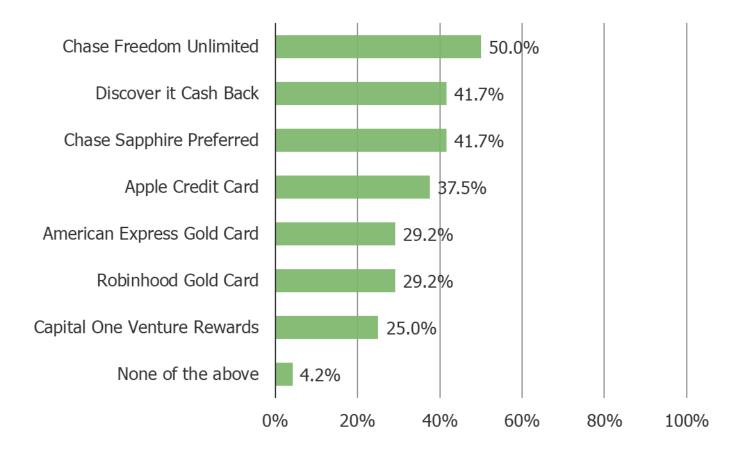


BESPOKE MARKET INTELLIGENCE
Mobile Payments

NEW QUESTIONS

WHICH OF THE FOLLOWING CREDIT CARDS DO YOU CURRENTLY HAVE? SELECT ALL THAT APPLYIE - CARDS YOU PHYSICALLY HAVE OR USE, NOT JUST ONES YOU'VE HEARD OF.

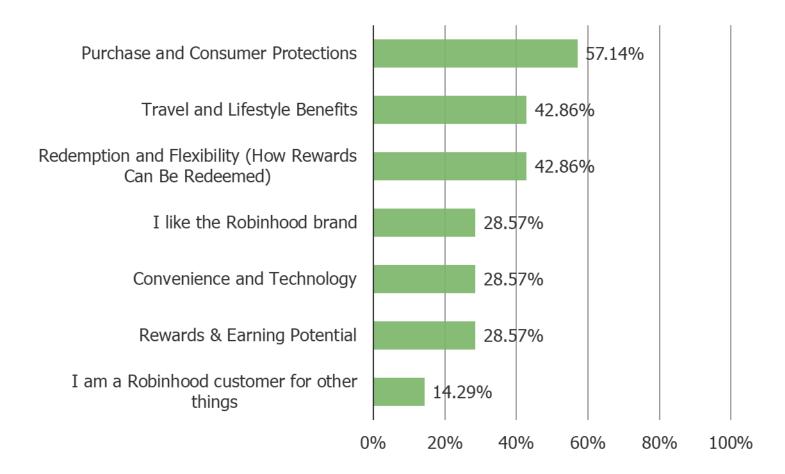
Posed to Robinhood Gold Members... (N = 24)



7 / 1002 respondents said they currently have the Robinhood Gold Card = 0.7%.

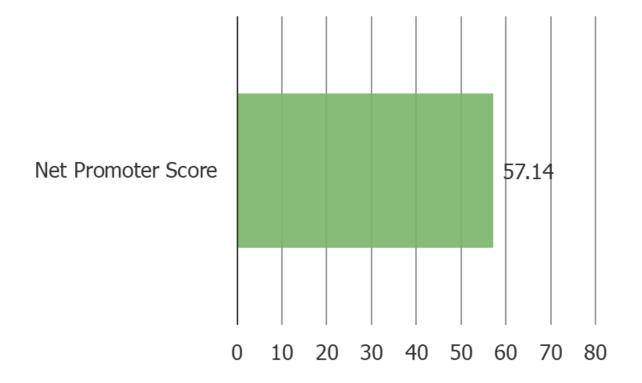
WHICH WOULD YOU SAY ARE THE PRIMARY REASONS YOU SIGNED UP FOR THE ROBINHOOD GOLD CARD? SELECT 1 OR 2 CHOICES

Posed to all respondents who said they have the Robinhood Gold Card. (N=7)



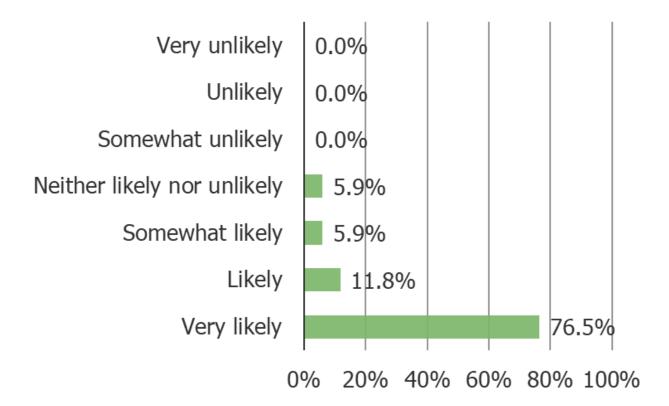
HOW LIKELY IS IT THAT YOU WOULD RECOMMEND THE ROBINHOOD GOLD CARD TO A FRIEND OR COLLEAGUE?

Posed to all respondents who said they have the Robinhood Gold Card. (N=7)

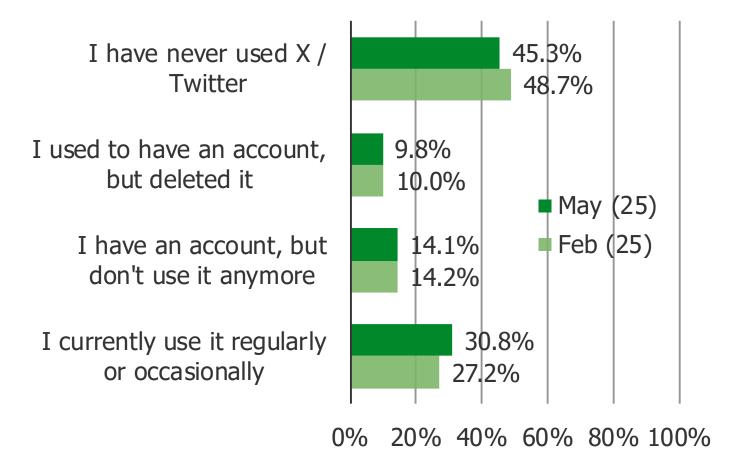


HOW LIKELY ARE YOU TO APPLY FOR AND SIGN UP FOR THE ROBINHOOD GOLD CARD IN THE FUTURE? THE ROBINHOOD GOLD CARD IS A CASH-BACK CREDIT CARD THAT OFFERS UNLIMITED 3% CASH BACK ON ALL PURCHASES FOR ROBINHOOD GOLD SUBSCRIBERS, WITH NO ANNUAL FEE. IT INTEGRATES DIRECTLY WITH THE ROBINHOOD APP AND ALLOWS USERS TO AUTOMATICALLY INVEST THEIR CASH-BACK REWARDS.

Posed to Robinhood Gold members who said they do not have the Gold Card (N = 17)

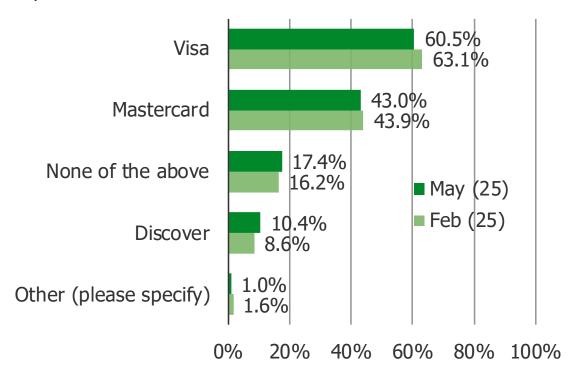


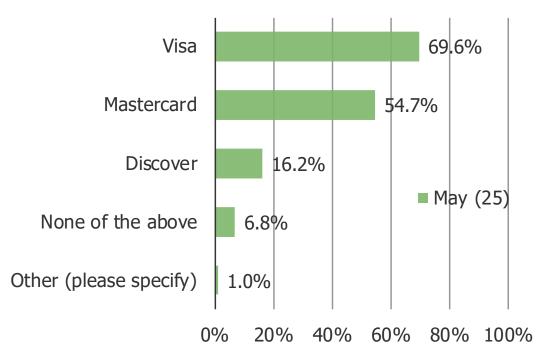
WHICH OF THE FOLLOWING BEST DESCRIBES YOUR EXPERIENCE WITH THE PLATFORM X (FORMERLY KNOWN AS TWITTER)?



DO YOU HAVE ANY DEBIT CARDS WITH THE FOLLOWING? SELECT ALL THAT APPLY

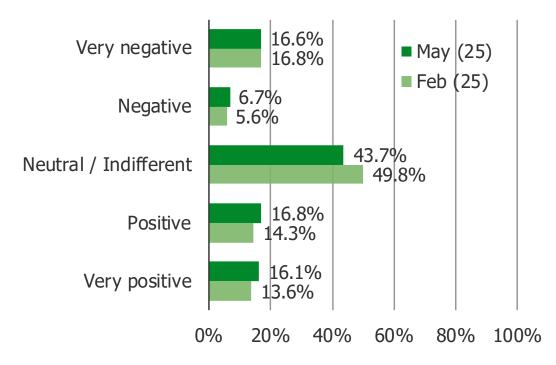
Posed to all respondents

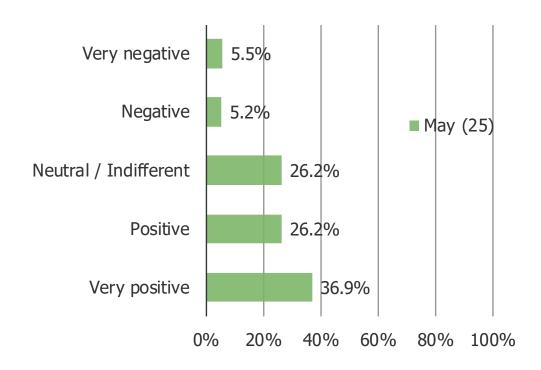




X (FORMERLY KNOWN AS TWITTER) ANNOUNCED THAT IT WILL BE ADDING "X MONEY" THIS YEAR, A PLATFORM THAT WILL ALLOW USERS TO SEND AND RECEIVE MONEY THROUGH THE X APP. WHAT IS YOUR OPINION OF THIS ANNOUNCEMENT?

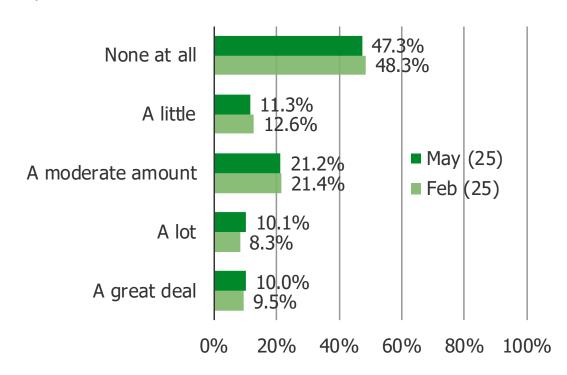
Posed to all respondents

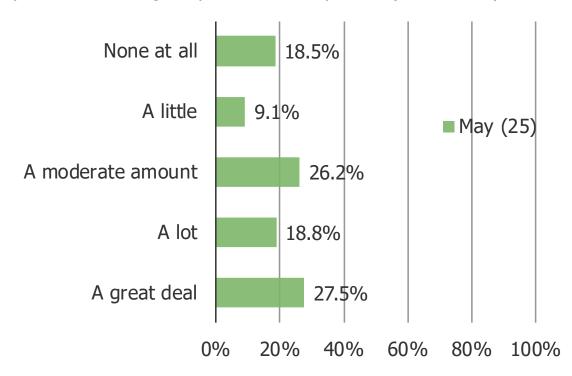




HOW MUCH TRUST WOULD YOU HAVE IN X (FORMERLY KNOWN AS TWITTER) TO HANDLE YOUR FINANCIAL TRANSACTIONS SECURELY?

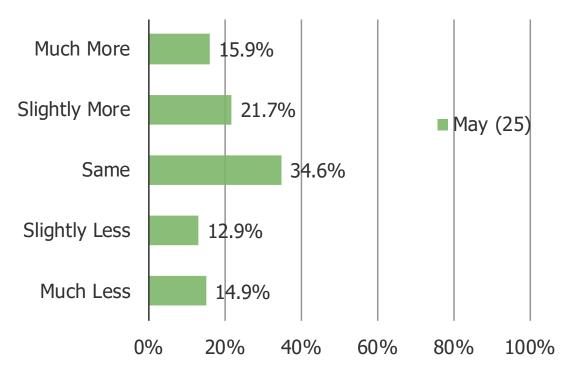
Posed to all respondents



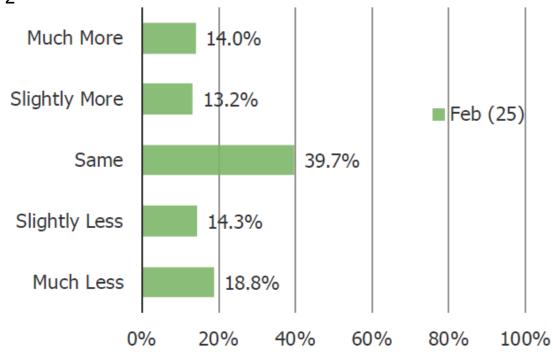


HOW MUCH DO YOU TRUST X / TWITTER TO HANDLE YOUR FINANCIAL TRANSACTIONS COMPARED TO ESTABLISHED PAYMENT PROVIDERS LIKE VENMO OR ZELLE?

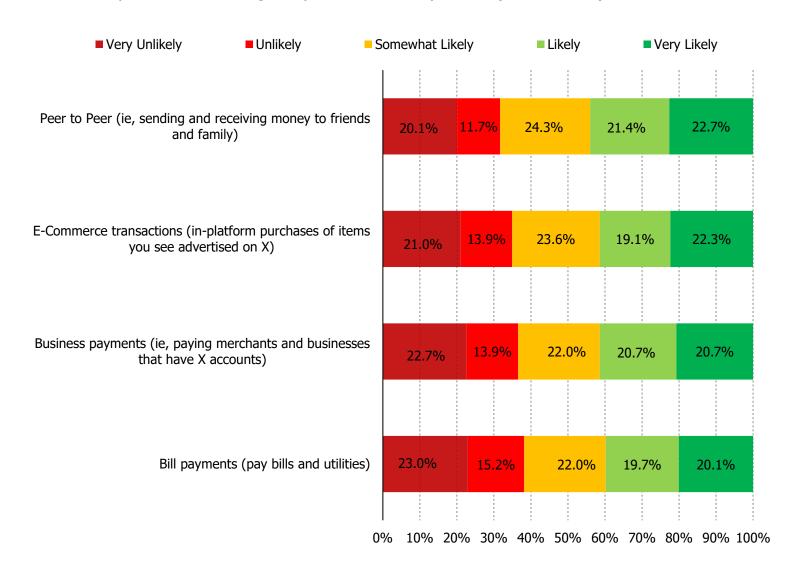
Posed to respondents who regularly or occasionally use X (FKA Twitter): N 309



Data from January 2025: Posed to respondents who regularly or occasionally use X (FKA T witter): N 272

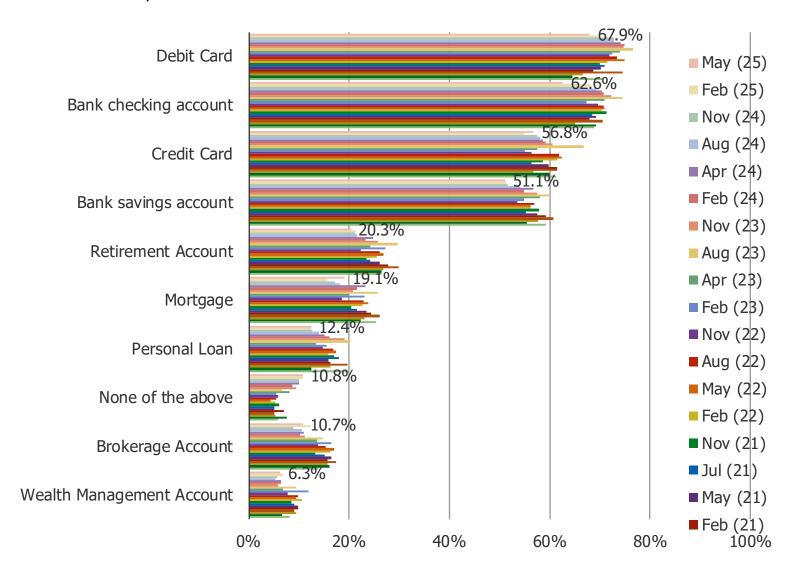


HOW LIKELY ARE YOU TO USE X / TWITTER MONEY FOR THE FOLLOWING TYPES OF PAYMENTS...

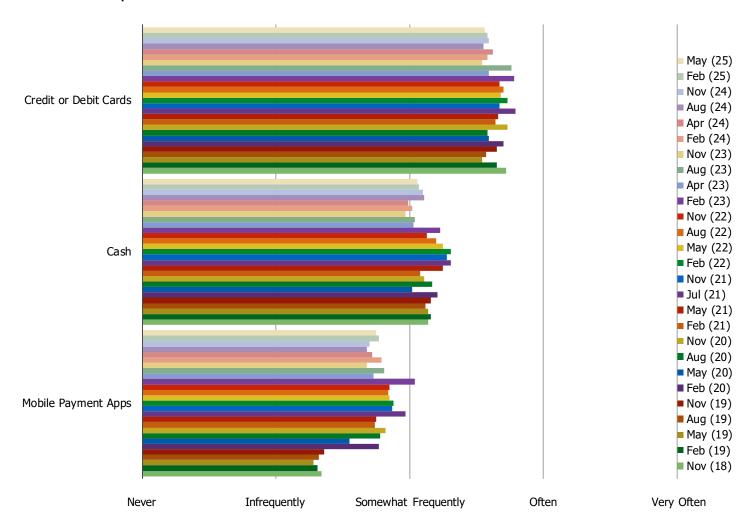


SECTOR TRENDS

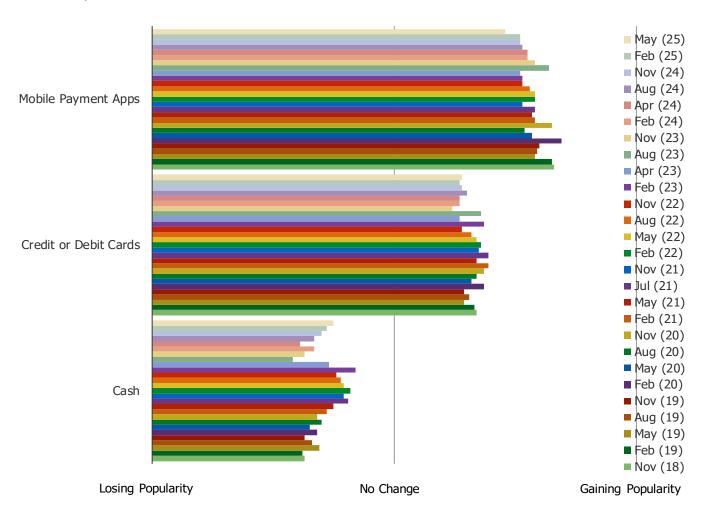
DO YOU PERSONALLY HAVE ANY OF THE FOLLOWING? (SELECT ALL THAT APPLY)



HOW OFTEN DO YOU USE THE FOLLOWING TO SPEND OR TRANSFER MONEY?

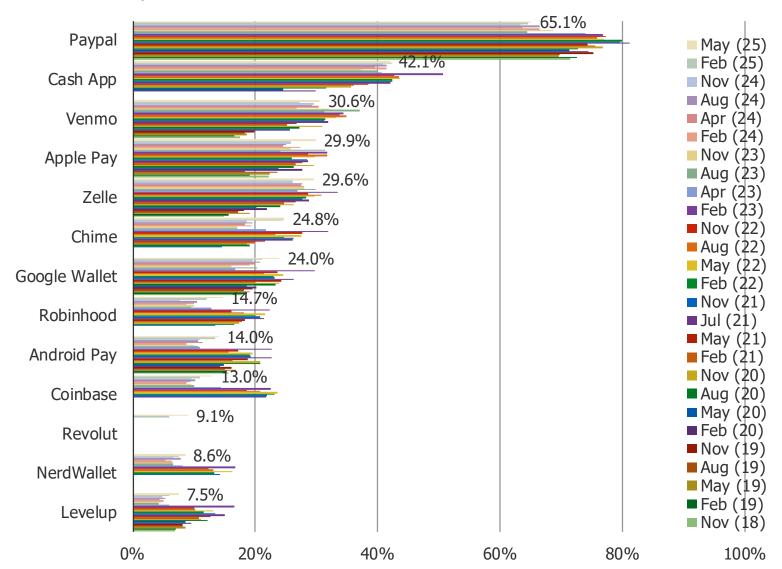


DO YOU THINK THE FOLLOWING ARE GAINING OR LOSING POPULARITY AS A METHOD FOR SPENDING OR TRANSFERRING MONEY?

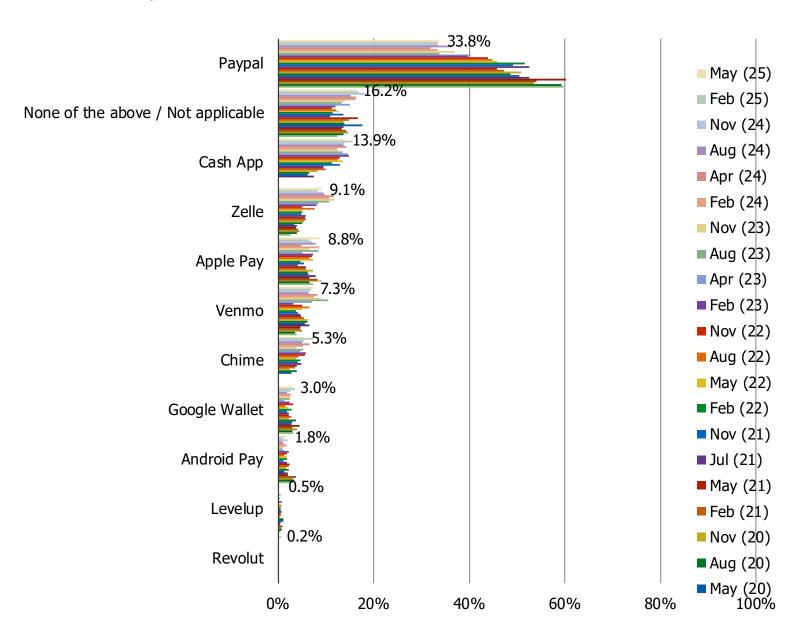


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DO USE ANY OF THE FOLLOWING? (SELECT ALL THAT APPLY)



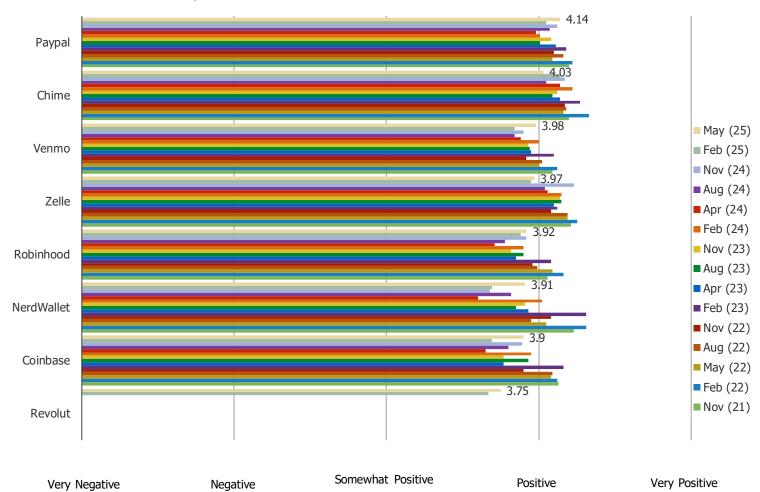
IF YOU COULD ONLY USE ONE OF THE FOLLOWING MOBILE PAYMENTS APP/PLATFORMS GOING FORWARD, WHICH WOULD YOU CHOOSE?



USERS OF EACH PLATFORM - FEEDBACK

WHAT IS YOUR OPINION OF THE FOLLOWING APPS?

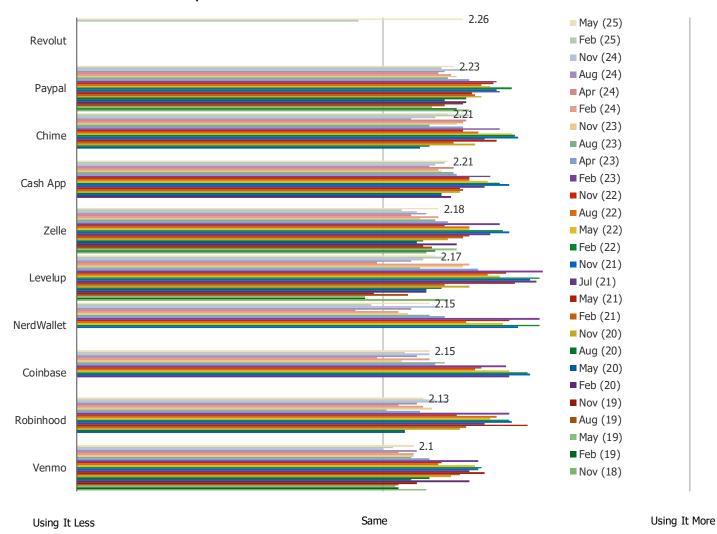
Posed to users of each platform



| N= |
|-----|
| 650 |
| 305 |
| 75 |
| 420 |
| 91 |
| 295 |
| 247 |
| 147 |
| 130 |
| 86 |
| |

HAVE YOU CHANGED HOW OFTEN YOU USE THIS APP/PLATFORM RECENTLY?

Posed to users of each platform



| | N= |
|------------|-----|
| Paypal | 650 |
| Venmo | 305 |
| Levelup | 75 |
| Cash App | 420 |
| Revolut | 91 |
| Zelle | 295 |
| Chime | 247 |
| Robinhood | 147 |
| Coinbase | 130 |
| NerdWallet | 86 |
| | |

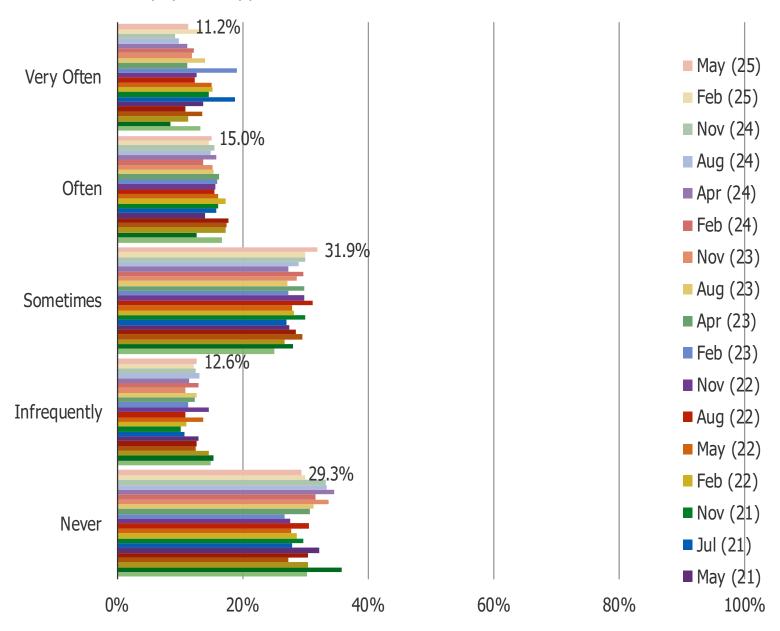
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BESPOKE MARKET INTELLIGENCE
Mobile Payments

INSTANT DEPOSIT / INSTANT TRANSFER

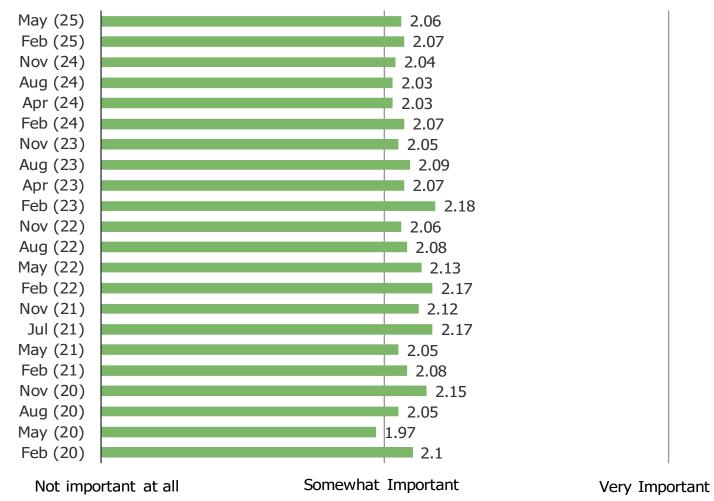
WHEN USING MOBILE PAYMENT APPS, HOW OFTEN DO YOU USE INSTANT DEPOSIT/INSTANT TRANSFER?

Posed to mobile payment apps users



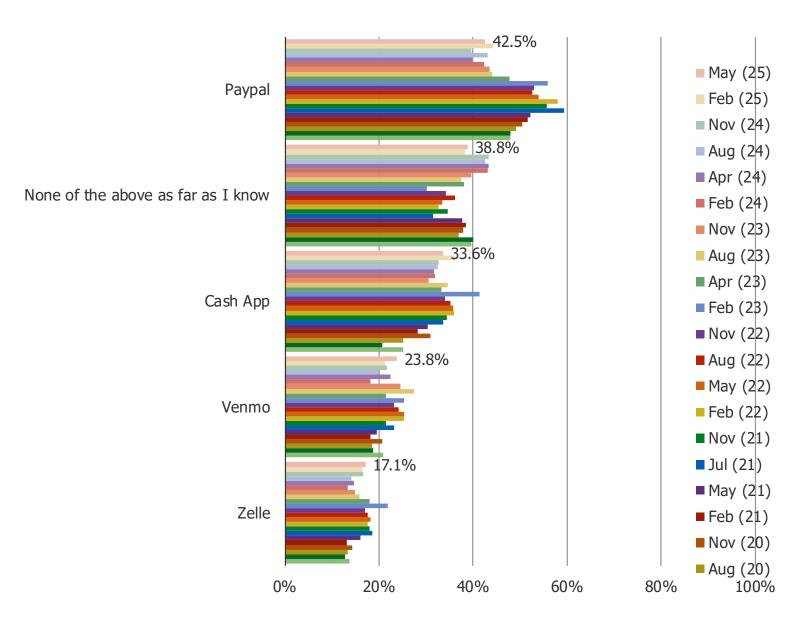
HOW IMPORTANT TO YOU IS THE INSTANT DEPOSIT/INSTANT TRANSFER FEATURE WHEN USING MOBILE PAYMENT APPS?

Posed to mobile payment apps users



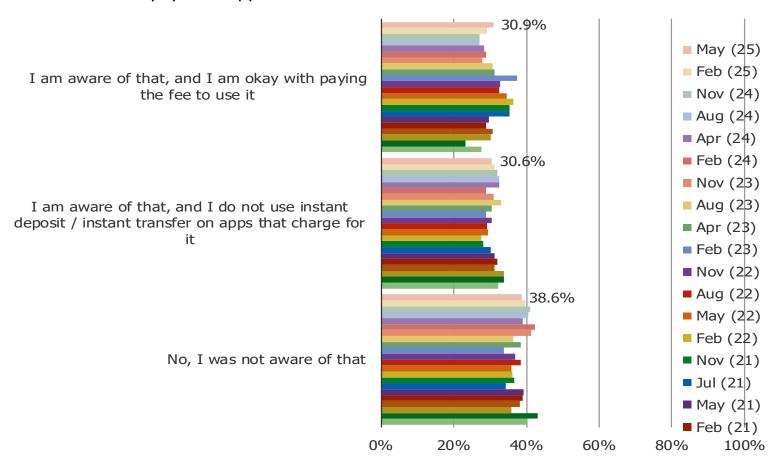
TO YOUR KNOWLEDGE, DO ANY OF THE FOLLOWING CHARGE A FEE FOR INSTANT DEPOSIT/INSTANT TRANSFER SERVICES? (SELECT ALL THAT APPLY)

Posed to mobile payment app users.



WERE YOU AWARE THAT SOME MOBILE PAYMENT APPS CHARGE A FEE FOR INSTANT DEPOSIT/INSTANT TRANSFER?

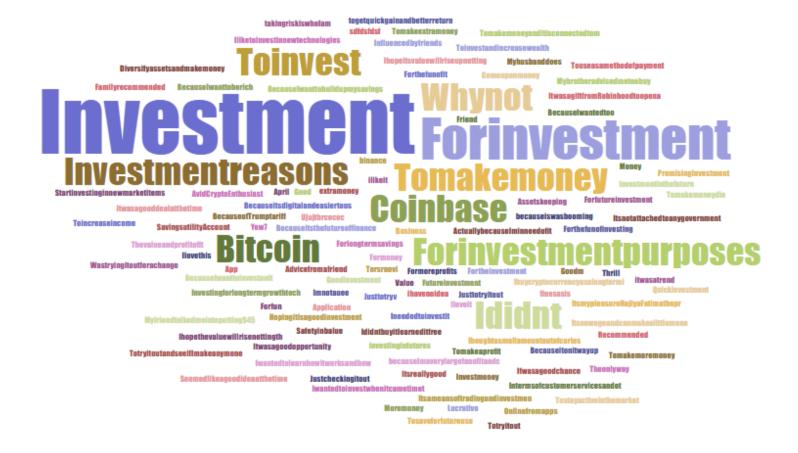
Posed to mobile payment app users.



CRYPTO QUESTIONS

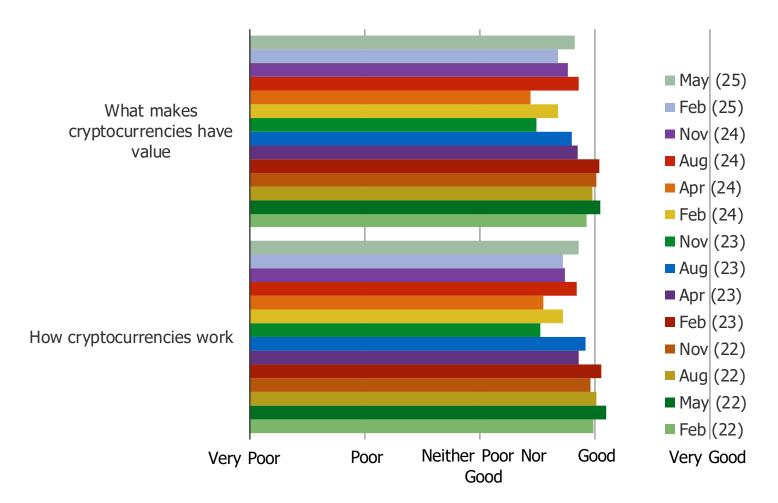
WHY DID YOU BUY CRYPTOCURRENCY?

Posed to all respondents currently own cryptocurrency (N = 138).



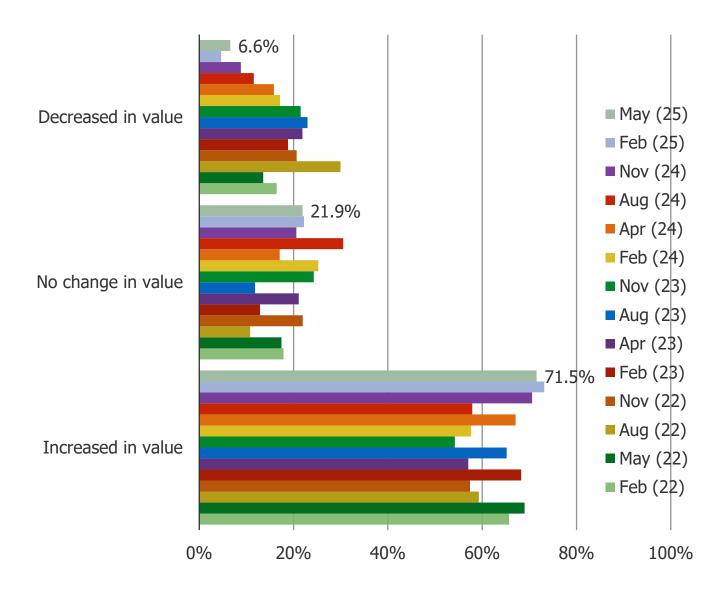
HOW WELL DO YOU FEEL YOU UNDERSTAND...

Posed to all respondents currently own cryptocurrency (N = 138).



SINCE YOU BOUGHT IT, HAS YOUR CRYPTOCURRENCY INVESTMENT...

Posed to all respondents currently own cryptocurrency (N = 138).



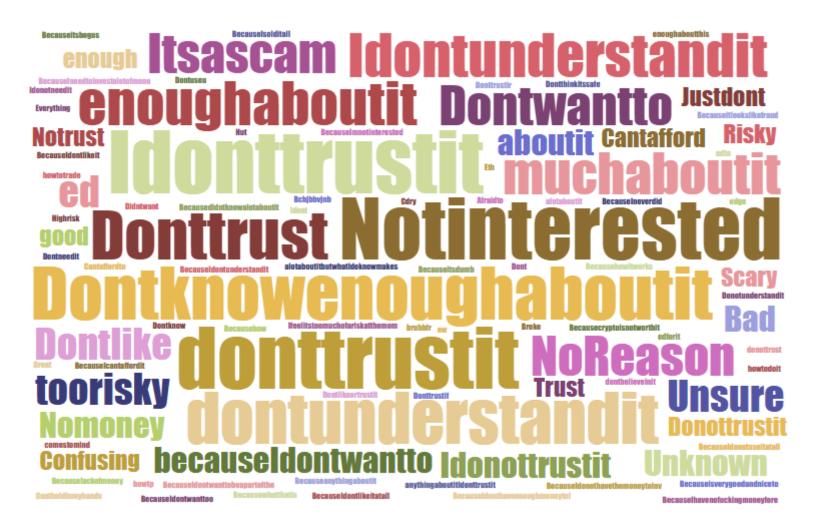
WHAT WOULD CAUSE YOU TO SELL YOUR CRYPTOCURRENCY?

Posed to all respondents currently own cryptocurrency (N = 138). May 2025

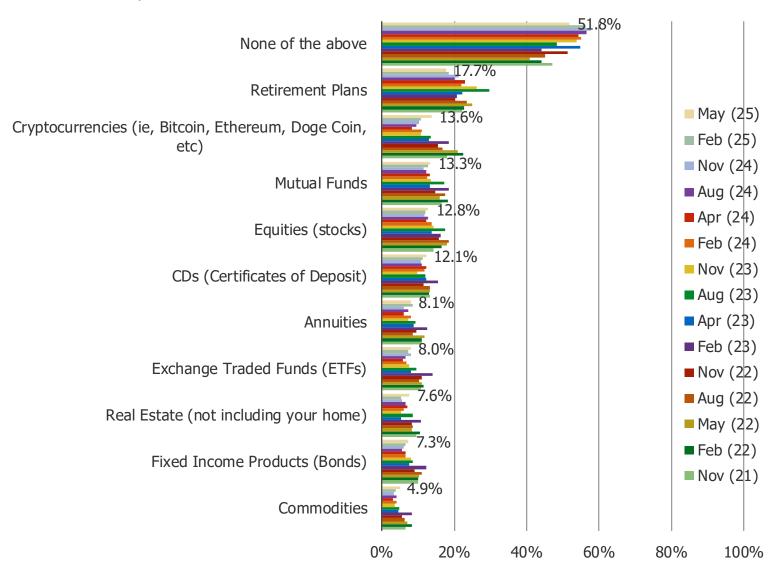


WHY DON'T YOU OWN CRYPTOCURRENCY?

Posed to all respondents who do not currently own cryptocurrency (N = 866) May 2025

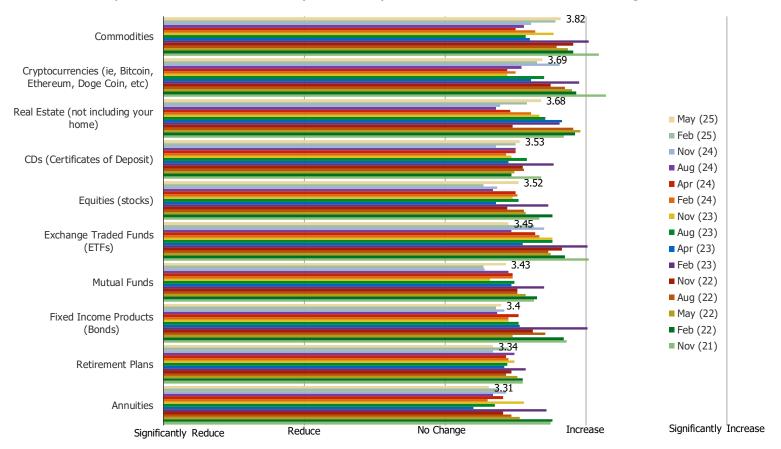


DO YOU CURRENTLY HAVE ANY INVESTMENTS IN ANY OF THE FOLLOWING? (SELECT ALL THAT APPLY)



DO YOU EXPECT TO CHANGE HOW MUCH MONEY YOU HAVE INVESTED IN THE FOLLOWING IN THE FUTURE?

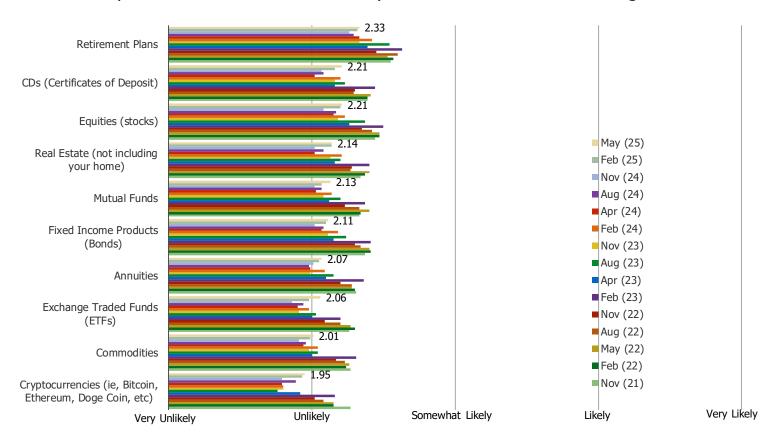
Posed to respondents who said they currently invest in each of the following.



| | N= |
|---------------------------------------|-----|
| Cryptocurrencies | 136 |
| Equities (stocks) | 128 |
| Fixed Income Products (Bonds) | 73 |
| Real Estate (not including your home) | 76 |
| Mutual Funds | 133 |
| Exchange Traded Funds (ETFs) | 80 |
| CDs (Certificates of Deposit) | 121 |
| Retirement Plans | 177 |
| Annuities | 81 |
| Commodities | 49 |

HOW LIKELY ARE YOU TO INVEST IN THE FOLLOWING IN THE FUTURE:

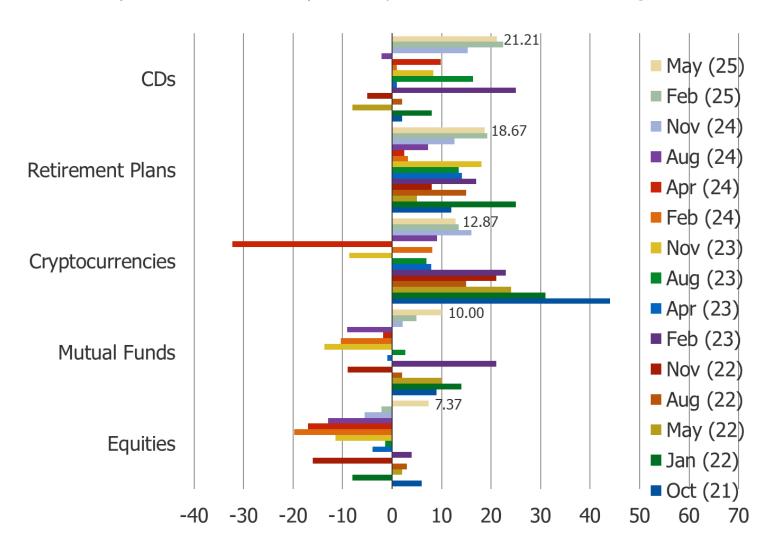
Posed to respondents who DO NOT currently invest in each of the following:



| | N= |
|---------------------------------------|-----|
| Cryptocurrencies | 862 |
| Equities (stocks) | 870 |
| Fixed Income Products (Bonds) | 925 |
| Real Estate (not including your home) | 922 |
| Mutual Funds | 865 |
| Exchange Traded Funds (ETFs) | 918 |
| CDs (Certificates of Deposit) | 877 |
| Retirement Plans | 821 |
| Annuities | 917 |
| Commodities | 949 |

HOW LIKELY ARE YOU TO RECOMMEND BUYING THE FOLLOWING TO A FRIEND OR COLLEAGUE?

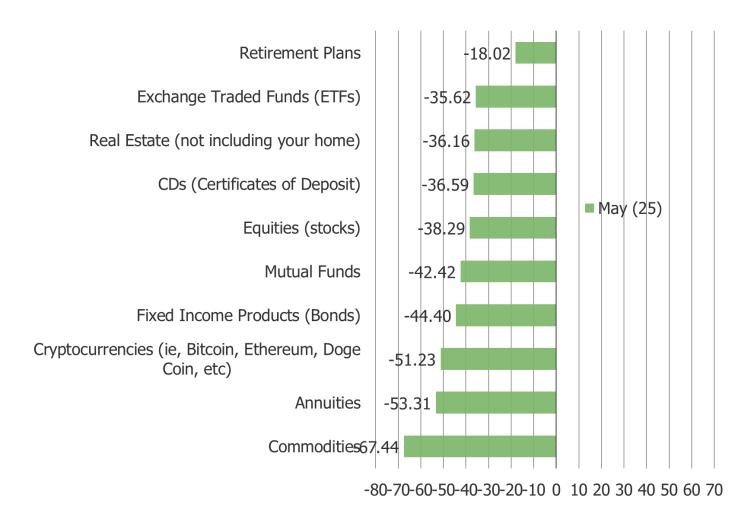
Posed to respondents who said they currently invest in each of the following.



| | N= |
|------------------|-----|
| Cryptocurrencies | 101 |
| Mutual Funds | 90 |
| Equities | 95 |
| CDs | 99 |
| Retirement Plans | 150 |

HOW LIKELY ARE YOU TO RECOMMEND BUYING THE FOLLOWING TO A FRIEND OR COLLEAGUE?

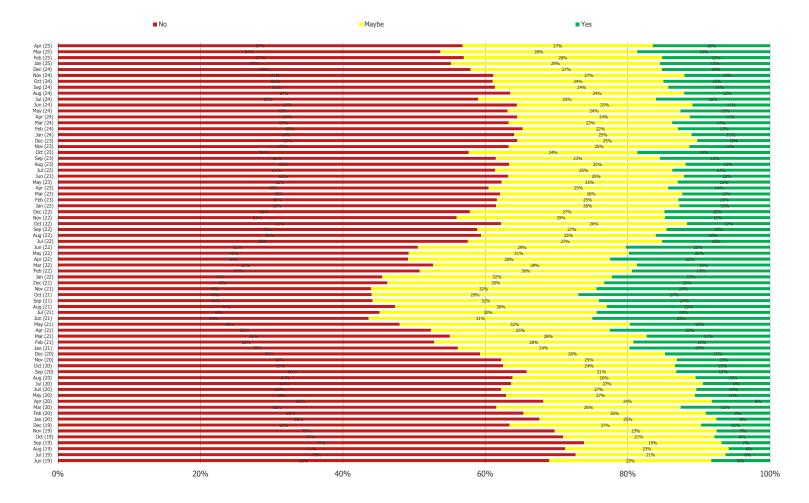
Posed to respondents who said they are aware of each of the following.



| | 1/1= |
|---------------------------------------|------|
| Cryptocurrencies | 367 |
| Equities (stocks) | 316 |
| Fixed Income Products (Bonds) | 250 |
| Real Estate (not including your home) | 318 |
| Mutual Funds | 363 |
| Exchange Traded Funds (ETFs) | 219 |
| CDs (Certificates of Deposit) | 369 |
| Retirement Plans | 405 |
| Annuities | 287 |
| Commodities | 172 |

DO YOU HAVE INTEREST IN BUYING BITCOIN?

Posed to respondents who are aware of Bitcoin.



DO YOU THINK BITCOIN WOULD BE A GOOD OR BAD INVESTMENT AT THE MOMENT?

Posed to respondents who are aware of Bitcoin.

