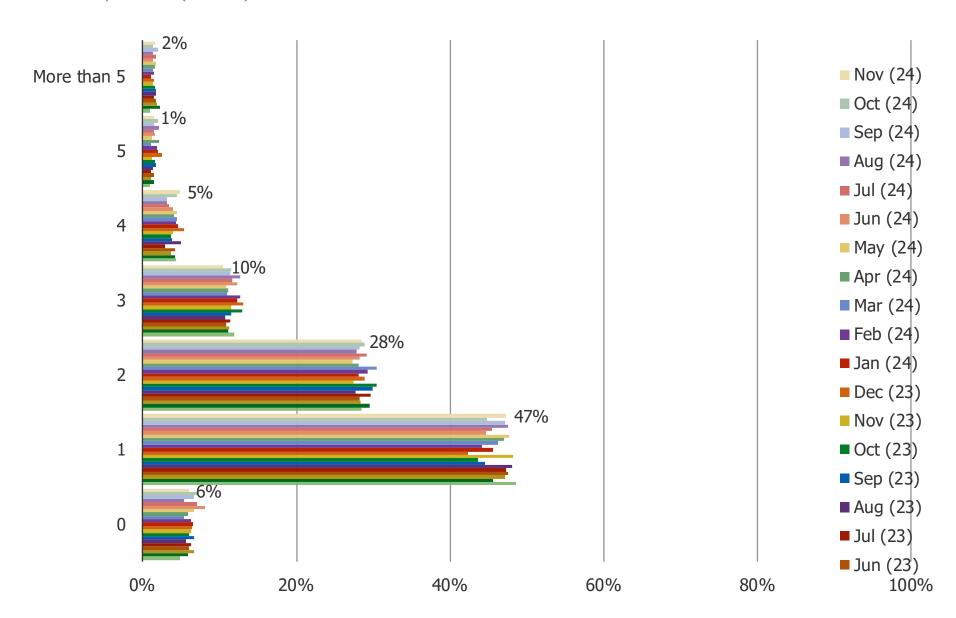
BESPOKE MARKET INTELLIGENCE

US Banking Survey

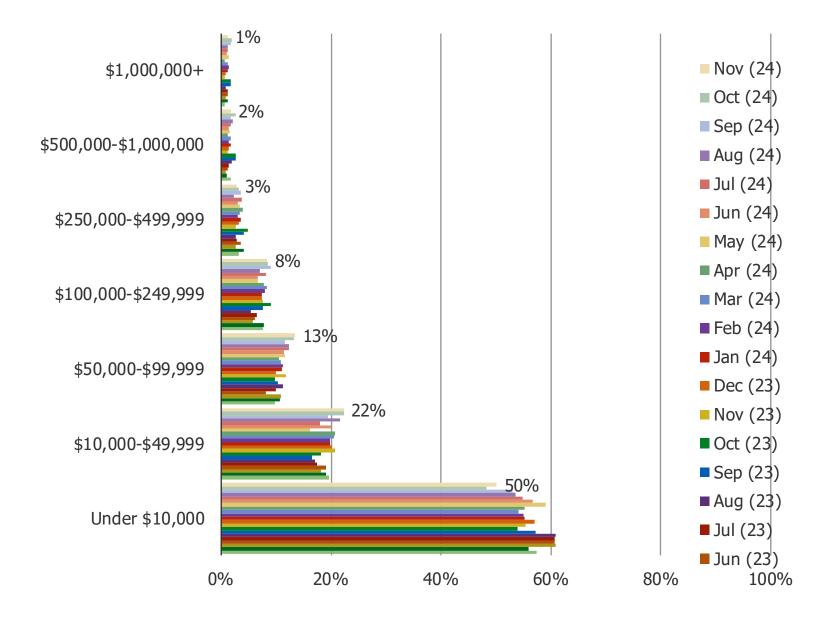
1,500 US Consumers Balanced To Census, Tracked Monthly

November 2024

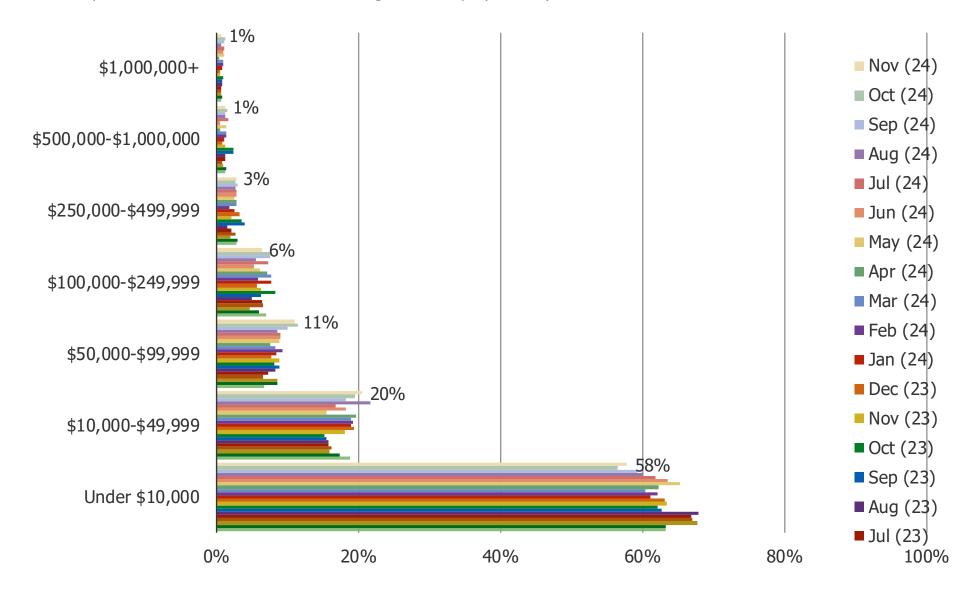
How many banks in total do you currently have relationships/accounts with?



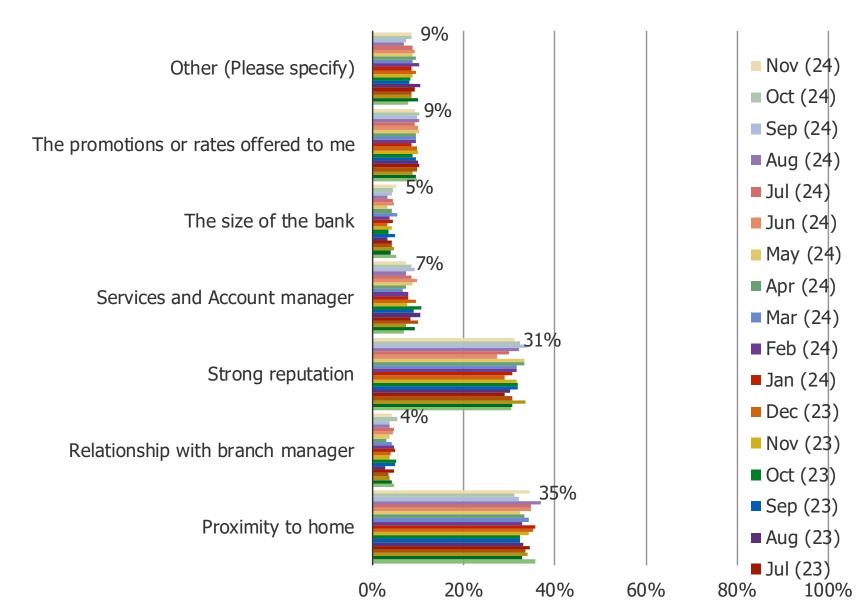
How much money do you currently have sitting in checking/savings accounts across ALL of the banks you have money with?



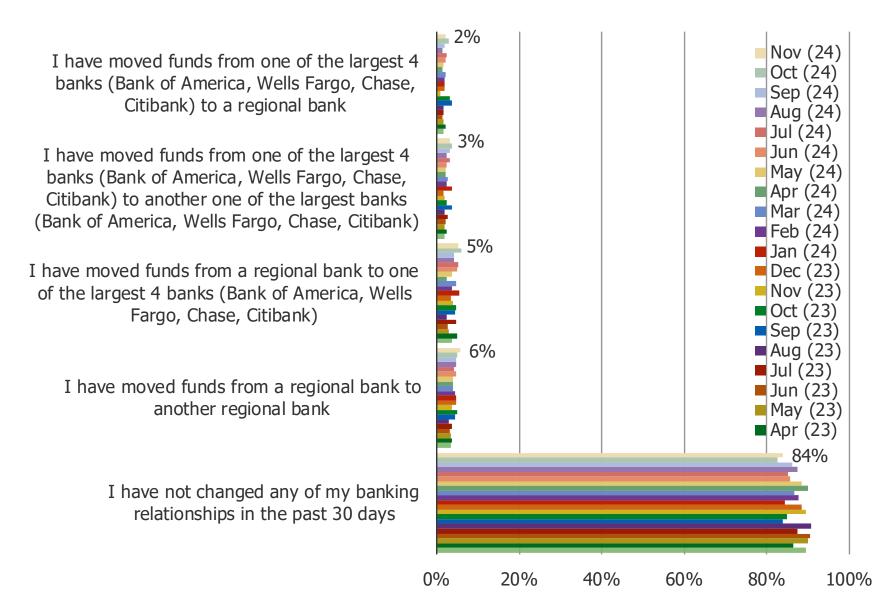
What is the largest amount of money that you currently have sitting in checking/savings accounts within ONE individual bank?



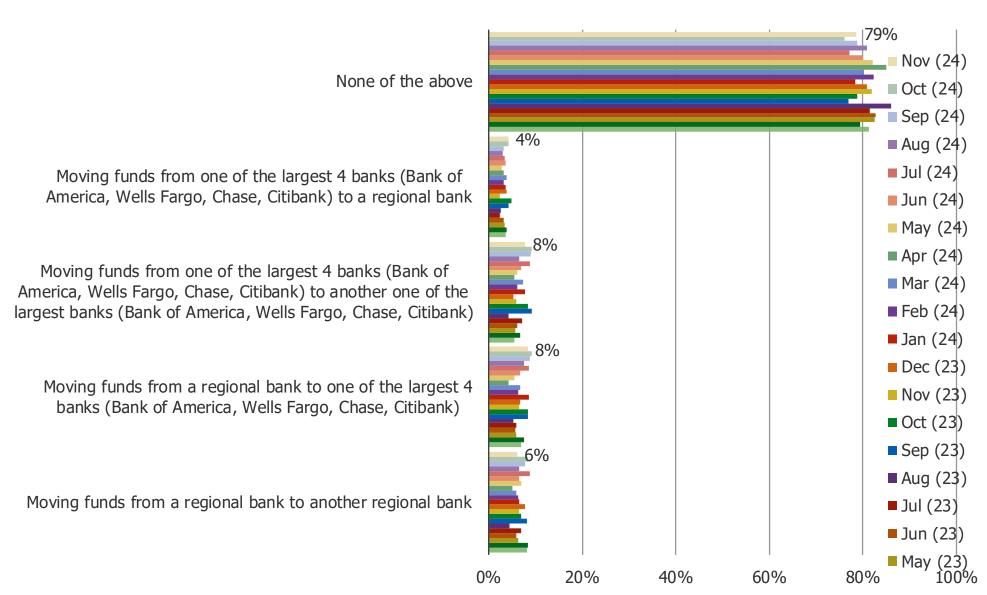
What is the primary reason that you like your current bank?



Thinking about the past 30 days, which of the following best describes you?

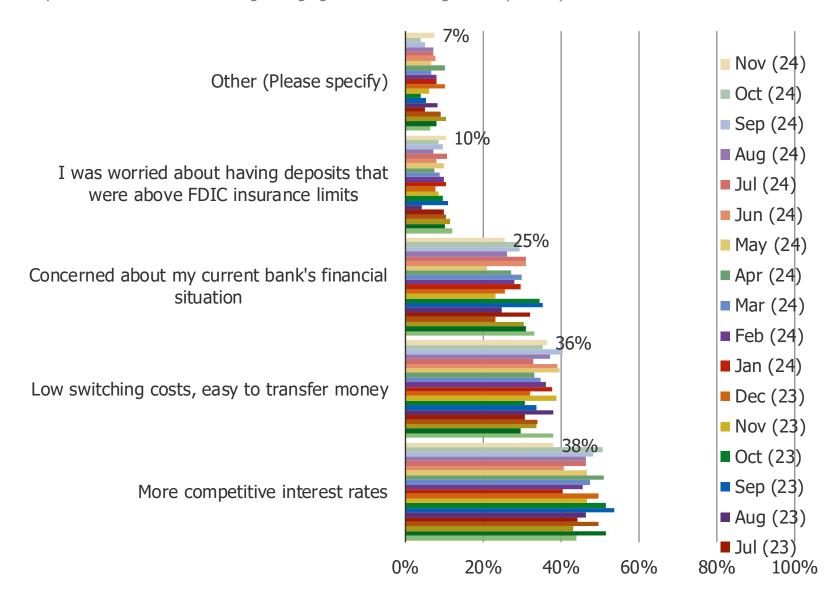


In the next 6 months, are you considering...

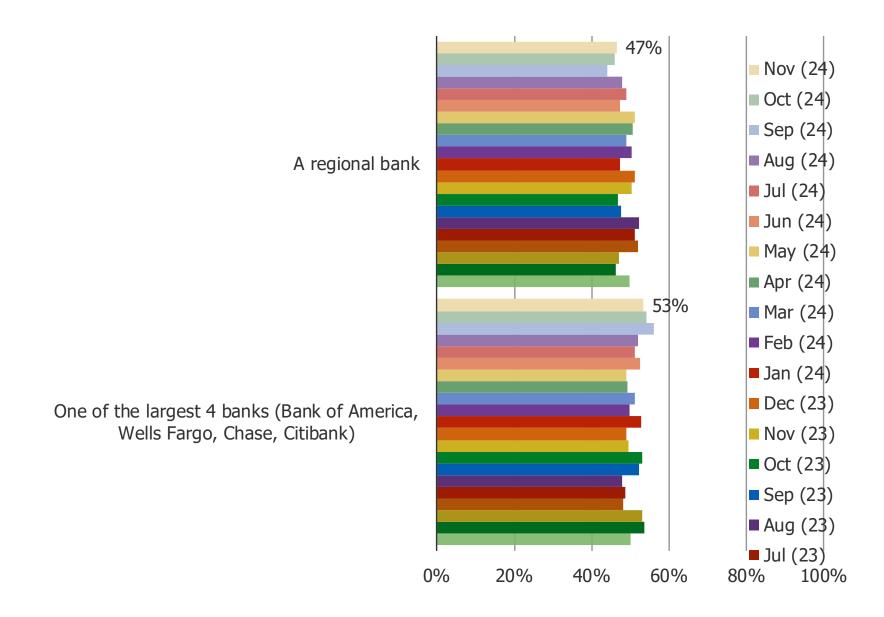


What are the reasons for changing banks or moving funds?

Posed to all respondents who are considering changing banks or moving funds. (N=303)



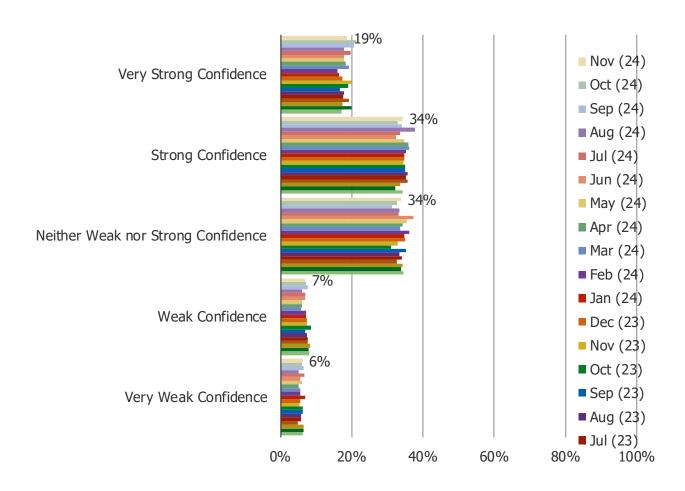
Which would you prefer for banking needs?



How much confidence would you currently have in placing money into the following...

Posed to all respondents. (N=1500)

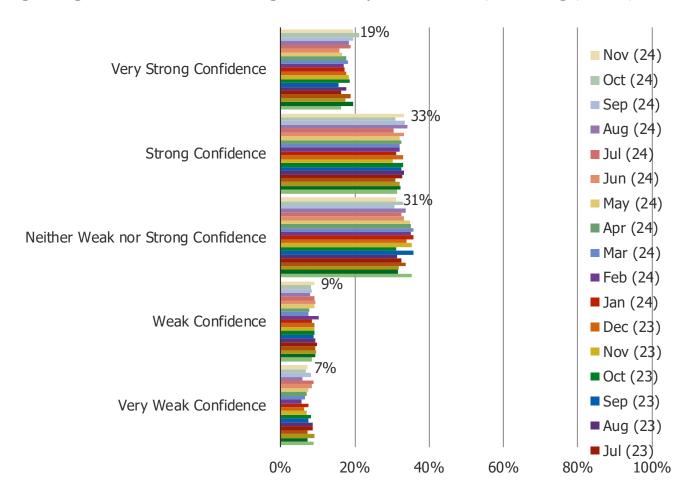
Checking/Savings account at a regional bank



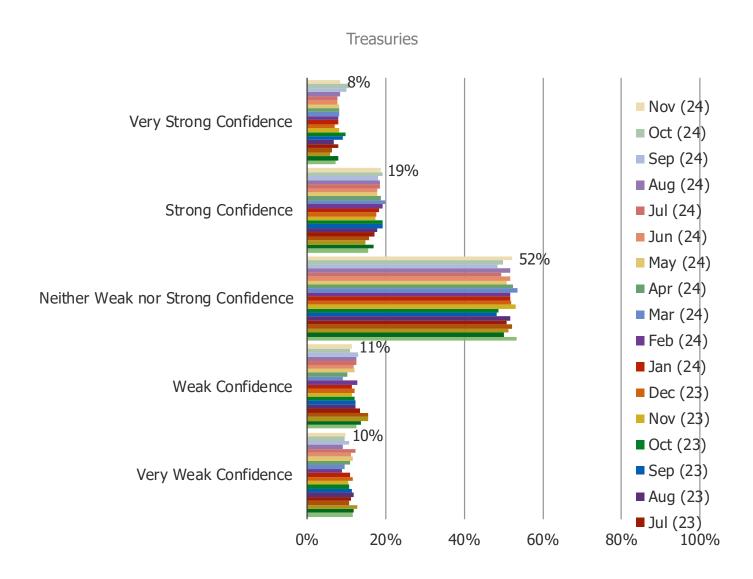
How much confidence would you currently have in placing money into the following...

Posed to all respondents. (N=1500)

Checking/Savings account at one of the largest 4 banks (Bank of America, Wells Fargo, Chase, Citibank)

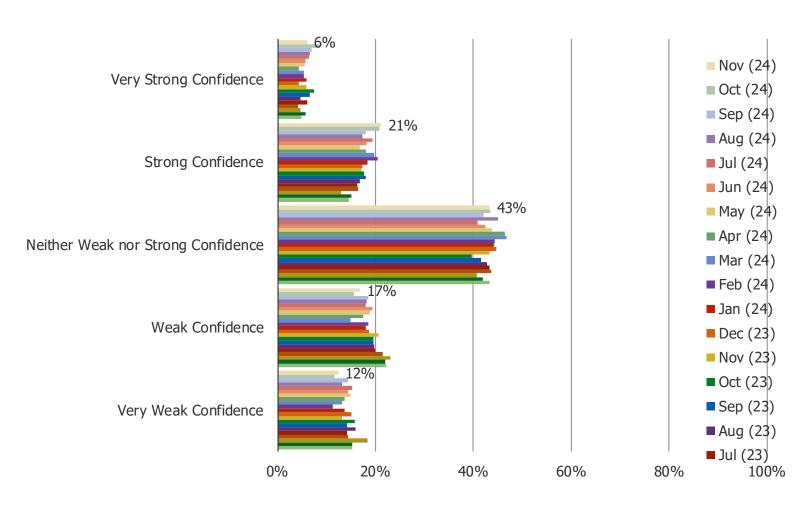


How much confidence would you currently have in placing money into the following...

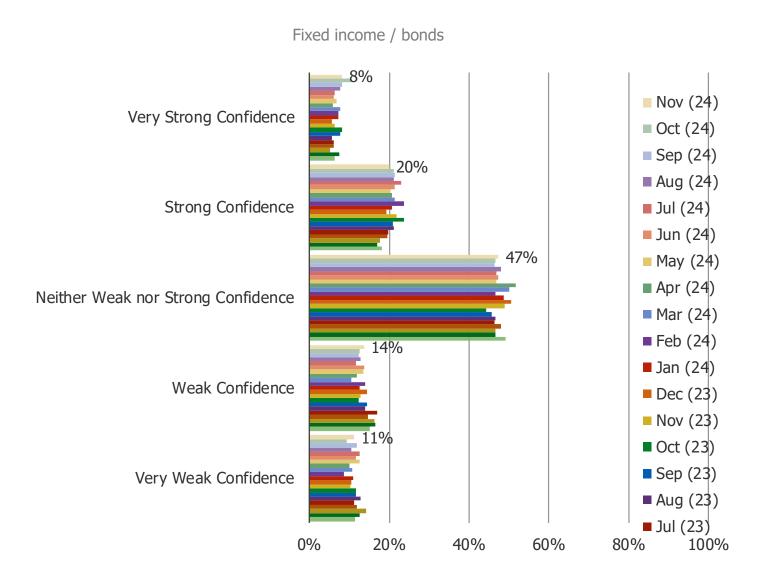


How much confidence would you currently have in placing money into the following...

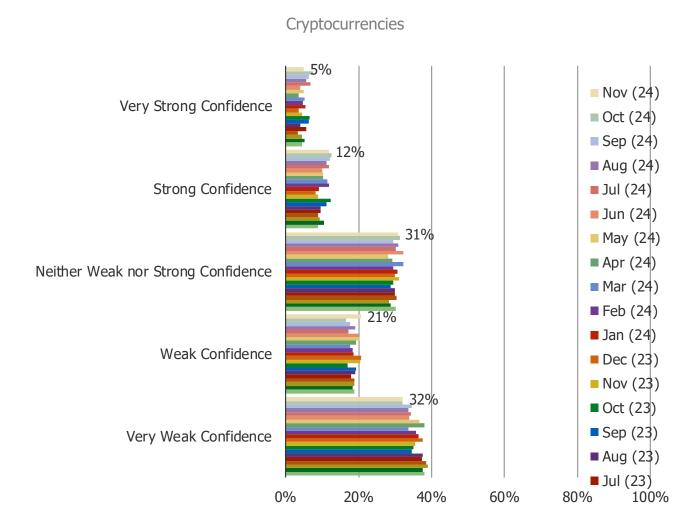




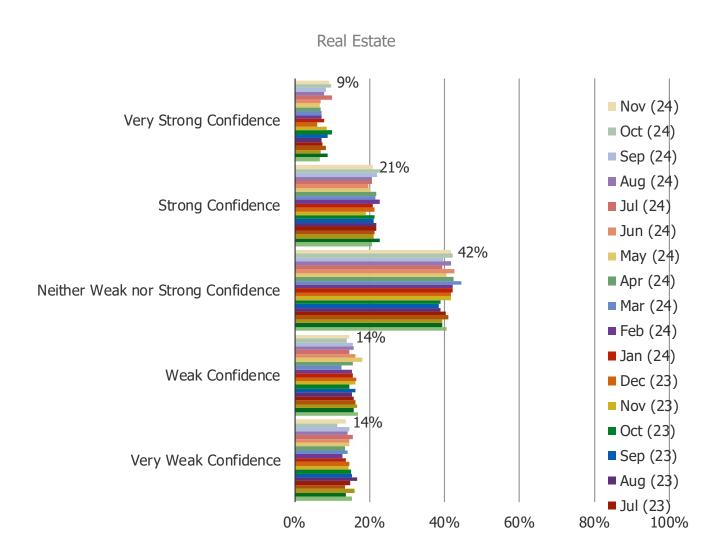
How much confidence would you currently have in placing money into the following...



How much confidence would you currently have in placing money into the following...



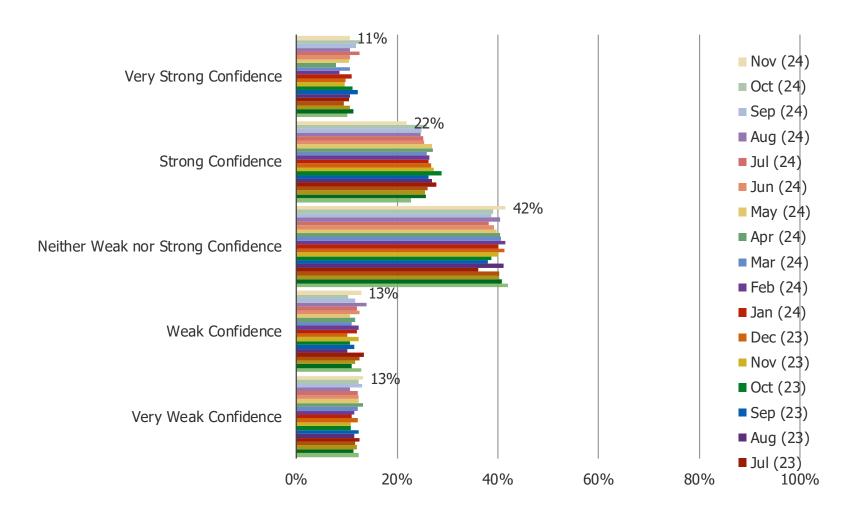
How much confidence would you currently have in placing money into the following...



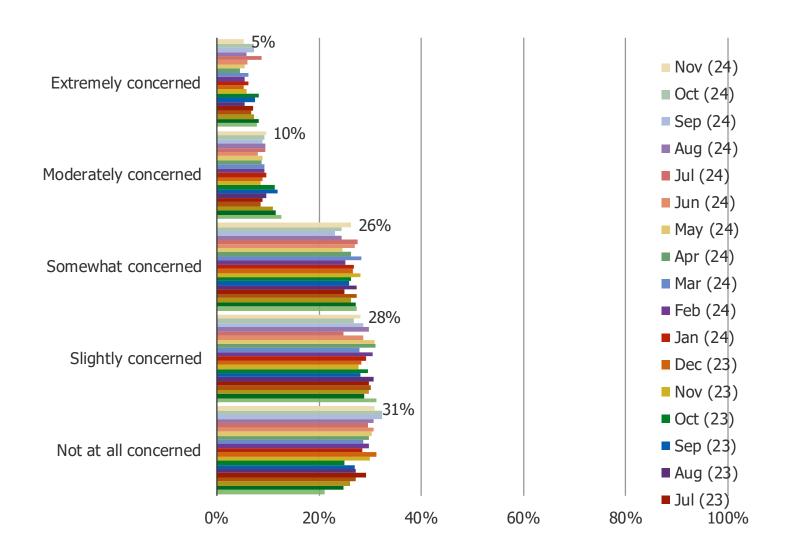
How much confidence would you currently have in placing money into the following...

Posed to all respondents. (N=1500)

Mobile Payments Apps (ie, Cash App, Venmo, etc)



Do you have any level of concern about the health of regional banks in the US?



Do you have any level of concern about the health of the biggest four banks in the US (Bank of America, Wells Fargo, Chase, Citibank)?

