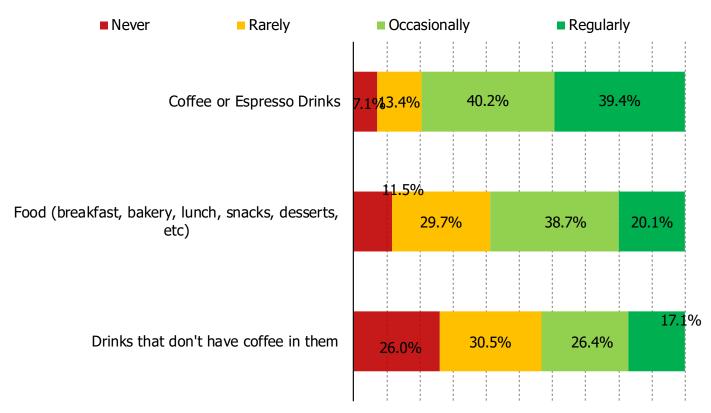


Coffee

NEW QUESTIONS

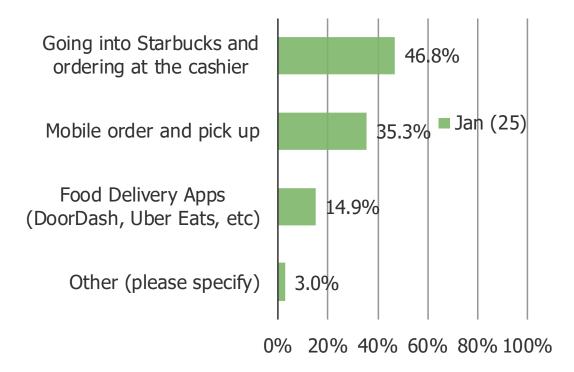
HOW OFTEN DO YOU GET THE FOLLOWING FROM STARBUCKS?

Posed to Starbucks customers.



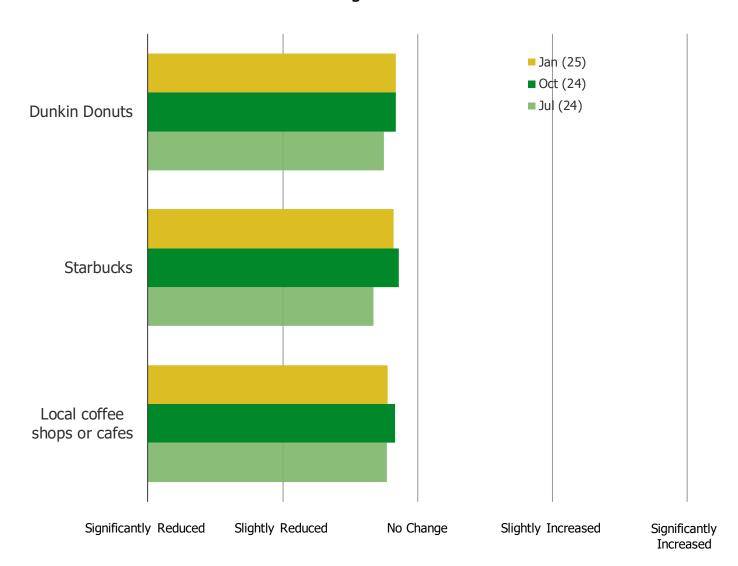
WHICH IS YOUR PREFERRED METHOD FOR GETTING STARBUCKS?

Posed to Starbucks customers.



HAVE YOU CHANGED YOUR USAGE OF THE FOLLOWING IN THE PAST MONTH OR SO?

Posed to customers of each of the following.



US DATA

YOU MENTIONED THAT YOU HAVE REDUCED YOUR USAGE OF THE FOLLOWING IN THE PAST MONTH OR SO. WHY HAVE YOU REDUCED YOUR USAGE OF THE FOLLOWING?

Posed to all respondents who have reduce their usage of the below in the past month or so.

Starbucks Dunkin





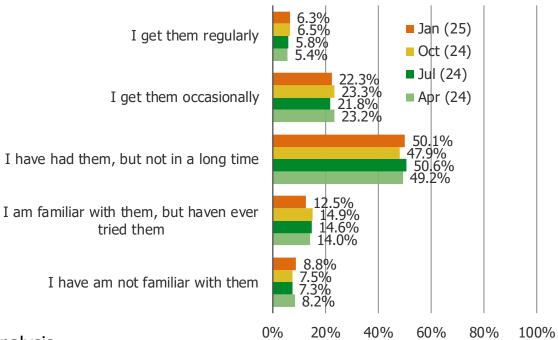
Local Coffee Shops



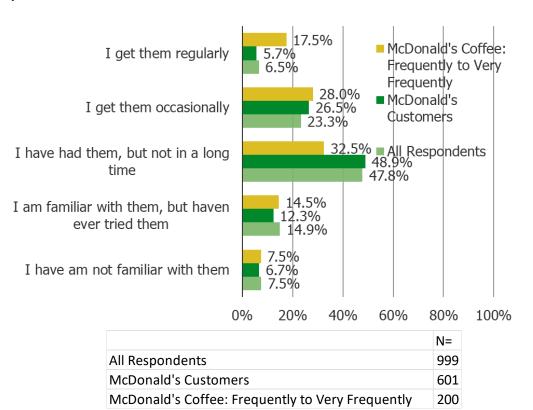
US DATA

WHICH OF THE FOLLOWING BEST DESCRIBES YOUR EXPERIENCE WITH KRISPY KREME DONUTS?

Posed to all respondents.



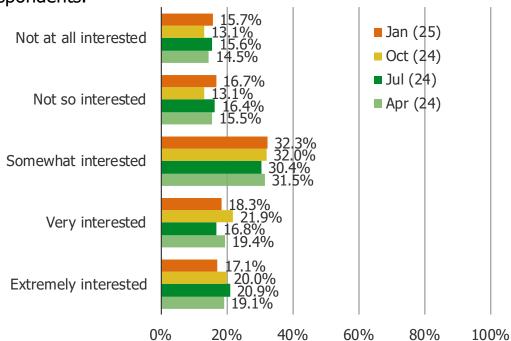
Cross-Tab Analysis



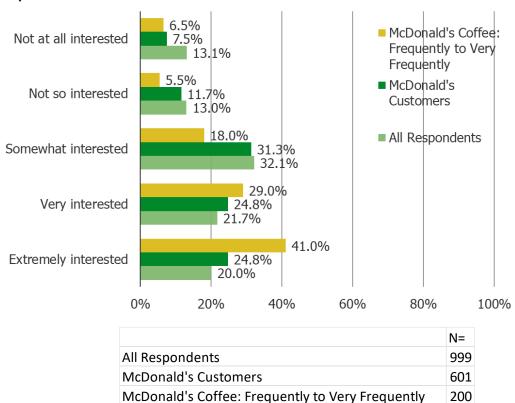
US DATA

HOW MUCH INTEREST WOULD YOU HAVE IN BEING ABLE TO BUY KRISPY KREME DONUTS AT MCDONALD'S?

Posed to all respondents.



Cross-Tab Analysis:



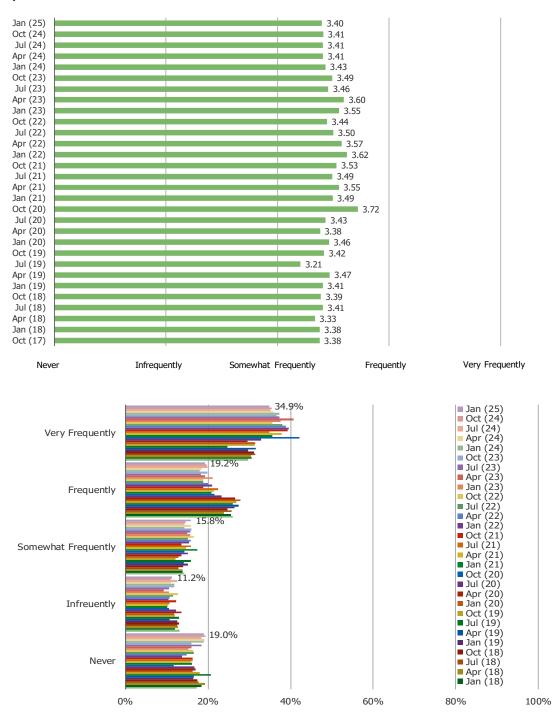
Coffee

COFFEE US

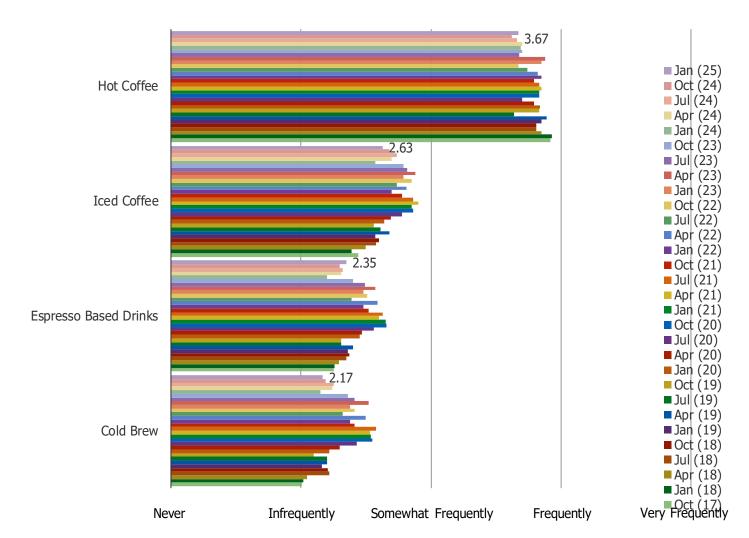
US DATA

HOW OFTEN DO YOU DRINK COFFEE?

Posed to all respondents.



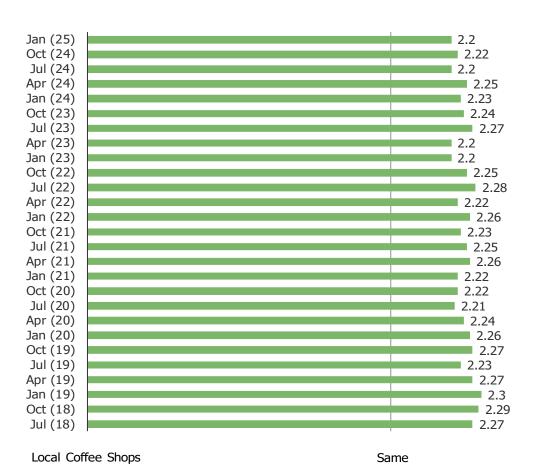
HOW OFTEN DO YOU DRINK THE FOLLOWING?



US DATA

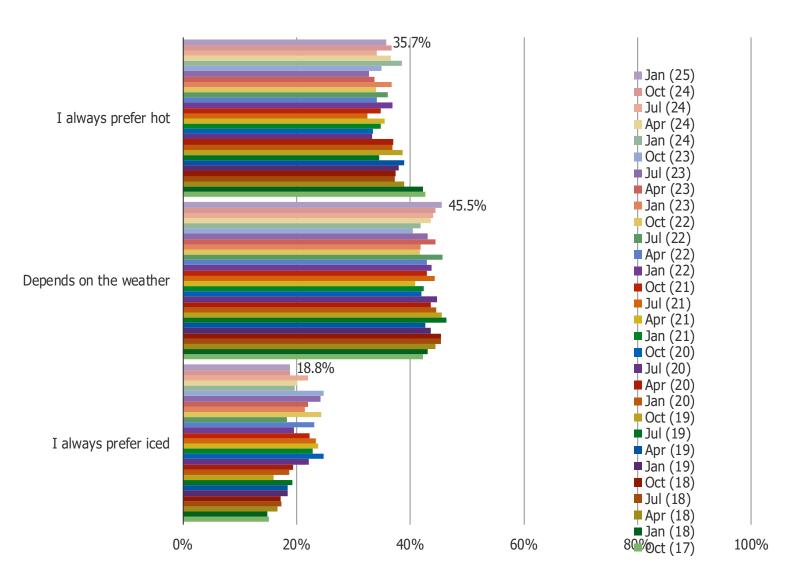
WHERE DO YOU PREFER TO GET COFFEE?

Posed to respondents who drink coffee at least infrequently.

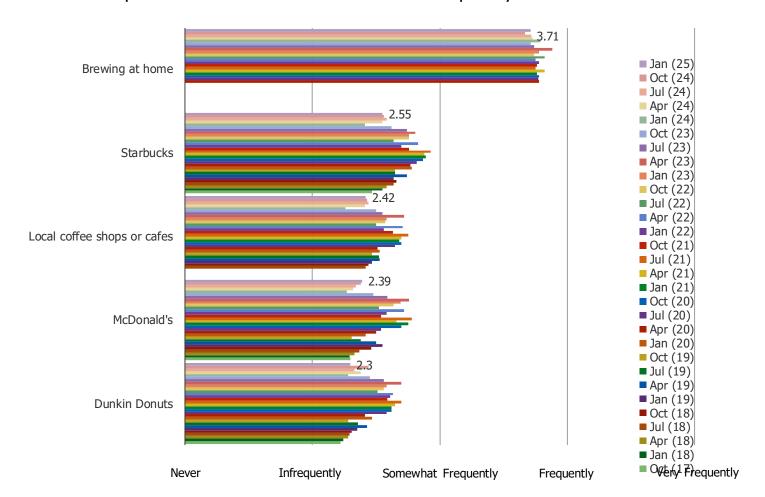


Chains (like Starbucks, Dunkin Donuts, McDonald's, etc)

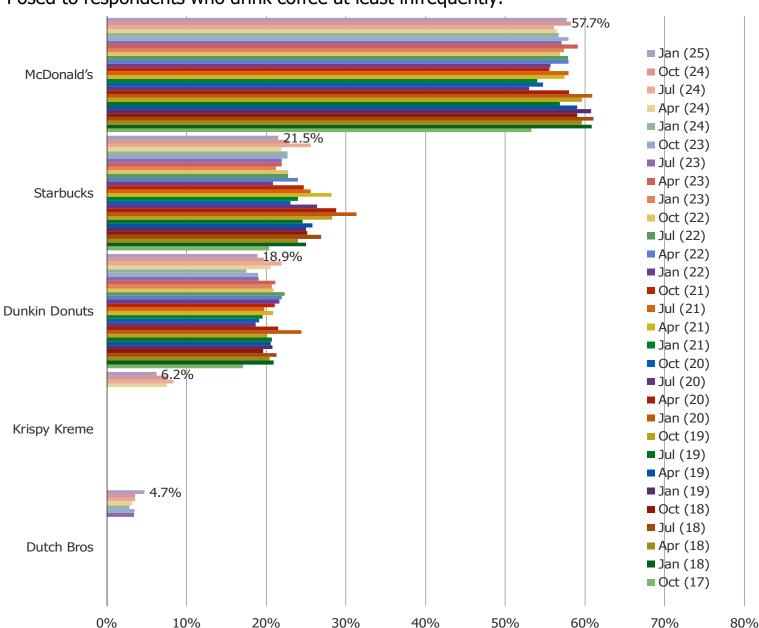
DO YOU PREFER ICED OR HOT COFFEE TYPE OF DRINKS?



HOW OFTEN DO YOU DRINK COFFEE OR ESPRESSO DRINKS FROM...

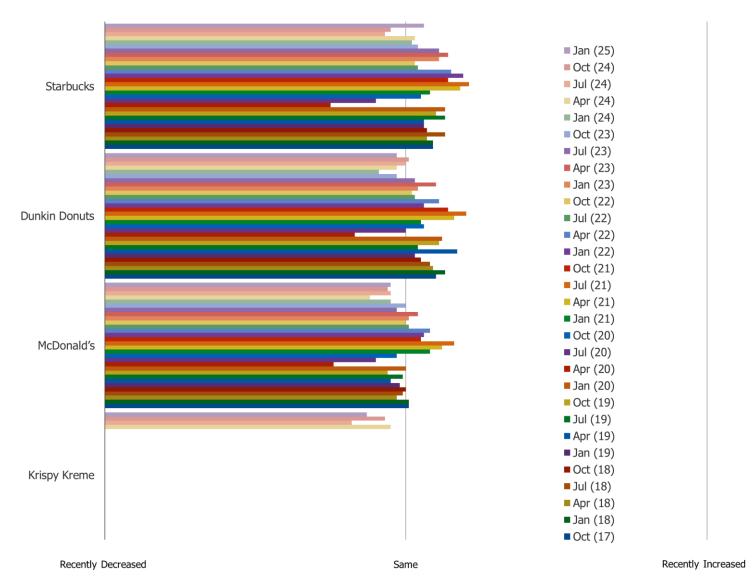


DO YOU REGULARLY OR OCCASIONALLY USE THE FOLLOWING FOR EITHER DINING OUT OR ORDERING TAKEOUT? % YES



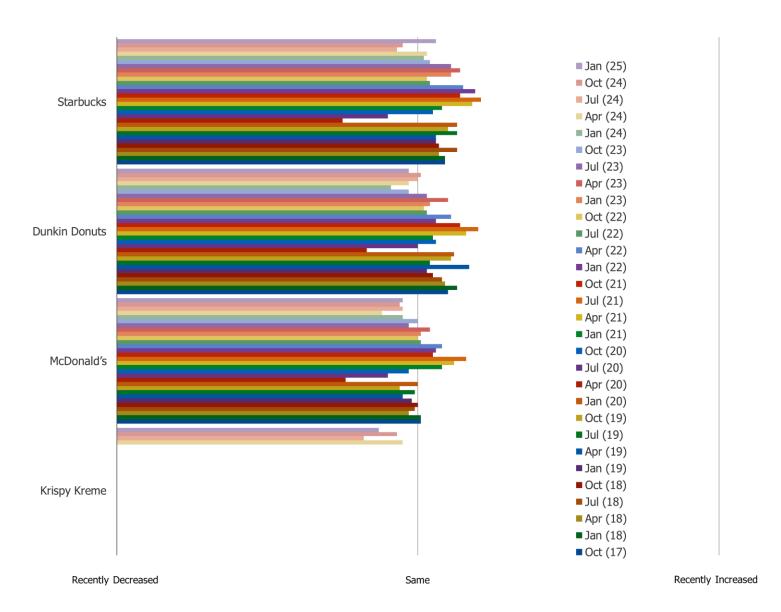
HAVE YOU CHANGED HOW OFTEN YOU TAKEOUT OR DINE HERE?

Posed to respondents who use the following regularly or occasionally.



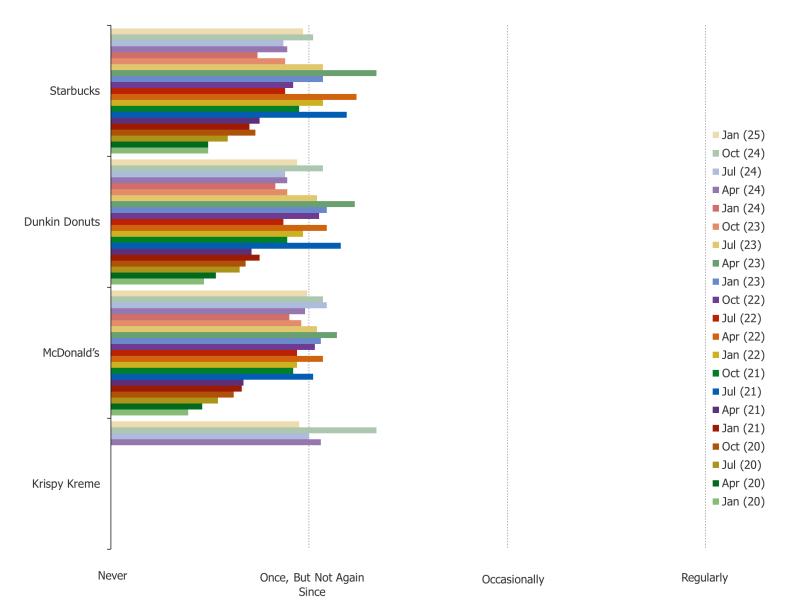
GOING FORWARD, DO YOU EXPECT TO CHANGE HOW OFTEN YOU TAKEOUT OR DINE HERE?

Posed to respondents who use the following regularly or occasionally.



HOW OFTEN DO YOU ORDER FROM HERE FOR DELIVERY THROUGH THIRD PARTY FOOD DELIVERY APPS, LIKE UBER EATS, DOOR DASH, GRUBHUB, POSTMATES, ETC?

Posed to respondents who use the following regularly or occasionally.



US DATA

WHEN YOU ORDER FROM THIS RESTAURANT THROUGH THIRD PARTY FOOD DELIVERY APPS, ARE THEY ORDERS YOU WOULD HAVE GOTTEN ANYWAY OR ARE THEY ADDITIONAL?

Posed to customers of the following who order it from third party food delivery apps regularly or occasionally.

