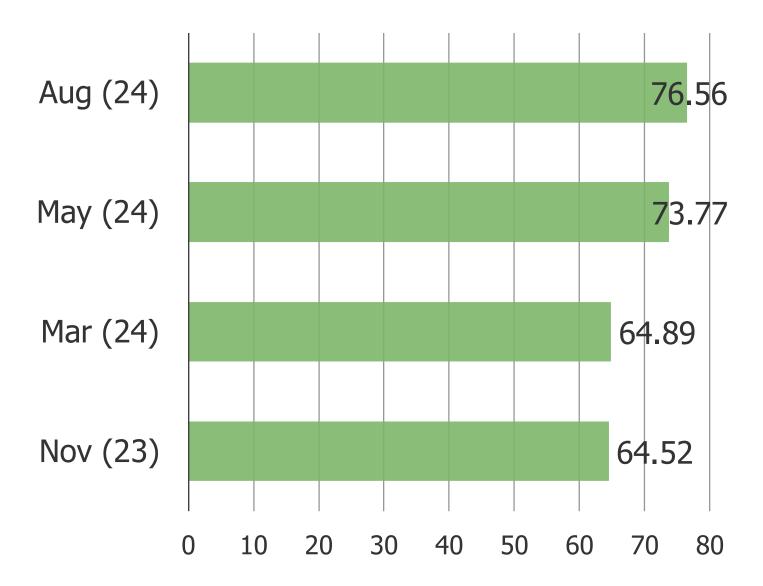


WHICH OF THE FOLLOWING BEST DESCRIBES YOUR EXPERIENCE WITH THE PLAYSTATION PORTAL? (PICTURED IN SURVEY)



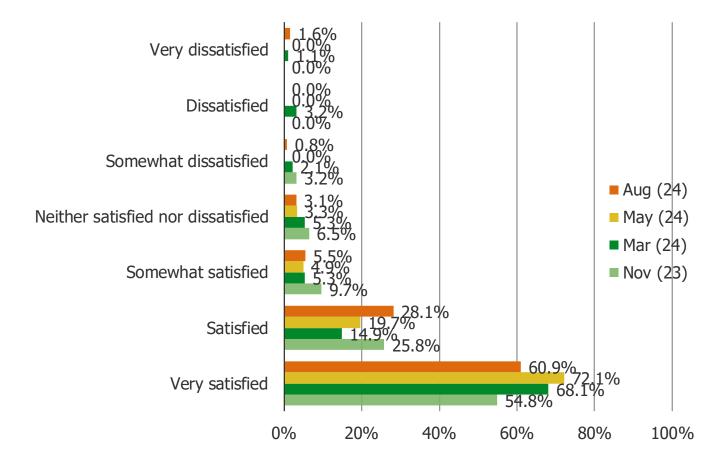
# HOW LIKELY IS IT THAT YOU WOULD RECOMMEND THE PLAYSTATION PORTAL TO A FRIEND OR COLLEAGUE?

This question was posed to respondents who own the PlayStation Portal. (N=128)

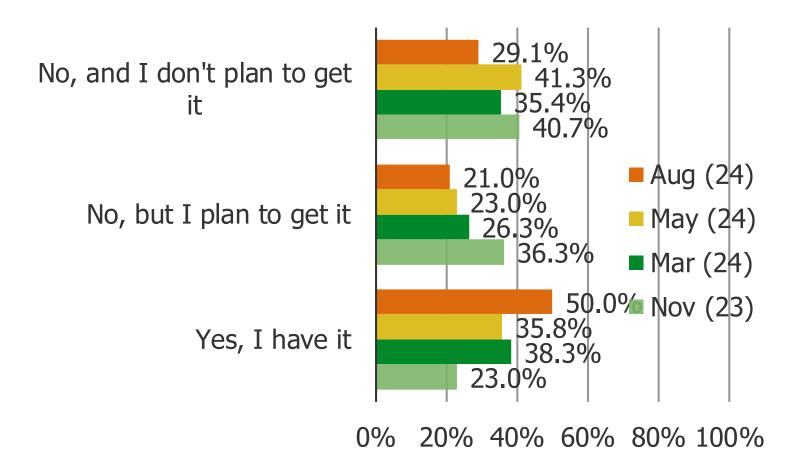


#### HOW SATISFIED ARE YOU WITH THE PLAYSTATION PORTAL SO FAR?

This question was posed to respondents who own the PlayStation Portal. (N=128)



#### DID YOU GET CALL OF DUTY, MODERN WARFARE 3, SINCE IT RELEASED ON NOVEMBER 10TH OF 2023?



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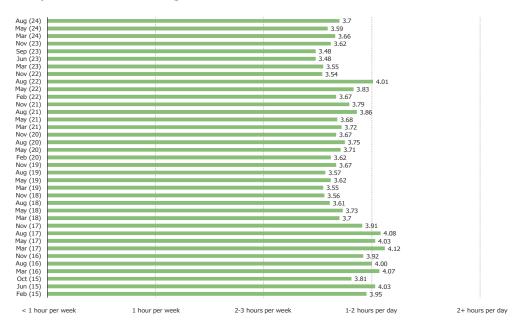
BESPOKE MARKET INTELLIGENCE

It's In The Game

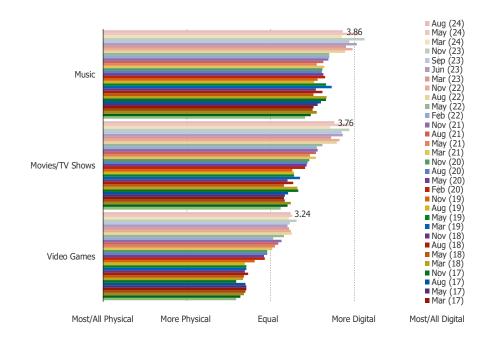
# VIDEO GAME ENGAGEMENT TRENDS

#### HOW OFTEN DO YOU PLAY VIDEO GAMES?

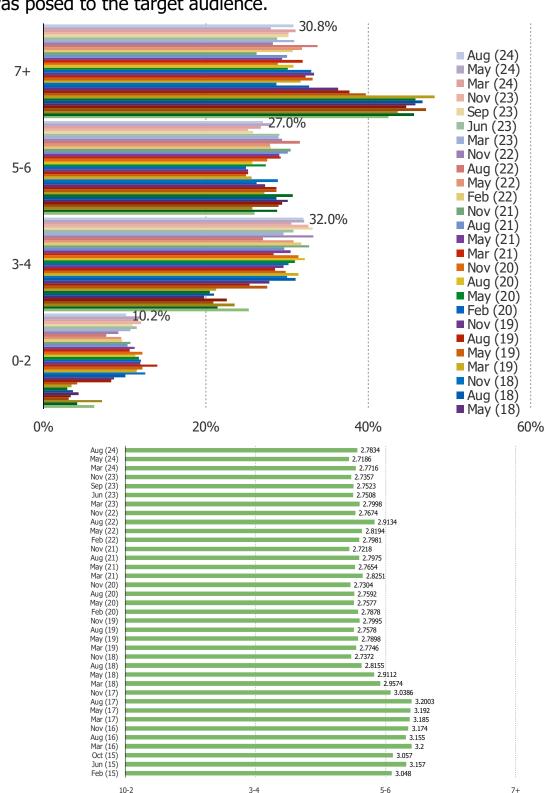
This question was posed to the target audience.



#### FOR EACH OF THE FOLLOWING, WHICH BEST DESCRIBES YOUR USAGE?



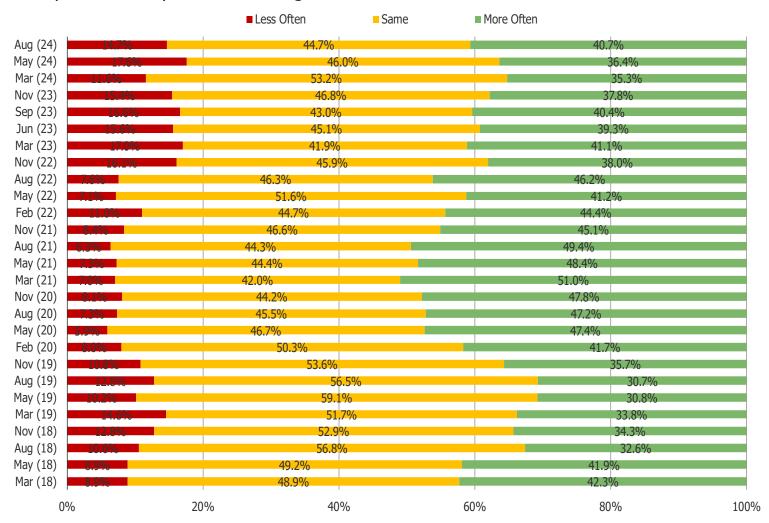
#### HOW MANY TITLES DO YOU PLAY PER YEAR?



#### COMPARED TO A YEAR AGO, ARE PURCHASING VIDEO GAMES MORE OR LESS OFTEN?

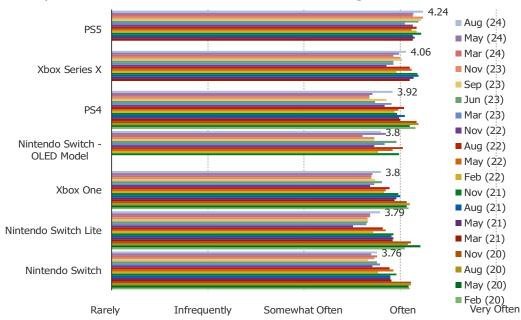


#### COMPARED TO A YEAR AGO, ARE YOU PLAYING VIDEO GAMES MORE OR LESS OFTEN?



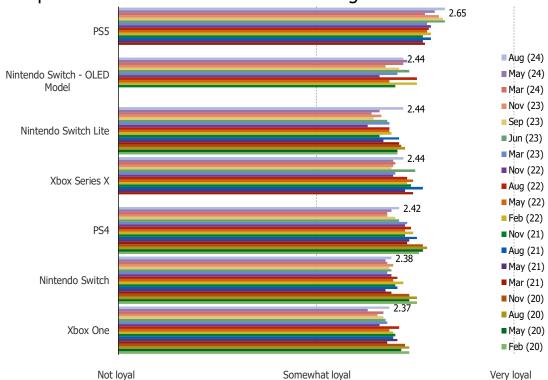
#### HOW OFTEN DO YOU USE THIS CONSOLE?

This question was posed to users of each of the following.



#### HOW LOYAL ARE YOU TO...

This question was posed to users of each of the following.

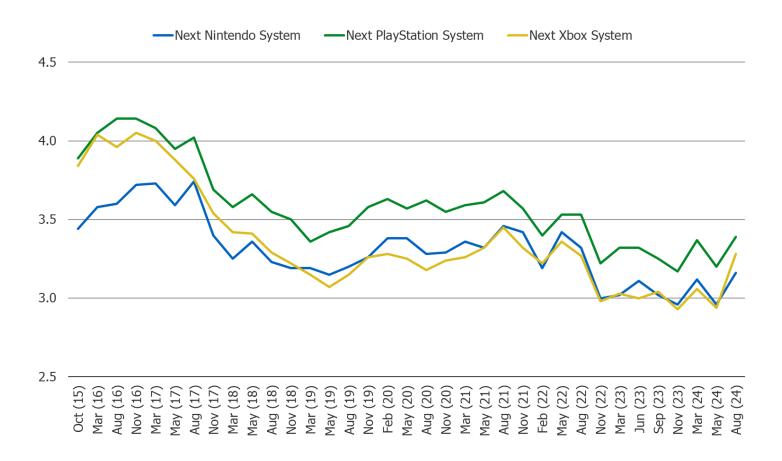


# **BESPOKE Surveys**

# **Video Games**

WHENEVER NEW VERSIONS OF XBOX, PLAYSTATION, AND NINTENDO ARE RELEASED (NOT INCLUDING VERSIONS THAT ARE CURRENTLY AVAILABLE), HOW LIKELY ARE YOU TO PURCHASE THEM WITHIN THE FIRST YEAR AFTER RELEASE?

This question was posed to all respondents.



1 = Very Unlikely, 2 = Unlikely, 3 = Somewhat Likely, 4 = Likely, 5 = Very Likely

It's In The Game

# UPCOMING VIDEO GAME RESPONDENTS ARE MOST EXCITED ABOUT

#### WHAT UPCOMING GAME(S) ARE YOU MOST EXCITED ABOUT?

This question was posed to all respondents.

August 2024



May 2024

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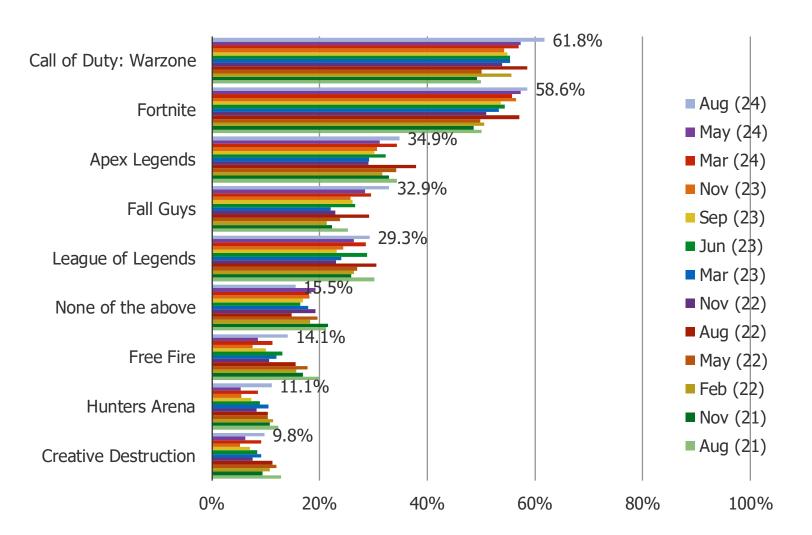
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BESPOKE	<b>MARKET</b>	<b>INTELLIGENCE</b>	

It's In The Game

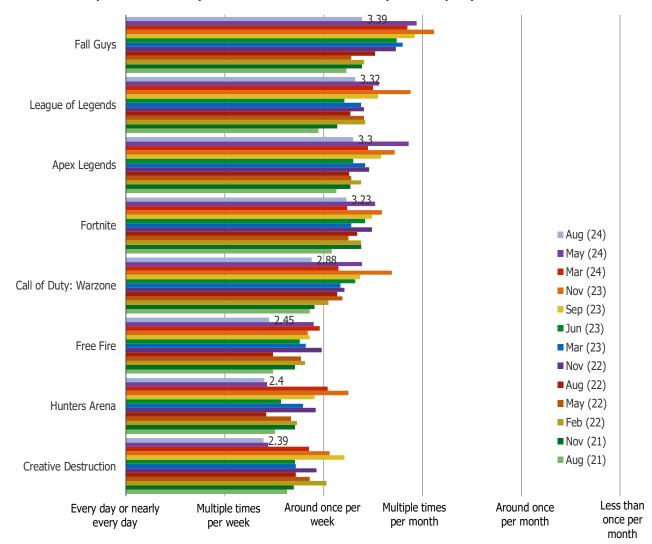
FREE FIRE AND BATTLE BATTLE ROYALE GAMES

#### HAVE YOU EVER PLAYED THE FOLLOWING VIDEO GAMES? SELECT ALL THAT APPLY



#### HOW OFTEN DO YOU PLAY THIS GAME CURRENTLY?

This question was posed to respondents who said they have played each of the following.

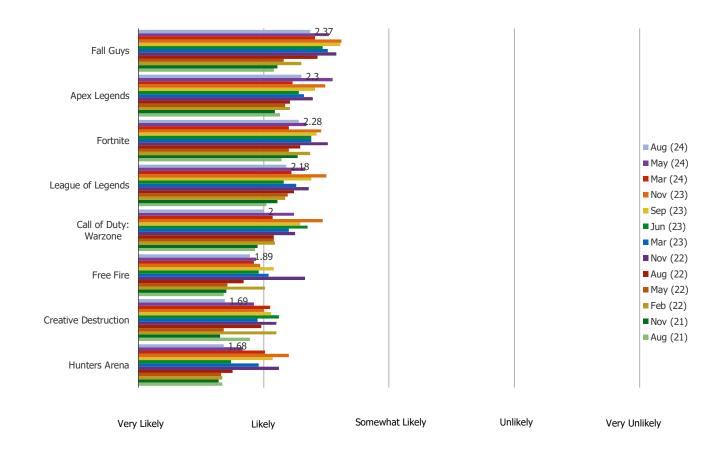




More frequent.

#### HOW LIKELY DO YOU THINK IT IS THAT YOU WILL BE PLAYING THIS GAME ONE YEAR FROM NOW?

This question was posed to respondents who said they have played each of the following.





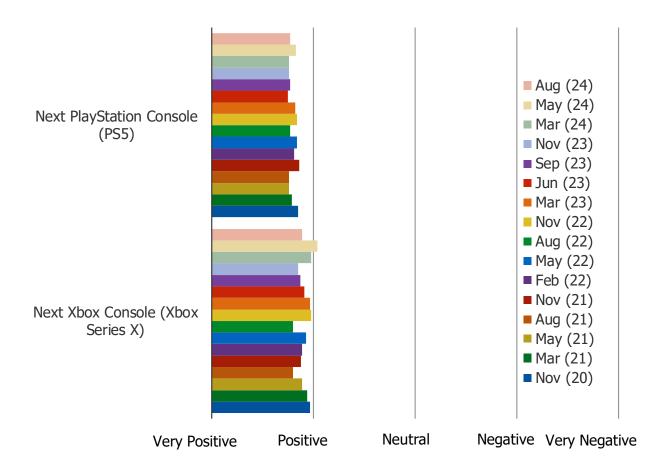
More likely.

It's In The Game

# **NEW CONSOLES**

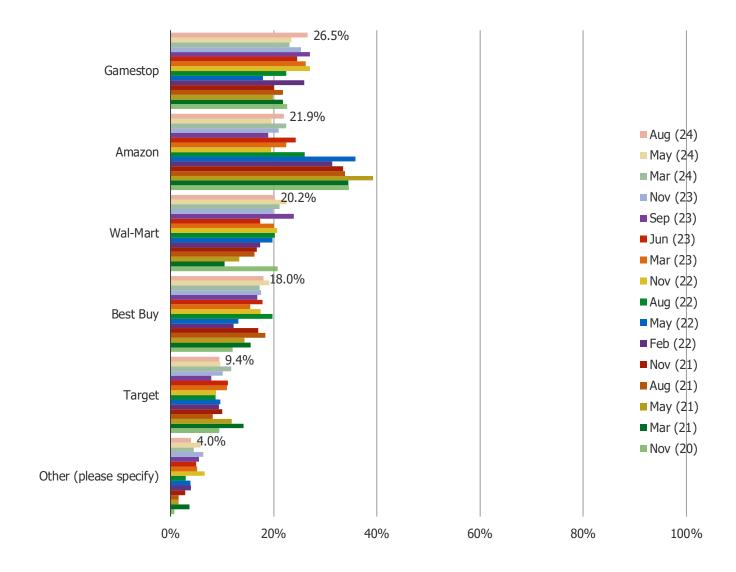
#### WHAT IS YOUR OPINION OF THE SPECS AND FEATURES OF THIS CONSOLE?

Posed to members of the target audience who said they have heard about each of the following upcoming consoles.



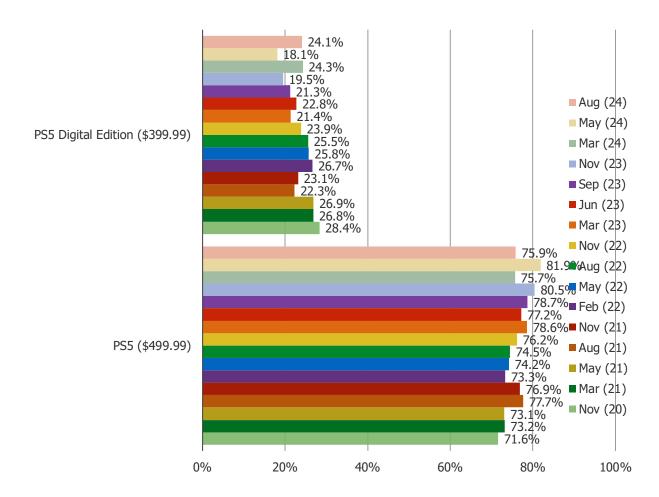
#### WHERE DID YOU ORDER OR PURCHASE THE PS5 FROM?

Posed to respondents who said they have successfully purchased or ordered the PS5,



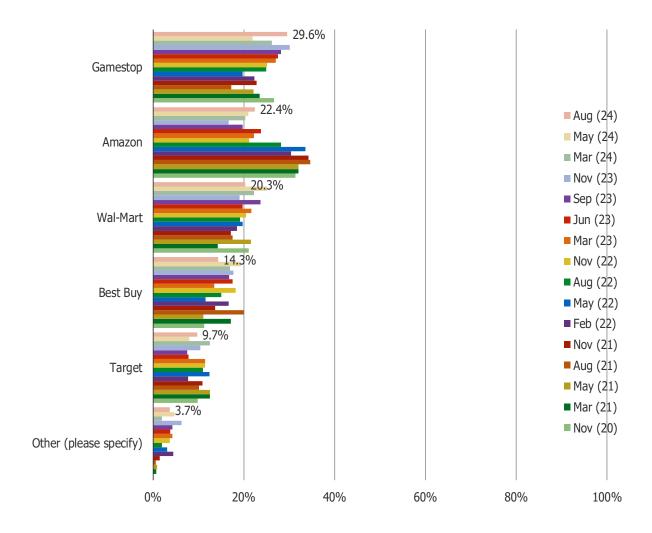
#### WHICH CONSOLE DID YOU BUY?

Posed to respondents who said they have successfully purchased or ordered the PS5,



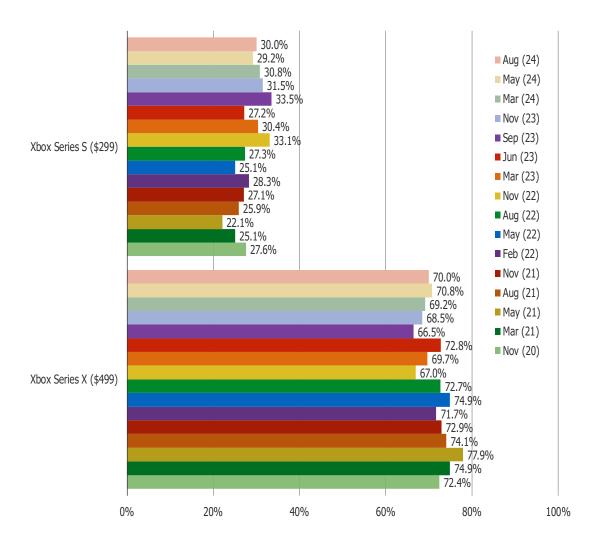
#### WHERE DID YOU PRE-ORDER OR PURCHASE THE SERIES X / SERIES S FROM?

Posed to respondents who said they have successfully purchased or ordered the Series X.



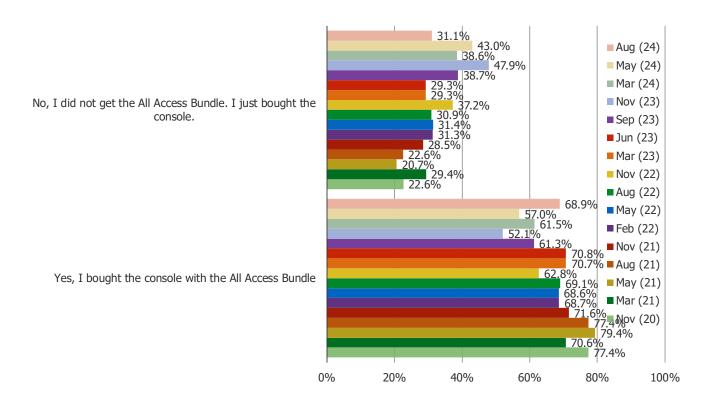
#### WHICH CONSOLE DID YOU PURCHASE?

Posed to respondents who said they have successfully purchased or ordered the Series X.



#### DID YOU ORDER YOUR SERIES X / SERIES S WITH THE ALL ACCESS BUNDLE?

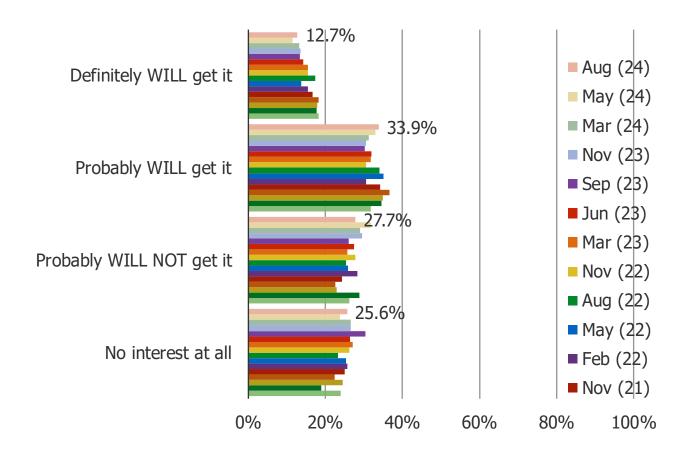
Posed to respondents who said they have successfully purchased or ordered the Series X.



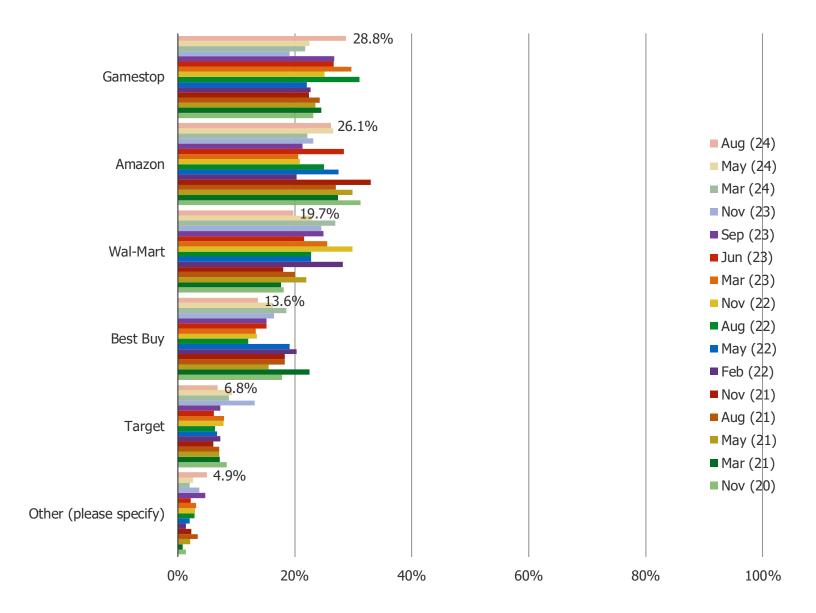
<sup>\*</sup>Feedback from November was of pre-orders and feedback from March 21 onward is of purchases and pre-orders.

#### PLEASE CHARACTERIZE YOUR INTEREST IN THE PLAYSTATION 5?

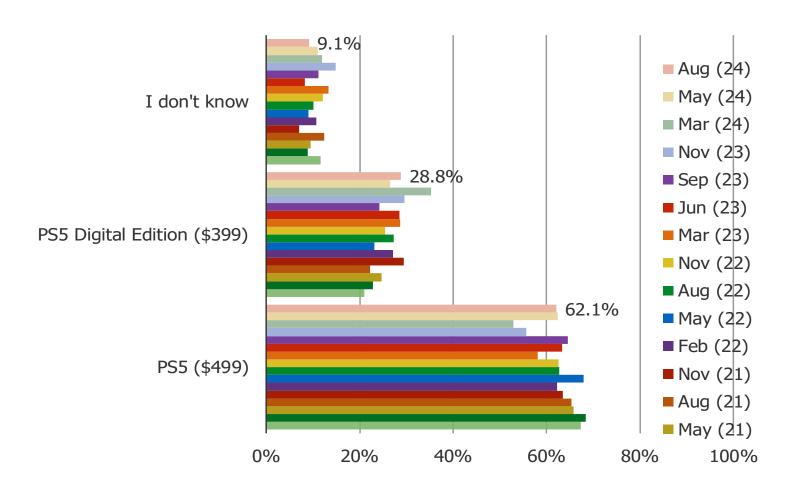
Posed to respondents who have not yet ordered or purchased the PS5.



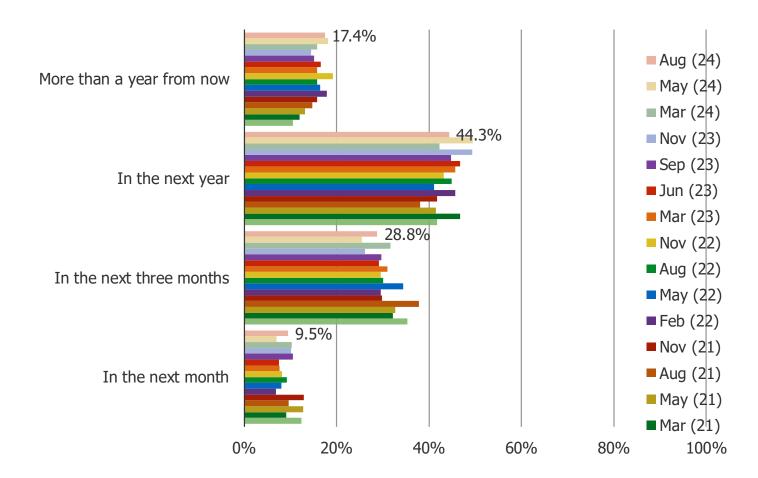
#### FROM WHERE WOULD YOU BE MOST LIKELY TO BUY THE PS5 FROM?



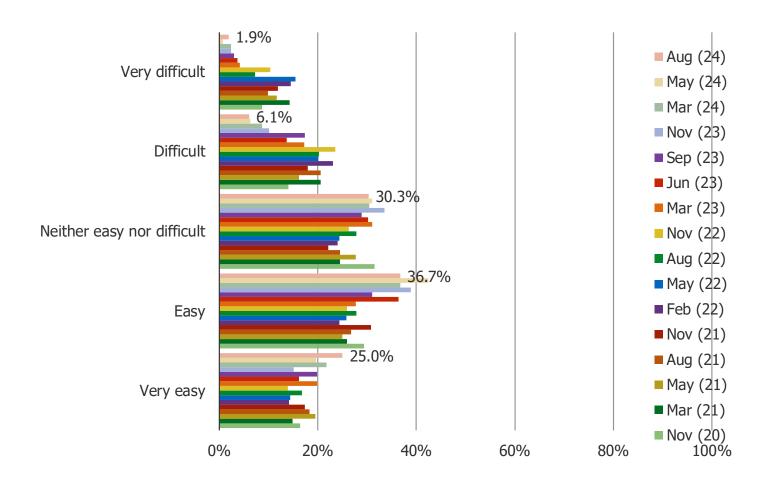
#### WHICH ARE YOU INTERESTED IN BUYING?



#### WHEN DO YOU EXPECT TO GET IT?

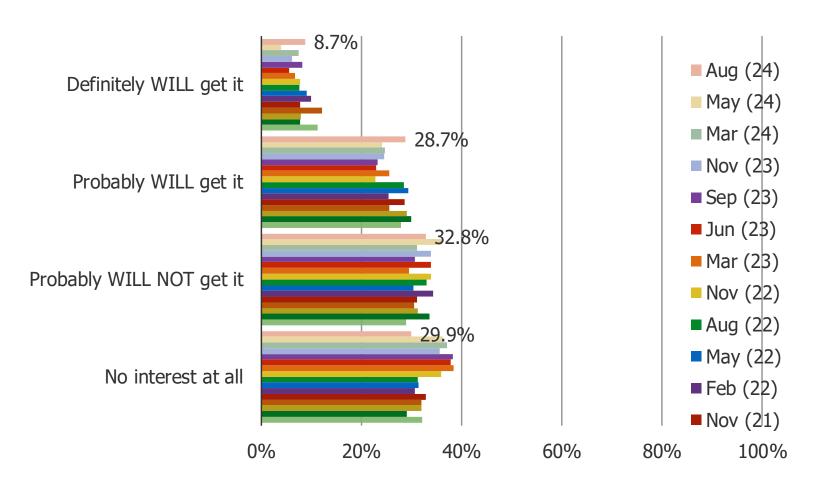


HOW EASY OR DIFFICULT DO YOU EXPECT IT WILL BE TO FIND THIS ITEM IN STOCK WHEN YOU TRY TO ORDER IT / BUY IT?

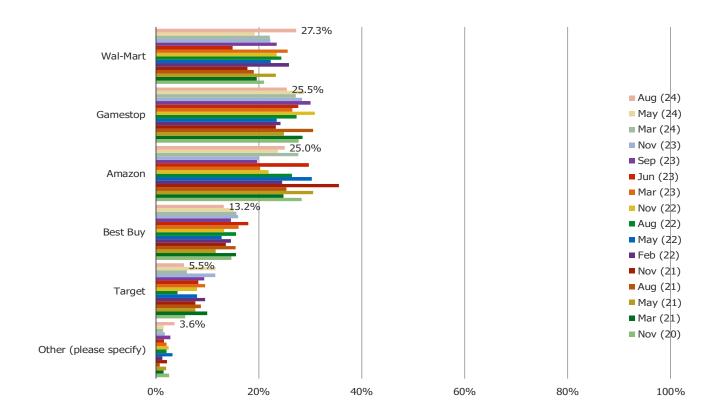


#### PLEASE CHARACTERIZE YOUR INTEREST IN THE SERIES X?

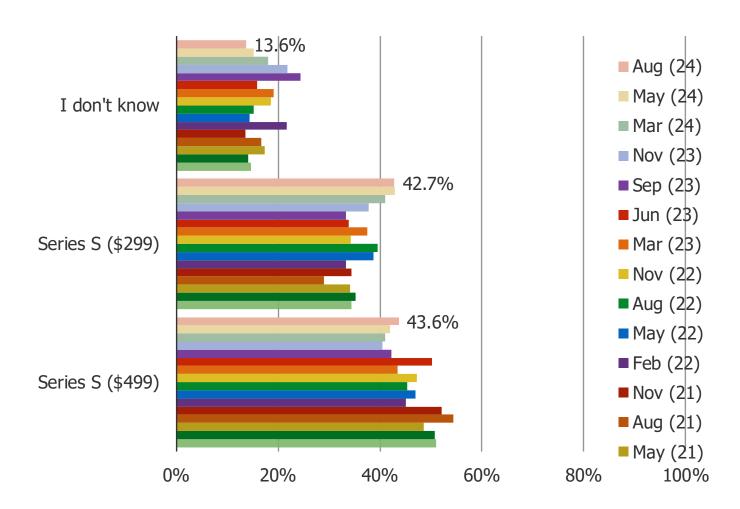
Posed to respondents who have not yet ordered or purchased the Series X / S.



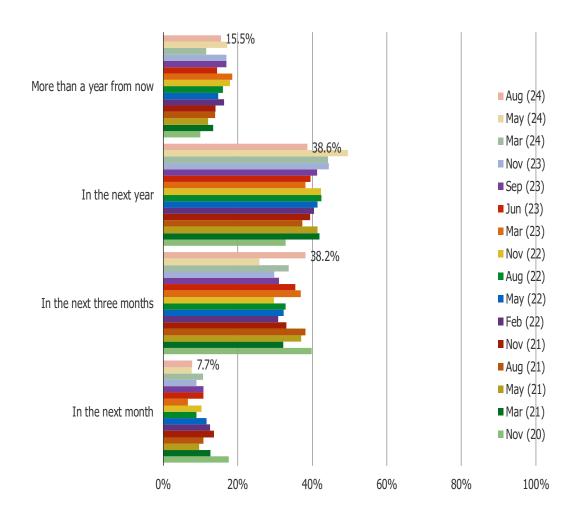
#### FROM WHERE WOULD YOU BE MOST LIKELY TO BUY THE SERIES X / S FROM?



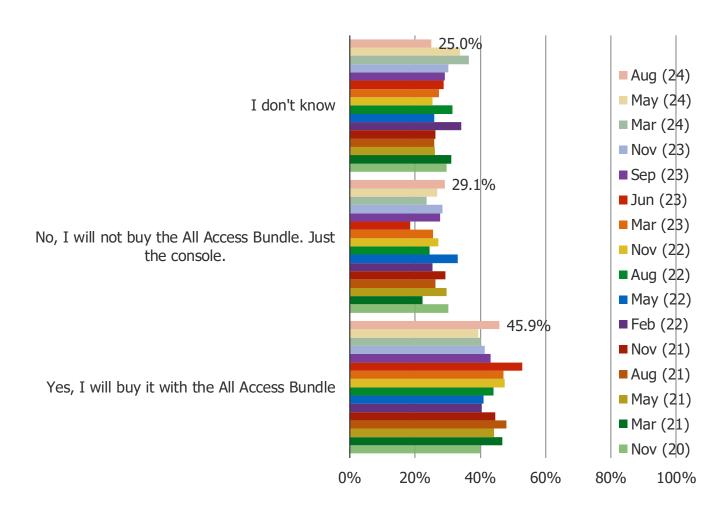
#### WHICH ARE YOU INTERESTED IN BUYING?



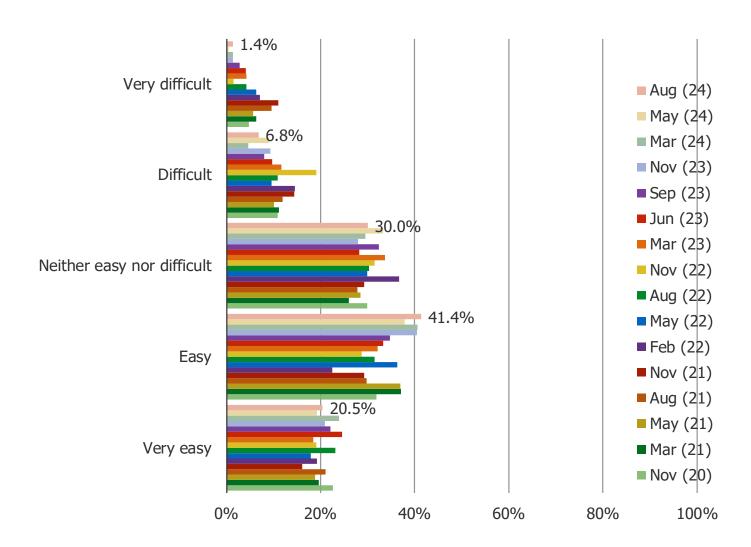
#### WHEN DO YOU EXPECT TO GET IT?



#### WILL YOU BUY IT WITH THE ALL-ACCESS BUNDLE?

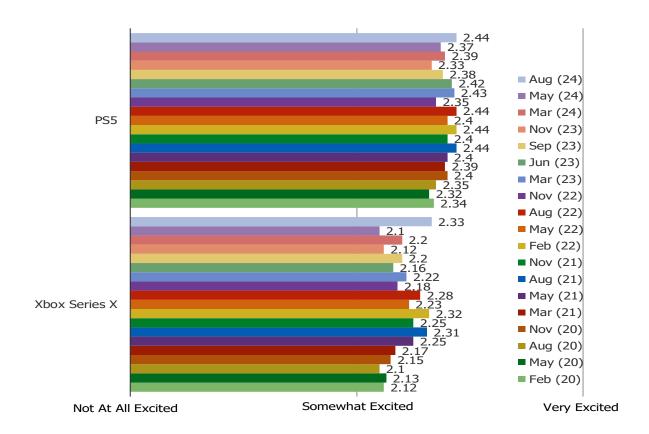


HOW EASY OR DIFFICULT DO YOU EXPECT IT WILL BE TO FIND THIS ITEM IN STOCK WHEN YOU TRY TO ORDER IT / BUY IT?



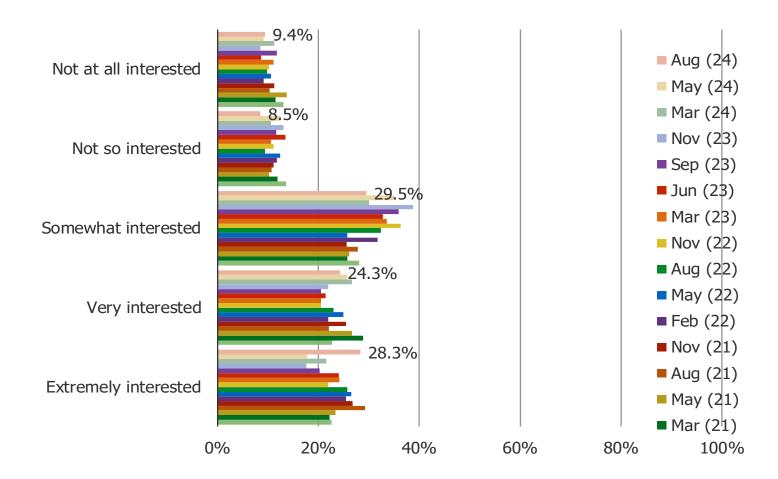
PLEASE RATE YOUR LEVEL OF EXCITEMENT FOR THE EXCLUSIVE GAME LINEUP THAT WILL BE AVAILABLE FOR THIS PLATFORM.

This question was posed to the target audience.



HOW MUCH INTEREST WOULD YOU HAVE IN CLOUD GAMING SERVICES IN WHICH YOU COULD PLAY CONSOLE VIDEO GAMES ON REGULAR DEVICES WITH INTERNET CONNECTIONS (SMARTPHONES, TABLETS, LAPTOPS, ETC)

Posed to the target audience.

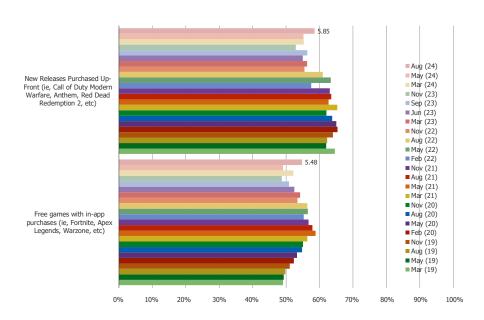


It's In The Game

# NEW RELEASES VS. FREE GAMES AND MICROTRANSACTIONS

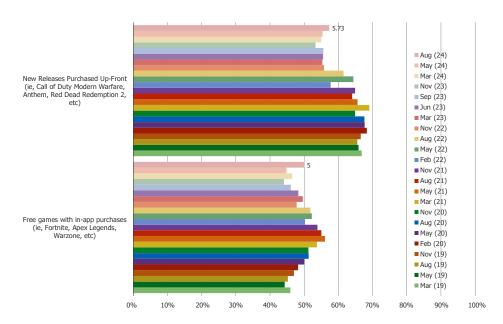
#### HOW MUCH OF YOUR GAME PLAYING TIME GETS ALLOCATED TO THE FOLLOWING?

Posed to respondents who own a PS4/PS5 or Xbox One/Series X.



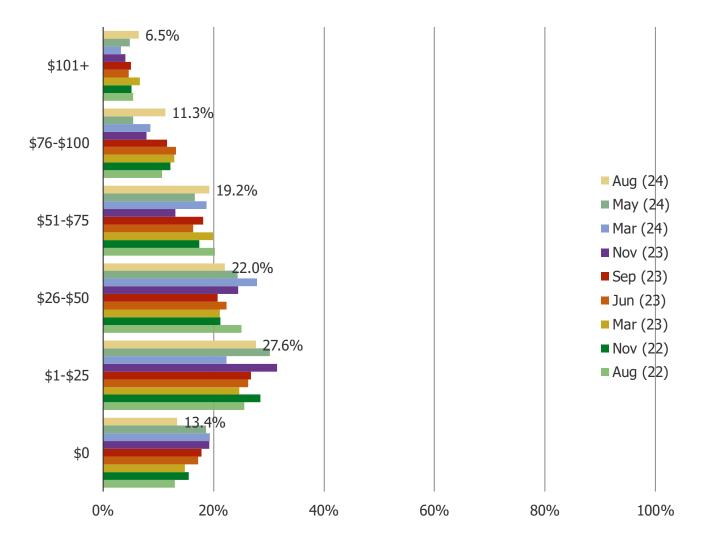
#### HOW MUCH OF YOUR GAME SPENDING BUDGET GETS ALLOCATED TO THE FOLLOWING?

Posed to respondents who own a PS4/PS5 or Xbox One/Series X.



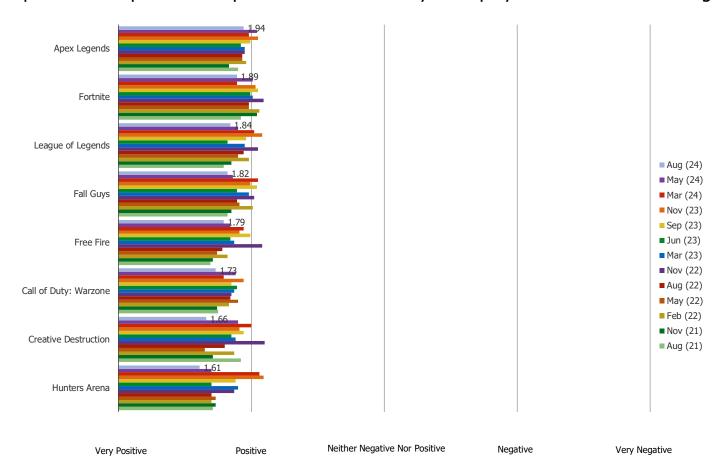
#### HOW MUCH MONEY DO YOU TYPICALLY SPEND PER MONTH ON IN-GAME PURCHASES?

This question was posed to the target audience.



#### WHAT IS YOUR OPINION OF THIS GAME?

This question was posed to respondents who said they have played each of the following.

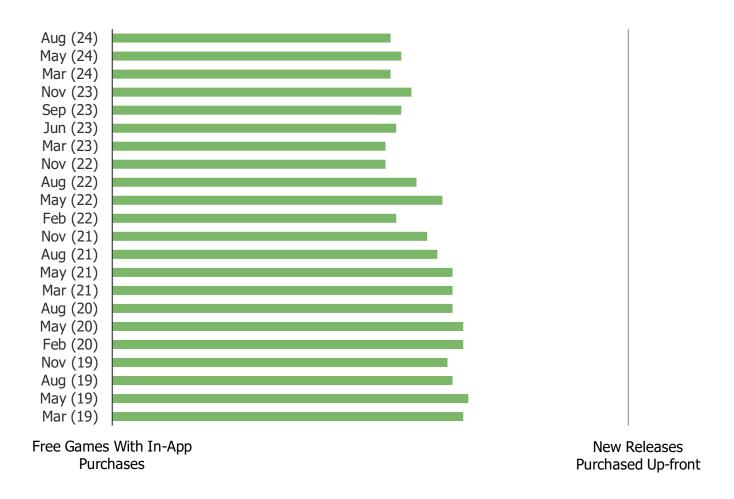




More positive.

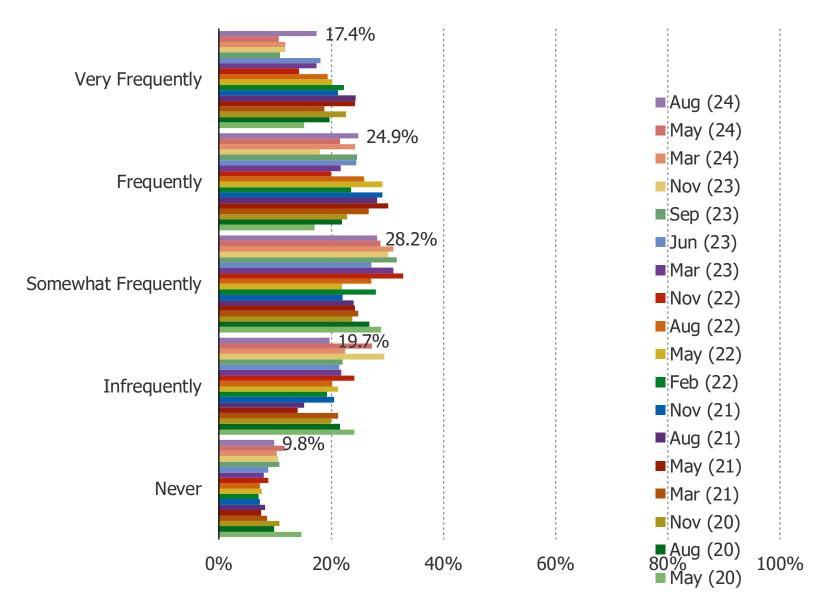
#### WHICH DO YOU PREFER?

Posed to respondents who own a PS4/PS5 or Xbox One/Series X.



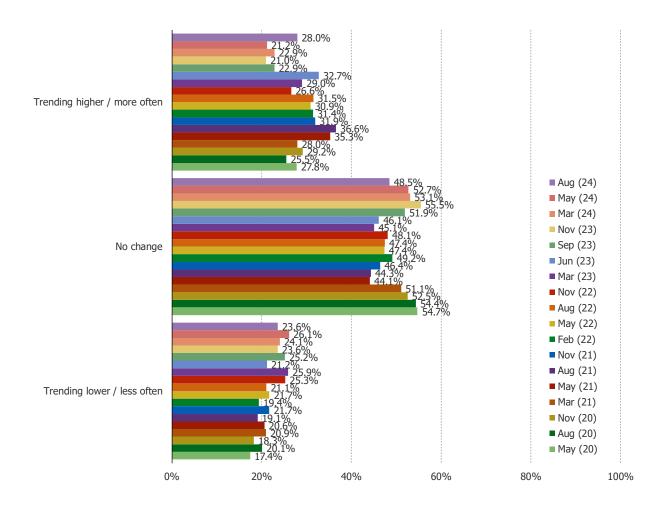
HOW OFTEN DO YOU SPEND MONEY ON DOWNLOADABLE CONTENT WITHIN GAMES YOU PLAY ON XBOX ONE OR THE SERIES X?

Posed to Xbox One owners.



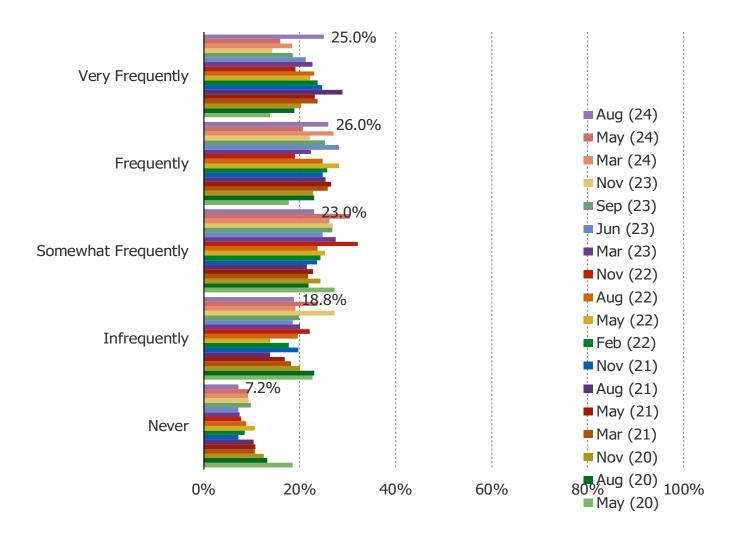
HAS YOUR SPENDING ON DOWNLOADABLE CONTENT WITHIN GAMES ON XBOX ONE OR THE SERIES X BEEN TRENDING HIGHER OR LOWER OVER TIME?

Posed to Xbox Series X or Xbox One owners.



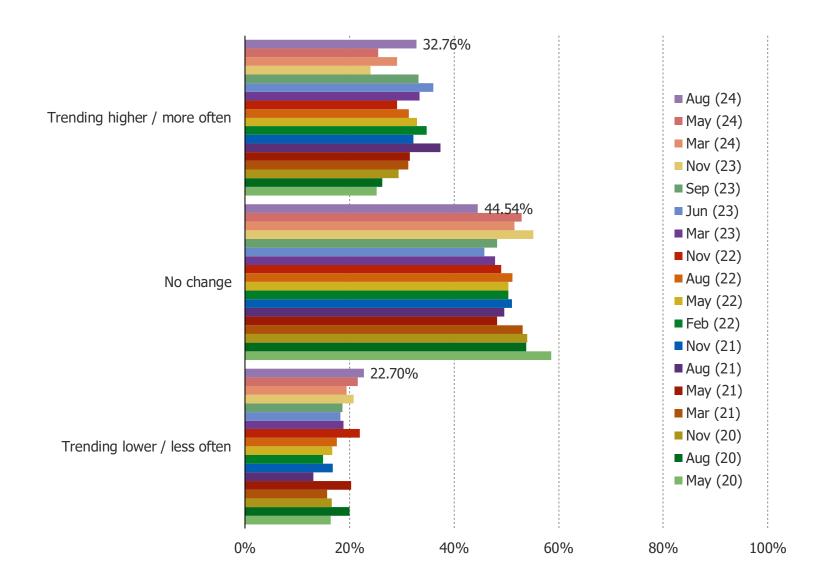
HOW OFTEN DO YOU SPEND MONEY ON DOWNLOADABLE CONTENT WITHIN GAMES YOU PLAY ON PS4/PS5?

Posed to PS4 or PS5 owners.



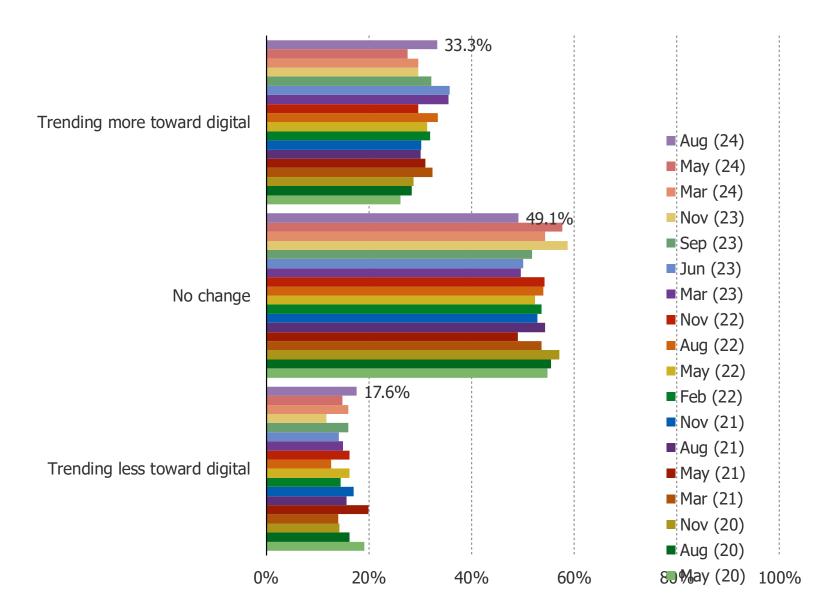
HAS YOUR SPENDING ON DOWNLOADABLE CONTENT WITHIN GAMES ON PS4/PS5 BEEN TRENDING HIGHER OR LOWER OVER TIME?

Posed to PS5 or PS4 owners.



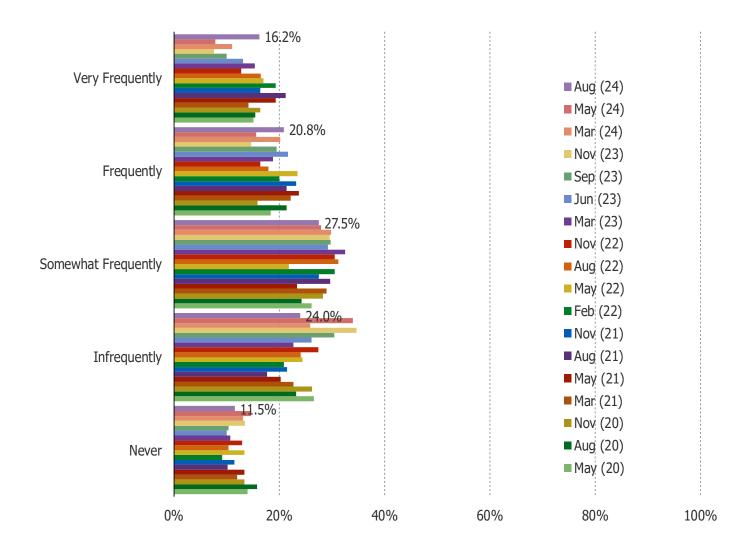
HAS YOUR SPENDING ON DIGITAL GAMES FOR NINTENDO SWITCH/SWITCH LITE BEEN TRENDING HIGHER OR LOWER OVER TIME?

Posed to Nintendo Switch / Switch Lite owners.



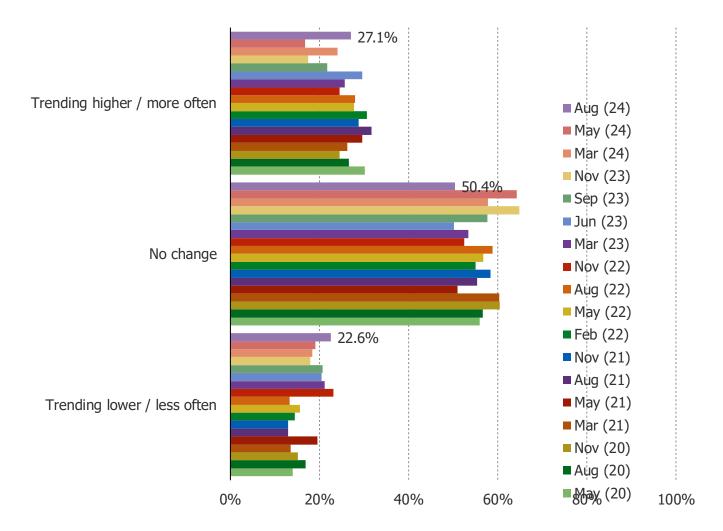
HOW OFTEN DO YOU SPEND MONEY ON DOWNLOADABLE CONTENT WITHIN GAMES YOU PLAY ON NINTENDO SWITCH/SWITCH LITE?

Posed to Nintendo Switch / Switch Lite owners.



HAS YOUR SPENDING ON DOWNLOADABLE CONTENT WITHIN GAMES ON NINTENDO SWITCH/SWITCH LITE BEEN TRENDING HIGHER OR LOWER OVER TIME?

Posed to Nintendo Switch / Switch Lite owners.

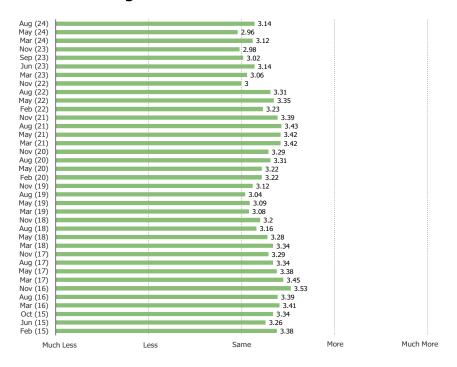


It's In The Game

# **DIGITAL MARKET SHARE**

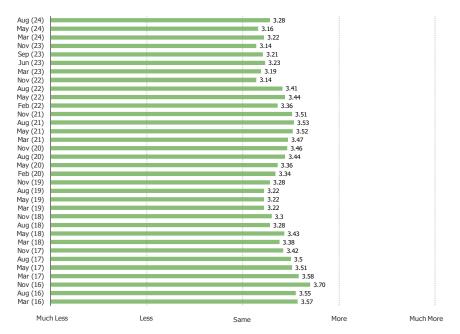
HOW OFTEN ARE YOU DOWNLOADING NEW RELEASE DIGITAL GAMES NOW COMPARED TO 12 MONTHS AGO?

This question was posed to the target audience.



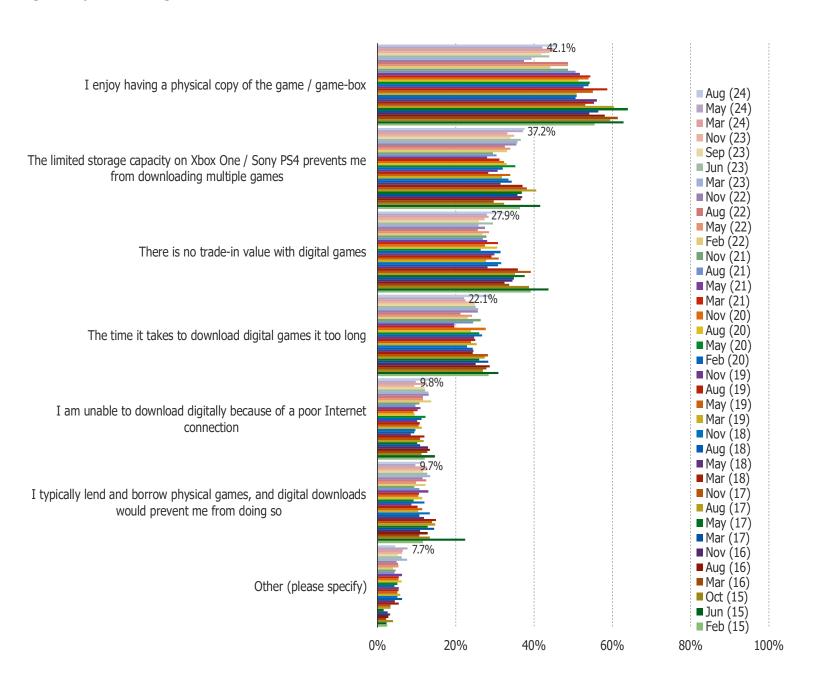
DO YOU EXPECT TO INCREASE OR DECREASE THE NUMBER OF GAMES THAT YOU PURCHASE VIA DIGITAL DOWNLOAD IN THE NEXT 12 MONTHS?

This question was posed to the target audience.

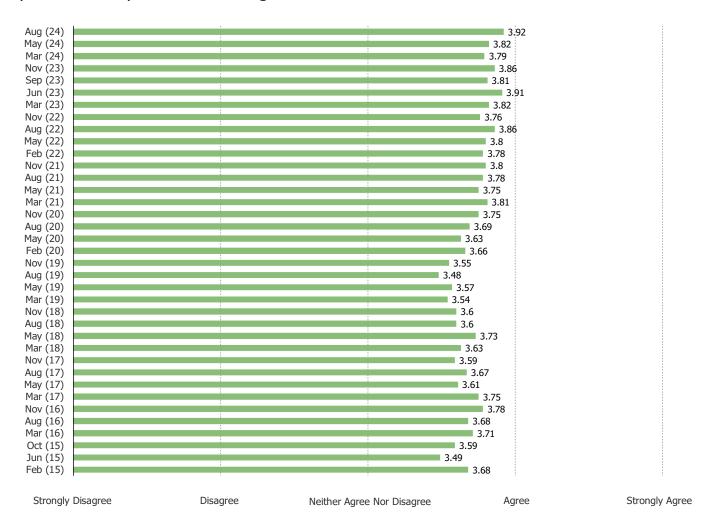


FOR THOSE WHO EXPECT TO BUY THE SAME OR LESS DIGITAL GAMES IN THE NEXT 12 MONTHS, WHY DO YOU PREFER PHYSICAL GAMES?

This question was posed to the target audience who does not plan to increase digital game purchasing in the next 12 months.

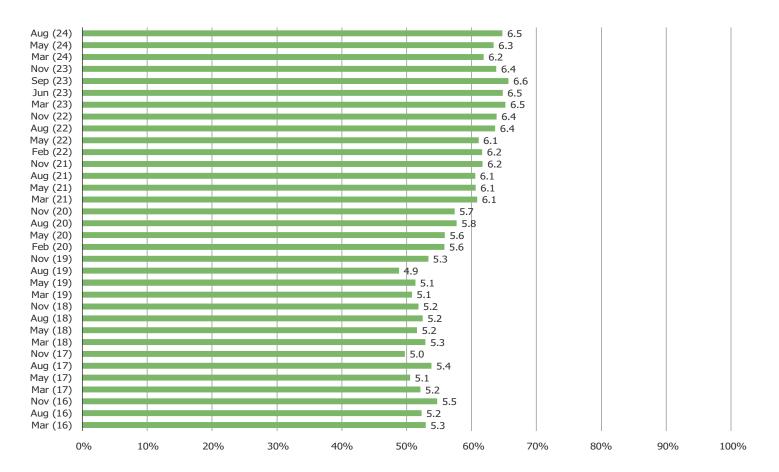


### "EVENTUALLY, ALL GAMES WILL BE PURCHASED OR DOWNLOADED DIGITALLY"



#### WHAT PERCENTAGE OF VIDEO GAMES THAT YOU BUY ARE DIGITAL DOWNLOADS?

This question was posed to the target audience. Each percentage value below was a multiple choice that they could select.



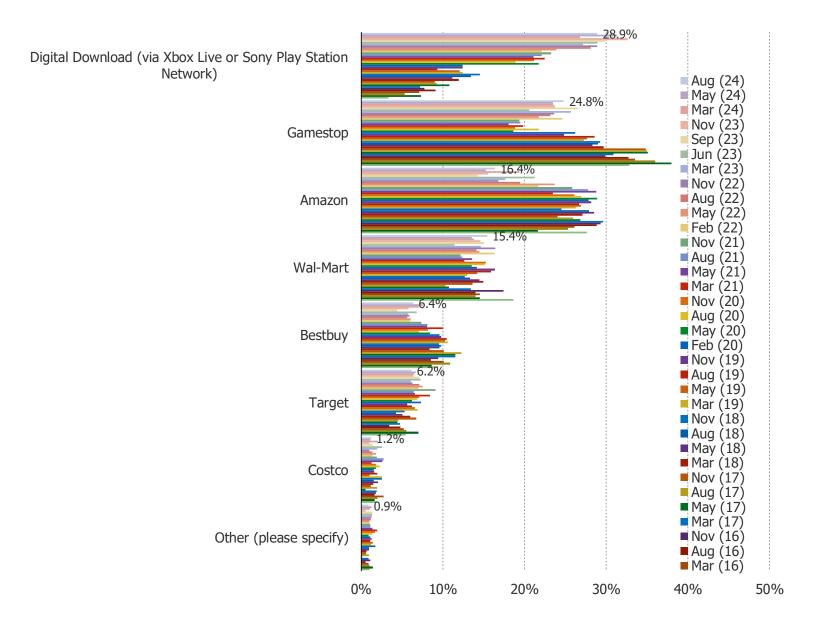
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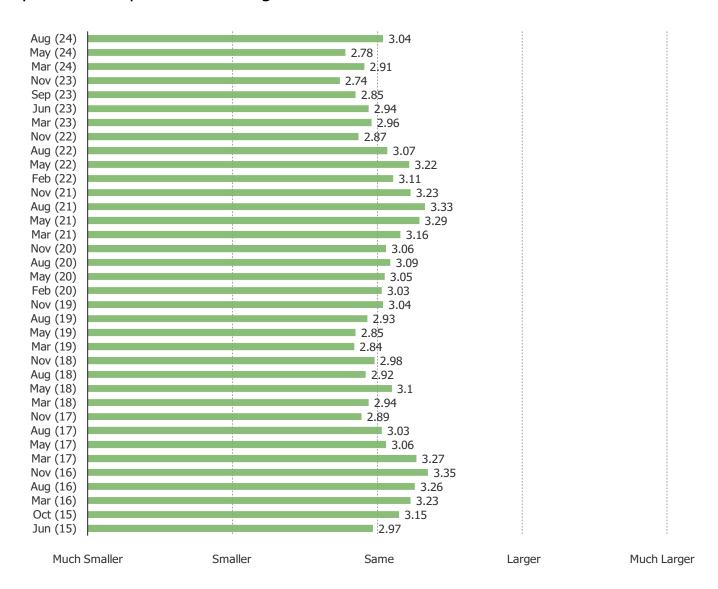
It's In The Game

RETAILERS, WITH GAMESTOP DEEP-DIVE

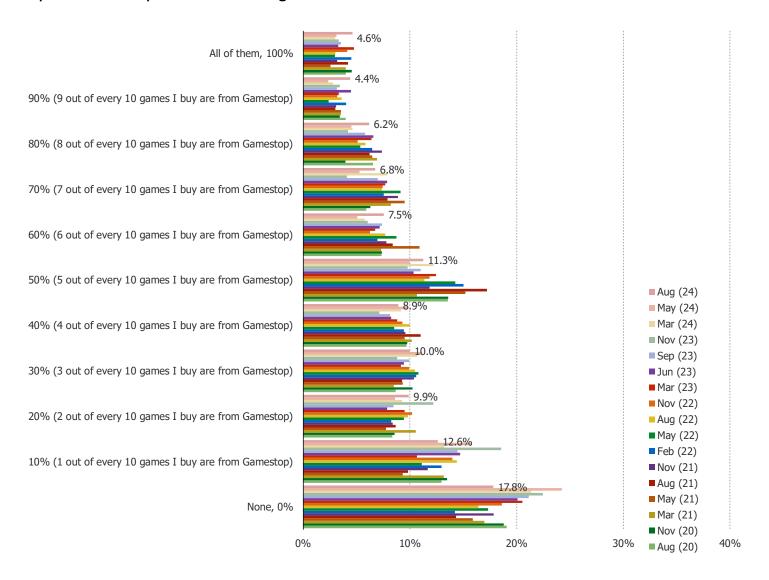
#### IF YOU WERE BUYING A BRAND NEW GAME TODAY, WHERE WOULD YOU PURCHASE IT?



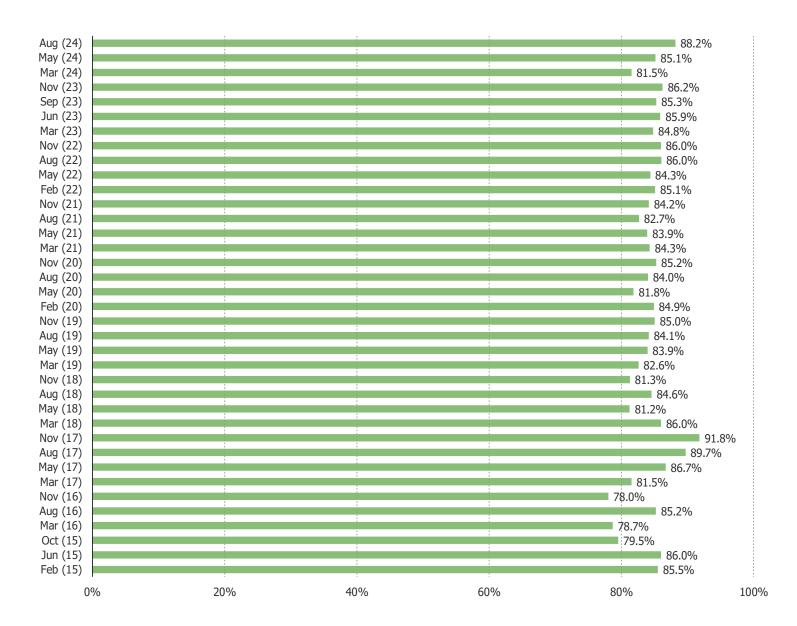
HOW LARGE OF A ROLE DO YOU THINK GAMESTOP WILL PLAY AS DIGITALLY DOWNLOADED GAMES BECOME MORE POPULAR?



AROUND WHAT PERCENTAGE OF ALL THE GAMES THAT YOU BUY DO YOU PURCHASE THROUGH GAMESTOP?

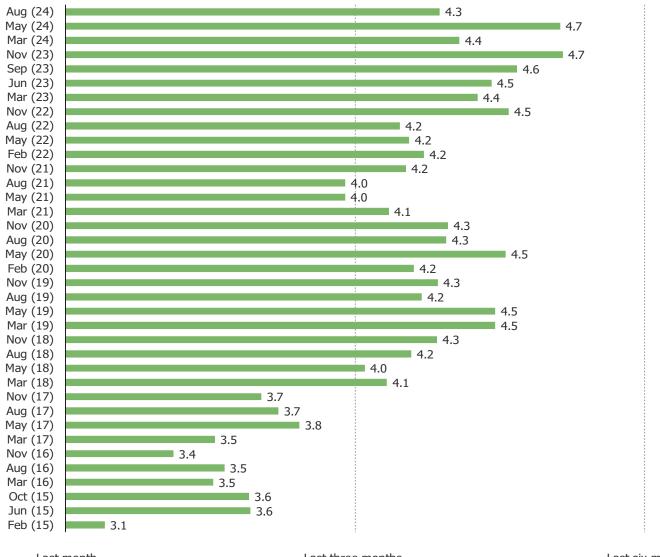


#### HAVE YOU EVER SHOPPED AT A GAMESTOP STORE OR AT GAMESTOP ONLINE?



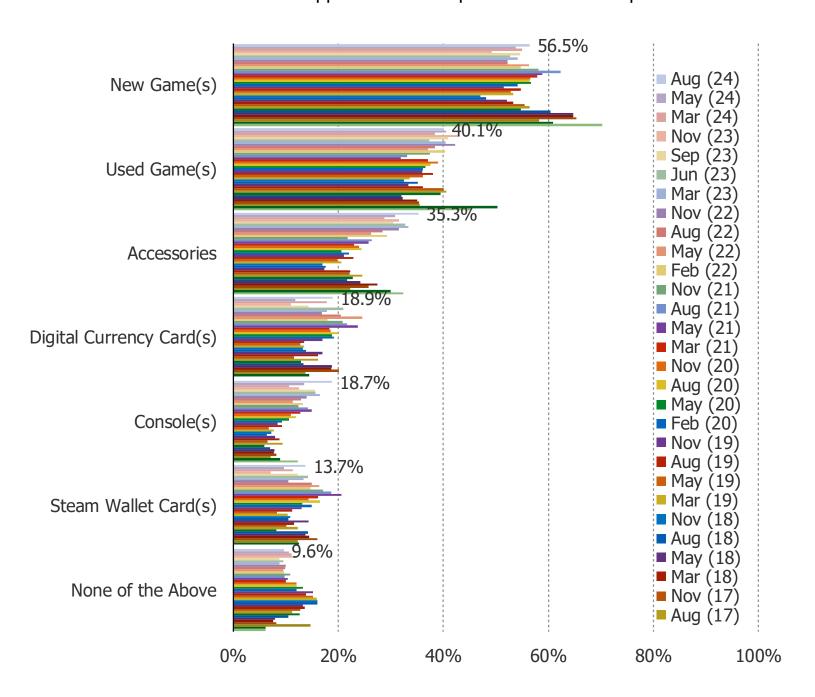
#### WHEN IS THE LAST TIME THAT YOU PURCHASED SOMETHING AT A GAMESTOP STORE?

Posed to those who have ever shopped at GameStop Stores or GameStop Online.

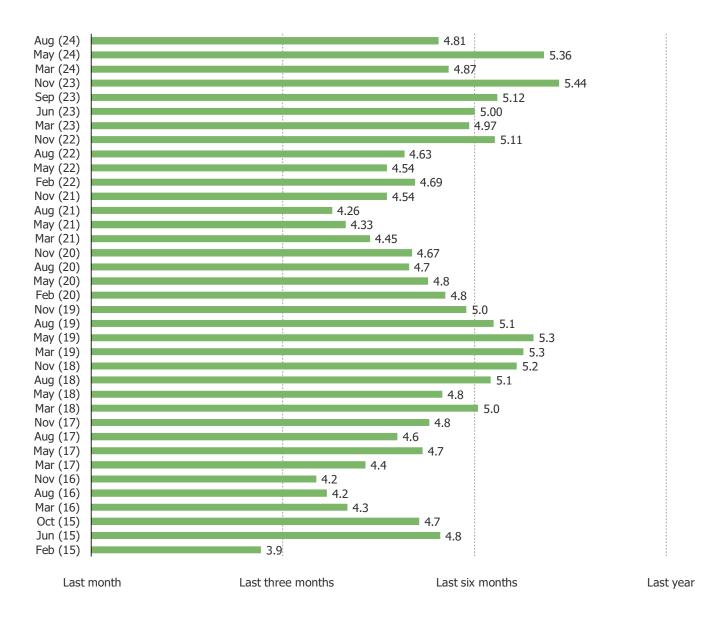


Last month Last three months Last six months

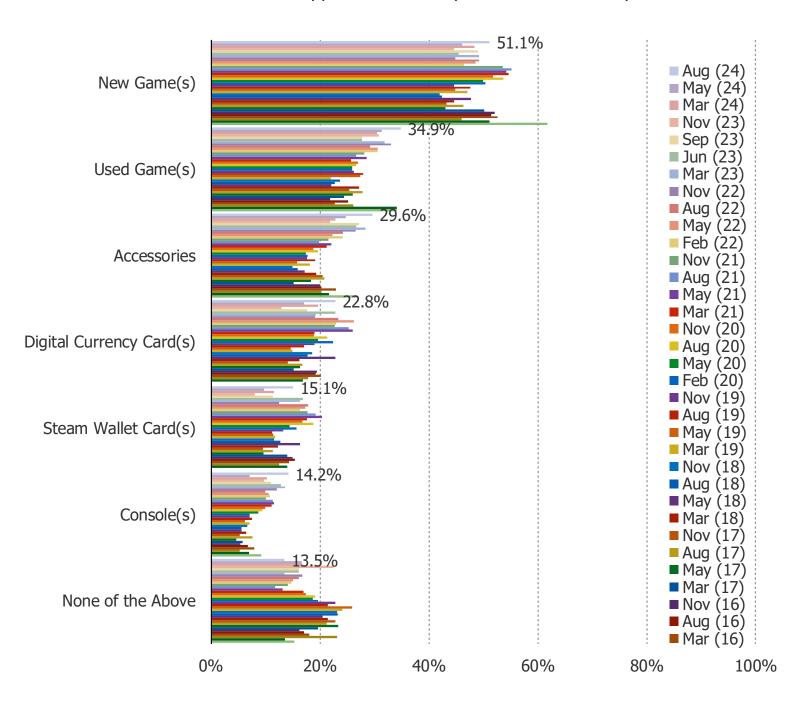
#### WHAT DID YOU BUY WHEN YOU MOST RECENTLY VISITED GAMESTOP STORES?



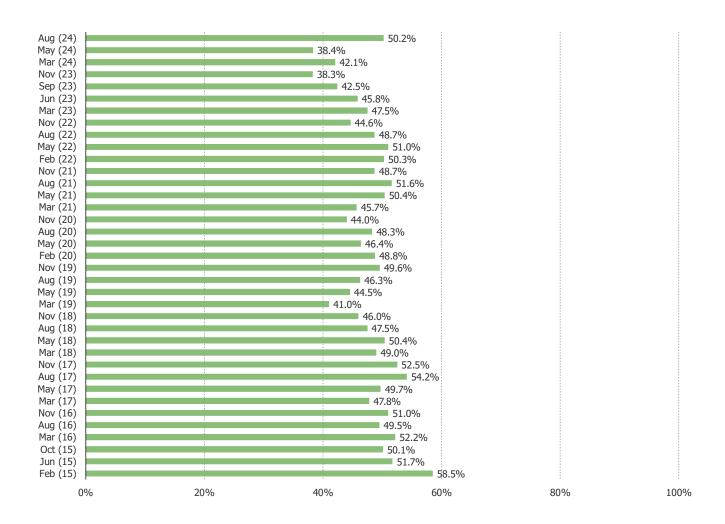
#### WHEN IS THE LAST TIME THAT YOU PURCHASED SOMETHING ONLINE AT GAMESTOP?



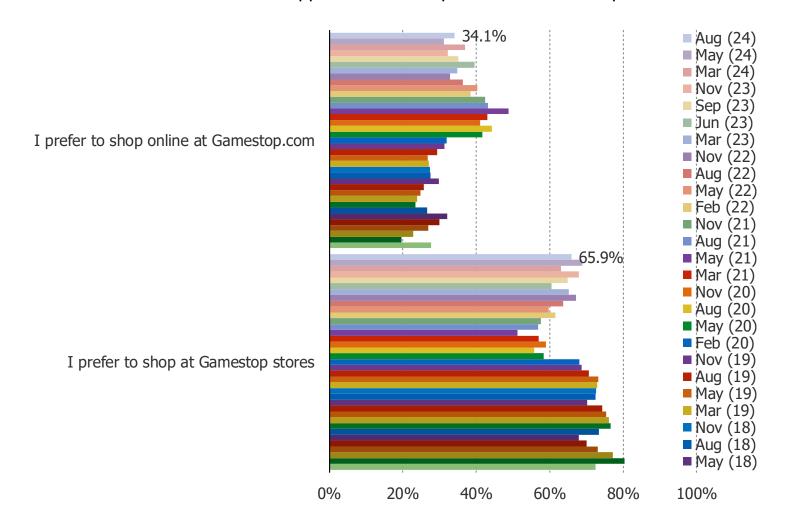
#### WHAT DID YOU BUY WHEN YOU LAST PURCHASED SOMETHING AT GAMESTOP ONLINE?



#### ARE YOU A GAMESTOP POWERUP REWARDS MEMBER?

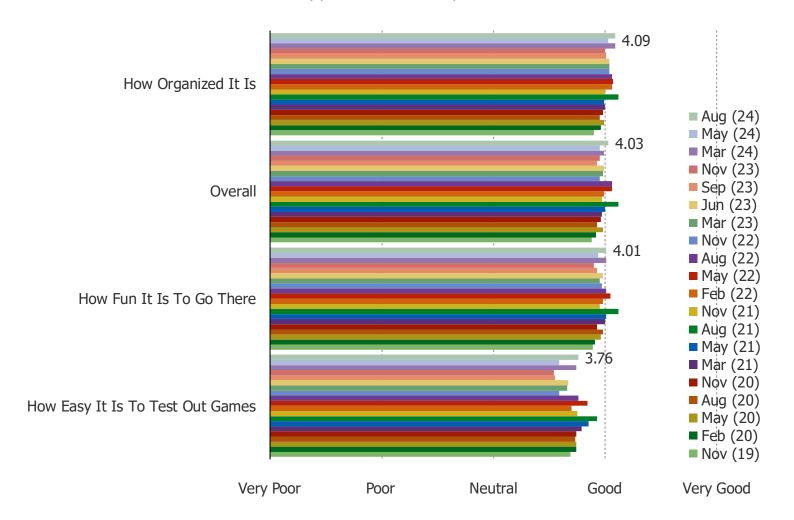


#### DO YOU PREFER TO SHOP AT GAMESTOP STORES OR AT GAMESTOP ONLINE?

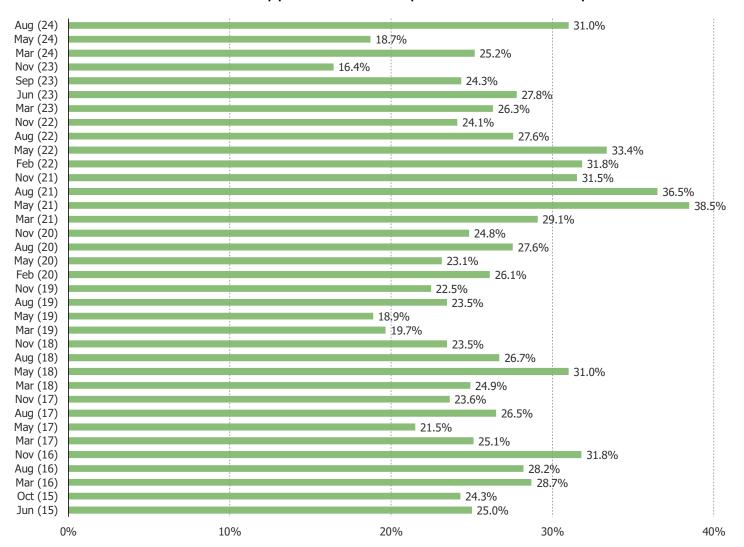


#### HOW WOULD YOU RATE THE IN-STORE SHOPPING EXPERIENCE AT GAMESTOP?

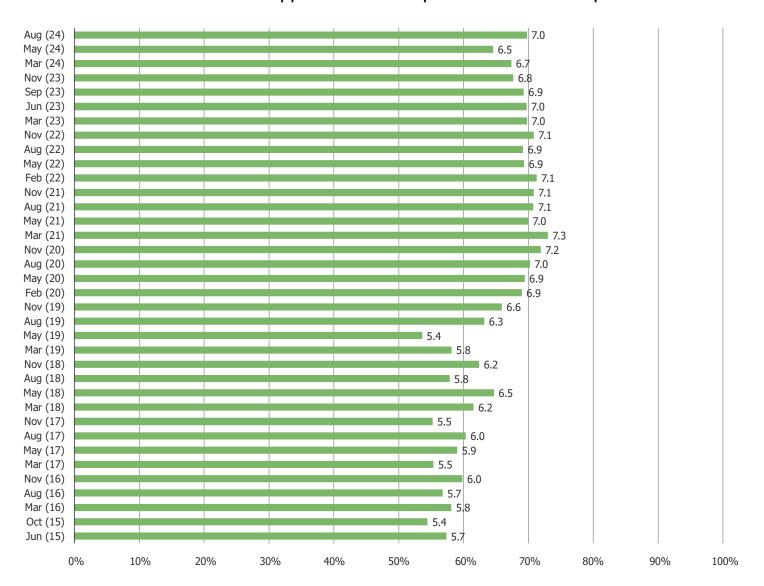
## Posed to those who have ever shopped at GameStop Stores



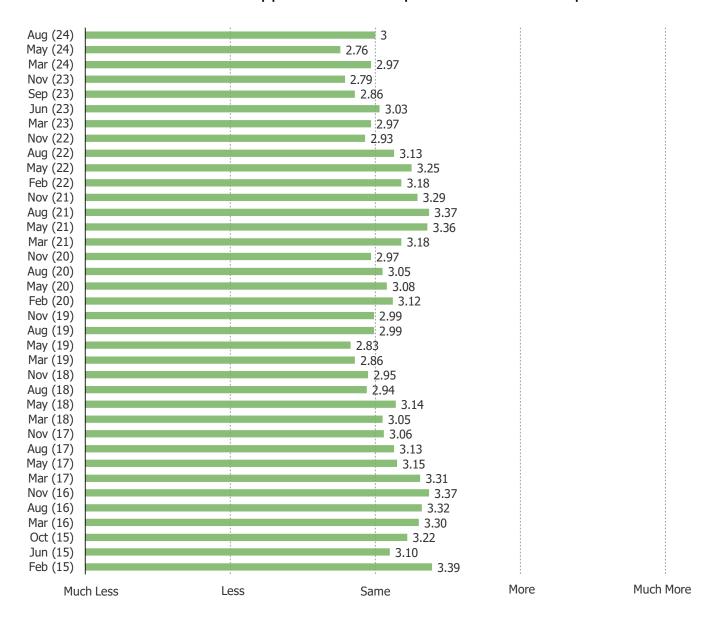
#### DO YOU HAVE A GAMESTOP POWER-UP REWARDS CREDIT CARD?



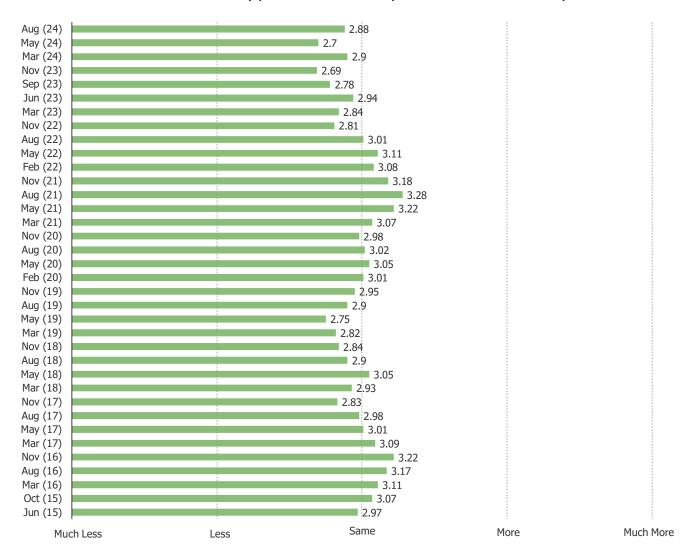
WHAT PERCENTAGE OF YOUR PURCHASES THROUGH GAMESTOP DO YOU MAKE WITH YOUR POWER-UP REWARDS CREDIT CARD?



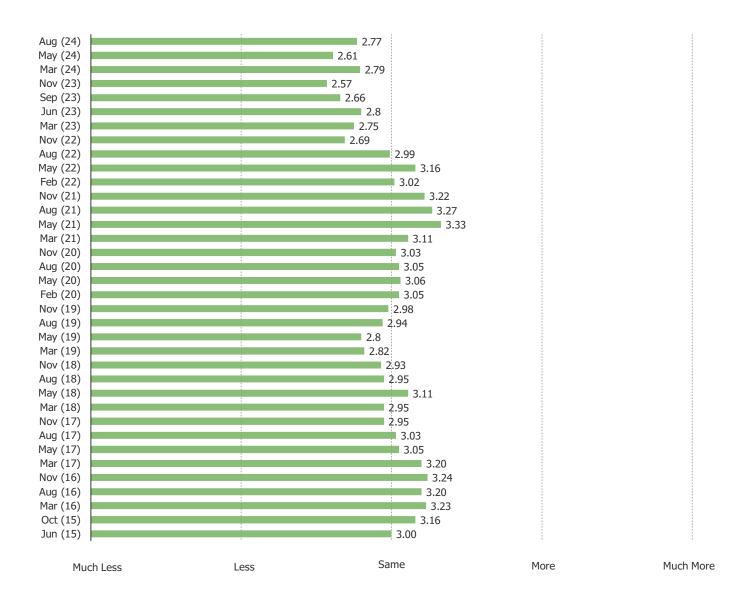
HOW DO YOU COMPARE THE AMOUNT OF SHOPPING YOU CURRENTLY DO AT GAMESTOP WITH THE AMOUNT ONE YEAR AGO?



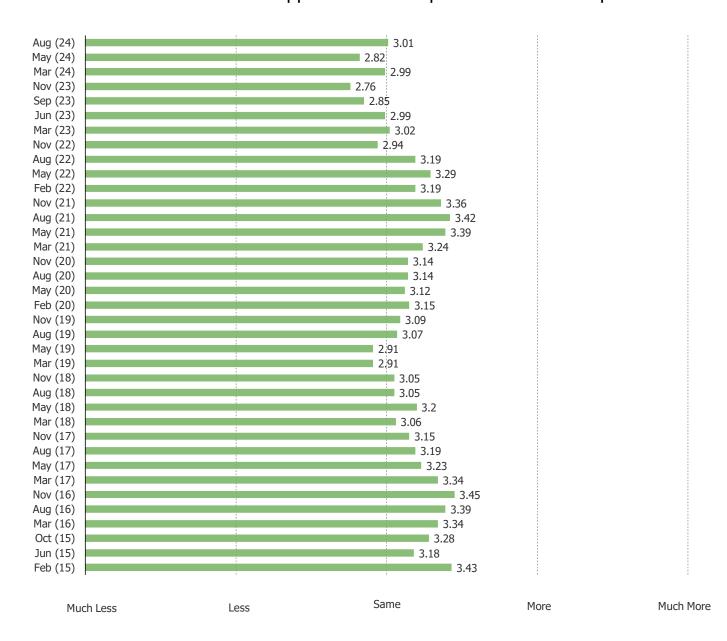
HOW WOULD YOU COMPARE THE AMOUNT OF TRADE-INS YOU ARE CURRENTLY DOING AT GAMESTOP VS ONE YEAR AGO?



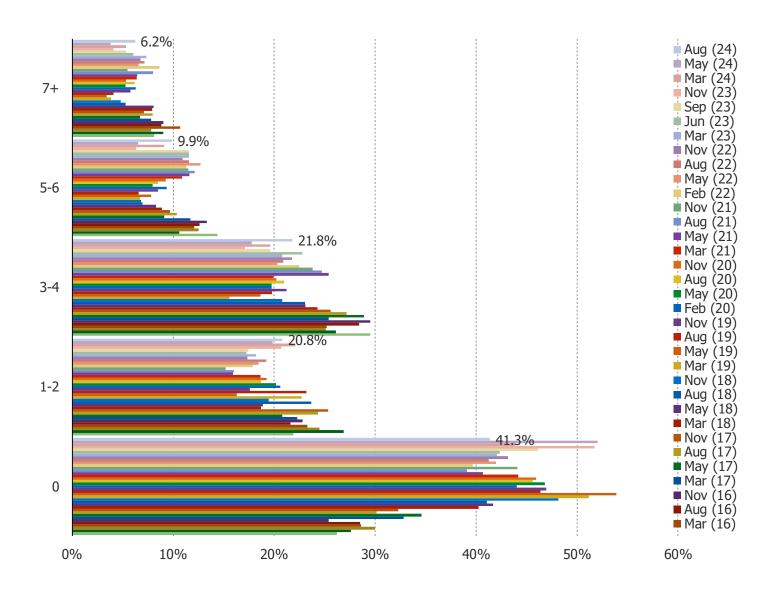
HAS THE ABILITY TO DOWNLOAD GAMES DIGITALLY IMPACTED THE AMOUNT OF MONEY YOU SPEND AT GAMESTOP?



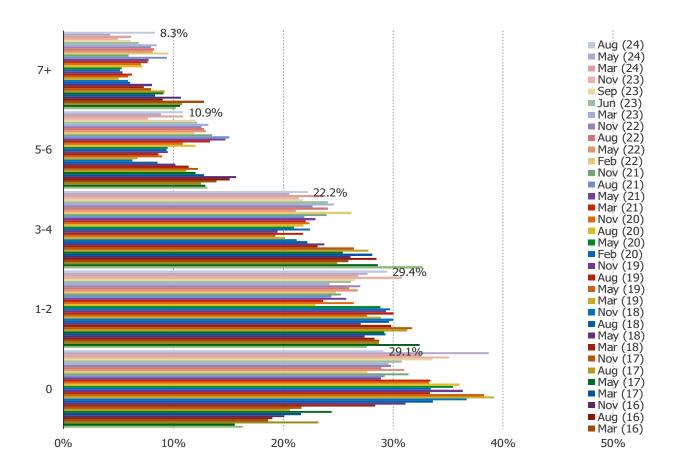
#### HOW MUCH DO YOU EXPECT TO SHOP AT GAMESTOP IN THE NEXT TWELVE MONTHS?



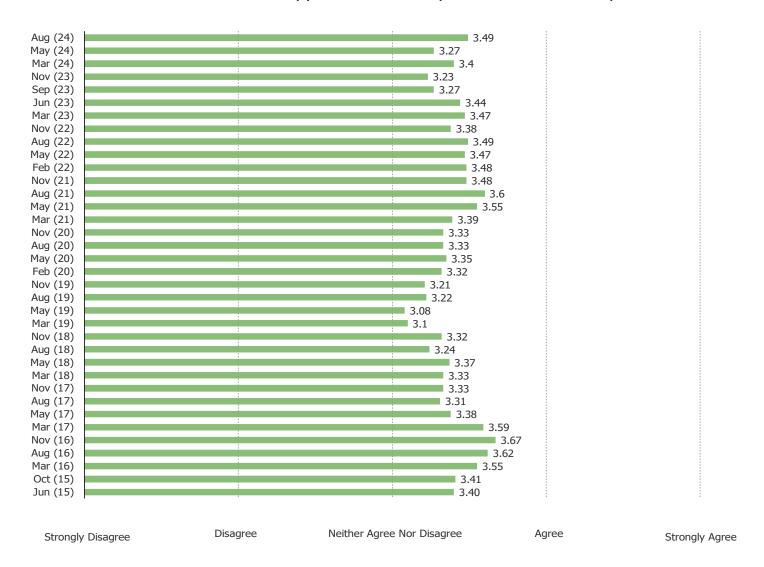
#### HOW MANY USED GAMES HAVE YOU SOLD TO GAMESTOP IN THE PAST 12 MONTHS?



#### HOW MANY USED GAMES HAVE YOU BOUGHT FROM GAMESTOP IN THE PAST 12 MONTHS?

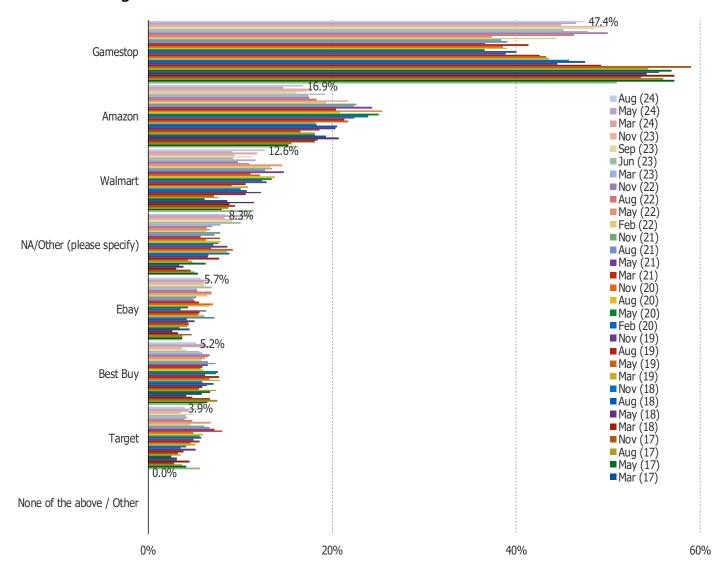


"I RELY ON THE KNOWLEDGE OF GAMESTOP STORE ASSOCIATES AS PART OF MY VIDEO GAME BUYING, SELLING, DOWNLOADING, AND PLAYING EXPERIENCE."



### WHERE DO YOU PREFER TO BUY USED VIDEO GAMES?

## Posed to the target audience.

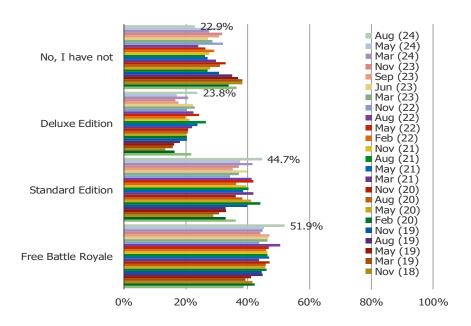


It's In The Game

# **FORTNITE**

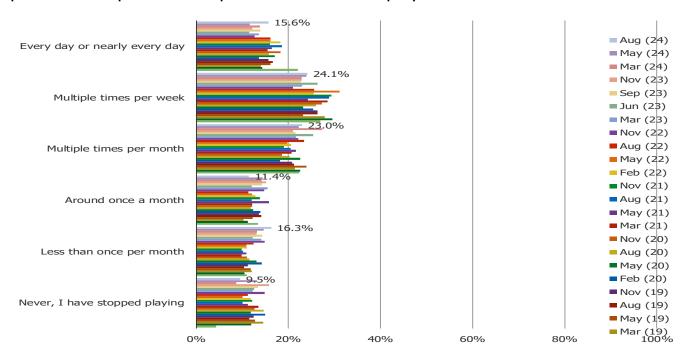
#### HAVE YOU PLAYED FORTNITE? (SELECT ALL THAT APPLY)

This question was posed to the target audience.



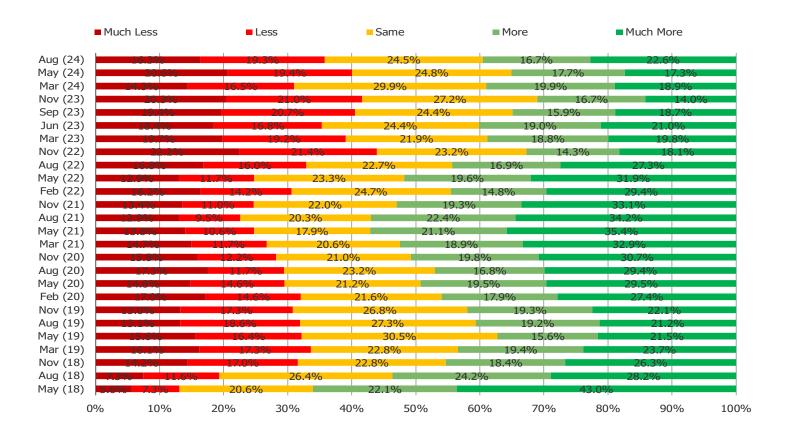
#### HOW OFTEN DO YOU CURRENTLY PLAY FORTNITE?

This question was posed to respondents who have played Fortnite.



#### ARE YOU PLAYING FORTNITE NOW MORE OR LESS COMPARED TO THE FIRST MONTH AFTER YOU GOT IT?

This question was posed to respondents who have played Fortnite.



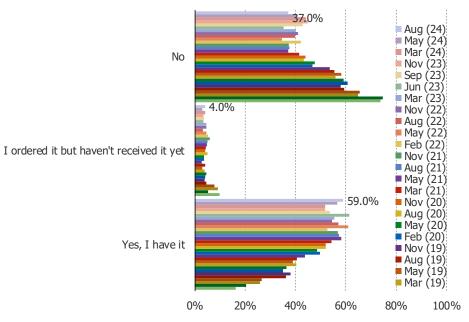
It's In The Game

CONSOLES: NINTENDO SWITCH

#### DO YOU OWN A NINTENDO SWITCH OR SWITCH LITE?

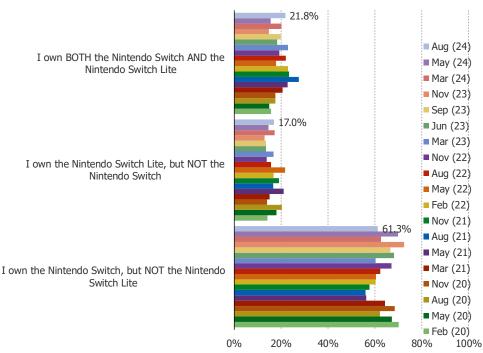
This question was posed to the target audience.

NOTE: This question was changed to read "Nintendo Switch or Nintendo Switch Lite." after the Switch Lite was released.



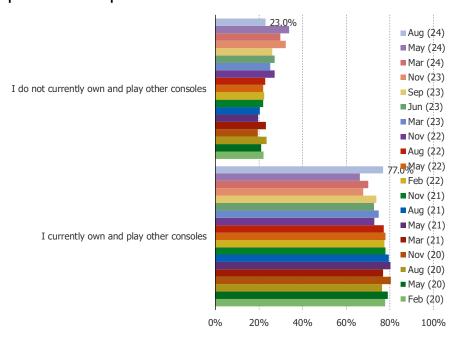
#### WHICH OF THE FOLLOWING BEST DESCRIBES YOU?

This question was posed to respondents who own or ordered the Nintendo Switch.



#### DO YOU CURRENTLY OWN / PLAY ANY OTHER CONSOLES OTHER THAN THE SWITCH / SWITCH LITE?

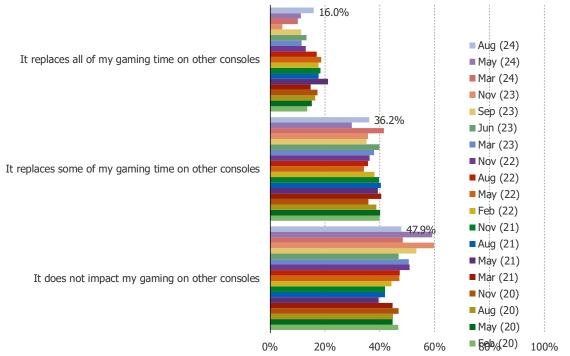
This question was posed to respondents who own the Nintendo Switch or Switch Lite.



### DOES THE SWITCH / SWITCH LITE REPLACE / TAKEAWAY GAMING ON OTHER CONSOLES?

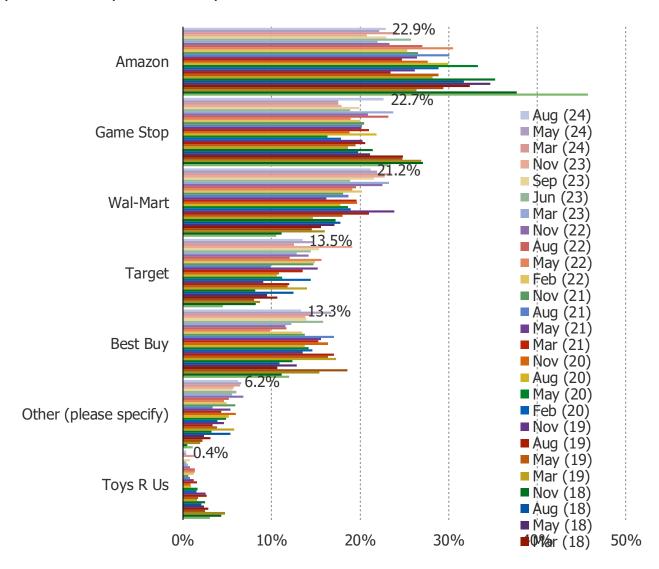
This question was posed to Switch/Switch Lite owners who currently own or play other

consoles.



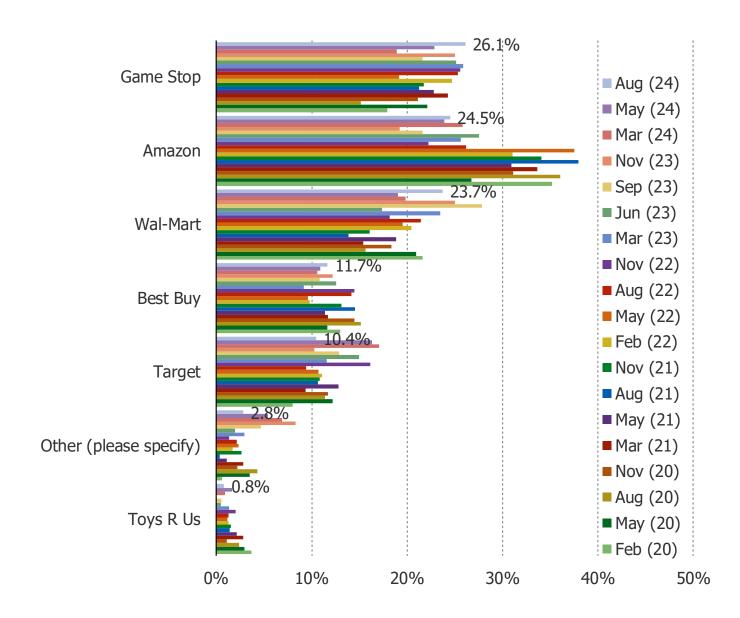
### WHERE DID YOU BUY / ORDER THE SWITCH?

This question was posed to respondents who own or ordered the Nintendo Switch.



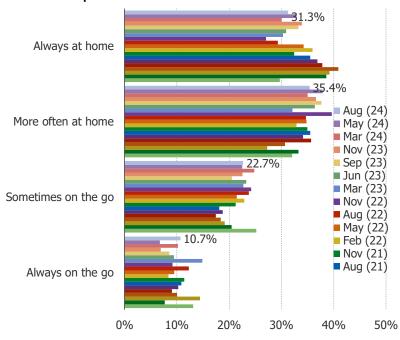
### WHERE DID YOU BUY / ORDER THE SWITCH LITE?

This question was posed to respondents who own or ordered the Nintendo Switch Lite.



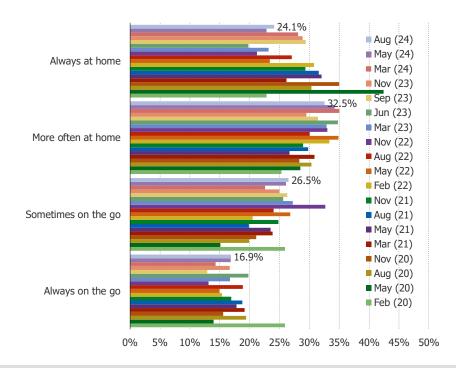
#### WHICH BEST DESCRIBES YOUR USAGE OF THE NINTENDO SWITCH? (NOT THE NINTENDO SWITCH LITE)

This question was posed to respondents who own or ordered the Nintendo Switch.



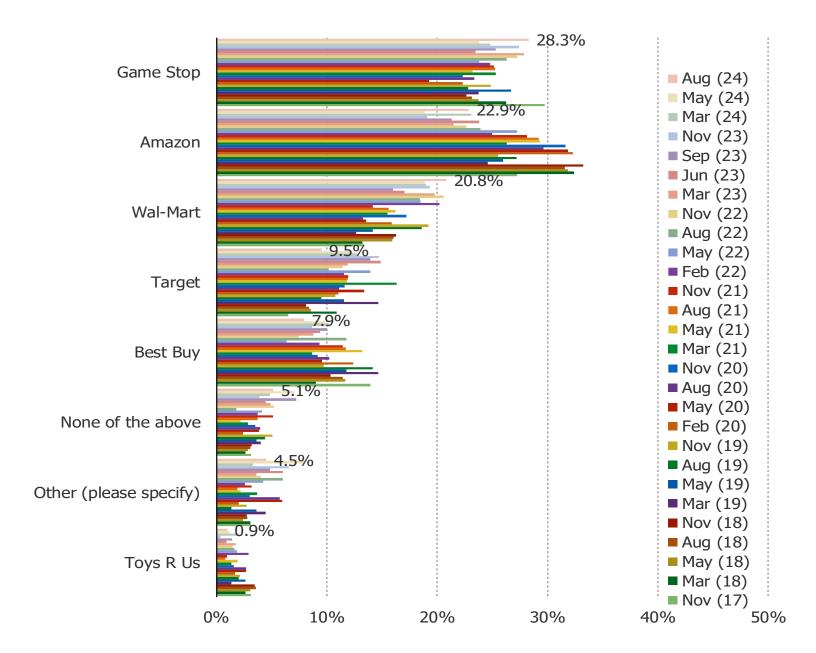
WHICH BEST DESCRIBES YOUR USAGE OF THE NINTENDO SWITCH LITE? (NOT THE NINTENDO SWITCH)

This question was posed to respondents who own or ordered the Nintendo Switch Lite.



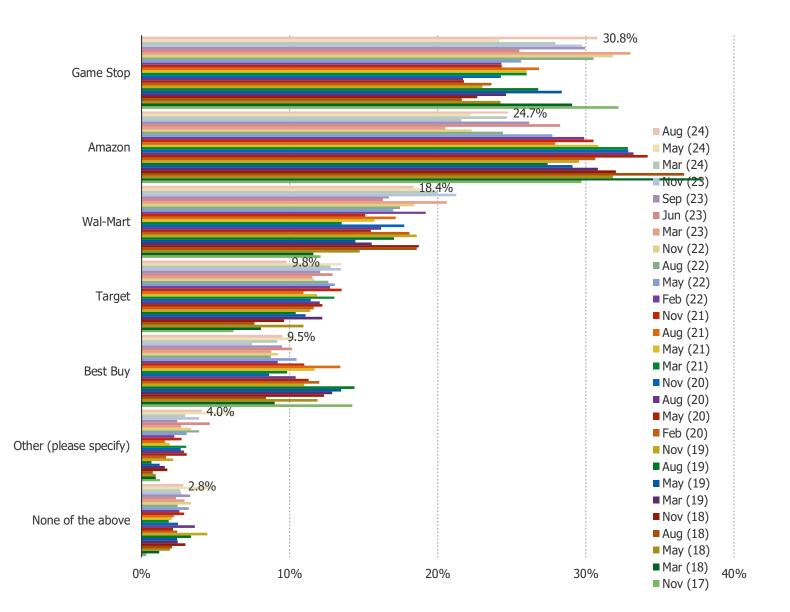
#### THINKING ABOUT THE LAST GAME YOU BOUGHT FOR THE SWITCH, WHERE DID YOU BUY IT?

This question was posed to respondents who own or ordered the Nintendo Switch.



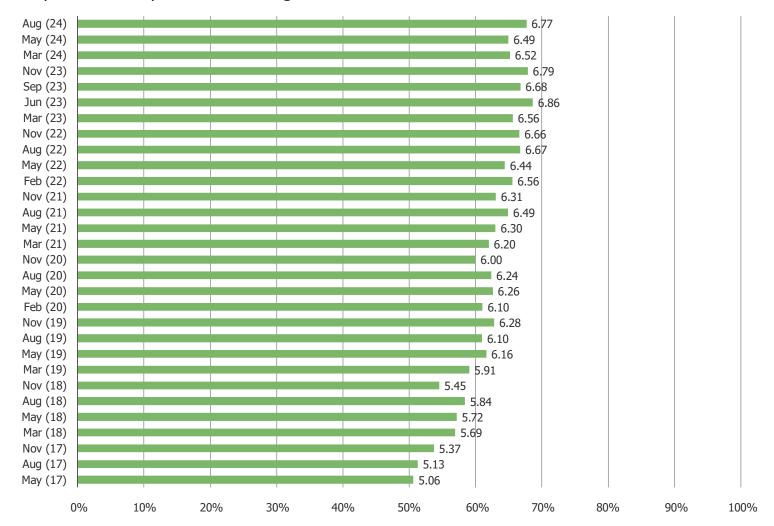
### IF YOU NEEDED TO BUY A NEW SWITCH GAME TODAY, WHERE WOULD YOU BE MOST LIKELY TO GET IT?

This question was posed to respondents who own or ordered the Nintendo Switch.



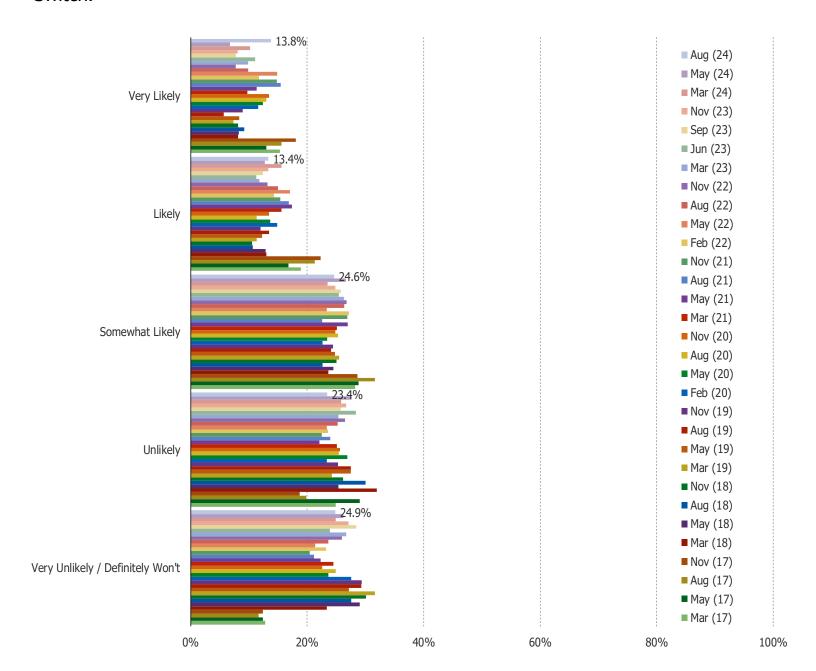
#### HOW MANY GAMES HAVE YOU PURCHASED SO FAR FOR THE SWITCH?

## This question was posed to the target audience that owns a Nintendo Switch



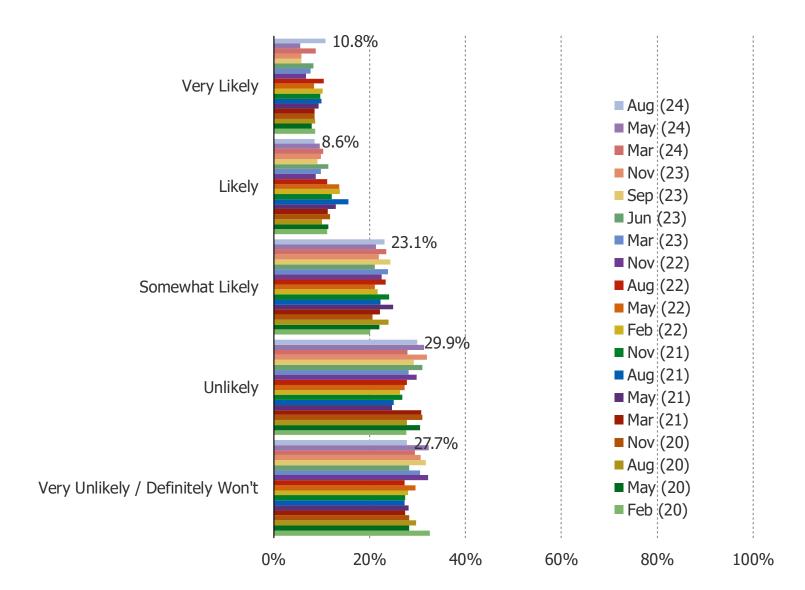
#### HOW LIKELY ARE YOU TO BUY THE NINTENDO SWITCH IN THE NEXT YEAR?

This question was posed to the target audience that doesn't currently own the Nintendo Switch.



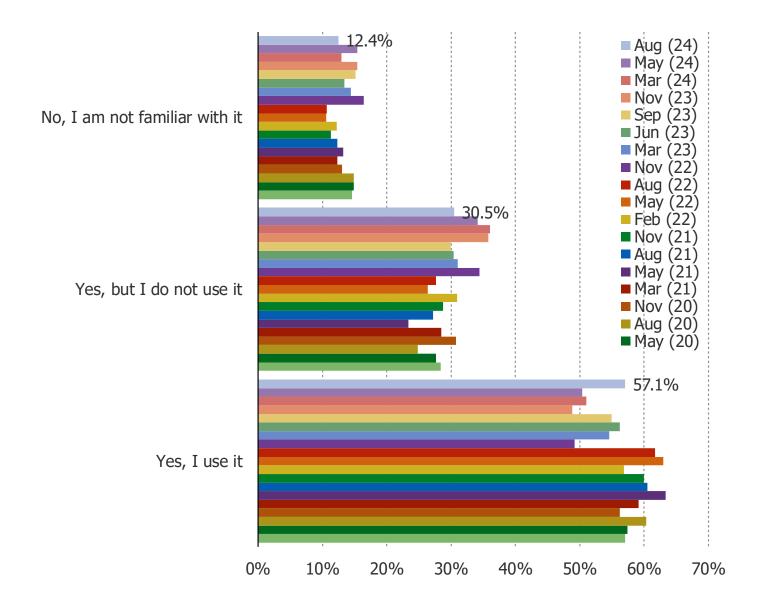
#### HOW LIKELY ARE YOU TO BUY THE NINTENDO SWITCH LITE IN THE NEXT YEAR?

This question was posed to the target audience that doesn't currently own the Nintendo Switch Lite.



#### ARE YOU FAMILIAR WITH NINTENDO SWITCH ONLINE?

This question was posed to respondents who own or ordered the Nintendo Switch.



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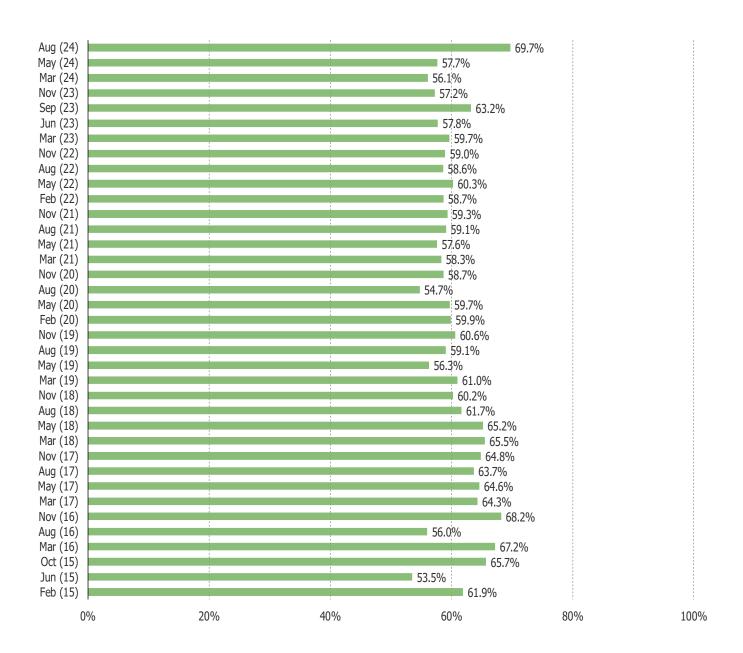
BESPOKE MARKET INTELLIGENCE

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CONSOLES: PLAYSTATION AND XBOX

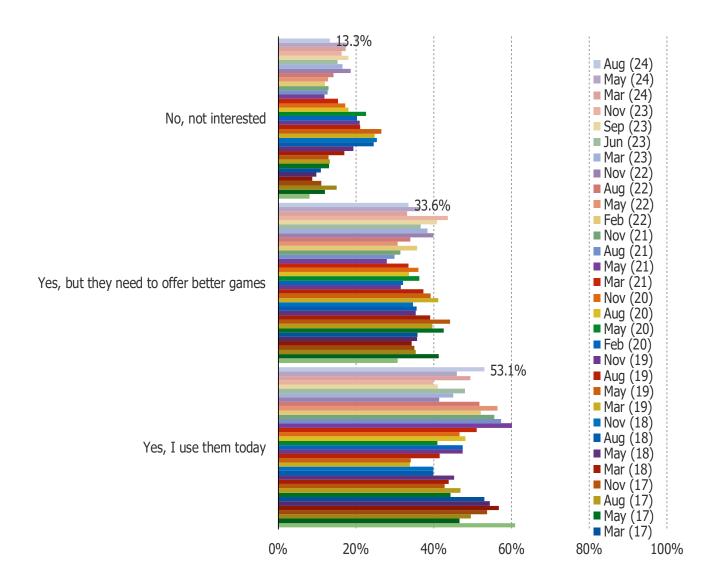
#### DO YOU OWN AN XBOX ONE AND/OR XBOX SERIES X?

This question was posed to the target audience.



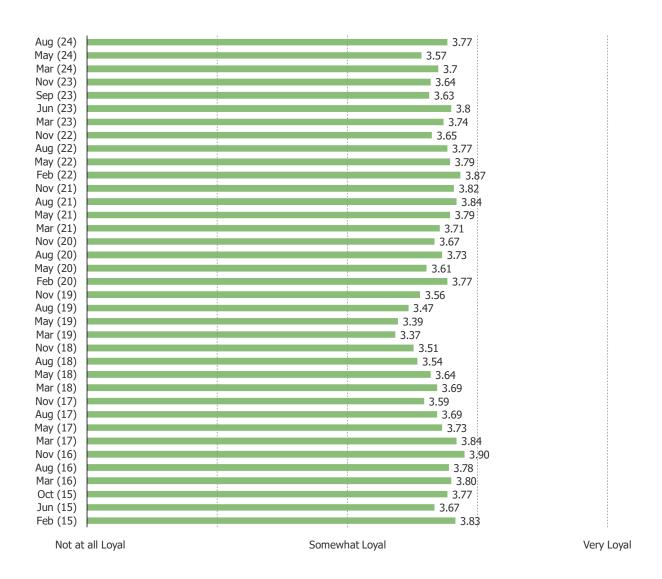
#### WOULD YOU CONSIDER USING VIDEO GAME STREAMING SERVICES WITHIN XBOX ONE STORES?

This question was posed to Xbox Series X or Xbox One Owners.



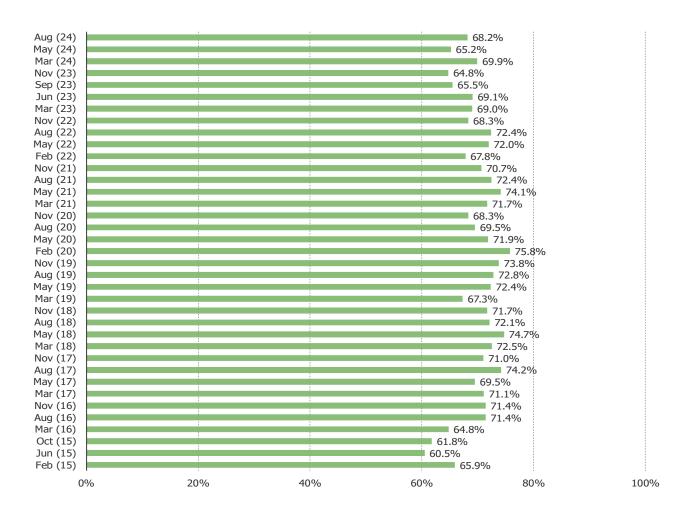
#### HOW LOYAL ARE YOU TO THE MICROSOFT XBOX BRAND?

This question was posed to Xbox Series X or Xbox One Owners.

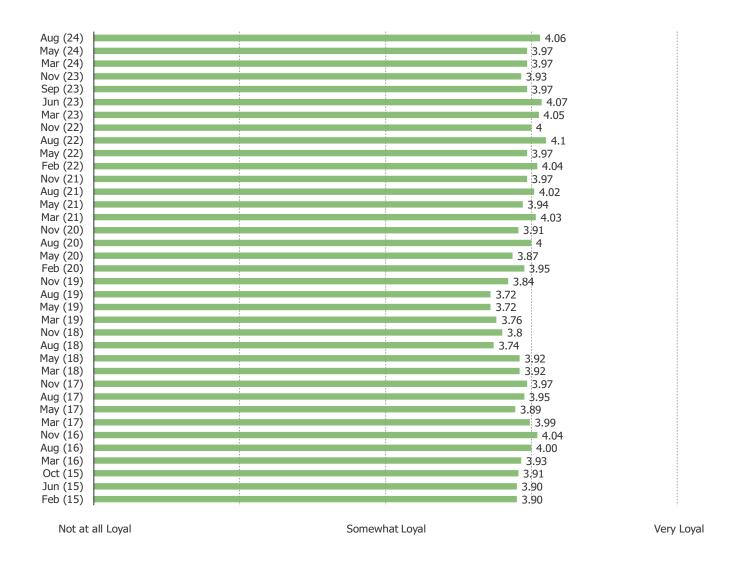


#### DO YOU OWN A SONY PS4 AND/OR PS5?

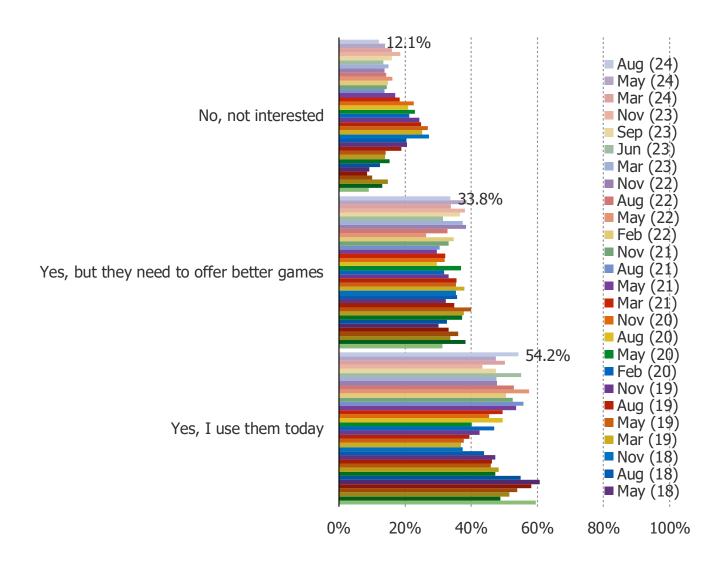
This question was posed to Xbox Series X or Xbox One Owners.



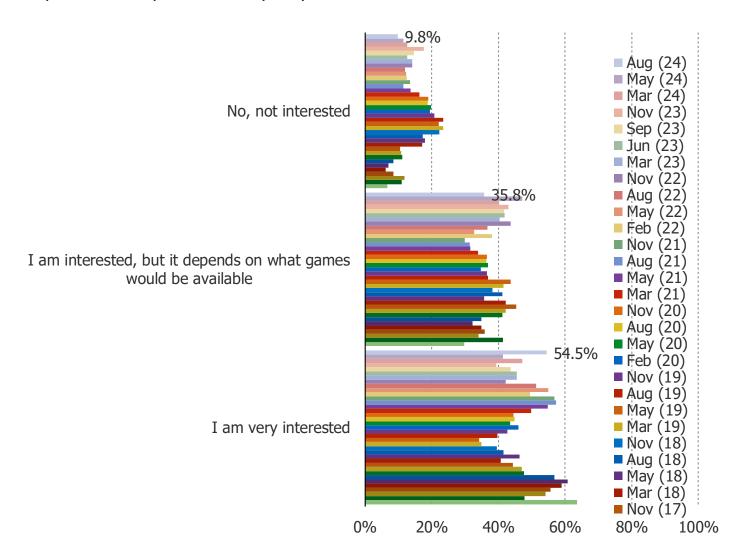
#### HOW LOYAL ARE YOU TO THE SONY PLAYSTATION BRAND?



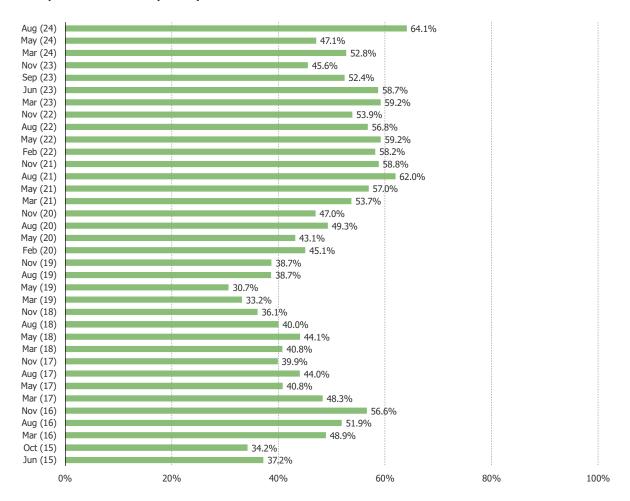
# WOULD YOU CONSIDER USING VIDEO GAME STREAMING SERVICES PROVIDED WITHIN PLAYSTATION STORES?



HOW INTERESTED WOULD YOU BE IN GAINING ACCESS TO PLAYSTATION GAMES FOR A MONTHLY SUBSCRIPTION PRICE?

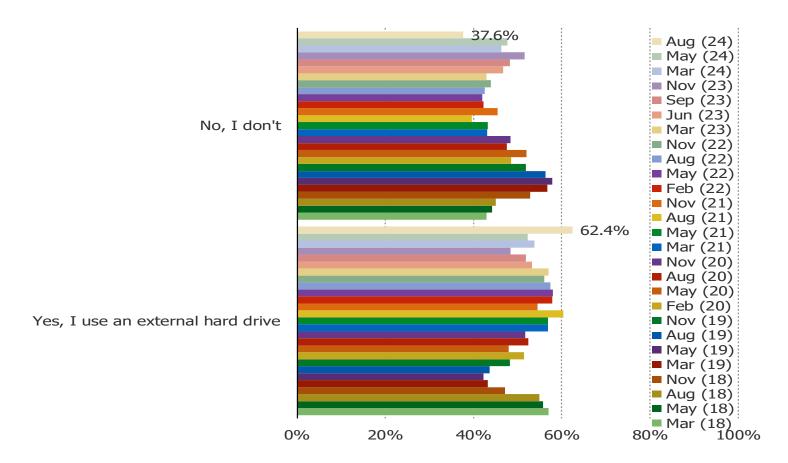


# ARE YOU CURRENTLY A SUBSCRIBER TO SONY'S PLAYSTATION NOW STREAMING SUBSCRIPTION OFFERING?



DO YOU USE AN EXTERNAL HARD DRIVE TO STORE DIGITALLY DOWNLOADED GAMES AND CONNECT TO PLAY THEM ON CONSOLES LIKE PS4 OR XBOX ONE?

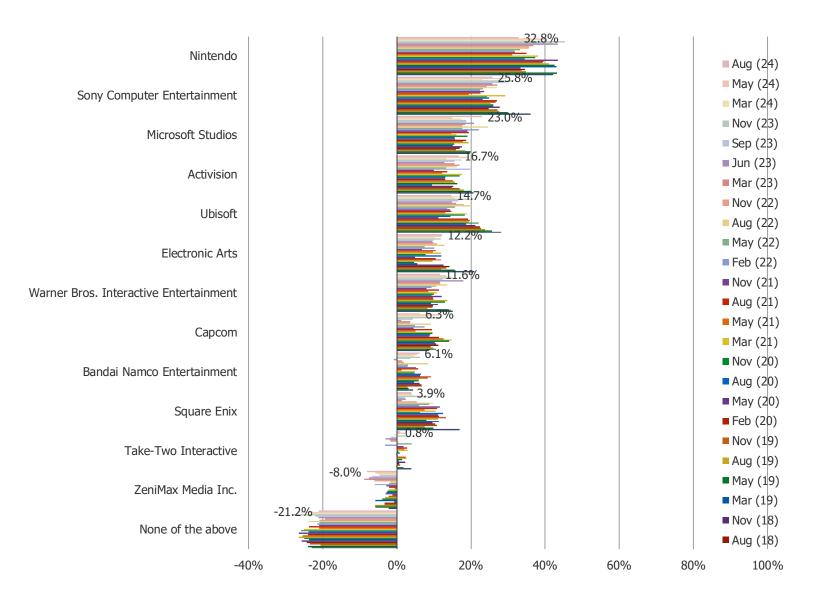
This question was posed to the target audience.



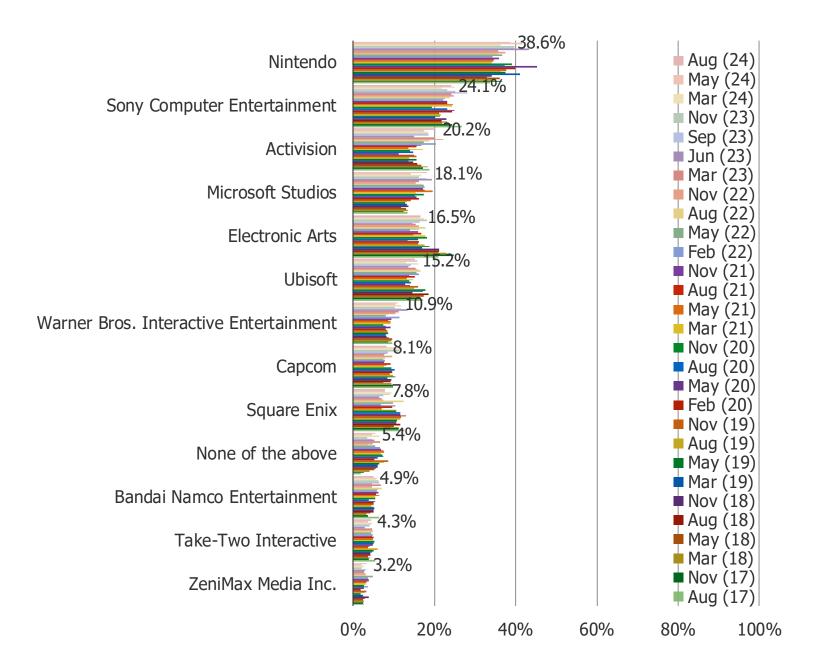
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## **PUBLISHERS**

#### PUBLISHER POPULARITY (GAINING POPULARITY MINUS LOSING POPULARITY)



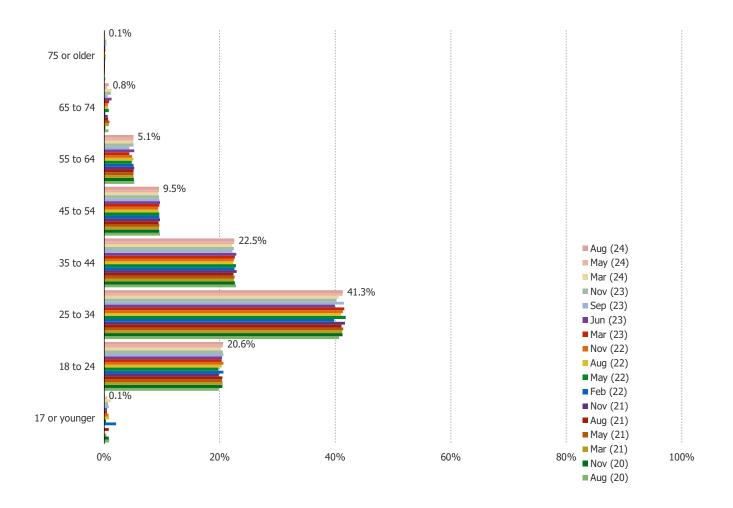
#### WHICH OF THE FOLLOWING PUBLISHERS DO YOU THINK PUTS OUT THE BEST GAMES?



It's In The Game

## **DEMOGRAPHICS**

#### AGE



#### **GENDER**

