### **Bespoke Intel**

# Sporting Goods Consumer Survey, Volume 12

### Why Do Customers Choose Dick's and Academy?

If You Had To Choose One Sporting Goods Retailer, Which, and Why?

**NPS** 

**Competitive Dynamics** 

**Sporting Goods Retail Trends** 

#### What do you like most about Dick's sporting goods?

Posed to all respondents who have shopped Dick's.

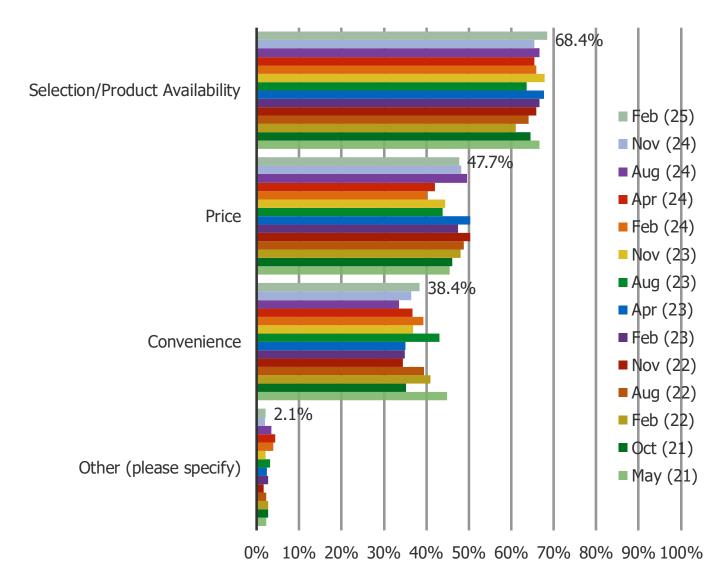
February 2025



N = 750

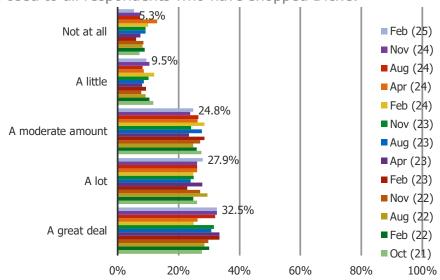
# When you shop Dick's sporting goods, which typically describes why you chose Dick's? (Please select 1-2 choices)

Posed to all respondents who have shopped Dick's.



#### How much of a role do the brands available at Dick's play in your decision to shop at Dick's?

Posed to all respondents who have shopped Dick's.

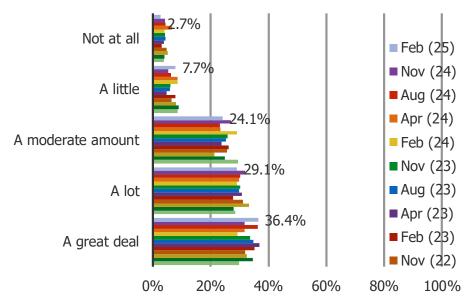






### How much of a role do the types of products available at Dick's play in your decision to shop at Dick's?

Posed to all respondents who have shopped Dick's.



Fill-in: Which products are important?



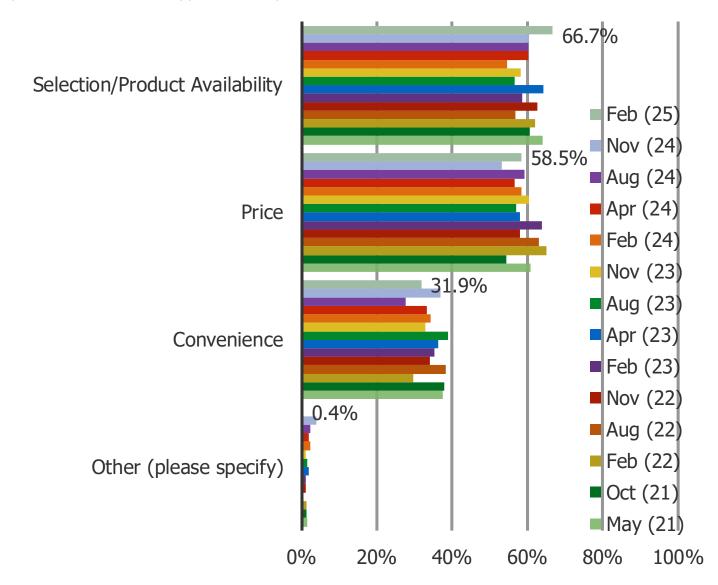
#### What do you like most about Academy Sports and Outdoors?

Posed to all respondents who have shopped Academy.



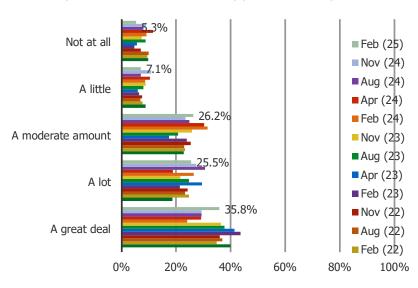
### When you shop Academy Sports and Outdoors, which typically describes why you chose Academy? (Please select 1-2 choices)

Posed to all respondents who have shopped Academy.



### How much of a role do the brands available at Academy play in your decision to shop at Academy?

Posed to all respondents who have shopped Academy.

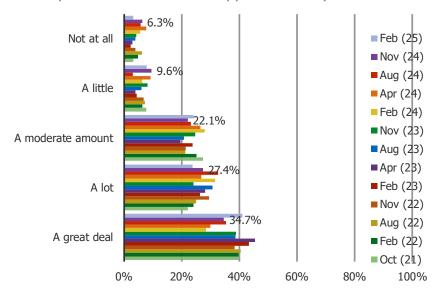


Fill-in: Which brands are important?



# How much of a role do the types of products available at Academy play in your decision to shop at Academy?

Posed to all respondents who have shopped Academy.



Fill-in: Which products are important?



### Why Do Customers Choose Dick's and Academy?

If You Had To Choose One Sporting Goods Retailer, Which, and Why?

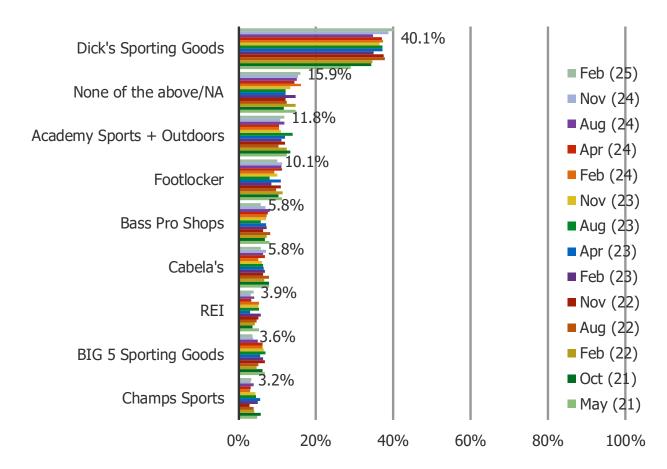
**NPS** 

**Competitive Dynamics** 

**Sporting Goods Retail Trends** 

### If you had to buy sporting goods/apparel or any related items that these retailers sell, which of the following retailers would you be most likely to choose?

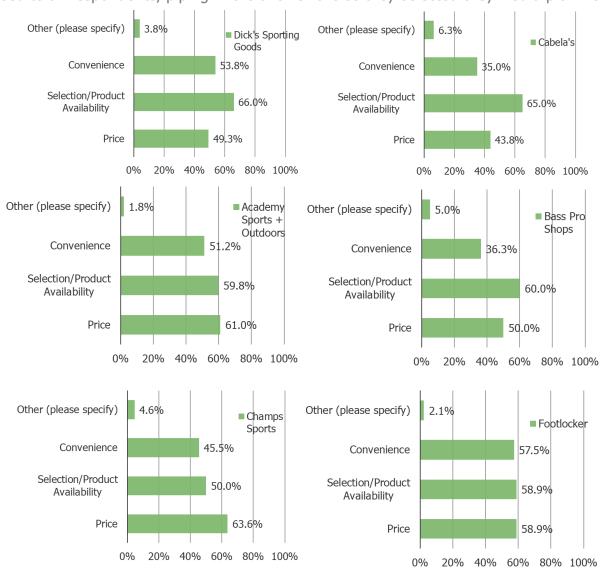
Posed to all respondents.



<sup>\*</sup> Reasons why respondents selected each of the above over the rest of the list explained on the next page.

### Why would you be most likely to choose \_\_\_\_\_ over other shown on the prior page? (Select ALL that apply)

Posed to all respondents, piping in the answer choice they selected they would pick if shopping for sporting goods today.







	N=
Dick's Sporting Goods	556
Cabela's	80
REI	53
Academy Sports + Outdoors	164
Bass Pro Shops	80
BIG 5 Sporting Goods	49
Champs Sports	44
Footlocker	141

Why Do Customers Choose Dick's and Academy?

If You Had To Choose One Sporting Goods Retailer, Which, and Why?

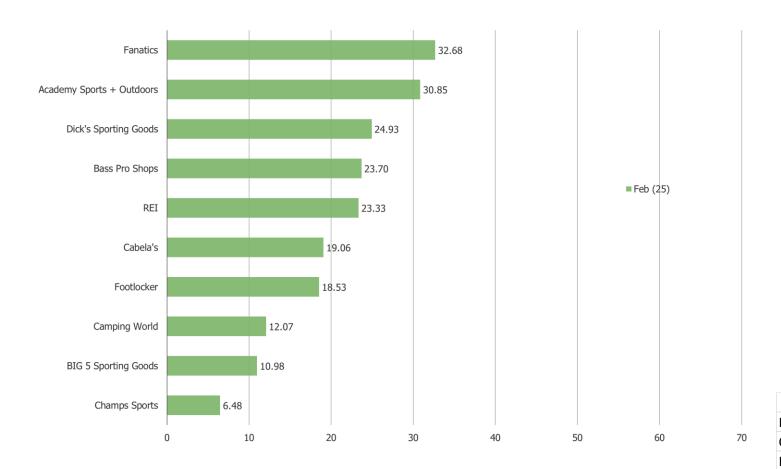
**NPS** 

**Competitive Dynamics** 

**Sporting Goods Retail Trends** 

### How likely are you to recommend the following to a friend or colleague?

Posed to all respondents who have shopped the below ever.



	N=
Dick's Sporting Goods	750
Cabela's	278
REI	180
Academy Sports + Outdoors	282
Bass Pro Shops	384
BIG 5 Sporting Goods	164
Champs Sports	247
Footlocker	572
Camping World	116
Fanatics	153

Why Do Customers Choose Dick's and Academy?

If You Had To Choose One Sporting Goods Retailer, Which, and Why?

NPS

**Competitive Dynamics** 

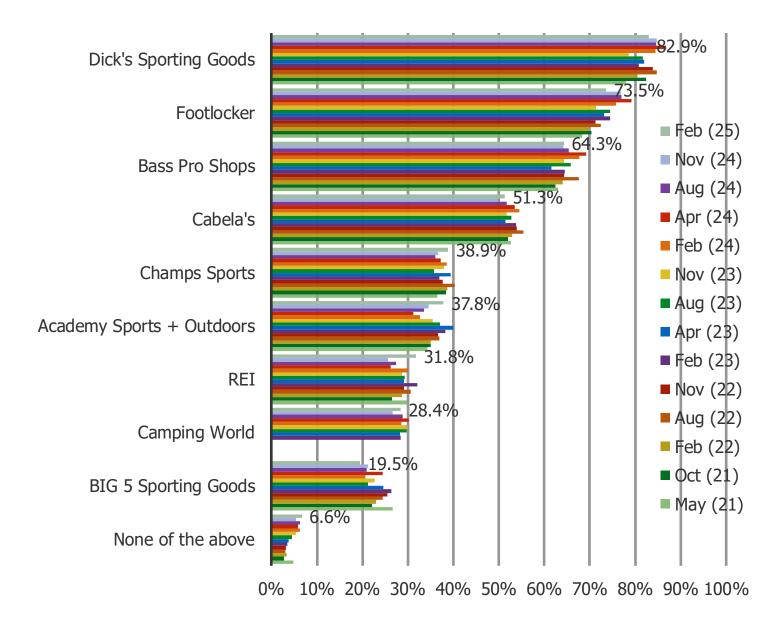
**Sporting Goods Retail Trends** 

When you think of sporting goods retail companies, which comes to mind first? (Fill-In) Posed to all respondents.



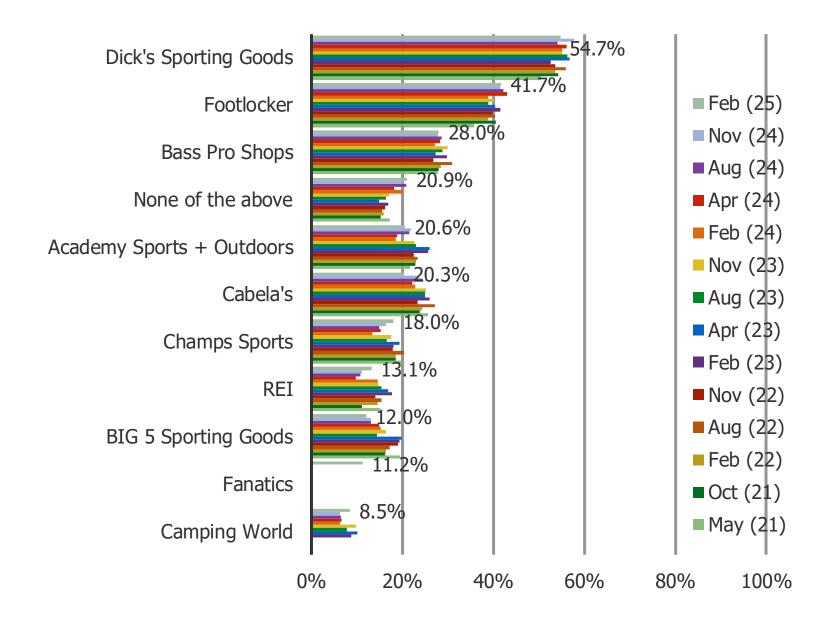
#### Which of the following retailers, if any, have you heard of?

Posed to all respondents.



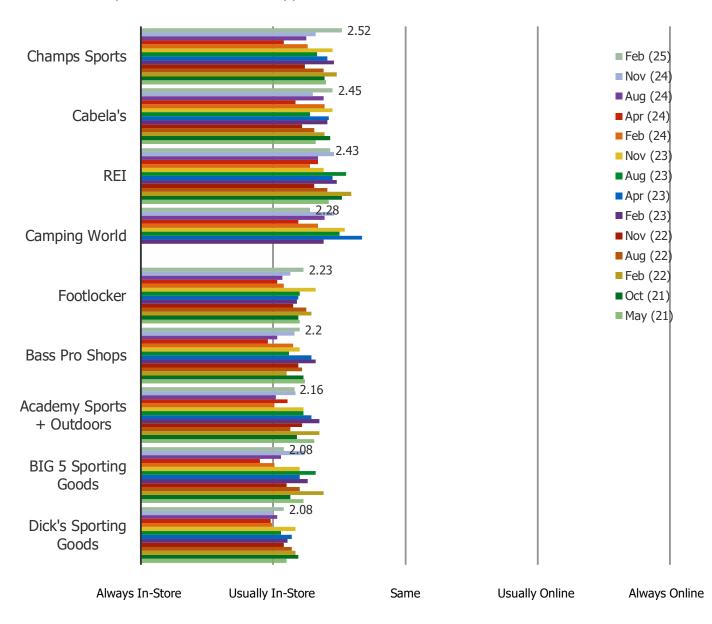
### Have you ever purchased anything form the following retailers?

Posed to all respondents.



### How do you prefer to shop the following?

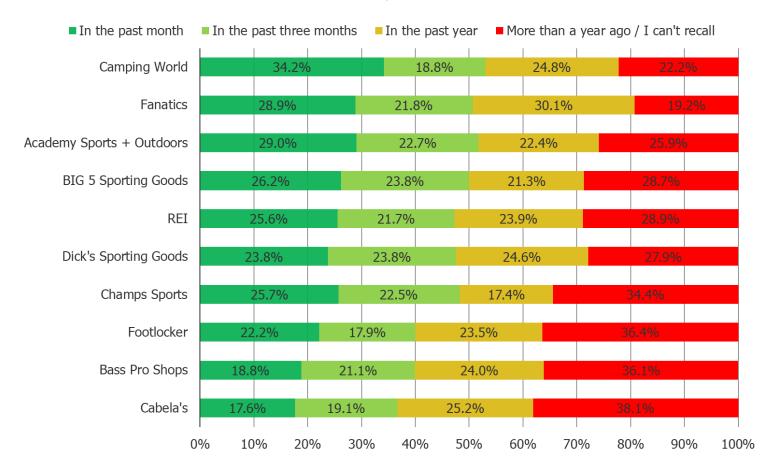
Posed to all respondents who have shopped the below.



	N=
Dick's Sporting Goods	750
Cabela's	278
REI	180
Academy Sports + Outdoors	282
Bass Pro Shops	384
BIG 5 Sporting Goods	164
Champs Sports	247
Footlocker	572
Camping World	116
Fanatics	153

### When did you most recently purchase something from the following?

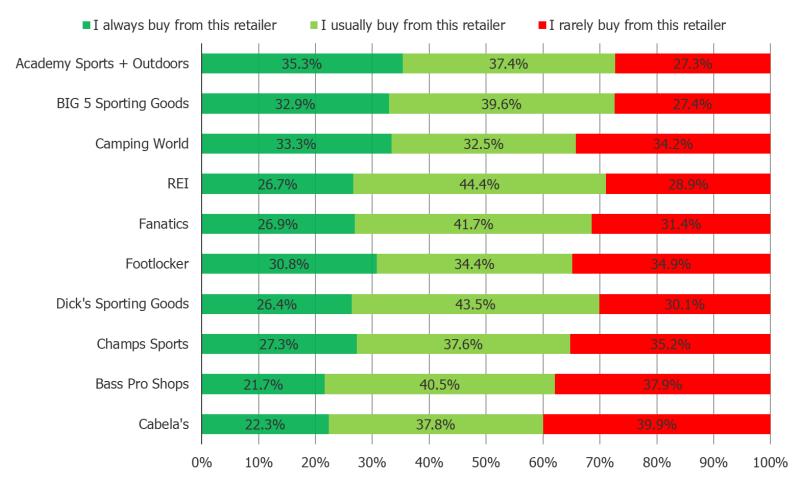
Posed to all respondents who have purchased from the below.



	N=
Camping World	116
Fanatics	153
Academy Sports + Outdoors	282
BIG 5 Sporting Goods	164
REI	180
Dick's Sporting Goods	750
Champs Sports	247
Footlocker	572
Bass Pro Shops	384
Cabela's	278

## Thinking of the types of items that you have bought from this retailer for, how loyal are you to this retailer for these purchases?

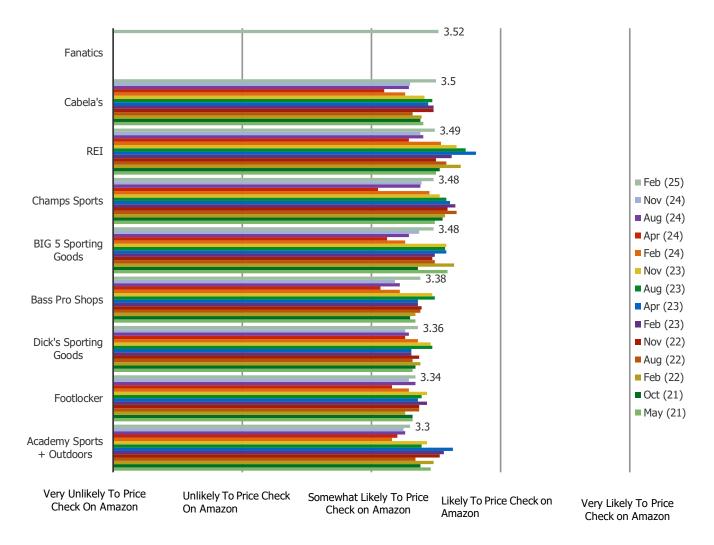
Posed to all respondents who shop the below retailers.



	N=
Academy Sports + Outdoors	282
BIG 5 Sporting Goods	164
Camping World	116
REI	180
Dick's Sporting Goods	750
Footlocker	572
Fanatics	153
Champs Sports	247
Bass Pro Shops	384
Cabela's	278

# When you shop the following, how likely are you to check the price of the item on Amazon before you buy it from this retailer?

Posed to all respondents who have shopped the below.

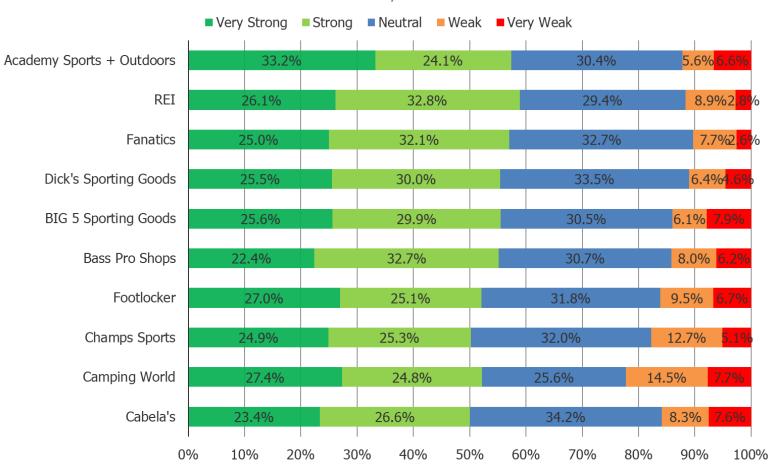


	N=
Dick's Sporting Goods	750
Cabela's	278
REI	180
Academy Sports + Outdoors	282
Bass Pro Shops	384
BIG 5 Sporting Goods	164
Champs Sports	247
Footlocker	572
Camping World	116
Fanatics	153

### Please rate the strength of your relationship with the following:

Posed to all respondents who have shopped the below.





	N=
Academy Sports + Outdoors	282
REI	180
Fanatics	153
Dick's Sporting Goods	750
BIG 5 Sporting Goods	164
Bass Pro Shops	384
Footlocker	572
Champs Sports	247
Cabela's	278
Camping World	116