

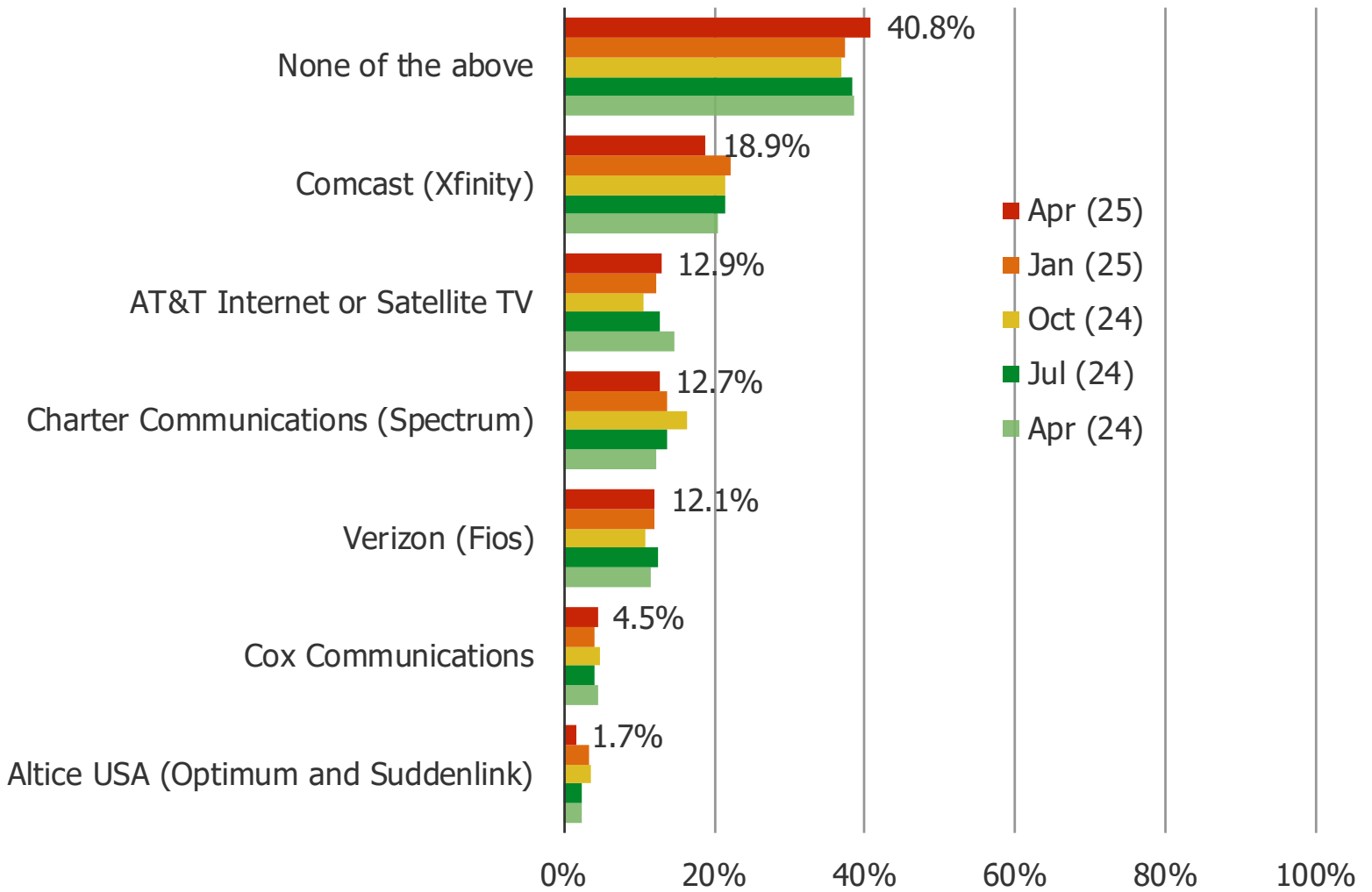
BESPOKE SURVEYS

Cable, Internet, Broadband Volume 5

1000+ Respondents Per Quarter

DO YOU HAVE AN ACCOUNT AT HOME WITH ANY OF THE FOLLOWING PROVIDERS? SELECT ALL THAT APPLY

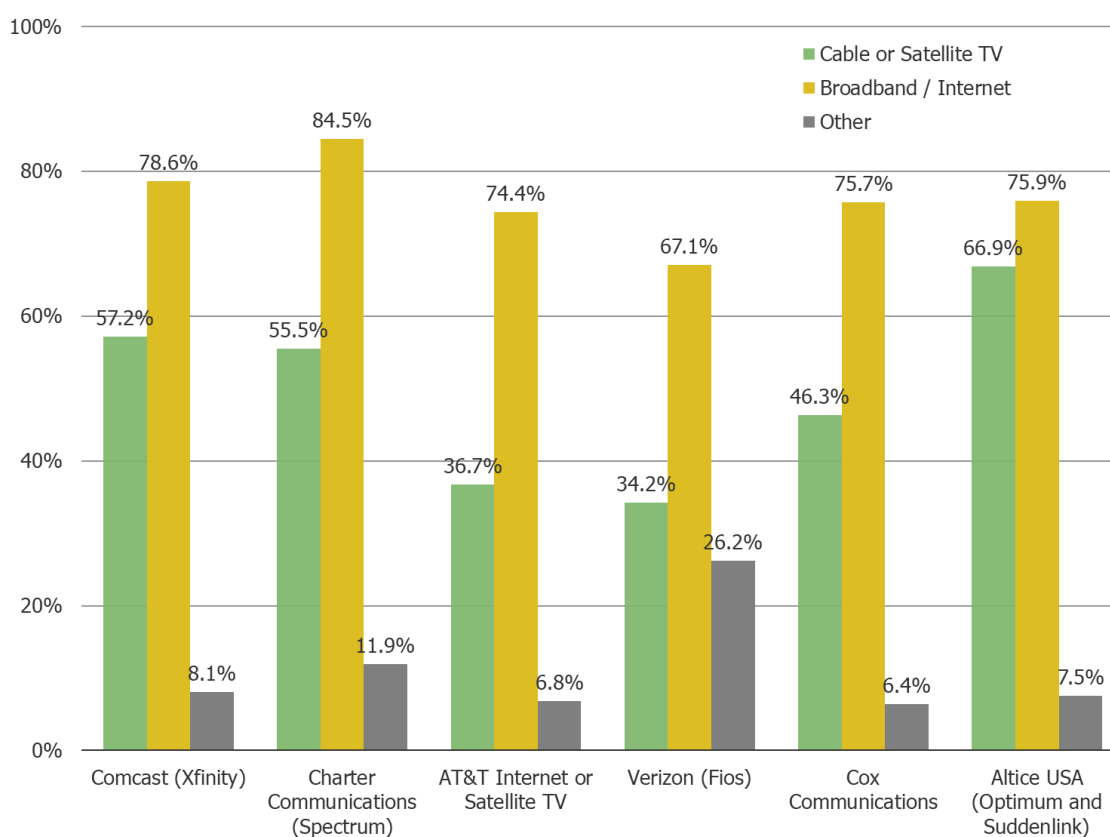
Posed to all respondents.



WHAT DO YOU USE THIS COMPANY FOR? SELECT ALL THAT APPLY

Posed to all respondents who have an account with the below.

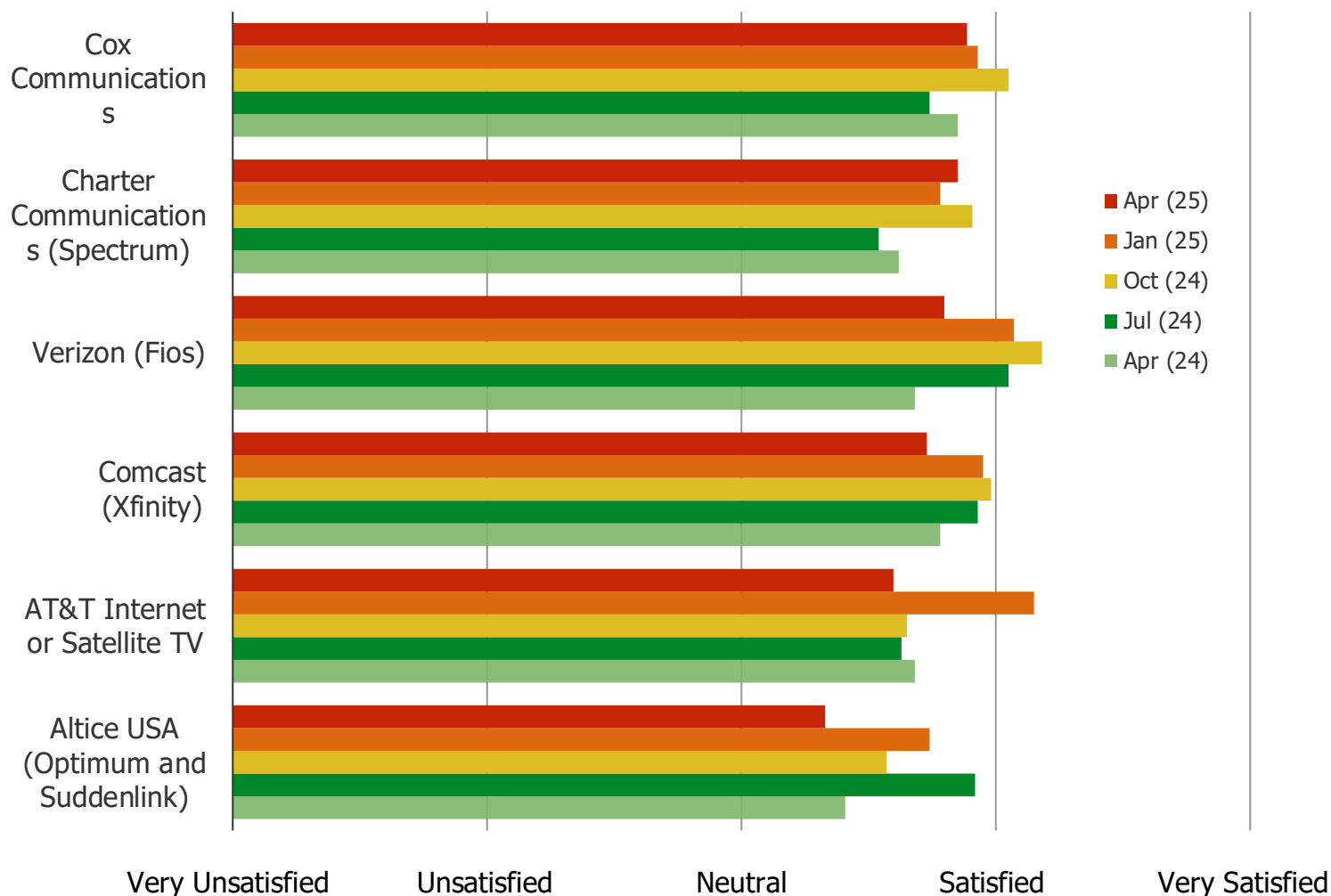
Combining ALL Waves (To Achieve Larger N Sizes)



	N=
Comcast (Xfinity)	1044
Charter Communications (Spectrum)	688
AT&T Internet or Satellite TV	632
Verizon (Fios)	596
Cox Communications	218
Altice USA (Optimum and Suddenlink)	133

HOW SATISFIED ARE YOU WITH THE CABLE OR SATELLITE TV SERVICE THAT YOU RECEIVE FROM THE FOLLOWING?

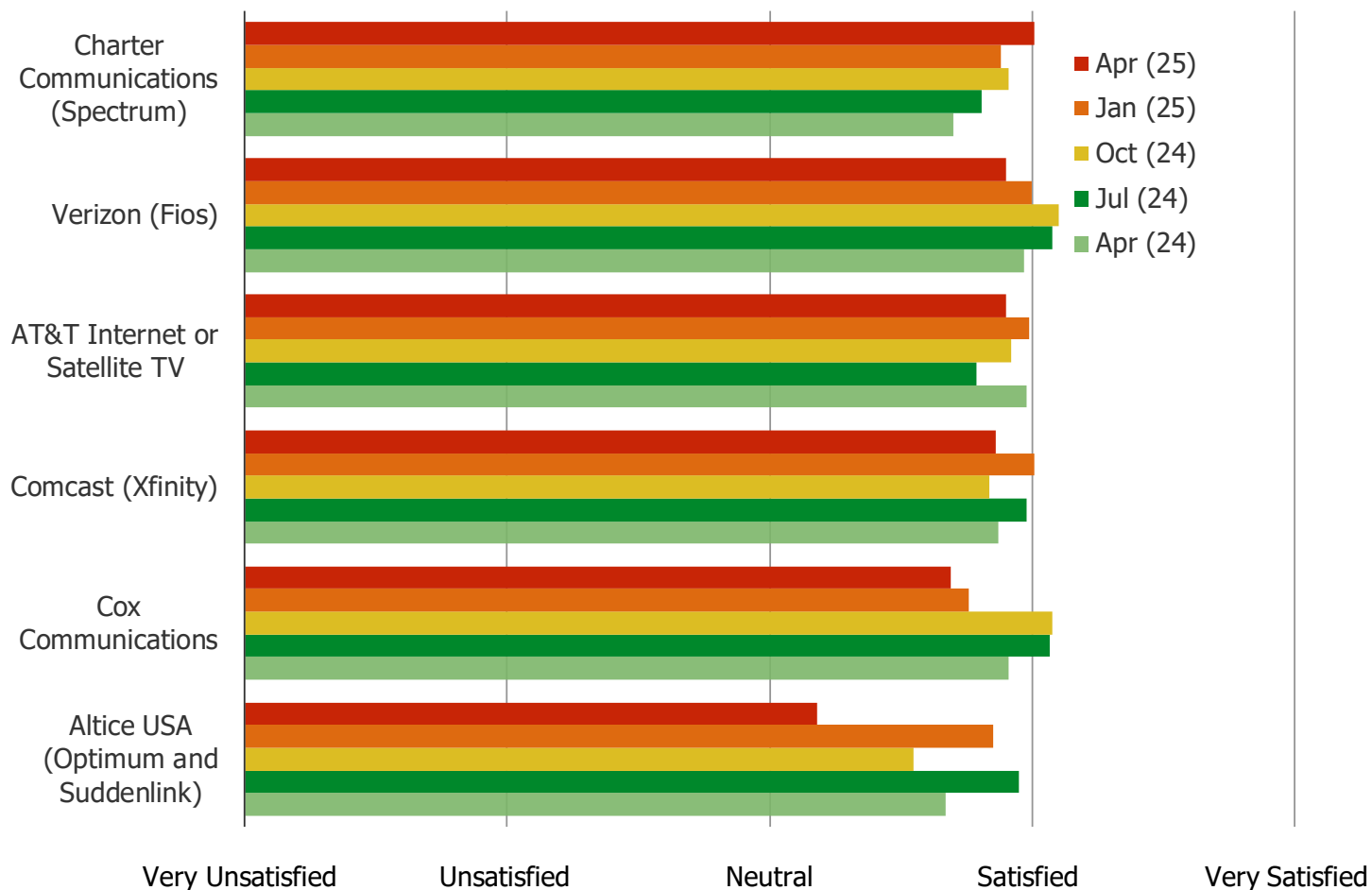
Posed to all respondents who have an account with the below.



	N=
Comcast (Xfinity)	108
Charter Communications (Spectrum)	67
AT&T Internet or Satellite TV	40
Verizon (Fios)	35
Cox Communications	19
Altice USA (Optimum and Suddenlink)	12

HOW SATISFIED ARE YOU WITH THE BROADBAND / INTERNET SERVICE THAT YOU RECEIVE FROM THE FOLLOWING?

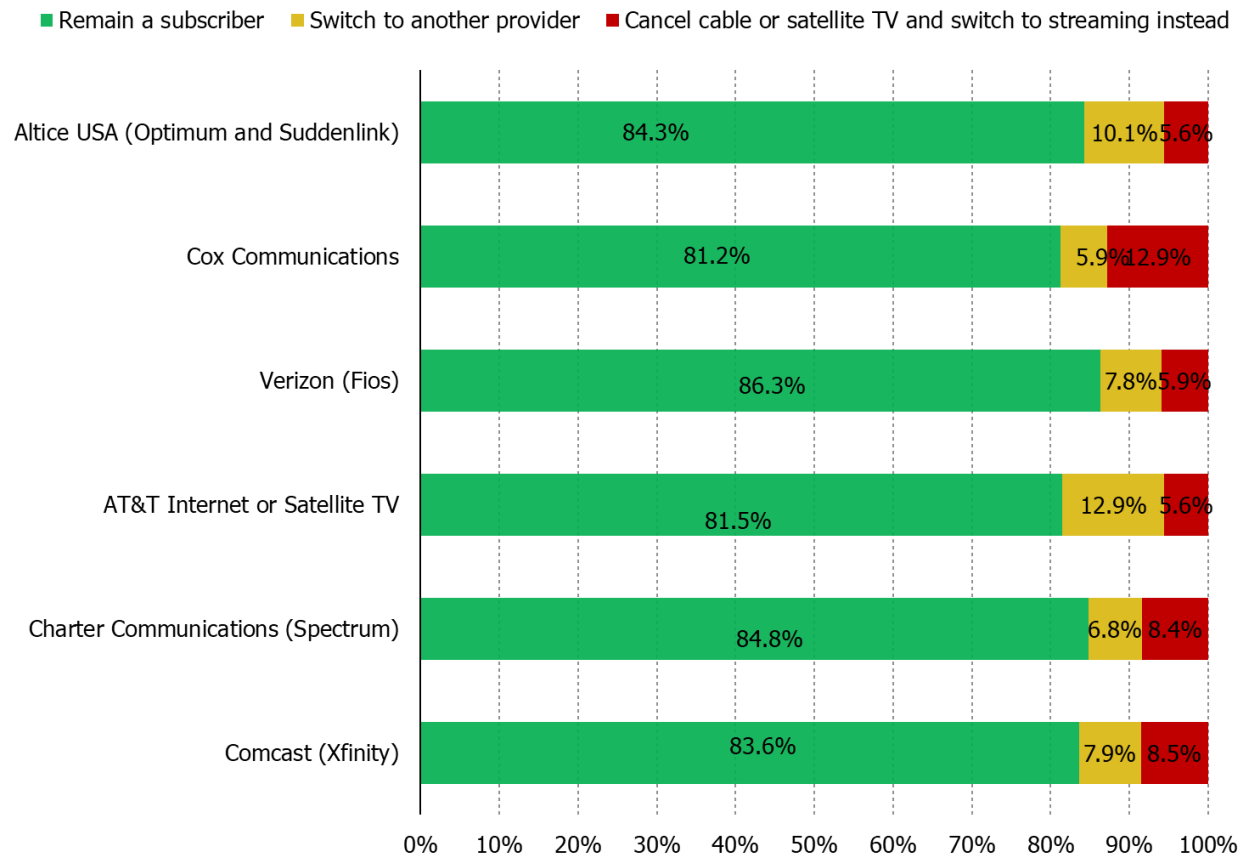
Posed to all respondents who have an account with the below.



	N=
Comcast (Xfinity)	141
Charter Communications (Spectrum)	111
AT&T Internet or Satellite TV	93
Verizon (Fios)	83
Cox Communications	32
Altice USA (Optimum and Suddenlink)	11

REGARDING YOUR CABLE OR SATELLITE TV SUBSCRIPTION WITH THE FOLLOWING, WHICH ARE YOU MOST LIKELY TO DO IN THE NEXT YEAR?

Posed to all respondents who have an account with the below.



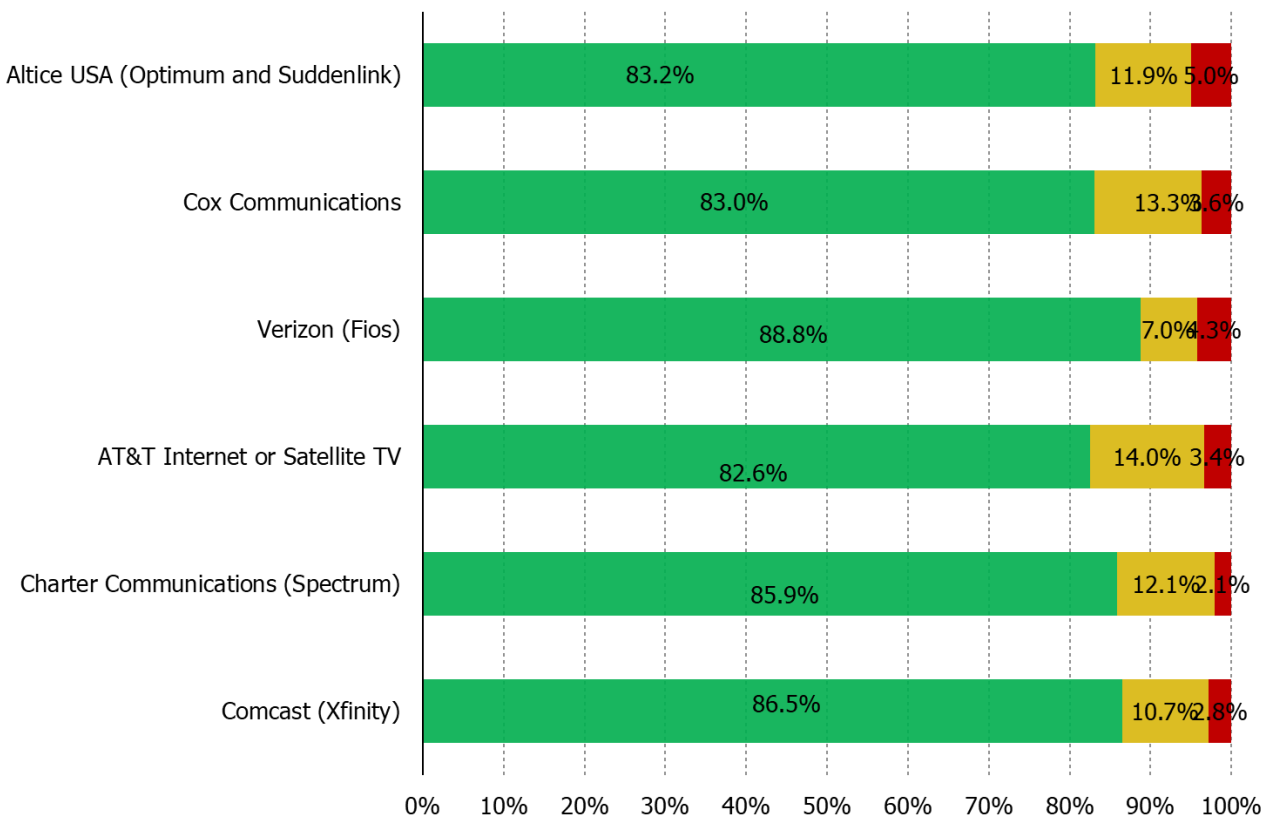
	N=
Comcast (Xfinity)	597
Charter Communications (Spectrum)	382
AT&T Internet or Satellite TV	232
Verizon (Fios)	204
Cox Communications	101
Altice USA (Optimum and Suddenlink)	89

Combining all waves to achieve larger N sizes.

REGARDING YOUR BROADBAND / INTERNET SUBSCRIPTION WITH THE FOLLOWING, WHICH ARE YOU MOST LIKELY TO DO IN THE NEXT YEAR?

Posed to all respondents who have an account with the below.

■ Remain a subscriber ■ Switch to another internet/broadband provider ■ Cancel and just use wireless internet instead



	N=
Comcast (Xfinity)	821
Charter Communications (Spectrum)	581
AT&T Internet or Satellite TV	470
Verizon (Fios)	400
Cox Communications	165
Altice USA (Optimum and Suddenlink)	101

Combining all waves to achieve larger N sizes.